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# The price of calls to Specialised Numbers from BT Fixed Lines

Keeping you up-to-date with our latest prices



## General introduction and contents

When you make a call from an ordinary fixed telephone line to another fixed telephone line, the price you pay for the call will depend upon where the two lines are located - that is, they are geographically based charges. In this brochure you can find numbers that, when you call them from your BT fixed line, are charged at prices that are the same irrespective of where you are calling from. That is, the charges are not geographically based.

Most, but not all of these numbers, will be allocated to one of the following services:

- Mobile Telephones
- 'Freephone' Numbers
- Premium Rate Services
- Radiopaging Services
- Information Services
- Directory Enquiries Numbers

In many cases the number you are calling will not be for a service provided by BT and in these cases the prices you pay for making these calls will not have been set by BT.

The calls to these numbers are priced in one of the four following ways:

1. Calls that are charged by the length of time you are on the phone. The pence per minute price also varies according to the time of day (eg 070056).
2. Calls that are charged by the length of time you are on the phone but where the rate you pay does not vary by the time of day (eg 0871550).
3. Calls that attract a one-off fee, and a pence per minute price which varies according to the time of day (eg 090117).
4. Calls that attract a one-off fee irrespective of the length of time that you are on the phone. The charge may or may not vary according to the time of day.

If you are a customer for one of BT's call discount packages, you may find that the discount you receive for calling a Specialised Number is lower than for geographical calls or that the call is excluded from the discount scheme. Full details can be found in Section 2 of the BT Price List which can be accessed on the Internet at:

<http://www.serviceview.bt.com/list/homepage.htm>

All prices in this brochure are quoted inclusive of VAT unless otherwise stated.

|                                                                                                                                                                                                                                                                                                       |       |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------|
| List of Specialised Numbers                                                                                                                                                                                                                                                                           | 1-53  |
| Residential - Daytime, Evening & Night-time and Weekend Time Period Definitions                                                                                                                                                                                                                       | 54    |
| Minimum Call Charge                                                                                                                                                                                                                                                                                   |       |
| Call Charge Rounding                                                                                                                                                                                                                                                                                  |       |
| Duration Rounding                                                                                                                                                                                                                                                                                     |       |
| Call Set-Up Fee                                                                                                                                                                                                                                                                                       |       |
| Business - Daytime, Evening & Night-time and Weekend Time Period Definitions                                                                                                                                                                                                                          | 55    |
| Call Charge Rounding                                                                                                                                                                                                                                                                                  |       |
| Minimum Call Charge                                                                                                                                                                                                                                                                                   |       |
| Call Set-Up Fee                                                                                                                                                                                                                                                                                       |       |
| Basic Inland Call Charges                                                                                                                                                                                                                                                                             | 56-57 |
| Calling Plans – Unlimited Weekend Plan (formerly known as BT Together Option 1) - UK Call Prices, Calling Plan Calls to 0845 and 0870, Calling Plan Charges for Calls to Mobile Telephones and Calling Plans – Friends & Family Mobile (Formerly known as Mobile Saver/BT Together CallMobile Option) | 58    |
| Calling Plans Charges for Calls to Personal Numbering and WiFi Services                                                                                                                                                                                                                               | 59    |
| Basic Inland Call Charges for ISDN 64Kbit/s                                                                                                                                                                                                                                                           | 59    |
| Data Calls to Mobile Telephones                                                                                                                                                                                                                                                                       |       |
| Business Discount Schemes                                                                                                                                                                                                                                                                             | 60    |
| 118 Directory Enquiry prices                                                                                                                                                                                                                                                                          | 61    |
| Fixed Fee prices                                                                                                                                                                                                                                                                                      | 62    |
| Fixed Fee and Timed Duration prices                                                                                                                                                                                                                                                                   | 62-63 |
| Useful Telephone Numbers                                                                                                                                                                                                                                                                              | 64    |

*For a full listing of BT's prices, and terms and conditions, please refer to the BT Price List which can be accessed on the Internet at:  
<http://www.serviceview.bt.com/list/homepage.htm>*

The price of calls to specialised numbers

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0300     | g21          | Y                                                         | Y                                         |
| 0303     | g21          | Y                                                         | Y                                         |
| 0306     | g21          | Y                                                         | Y                                         |
| 0330     | g21          | Y                                                         | Y                                         |
| 0333     | g21          | Y                                                         | Y                                         |
| 0343     | g21          | Y                                                         | Y                                         |
| 0344     | g21          | Y                                                         | Y                                         |
| 0345     | g21          | Y                                                         | Y                                         |
| 0370     | g21          | Y                                                         | Y                                         |
| 0371     | g21          | Y                                                         | Y                                         |
| 0372     | g21          | Y                                                         | Y                                         |
| 0500     | no fee       | N                                                         | N                                         |
| 0551 100 | g6           | N                                                         | N                                         |
| 0551 140 | g21          | Y                                                         | Y                                         |
| 0551 143 | g21          | Y                                                         | Y                                         |
| 0551 144 | g21          | Y                                                         | Y                                         |
| 0551 145 | g21          | Y                                                         | Y                                         |
| 0551 146 | g21          | Y                                                         | Y                                         |
| 0551 147 | g21          | Y                                                         | Y                                         |
| 0551 148 | g21          | Y                                                         | Y                                         |
| 0551 149 | g21          | Y                                                         | Y                                         |
| 0551 650 | g21          | Y                                                         | Y                                         |
| 0551 655 | g21          | Y                                                         | Y                                         |
| 0551 660 | g21          | Y                                                         | Y                                         |
| 0551 665 | g21          | Y                                                         | Y                                         |
| 0555 508 | g6           | N                                                         | N                                         |
| 0555 55  | g21          | Y                                                         | Y                                         |
| 0558 83  | g6           | N                                                         | N                                         |
| 056      | g21          | Y                                                         | Y                                         |
| 07000    | d            | Y                                                         | Y                                         |
| 07001    | d            | Y                                                         | Y                                         |
| 07002    | National NTS | Y                                                         | Y                                         |
| 07003 0  | k            | Y                                                         | Y                                         |
| 07003 1  | j            | Y                                                         | Y                                         |
| 07003 2  | pn3          | Y                                                         | Y                                         |
| 07003 21 | pn3          | Y                                                         | Y                                         |
| 07003 24 | pn3          | Y                                                         | Y                                         |
| 07003 25 | pn3          | Y                                                         | Y                                         |
| 07003 26 | pn6          | Y                                                         | Y                                         |
| 07003 29 | pn4          | Y                                                         | Y                                         |
| 07003 3  | pn3          | Y                                                         | Y                                         |
| 07003 4  | pn3          | Y                                                         | Y                                         |
| 07003 5  | National NTS | Y                                                         | Y                                         |
| 07003 6  | d            | Y                                                         | Y                                         |
| 07003 7  | k            | Y                                                         | Y                                         |

