

Changes to BT's pricing and Terms & Conditions.

For full terms and conditions see www.bt.com/offerterms

From 1st February 2008 all eligible BT Together Option 1 customers will receive free Weekend calls to all UK¹ geographic numbers:²

From 1st February 2008 customers who sign up to a new 12-month renewable contract³ on BT Together Option 2 will receive free Evening calls (in addition to their free Weekend calls) to all UK¹ geographic numbers.

From the 1st April 2008 we are re-launching and changing the names of our residential telephony Calling Plans (see below):

CURRENT NAME	NEW NAME
BT Together Options	Calling Plans
BT Together Option 1	Unlimited Weekend Plan ²
BT Together Option 2	Unlimited Evening & Weekend Plan
BT Together Option 3	Unlimited Anytime Plan
Call Mobile	Mobile Saver
BT International Option	International Saver
BT International Freedom	International Freedom

From 1st April 2008, the price of the 'Unlimited Evening & Weekend Plan' (formerly called 'BT Together Option 2') will reduce from £3.45 per month to £2.70 per month. The new total price of £13.20 includes £10.50* for line rental.

From 1st April 2008, the price of the 'Unlimited Anytime Plan' (formerly called 'BT Together Option 3') will reduce from £7.95 per month to £5.95 per month. The new total price of £16.45 includes £10.50* for line rental.

From 1st April 2008, we will be increasing the number of discounted international rates available to customers with the 'International Saver' Calling Plan (previously known as 'BT Together International Option')⁴ International Saver now offers lower calling rates (than standard BT rates) to all 231 international routes 24 hours a day, 7 days a week, for only £1 a month. You also get reduced rates when calling international mobiles.

From 1st April 2008, all of the international routes not included in the 'International Freedom' Calling Plan (previously known as 'BT International Freedom') will be charged at the new 'International Saver' rates, not the standard BT pence-per-minute rates.

From 1st April 2008 the Evening rate for UK⁵ geographic calls will change from 4.5 pence for calls up to an hour, to 1.5 pence per minute and a 6p set-up fee will apply. The Daytime pence-per-minute rate for UK⁵ geographic calls will increase from 3.25 pence per minute to 4 pence per minute. This change to the Daytime pence-per-minute rate will also apply to customers on the BT Broadband Talk Evening & Weekend Plan. There is no change to the set-up fee of 6p per call and the 3p set-up fee per call for BT Fusion, Light User Scheme, In Contact Plus and BT Basic customers. Call rounding of non inclusive calls will also change from rounding to the next 0.5p to rounding to the next penny. For further details of how calls are calculated please refer to www.bt.com/pricing

From 1st April 2008 line rental for each line will increase by 75p per month. This means that line rental will be £11.75 per month. This increase can be offset by signing up for paper-free billing (see details of discount below – to be eligible for paper-free billing discount, you must elect to pay your bill by either direct debit or monthly payment plan). The charge for line rental for BT Basic, Light User Scheme and In Contact Plus customers will remain unchanged.

From 1st April 2008, the monthly paper-free billing discount on line rental charges will increase from 50p to £1.25. We will now give you a monthly discount of £1.25 on your account for every month in which you spend at least £10.49 on rental charges, provided you pay your bills by direct debit or monthly payment plan and are signed up to paper-free billing. Paper-free billing means that we will tell you by e-mail when your bill is available to view online. If you opt to receive both paper billing and paper-free billing you will not be eligible for the paper-free billing discount. Not all of our services are available for paper-free billing.

1. Means calls of up to an hour to numbers beginning 01, 02 and 03, excluding the Channel Islands. Calls beyond one hour are charged at 3.25 pence per minute until 31st March 2008; and 4 pence per minute from 1st April 2008. No set-up fee applies. Redial before an hour to avoid call charges.
2. Available to eligible residential BT Together Option 1 ('Unlimited Weekend Plan' from 1st April) customers who make at least one chargeable call a month with BT. BT reserves the right to move customers from the BT Together Option 1 ('Unlimited Weekend Plan' from 1st April 2008) to the Line Rental Plan if they make less than one chargeable call a month.
3. Available to eligible residential customers signing up to BT Together Option 2 ('Unlimited Evening & Weekend Plan' from 1st April 2008) for an initial minimum period of 12 months or any renewable period of 12 months. Monthly cost is £10.50 for customers who have paper-free billing and pay by direct debit or monthly payment plan. At the end of each 12-month minimum period the contract will be automatically renewed for a further 12-month minimum period unless you tell us otherwise. We will write to remind you when your contract is nearing the end of its renewable period. You cannot downgrade to a lower BT Together option ('Calling Plan' from 1st April) during the minimum period or any renewable minimum period. If you cease service during the minimum period or any renewable period an early termination charge will apply. This charge will be based on the outstanding period of the 12-month minimum period. If you move home and retain an account with BT you will take the remainder of any minimum period with you.
4. BT Together option ('Calling Plan' from 1st April) required. Minimum one-month term.
5. Means calls to numbers beginning 01, 02 and 03, excluding the Channel Islands. For BT Together Local, BT Working Together and BT Working Together Talk customers, the new evening price of 1.5 pence per minute will only be applied to local evening calls where 1 pence per minute is currently charged.