| Code    | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|---------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 07003 9 | pn2          | Y                                                         | Y                                         |
| 07004   | National NTS | Y                                                         | Y                                         |
| 07005 0 | pn4          | Y                                                         | Y                                         |
| 07005 1 | pn2          | Y                                                         | Y                                         |
| 07005 2 | k            | Y                                                         | Y                                         |
| 07005 3 | j            | Y                                                         | Y                                         |
| 07005 4 | j            | Y                                                         | Y                                         |
| 07005 5 | d            | Y                                                         | Y                                         |
| 07005 6 | j            | Y                                                         | Y                                         |
| 07005 7 | pn3          | Y                                                         | Y                                         |
| 07005 8 | d            | Y                                                         | Y                                         |
| 07005 9 | k            | Y                                                         | Y                                         |
| 07006 0 | pn2          | Y                                                         | Y                                         |
| 07006 1 | k            | Y                                                         | Y                                         |
| 07006 3 | k            | Y                                                         | Y                                         |
| 07006 4 | pn2          | Y                                                         | Y                                         |
| 07006 5 | f            | Y                                                         | Y                                         |
| 07006 6 | k            | Y                                                         | Y                                         |
| 07006 7 | pn2          | Y                                                         | Y                                         |
| 07006 8 | pn2          | Y                                                         | Y                                         |
| 07006 9 | c            | Y                                                         | Y                                         |
| 07007   | k            | Y                                                         | Y                                         |
| 07008   | pn2          | Y                                                         | Y                                         |
| 07008 1 | pn4          | Y                                                         | Y                                         |
| 07008 2 | pn3          | Y                                                         | Y                                         |
| 07008 3 | pn2          | Y                                                         | Y                                         |
| 07008 4 | pn7          | Y                                                         | Y                                         |
| 07008 5 | d            | Y                                                         | Y                                         |
| 07008 6 | j            | Y                                                         | Y                                         |
| 07008 7 | k            | Y                                                         | Y                                         |
| 07009   | d            | Y                                                         | Y                                         |
| 07010   | pn10         | Y                                                         | Y                                         |
| 0701 10 | j            | Y                                                         | Y                                         |
| 0701 11 | pn2          | Y                                                         | Y                                         |
| 0701 12 | pn8          | Y                                                         | Y                                         |
| 0701 14 | pn2          | Y                                                         | Y                                         |
| 0701 15 | k            | Y                                                         | Y                                         |
| 0701 16 | pn2          | Y                                                         | Y                                         |
| 0701 17 | j            | Y                                                         | Y                                         |
| 0701 18 | pn1          | Y                                                         | Y                                         |
| 0701 19 | k            | Y                                                         | Y                                         |
| 0701 20 | k            | Y                                                         | Y                                         |
| 0701 21 | pn2          | Y                                                         | Y                                         |
| 0701 22 | j            | Y                                                         | Y                                         |
| 0701 23 | pn2          | Y                                                         | Y                                         |

| Code    | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|---------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0701 24 | d            | Y                                                         | Y                                         |
| 0701 25 | j            | Y                                                         | Y                                         |
| 0701 26 | d            | Y                                                         | Y                                         |
| 0701 27 | k            | Y                                                         | Y                                         |
| 0701 28 | pn2          | Y                                                         | Y                                         |
| 0701 29 | pn2          | Y                                                         | Y                                         |
| 0701 30 | pn1          | Y                                                         | Y                                         |
| 0701 31 | pn2          | Y                                                         | Y                                         |
| 0701 32 | pn1          | Y                                                         | Y                                         |
| 0701 33 | pn5          | Y                                                         | Y                                         |
| 0701 34 | pn4          | Y                                                         | Y                                         |
| 0701 35 | e            | Y                                                         | Y                                         |
| 0701 36 | pn6          | Y                                                         | Y                                         |
| 0701 37 | pn3          | Y                                                         | Y                                         |
| 0701 38 | pn10         | Y                                                         | Y                                         |
| 0701 39 | pn4          | Y                                                         | Y                                         |
| 07014 0 | pn1          | Y                                                         | Y                                         |
| 07014 1 | pn2          | Y                                                         | Y                                         |
| 07014 2 | pn10         | Y                                                         | Y                                         |
| 07014 3 | pn4          | Y                                                         | Y                                         |
| 07014 4 | pn6          | Y                                                         | Y                                         |
| 07014 5 | pn2          | Y                                                         | Y                                         |
| 07014 6 | pn5          | Y                                                         | Y                                         |
| 07014 7 | j            | Y                                                         | Y                                         |
| 07014 8 | pn6          | Y                                                         | Y                                         |
| 07014 9 | pn8          | Y                                                         | Y                                         |
| 0701 50 | pn7          | Y                                                         | Y                                         |
| 0701 51 | pn2          | Y                                                         | Y                                         |
| 0701 52 | pn7          | Y                                                         | Y                                         |
| 0701 53 | pn9          | Y                                                         | Y                                         |
| 0701 54 | pn10         | Y                                                         | Y                                         |
| 0701 55 | j            | Y                                                         | Y                                         |
| 0701 56 | pn2          | Y                                                         | Y                                         |
| 0701 57 | pn11         | Y                                                         | Y                                         |
| 0701 58 | pn12         | Y                                                         | Y                                         |
| 0701 59 | pn1          | Y                                                         | Y                                         |
| 0701 60 | k            | Y                                                         | Y                                         |
| 0701 61 | pn2          | Y                                                         | Y                                         |
| 0701 62 | d            | Y                                                         | Y                                         |
| 0701 63 | National NTS | Y                                                         | Y                                         |
| 0701 64 | f            | Y                                                         | Y                                         |
| 0701 65 | k            | Y                                                         | Y                                         |
| 0701 66 | pn2          | Y                                                         | Y                                         |
| 0701 67 | pn1          | Y                                                         | Y                                         |
| 0701 68 | pn2          | Y                                                         | Y                                         |

| Code          | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|---------------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0701 69       | k            | Y                                                         | Y                                         |
| 07017         | pn10         | Y                                                         | Y                                         |
| 0701 80       | k            | Y                                                         | Y                                         |
| 0701 81       | c            | Y                                                         | Y                                         |
| 0701 82       | pn2          | Y                                                         | Y                                         |
| 0701 83       | e            | Y                                                         | Y                                         |
| 0701 84       | pn12         | Y                                                         | Y                                         |
| 0701 85       | j            | Y                                                         | Y                                         |
| 0701 86       | pn5          | Y                                                         | Y                                         |
| 0701 87       | pn6          | Y                                                         | Y                                         |
| 0701 88       | pn8          | Y                                                         | Y                                         |
| 0701 89       | pn14         | Y                                                         | Y                                         |
| 0701 90       | j            | Y                                                         | Y                                         |
| 0701 91       | pn5          | Y                                                         | Y                                         |
| 0701 92       | pn6          | Y                                                         | Y                                         |
| 0701 93       | pn8          | Y                                                         | Y                                         |
| 0701 94       | pn9          | Y                                                         | Y                                         |
| 0701 95       | pn10         | Y                                                         | Y                                         |
| 0701 96       | pn11         | Y                                                         | Y                                         |
| 0701 97       | pn12         | Y                                                         | Y                                         |
| 0701 98       | pn13         | Y                                                         | Y                                         |
| 0701 99       | pn4          | Y                                                         | Y                                         |
| 07020         | d            | Y                                                         | Y                                         |
| 07021 0 00-24 | National NTS | Y                                                         | Y                                         |
| 07021 0 25-49 | c            | Y                                                         | Y                                         |
| 07021 0 50-74 | d            | Y                                                         | Y                                         |
| 07021 0 75-99 | e            | Y                                                         | Y                                         |
| 07021 1       | k            | Y                                                         | Y                                         |
| 07021 2       | pn2          | Y                                                         | Y                                         |
| 07021 3       | pn13         | Y                                                         | Y                                         |
| 07021 4 00-24 | f            | Y                                                         | Y                                         |
| 07021 4 25-49 | j            | Y                                                         | Y                                         |
| 07021 4 50-74 | k            | Y                                                         | Y                                         |
| 07021 4 75-99 | pn1          | Y                                                         | Y                                         |
| 07021 51      | k            | Y                                                         | Y                                         |
| 07021 53      | k            | Y                                                         | Y                                         |
| 07021 55      | k            | Y                                                         | Y                                         |
| 07021 6       | k            | Y                                                         | Y                                         |
| 07021 9       | k            | Y                                                         | Y                                         |
| 0702 20       | pn3          | Y                                                         | Y                                         |
| 0702 21       | f            | Y                                                         | Y                                         |
| 0702 22       | pn2          | Y                                                         | Y                                         |
| 0702 23       | k            | Y                                                         | Y                                         |
| 0702 24       | j            | Y                                                         | Y                                         |
| 0702 25       | pn3          | Y                                                         | Y                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0702 256 | pn9          | Y                                                         | Y                                         |
| 0702 257 | pn9          | Y                                                         | Y                                         |
| 0702 26  | pn3          | Y                                                         | Y                                         |
| 0702 261 | pn3          | Y                                                         | Y                                         |
| 0702 27  | pn3          | Y                                                         | Y                                         |
| 0702 28  | pn5          | Y                                                         | Y                                         |
| 0702 29  | pn3          | Y                                                         | Y                                         |
| 0702 30  | pn10         | Y                                                         | Y                                         |
| 0702 31  | pn3          | Y                                                         | Y                                         |
| 0702 32  | pn4          | Y                                                         | Y                                         |
| 0702 33  | pn10         | Y                                                         | Y                                         |
| 0702 34  | pn6          | Y                                                         | Y                                         |
| 0702 35  | pn8          | Y                                                         | Y                                         |
| 0702 38  | pn2          | Y                                                         | Y                                         |
| 0702 39  | k            | Y                                                         | Y                                         |
| 0702 40  | pn2          | Y                                                         | Y                                         |
| 0702 41  | c            | Y                                                         | Y                                         |
| 0702 42  | pn9          | Y                                                         | Y                                         |
| 0702 44  | pn3          | Y                                                         | Y                                         |
| 0702 45  | d            | Y                                                         | Y                                         |
| 0702 46  | pn10         | Y                                                         | Y                                         |
| 0702 47  | pn1          | Y                                                         | Y                                         |
| 0702 49  | pn2          | Y                                                         | Y                                         |
| 0702 50  | pn11         | Y                                                         | Y                                         |
| 0702 53  | k            | Y                                                         | Y                                         |
| 0702 52  | e            | Y                                                         | Y                                         |
| 0702 53  | f            | Y                                                         | Y                                         |
| 0702 54  | pn13         | Y                                                         | Y                                         |
| 0702 55  | pn2          | Y                                                         | Y                                         |
| 0702 56  | pn3          | Y                                                         | Y                                         |
| 0702 57  | pn4          | Y                                                         | Y                                         |
| 0702 58  | c            | Y                                                         | Y                                         |
| 0702 59  | d            | Y                                                         | Y                                         |
| 0702 60  | e            | Y                                                         | Y                                         |
| 0702 61  | j            | Y                                                         | Y                                         |
| 0702 62  | pn2          | Y                                                         | Y                                         |
| 0702 64  | pn8          | Y                                                         | Y                                         |
| 0702 69  | pn2          | Y                                                         | Y                                         |
| 0702 73  | k            | Y                                                         | Y                                         |
| 0702 80  | pn21         | Y                                                         | Y                                         |
| 0702 82  | pn8          | Y                                                         | Y                                         |
| 0702 84  | j            | Y                                                         | Y                                         |
| 0702 85  | k            | Y                                                         | Y                                         |
| 0702 86  | pn1          | Y                                                         | Y                                         |
| 0702 87  | pn2          | Y                                                         | Y                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0702 88  | d            | Y                                                         | Y                                         |
| 0702 89  | d            | Y                                                         | Y                                         |
| 0702 92  | pn14         | Y                                                         | Y                                         |
| 0702 93  | pn5          | Y                                                         | Y                                         |
| 0702 94  | e            | Y                                                         | Y                                         |
| 0702 95  | k            | Y                                                         | Y                                         |
| 0702 96  | e            | Y                                                         | Y                                         |
| 0702 97  | j            | Y                                                         | Y                                         |
| 0702 98  | c            | Y                                                         | Y                                         |
| 0703 00  | j            | Y                                                         | Y                                         |
| 0703 01  | k            | Y                                                         | Y                                         |
| 0703 03  | pn2          | Y                                                         | Y                                         |
| 0703 04  | k            | Y                                                         | Y                                         |
| 0703 05  | pn10         | Y                                                         | Y                                         |
| 0703 06  | pn10         | Y                                                         | Y                                         |
| 0703 07  | d            | Y                                                         | Y                                         |
| 0703 08  | pn2          | Y                                                         | Y                                         |
| 0703 09  | k            | Y                                                         | Y                                         |
| 0703 10  | k            | Y                                                         | Y                                         |
| 0703 11  | d            | Y                                                         | Y                                         |
| 0703 12  | k            | Y                                                         | Y                                         |
| 0703 13  | k            | Y                                                         | Y                                         |
| 0703 14  | f            | Y                                                         | Y                                         |
| 0703 150 | j            | Y                                                         | Y                                         |
| 0703 151 | k            | Y                                                         | Y                                         |
| 0703 152 | pn1          | Y                                                         | Y                                         |
| 0703 153 | pn3          | Y                                                         | Y                                         |
| 0703 154 | pn4          | Y                                                         | Y                                         |
| 0703 155 | pn5          | Y                                                         | Y                                         |
| 0703 156 | pn6          | Y                                                         | Y                                         |
| 0703 157 | pn8          | Y                                                         | Y                                         |
| 0703 158 | pn9          | Y                                                         | Y                                         |
| 0703 159 | pn10         | Y                                                         | Y                                         |
| 0703 16  | f            | Y                                                         | Y                                         |
| 0703 17  | k            | Y                                                         | Y                                         |
| 0703 18  | pn4          | Y                                                         | Y                                         |
| 0703 19  | pn2          | Y                                                         | Y                                         |
| 0703 20  | pn14         | Y                                                         | Y                                         |
| 0703 21  | k            | Y                                                         | Y                                         |
| 0703 22  | k            | Y                                                         | Y                                         |
| 0703 23  | k            | Y                                                         | Y                                         |
| 0703 24  | k            | Y                                                         | Y                                         |
| 0703 25  | pn12         | Y                                                         | Y                                         |
| 0703 26  | pn12         | Y                                                         | Y                                         |
| 0703 27  | pn13         | Y                                                         | Y                                         |

The price of calls to Specialised Numbers from BT Fixed Lines

| Code    | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|---------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0703 28 | pn13         | Y                                                         | Y                                         |
| 0703 29 | d            | Y                                                         | Y                                         |
| 0703 31 | pn2          | Y                                                         | Y                                         |
| 0703 32 | f            | Y                                                         | Y                                         |
| 0703 33 | pn7          | Y                                                         | Y                                         |
| 0703 34 | pn13         | Y                                                         | Y                                         |
| 0703 36 | pn2          | Y                                                         | Y                                         |
| 0703 40 | pn12         | Y                                                         | Y                                         |
| 0703 41 | pn2          | Y                                                         | Y                                         |
| 0703 42 | pn9          | Y                                                         | Y                                         |
| 0703 43 | pn14         | Y                                                         | Y                                         |
| 0703 44 | pn2          | Y                                                         | Y                                         |
| 0703 45 | pn4          | Y                                                         | Y                                         |
| 0703 46 | j            | Y                                                         | Y                                         |
| 0703 50 | k            | Y                                                         | Y                                         |
| 0703 53 | pn3          | Y                                                         | Y                                         |
| 0703 54 | pn5          | Y                                                         | Y                                         |
| 0703 55 | pn5          | Y                                                         | Y                                         |
| 0703 56 | j            | Y                                                         | Y                                         |
| 0703 57 | pn2          | Y                                                         | Y                                         |
| 0703 58 | k            | Y                                                         | Y                                         |
| 0703 59 | k            | Y                                                         | Y                                         |
| 0703 60 | k            | Y                                                         | Y                                         |
| 0703 61 | pn3          | Y                                                         | Y                                         |
| 0703 62 | pn5          | Y                                                         | Y                                         |
| 0703 63 | pn6          | Y                                                         | Y                                         |
| 0703 64 | pn2          | Y                                                         | Y                                         |
| 0703 65 | pn2          | Y                                                         | Y                                         |
| 0703 66 | pn9          | Y                                                         | Y                                         |
| 0703 67 | pn10         | Y                                                         | Y                                         |
| 0703 68 | pn3          | Y                                                         | Y                                         |
| 0703 70 | pn9          | Y                                                         | Y                                         |
| 0703 71 | pn4          | Y                                                         | Y                                         |
| 0703 72 | pn4          | Y                                                         | Y                                         |
| 0703 73 | pn6          | Y                                                         | Y                                         |
| 0703 74 | pn6          | Y                                                         | Y                                         |
| 0703 75 | pn5          | Y                                                         | Y                                         |
| 0703 76 | pn5          | Y                                                         | Y                                         |
| 0703 77 | pn1          | Y                                                         | Y                                         |
| 0703 78 | pn1          | Y                                                         | Y                                         |
| 0703 79 | pn3          | Y                                                         | Y                                         |
| 0703 80 | d            | Y                                                         | Y                                         |
| 0703 81 | pn10         | Y                                                         | Y                                         |
| 0703 82 | pn10         | Y                                                         | Y                                         |
| 0703 83 | j            | Y                                                         | Y                                         |

| Code    | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|---------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0703 84 | j            | Y                                                         | Y                                         |
| 0703 85 | f            | Y                                                         | Y                                         |
| 0703 86 | f            | Y                                                         | Y                                         |
| 0703 87 | pn2          | Y                                                         | Y                                         |
| 0703 88 | pn2          | Y                                                         | Y                                         |
| 0703 89 | pn2          | Y                                                         | Y                                         |
| 0703 90 | f            | Y                                                         | Y                                         |
| 0703 91 | k            | Y                                                         | Y                                         |
| 0703 92 | f            | Y                                                         | Y                                         |
| 0703 93 | d            | Y                                                         | Y                                         |
| 0703 94 | d            | Y                                                         | Y                                         |
| 0703 95 | k            | Y                                                         | Y                                         |
| 0703 96 | d            | Y                                                         | Y                                         |
| 0703 97 | pn13         | Y                                                         | Y                                         |
| 0703 98 | f            | Y                                                         | Y                                         |
| 0704 01 | pn2          | Y                                                         | Y                                         |
| 0704 02 | pn3          | Y                                                         | Y                                         |
| 0704 03 | pn3          | Y                                                         | Y                                         |
| 0704 04 | k            | Y                                                         | Y                                         |
| 0704 05 | k            | Y                                                         | Y                                         |
| 0704 06 | pn3          | Y                                                         | Y                                         |
| 0704 07 | pn4          | Y                                                         | Y                                         |
| 0704 08 | pn7          | Y                                                         | Y                                         |
| 0704 09 | k            | Y                                                         | Y                                         |
| 07041 1 | pn3          | Y                                                         | Y                                         |
| 07041 2 | pn2          | Y                                                         | Y                                         |
| 07041 3 | k            | Y                                                         | Y                                         |
| 07041 4 | e            | Y                                                         | Y                                         |
| 07041 5 | e            | Y                                                         | Y                                         |
| 07041 6 | k            | Y                                                         | Y                                         |
| 07041 7 | pn7          | Y                                                         | Y                                         |
| 07041 8 | e            | Y                                                         | Y                                         |
| 07041 9 | pn1          | Y                                                         | Y                                         |
| 0704 20 | pn8          | Y                                                         | Y                                         |
| 0704 21 | pn7          | Y                                                         | Y                                         |
| 0704 22 | pn8          | Y                                                         | Y                                         |
| 0704 23 | pn7          | Y                                                         | Y                                         |
| 0704 24 | pn2          | Y                                                         | Y                                         |
| 0704 25 | pn7          | Y                                                         | Y                                         |
| 0704 26 | k            | Y                                                         | Y                                         |
| 0704 27 | pn2          | Y                                                         | Y                                         |
| 0704 28 | pn2          | Y                                                         | Y                                         |
| 0704 29 | pn2          | Y                                                         | Y                                         |
| 0704 30 | pn2          | Y                                                         | Y                                         |
| 0704 31 | k            | Y                                                         | Y                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0704 32  | k            | Y                                                         | Y                                         |
| 0704 33  | k            | Y                                                         | Y                                         |
| 0704 34  | k            | Y                                                         | Y                                         |
| 0704 35  | k            | Y                                                         | Y                                         |
| 0704 36  | pn3          | Y                                                         | Y                                         |
| 0704 37  | pn10         | Y                                                         | Y                                         |
| 0704 38  | j            | Y                                                         | Y                                         |
| 0704 39  | j            | Y                                                         | Y                                         |
| 07044 0  | pn2          | Y                                                         | Y                                         |
| 07044 1  | pn1          | Y                                                         | Y                                         |
| 07044 2  | pn2          | Y                                                         | Y                                         |
| 07044 3  | k            | Y                                                         | Y                                         |
| 07044 4  | d            | Y                                                         | Y                                         |
| 07044 5  | k            | Y                                                         | Y                                         |
| 07044 6  | pn2          | Y                                                         | Y                                         |
| 07044 7  | pn2          | Y                                                         | Y                                         |
| 07044 8  | pn13         | Y                                                         | Y                                         |
| 07044 9  | k            | Y                                                         | Y                                         |
| 07045 0  | pn2          | Y                                                         | Y                                         |
| 07045 1  | pn2          | Y                                                         | Y                                         |
| 07045 2  | pn2          | Y                                                         | Y                                         |
| 07045 4  | pn13         | Y                                                         | Y                                         |
| 07045 5  | pn7          | Y                                                         | Y                                         |
| 07045 6  | k            | Y                                                         | Y                                         |
| 07045 7  | pn2          | Y                                                         | Y                                         |
| 07045 8  | pn3          | Y                                                         | Y                                         |
| 07045 9  | pn9          | Y                                                         | Y                                         |
| 07046 0  | j            | Y                                                         | Y                                         |
| 07046 1  | k            | Y                                                         | Y                                         |
| 07046 2  | pn3          | Y                                                         | Y                                         |
| 07046 3  | pn3          | Y                                                         | Y                                         |
| 07046 32 | pn3          | Y                                                         | Y                                         |
| 07046 33 | pn3          | Y                                                         | Y                                         |
| 07046 37 | pn3          | Y                                                         | Y                                         |
| 07046 40 | pn3          | Y                                                         | Y                                         |
| 07046 41 | pn3          | Y                                                         | Y                                         |
| 07046 42 | pn3          | Y                                                         | Y                                         |
| 07046 43 | pn3          | Y                                                         | Y                                         |
| 07046 44 | pn3          | Y                                                         | Y                                         |
| 07046 45 | pn3          | Y                                                         | Y                                         |
| 07046 46 | pn3          | Y                                                         | Y                                         |
| 07046 47 | pn3          | Y                                                         | Y                                         |
| 07046 48 | pn3          | Y                                                         | Y                                         |
| 07046 49 | pn3          | Y                                                         | Y                                         |
| 07046 5  | e            | Y                                                         | Y                                         |

| Code    | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|---------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 07046 6 | f            | Y                                                         | Y                                         |
| 07046 7 | pn2          | Y                                                         | Y                                         |
| 07046 8 | e            | Y                                                         | Y                                         |
| 07046 9 | f            | Y                                                         | Y                                         |
| 07047 0 | d            | Y                                                         | Y                                         |
| 07047 2 | pn4          | Y                                                         | Y                                         |
| 0704 73 | pn1          | Y                                                         | Y                                         |
| 0704 74 | pn2          | Y                                                         | Y                                         |
| 0704 75 | pn8          | Y                                                         | Y                                         |
| 0704 76 | pn11         | Y                                                         | Y                                         |
| 07047 7 | pn2          | Y                                                         | Y                                         |
| 07047 8 | pn2          | Y                                                         | Y                                         |
| 07047 9 | pn13         | Y                                                         | Y                                         |
| 0704 80 | pn8          | Y                                                         | Y                                         |
| 0704 81 | pn1          | Y                                                         | Y                                         |
| 0704 82 | pn14         | Y                                                         | Y                                         |
| 0704 83 | c            | Y                                                         | Y                                         |
| 0704 85 | pn12         | Y                                                         | Y                                         |
| 0704 86 | e            | Y                                                         | Y                                         |
| 0704 87 | pn3          | Y                                                         | Y                                         |
| 0704 89 | pn2          | Y                                                         | Y                                         |
| 07049 0 | pn2          | Y                                                         | Y                                         |
| 07049 1 | pn2          | Y                                                         | Y                                         |
| 07049 2 | pn7          | Y                                                         | Y                                         |
| 07049 4 | f            | Y                                                         | Y                                         |
| 07049 5 | pn4          | Y                                                         | Y                                         |
| 07049 6 | pn10         | Y                                                         | Y                                         |
| 07049 7 | pn2          | Y                                                         | Y                                         |
| 07049 8 | pn6          | Y                                                         | Y                                         |
| 07050 0 | k            | Y                                                         | Y                                         |
| 07050 1 | k            | Y                                                         | Y                                         |
| 07050 2 | k            | Y                                                         | Y                                         |
| 07050 3 | k            | Y                                                         | Y                                         |
| 07050 4 | j            | Y                                                         | Y                                         |
| 07050 5 | k            | Y                                                         | Y                                         |
| 07050 6 | k            | Y                                                         | Y                                         |
| 07050 7 | k            | Y                                                         | Y                                         |
| 07050 8 | k            | Y                                                         | Y                                         |
| 07050 9 | k            | Y                                                         | Y                                         |
| 07051   | j            | Y                                                         | Y                                         |
| 0705 20 | f            | Y                                                         | Y                                         |
| 0705 21 | fm1          | Y                                                         | Y                                         |
| 0705 22 | pn2          | Y                                                         | Y                                         |
| 0705 23 | pn11         | Y                                                         | Y                                         |
| 0705 24 | k            | Y                                                         | Y                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0705 25  | pn14         | Y                                                         | Y                                         |
| 0705 26  | k            | Y                                                         | Y                                         |
| 0705 27  | pn12         | Y                                                         | Y                                         |
| 0705 28  | pn8          | Y                                                         | Y                                         |
| 0705 30  | pn8          | Y                                                         | Y                                         |
| 0705 31  | j            | Y                                                         | Y                                         |
| 0705 32  | pn8          | Y                                                         | Y                                         |
| 0705 33  | k            | Y                                                         | Y                                         |
| 0705 34  | pn8          | Y                                                         | Y                                         |
| 0705 35  | pn2          | Y                                                         | Y                                         |
| 0705 36  | pn8          | Y                                                         | Y                                         |
| 0705 37  | pn2          | Y                                                         | Y                                         |
| 0705 38  | pn2          | Y                                                         | Y                                         |
| 0705 39  | pn11         | Y                                                         | Y                                         |
| 0705 40  | pn2          | Y                                                         | Y                                         |
| 0705 41  | pn10         | Y                                                         | Y                                         |
| 0705 42  | pn2          | Y                                                         | Y                                         |
| 0705 44  | pn4          | Y                                                         | Y                                         |
| 0705 45  | pn2          | Y                                                         | Y                                         |
| 0705 46  | pn5          | Y                                                         | Y                                         |
| 0705 47  | pn2          | Y                                                         | Y                                         |
| 0705 48  | pn10         | Y                                                         | Y                                         |
| 0705 49  | pn4          | Y                                                         | Y                                         |
| 0705 50  | j            | Y                                                         | Y                                         |
| 0705 51  | pn6          | Y                                                         | Y                                         |
| 0705 53  | pn9          | Y                                                         | Y                                         |
| 0705 54  | pn10         | Y                                                         | Y                                         |
| 0705 55  | J            | Y                                                         | Y                                         |
| 0705 56  | pn13         | Y                                                         | Y                                         |
| 0705 57  | pn2          | Y                                                         | Y                                         |
| 0705 58  | pn10         | Y                                                         | Y                                         |
| 0705 582 | pn1          | Y                                                         | Y                                         |
| 0705 59  | pn10         | Y                                                         | Y                                         |
| 0705 6   | pn2          | Y                                                         | Y                                         |
| 0705 600 | pn13         | Y                                                         | Y                                         |
| 0705 601 | pn10         | Y                                                         | Y                                         |
| 0705 602 | j            | Y                                                         | Y                                         |
| 0705 603 | f            | Y                                                         | Y                                         |
| 0705 604 | pn4          | Y                                                         | Y                                         |
| 0705 606 | pn6          | Y                                                         | Y                                         |
| 0705 607 | k            | Y                                                         | Y                                         |
| 0705 609 | pn14         | Y                                                         | Y                                         |
| 0705 620 | pn12         | Y                                                         | Y                                         |
| 0705 621 | pn19         | Y                                                         | Y                                         |
| 0705 622 | pn16         | Y                                                         | Y                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0705 623 | pn17         | Y                                                         | Y                                         |
| 0705 624 | pn5          | Y                                                         | Y                                         |
| 0705 625 | pn6          | Y                                                         | Y                                         |
| 0705 626 | pn11         | Y                                                         | Y                                         |
| 0705 627 | pn1          | Y                                                         | Y                                         |
| 0705 628 | pn4          | Y                                                         | Y                                         |
| 0705 629 | pn14         | Y                                                         | Y                                         |
| 0705 640 | pn9          | Y                                                         | Y                                         |
| 0705 641 | pn11         | Y                                                         | Y                                         |
| 0705 642 | k            | Y                                                         | Y                                         |
| 0705 644 | pn14         | Y                                                         | Y                                         |
| 0705 645 | pn12         | Y                                                         | Y                                         |
| 0705 646 | pn13         | Y                                                         | Y                                         |
| 0705 647 | pn10         | Y                                                         | Y                                         |
| 0705 648 | j            | Y                                                         | Y                                         |
| 0705 649 | pn1          | Y                                                         | Y                                         |
| 0705 680 | pn3          | Y                                                         | Y                                         |
| 0705 681 | pn11         | Y                                                         | Y                                         |
| 0705 682 | pn8          | Y                                                         | Y                                         |
| 0705 683 | d            | Y                                                         | Y                                         |
| 0705 684 | e            | Y                                                         | Y                                         |
| 0705 685 | c            | Y                                                         | Y                                         |
| 0705 686 | f            | Y                                                         | Y                                         |
| 0705 687 | pn4          | Y                                                         | Y                                         |
| 0705 688 | pn9          | Y                                                         | Y                                         |
| 0705 689 | pn6          | Y                                                         | Y                                         |
| 0705 7   | pn2          | Y                                                         | Y                                         |
| 0705 720 | pn5          | Y                                                         | Y                                         |
| 0705 721 | c            | Y                                                         | Y                                         |
| 0705 722 | d            | Y                                                         | Y                                         |
| 0705 723 | e            | Y                                                         | Y                                         |
| 0705 724 | f            | Y                                                         | Y                                         |
| 0705 725 | pn11         | Y                                                         | Y                                         |
| 0705 726 | pn12         | Y                                                         | Y                                         |
| 0705 727 | pn13         | Y                                                         | Y                                         |
| 0705 728 | pn4          | Y                                                         | Y                                         |
| 0705 729 | pn14         | Y                                                         | Y                                         |
| 0705 740 | pn15         | Y                                                         | Y                                         |
| 0705 741 | pn8          | Y                                                         | Y                                         |
| 0705 742 | pn16         | Y                                                         | Y                                         |
| 0705 743 | pn9          | Y                                                         | Y                                         |
| 0705 744 | pn17         | Y                                                         | Y                                         |
| 0705 745 | pn17         | Y                                                         | Y                                         |
| 0705 746 | pn18         | Y                                                         | Y                                         |
| 0705 747 | pn18         | Y                                                         | Y                                         |

The price of calls to Specialised Numbers from BT Fixed Lines

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0705 748 | pn19         | Y                                                         | Y                                         |
| 0705 749 | pn20         | Y                                                         | Y                                         |
| 0705 75  | k            | Y                                                         | Y                                         |
| 0705 76  | pn14         | Y                                                         | Y                                         |
| 0705 8   | pn2          | Y                                                         | Y                                         |
| 0705 85  | k            | Y                                                         | Y                                         |
| 0705 90  | pn1          | Y                                                         | Y                                         |
| 0705 91  | pn13         | Y                                                         | Y                                         |
| 0705 92  | k            | Y                                                         | Y                                         |
| 0705 93  | k            | Y                                                         | Y                                         |
| 0705 94  | pn7          | Y                                                         | Y                                         |
| 0705 95  | j            | Y                                                         | Y                                         |
| 0705 96  | d            | Y                                                         | Y                                         |
| 0705 97  | k            | Y                                                         | Y                                         |
| 0705 98  | k            | Y                                                         | Y                                         |
| 0705 99  | k            | Y                                                         | Y                                         |
| 07060    | pn1          | Y                                                         | Y                                         |
| 0706 10  | j            | Y                                                         | Y                                         |
| 0706 11  | pn1          | Y                                                         | Y                                         |
| 0706 13  | d            | Y                                                         | Y                                         |
| 0706 14  | j            | Y                                                         | Y                                         |
| 0706 15  | k            | Y                                                         | Y                                         |
| 0706 16  | f            | Y                                                         | Y                                         |
| 0706 17  | pn7          | Y                                                         | Y                                         |
| 0706 18  | f            | Y                                                         | Y                                         |
| 0706 19  | pn7          | Y                                                         | Y                                         |
| 0706 2   | pn2          | Y                                                         | Y                                         |
| 0706 25  | k            | Y                                                         | Y                                         |
| 0706 3   | pn2          | Y                                                         | Y                                         |
| 0706 39  | pn14         | Y                                                         | Y                                         |
| 0706 40  | d            | Y                                                         | Y                                         |
| 0706 41  | pn6          | Y                                                         | Y                                         |
| 0706 42  | e            | Y                                                         | Y                                         |
| 0706 44  | f            | Y                                                         | Y                                         |
| 0706 45  | k            | Y                                                         | Y                                         |
| 0706 46  | j            | Y                                                         | Y                                         |
| 0706 47  | pn6          | Y                                                         | Y                                         |
| 0706 48  | pn2          | Y                                                         | Y                                         |
| 0706 50  | pn14         | Y                                                         | Y                                         |
| 0706 51  | pn2          | Y                                                         | Y                                         |
| 0706 52  | pn4          | Y                                                         | Y                                         |
| 0706 53  | j            | Y                                                         | Y                                         |
| 0706 54  | pn5          | Y                                                         | Y                                         |
| 0706 55  | pn6          | Y                                                         | Y                                         |
| 0706 56  | pn6          | Y                                                         | Y                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0706 57  | pn9          | Y                                                         | Y                                         |
| 0706 58  | pn6          | Y                                                         | Y                                         |
| 0706 59  | pn5          | Y                                                         | Y                                         |
| 0706 60  | pn1          | Y                                                         | Y                                         |
| 0706 61  | pn3          | Y                                                         | Y                                         |
| 0706 62  | pn11         | Y                                                         | Y                                         |
| 0706 63  | pn8          | Y                                                         | Y                                         |
| 0706 64  | d            | Y                                                         | Y                                         |
| 0706 65  | e            | Y                                                         | Y                                         |
| 0706 66  | k            | Y                                                         | Y                                         |
| 0706 67  | pn2          | Y                                                         | Y                                         |
| 0706 68  | pn14         | Y                                                         | Y                                         |
| 0706 69  | pn12         | Y                                                         | Y                                         |
| 0706 70  | pn10         | Y                                                         | Y                                         |
| 0706 71  | pn13         | Y                                                         | Y                                         |
| 0706 73  | pn10         | Y                                                         | Y                                         |
| 0706 75  | pn10         | Y                                                         | Y                                         |
| 0706 77  | pn10         | Y                                                         | Y                                         |
| 0706 78  | pn8          | Y                                                         | Y                                         |
| 0706 79  | pn10         | Y                                                         | Y                                         |
| 0706 80  | pn8          | Y                                                         | Y                                         |
| 0706 81  | pn10         | Y                                                         | Y                                         |
| 0706 82  | pn2          | Y                                                         | Y                                         |
| 0706 83  | pn10         | Y                                                         | Y                                         |
| 0706 84  | pn2          | Y                                                         | Y                                         |
| 0706 85  | pn10         | Y                                                         | Y                                         |
| 0706 86  | pn2          | Y                                                         | Y                                         |
| 0706 87  | pn5          | Y                                                         | Y                                         |
| 0706 88  | pn8          | Y                                                         | Y                                         |
| 0706 89  | pn2          | Y                                                         | Y                                         |
| 0706 90  | pn7          | Y                                                         | Y                                         |
| 0706 91  | pn6          | Y                                                         | Y                                         |
| 0706 93  | j            | Y                                                         | Y                                         |
| 0706 94  | k            | Y                                                         | Y                                         |
| 0706 95  | pn7          | Y                                                         | Y                                         |
| 0706 96  | pn1          | Y                                                         | Y                                         |
| 0706 97  | d            | Y                                                         | Y                                         |
| 0706 980 | c            | Y                                                         | Y                                         |
| 0706 981 | d            | Y                                                         | Y                                         |
| 0706 982 | e            | Y                                                         | Y                                         |
| 0706 983 | f            | Y                                                         | Y                                         |
| 0706 984 | j            | Y                                                         | Y                                         |
| 0706 985 | k            | Y                                                         | Y                                         |
| 0706 986 | pn1          | Y                                                         | Y                                         |
| 0706 987 | pn2          | Y                                                         | Y                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0706 988 | pn3          | Y                                                         | Y                                         |
| 0706 989 | pn4          | Y                                                         | Y                                         |
| 0706 99  | k            | Y                                                         | Y                                         |
| 07070 0  | pn5          | Y                                                         | Y                                         |
| 07070 1  | j            | Y                                                         | Y                                         |
| 07070 2  | pn7          | Y                                                         | Y                                         |
| 07070 3  | k            | Y                                                         | Y                                         |
| 07070 4  | d            | Y                                                         | Y                                         |
| 07070 5  | k            | Y                                                         | Y                                         |
| 07070 6  | pn6          | Y                                                         | Y                                         |
| 07070 7  | k            | Y                                                         | Y                                         |
| 07070 8  | pn2          | Y                                                         | Y                                         |
| 07070 9  | k            | Y                                                         | Y                                         |
| 07071 0  | k            | Y                                                         | Y                                         |
| 07071 1  | National NTS | Y                                                         | Y                                         |
| 07071 2  | j            | Y                                                         | Y                                         |
| 07071 3  | j            | Y                                                         | Y                                         |
| 07071 4  | k            | Y                                                         | Y                                         |
| 07071 5  | k            | Y                                                         | Y                                         |
| 07071 6  | k            | Y                                                         | Y                                         |
| 07071 7  | j            | Y                                                         | Y                                         |
| 07071 8  | j            | Y                                                         | Y                                         |
| 07071 9  | k            | Y                                                         | Y                                         |
| 07072 0  | pn8          | Y                                                         | Y                                         |
| 07072 2  | pn9          | Y                                                         | Y                                         |
| 07072 3  | pn2          | Y                                                         | Y                                         |
| 07072 4  | pn10         | Y                                                         | Y                                         |
| 07072 5  | pn2          | Y                                                         | Y                                         |
| 07072 6  | pn11         | Y                                                         | Y                                         |
| 07072 7  | pn12         | Y                                                         | Y                                         |
| 07072 8  | pn13         | Y                                                         | Y                                         |
| 07072 9  | pn13         | Y                                                         | Y                                         |
| 07073 0  | pn2          | Y                                                         | Y                                         |
| 07073 1  | j            | Y                                                         | Y                                         |
| 07073 2  | d            | Y                                                         | Y                                         |
| 07073 3  | f            | Y                                                         | Y                                         |
| 07073 5  | pn8          | Y                                                         | Y                                         |
| 07073 6  | pn1          | Y                                                         | Y                                         |
| 07073 9  | d            | Y                                                         | Y                                         |
| 07074    | k            | Y                                                         | Y                                         |
| 07075 0  | k            | Y                                                         | Y                                         |
| 07075 1  | k            | Y                                                         | Y                                         |
| 07075 2  | d            | Y                                                         | Y                                         |
| 07075 3  | j            | Y                                                         | Y                                         |
| 07075 4  | f            | Y                                                         | Y                                         |

| Code    | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|---------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 07075 5 | d            | Y                                                         | Y                                         |
| 07075 6 | d            | Y                                                         | Y                                         |
| 07075 7 | k            | Y                                                         | Y                                         |
| 07075 8 | pn4          | Y                                                         | Y                                         |
| 07075 9 | pn2          | Y                                                         | Y                                         |
| 07076 0 | pn2          | Y                                                         | Y                                         |
| 07076 1 | pn3          | Y                                                         | Y                                         |
| 07076 2 | f            | Y                                                         | Y                                         |
| 07076 3 | f            | Y                                                         | Y                                         |
| 07076 4 | pn9          | Y                                                         | Y                                         |
| 07076 5 | d            | Y                                                         | Y                                         |
| 07076 6 | pn2          | Y                                                         | Y                                         |
| 07076 7 | pn13         | Y                                                         | Y                                         |
| 07076 8 | pn1          | Y                                                         | Y                                         |
| 07076 9 | pn14         | Y                                                         | Y                                         |
| 07077 0 | pn2          | Y                                                         | Y                                         |
| 07077 2 | d            | Y                                                         | Y                                         |
| 07077 3 | k            | Y                                                         | Y                                         |
| 07077 4 | j            | Y                                                         | Y                                         |
| 07077 5 | k            | Y                                                         | Y                                         |
| 07077 6 | pn2          | Y                                                         | Y                                         |
| 07077 7 | k            | Y                                                         | Y                                         |
| 07077 8 | pn10         | Y                                                         | Y                                         |
| 07078 0 | pn4          | Y                                                         | Y                                         |
| 07078 1 | pn4          | Y                                                         | Y                                         |
| 07078 2 | pn5          | Y                                                         | Y                                         |
| 07078 3 | pn10         | Y                                                         | Y                                         |
| 07078 4 | pn6          | Y                                                         | Y                                         |
| 07078 5 | pn13         | Y                                                         | Y                                         |
| 07078 6 | pn8          | Y                                                         | Y                                         |
| 07078 7 | pn12         | Y                                                         | Y                                         |
| 07078 9 | pn4          | Y                                                         | Y                                         |
| 07079 0 | k            | Y                                                         | Y                                         |
| 07079 1 | pn2          | Y                                                         | Y                                         |
| 07079 3 | pn2          | Y                                                         | Y                                         |
| 07079 4 | pn3          | Y                                                         | Y                                         |
| 07079 5 | j            | Y                                                         | Y                                         |
| 07079 6 | d            | Y                                                         | Y                                         |
| 07079 7 | k            | Y                                                         | Y                                         |
| 07079 8 | pn7          | Y                                                         | Y                                         |
| 07079 9 | j            | Y                                                         | Y                                         |
| 0708 00 | pn1          | Y                                                         | Y                                         |
| 0708 01 | pn5          | Y                                                         | Y                                         |
| 0708 02 | pn7          | Y                                                         | Y                                         |
| 0708 03 | k            | Y                                                         | Y                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0708 07  | j            | Y                                                         | Y                                         |
| 0708 08  | j            | Y                                                         | Y                                         |
| 0708 10  | pn2          | Y                                                         | Y                                         |
| 0708 11  | j            | Y                                                         | Y                                         |
| 0708 12  | pn3          | Y                                                         | Y                                         |
| 0708 13  | pn3          | Y                                                         | Y                                         |
| 0708 15  | pn2          | Y                                                         | Y                                         |
| 0708 17  | pn2          | Y                                                         | Y                                         |
| 0708 18  | j            | Y                                                         | Y                                         |
| 0708 19  | f            | Y                                                         | Y                                         |
| 0708 21  | j            | Y                                                         | Y                                         |
| 0708 22  | f            | Y                                                         | Y                                         |
| 0708 23  | k            | Y                                                         | Y                                         |
| 0708 24  | k            | Y                                                         | Y                                         |
| 0708 25  | k            | Y                                                         | Y                                         |
| 0708 26  | pn12         | Y                                                         | Y                                         |
| 0708 27  | pn13         | Y                                                         | Y                                         |
| 0708 28  | pn14         | Y                                                         | Y                                         |
| 0708 29  | d            | Y                                                         | Y                                         |
| 0708 30  | e            | Y                                                         | Y                                         |
| 0708 31  | f            | Y                                                         | Y                                         |
| 0708 32  | j            | Y                                                         | Y                                         |
| 0708 33  | k            | Y                                                         | Y                                         |
| 0708 34  | pn1          | Y                                                         | Y                                         |
| 0708 35  | pn2          | Y                                                         | Y                                         |
| 0708 36  | pn3          | Y                                                         | Y                                         |
| 0708 37  | pn4          | Y                                                         | Y                                         |
| 0708 38  | pn5          | Y                                                         | Y                                         |
| 0708 39  | pn6          | Y                                                         | Y                                         |
| 0708 40  | pn8          | Y                                                         | Y                                         |
| 0708 41  | pn9          | Y                                                         | Y                                         |
| 0708 42  | pn10         | Y                                                         | Y                                         |
| 0708 43  | pn11         | Y                                                         | Y                                         |
| 0708 44  | pn8          | Y                                                         | Y                                         |
| 0708 450 | pn2          | Y                                                         | Y                                         |
| 0708 451 | pn5          | Y                                                         | Y                                         |
| 0708 452 | pn6          | Y                                                         | Y                                         |
| 0708 453 | pn8          | Y                                                         | Y                                         |
| 0708 454 | pn9          | Y                                                         | Y                                         |
| 0708 455 | pn10         | Y                                                         | Y                                         |
| 0708 456 | pn11         | Y                                                         | Y                                         |
| 0708 457 | pn12         | Y                                                         | Y                                         |
| 0708 458 | pn13         | Y                                                         | Y                                         |
| 0708 459 | pn14         | Y                                                         | Y                                         |
| 0708 46  | pn2          | Y                                                         | Y                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0708 47  | pn10         | Y                                                         | Y                                         |
| 0708 48  | pn6          | Y                                                         | Y                                         |
| 0708 50  | pn5          | Y                                                         | Y                                         |
| 0708 51  | pn8          | Y                                                         | Y                                         |
| 0708 52  | c            | Y                                                         | Y                                         |
| 0708 53  | d            | Y                                                         | Y                                         |
| 0708 540 | k            | Y                                                         | Y                                         |
| 0708 541 | pn2          | Y                                                         | Y                                         |
| 0708 542 | pn14         | Y                                                         | Y                                         |
| 0708 543 | pn12         | Y                                                         | Y                                         |
| 0708 544 | pn13         | Y                                                         | Y                                         |
| 0708 545 | pn10         | Y                                                         | Y                                         |
| 0708 546 | j            | Y                                                         | Y                                         |
| 0708 547 | f            | Y                                                         | Y                                         |
| 0708 548 | pn4          | Y                                                         | Y                                         |
| 0708 549 | pn9          | Y                                                         | Y                                         |
| 0708 55  | e            | Y                                                         | Y                                         |
| 0708 560 | pn6          | Y                                                         | Y                                         |
| 0708 561 | pn5          | Y                                                         | Y                                         |
| 0708 562 | pn1          | Y                                                         | Y                                         |
| 0708 563 | pn3          | Y                                                         | Y                                         |
| 0708 564 | pn11         | Y                                                         | Y                                         |
| 0708 565 | pn8          | Y                                                         | Y                                         |
| 0708 566 | d            | Y                                                         | Y                                         |
| 0708 567 | e            | Y                                                         | Y                                         |
| 0708 568 | c            | Y                                                         | Y                                         |
| 0708 569 | pn2          | Y                                                         | Y                                         |
| 0708 58  | pn6          | Y                                                         | Y                                         |
| 0708 580 | d            | Y                                                         | Y                                         |
| 0708 581 | k            | Y                                                         | Y                                         |
| 0708 583 | pn3          | Y                                                         | Y                                         |
| 0708 584 | pn11         | Y                                                         | Y                                         |
| 0708 586 | pn8          | Y                                                         | Y                                         |
| 0708 587 | pn2          | Y                                                         | Y                                         |
| 0708 588 | pn2          | Y                                                         | Y                                         |
| 0708 589 | pn2          | Y                                                         | Y                                         |
| 0708 59  | pn6          | Y                                                         | Y                                         |
| 0708 610 | k            | Y                                                         | Y                                         |
| 0708 611 | pn2          | Y                                                         | Y                                         |
| 0708 612 | pn14         | Y                                                         | Y                                         |
| 0708 613 | pn12         | Y                                                         | Y                                         |
| 0708 614 | pn13         | Y                                                         | Y                                         |
| 0708 615 | pn10         | Y                                                         | Y                                         |
| 0708 616 | j            | Y                                                         | Y                                         |
| 0708 617 | pn1          | Y                                                         | Y                                         |

## The price of calls to Specialised Numbers from BT Fixed Lines

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0708 618 | pn3          | Y                                                         | Y                                         |
| 0708 619 | pn11         | Y                                                         | Y                                         |
| 0708 620 | f            | Y                                                         | Y                                         |
| 0708 621 | j            | Y                                                         | Y                                         |
| 0708 622 | k            | Y                                                         | Y                                         |
| 0708 623 | pn1          | Y                                                         | Y                                         |
| 0708 624 | pn10         | Y                                                         | Y                                         |
| 0708 625 | pn11         | Y                                                         | Y                                         |
| 0708 626 | pn12         | Y                                                         | Y                                         |
| 0708 627 | pn13         | Y                                                         | Y                                         |
| 0708 628 | pn14         | Y                                                         | Y                                         |
| 0708 629 | pn2          | Y                                                         | Y                                         |
| 0708 630 | pn3          | Y                                                         | Y                                         |
| 0708 631 | pn4          | Y                                                         | Y                                         |
| 0708 632 | pn5          | Y                                                         | Y                                         |
| 0708 633 | pn6          | Y                                                         | Y                                         |
| 0708 634 | pn7          | Y                                                         | Y                                         |
| 0708 635 | pn20         | Y                                                         | Y                                         |
| 0708 636 | pn8          | Y                                                         | Y                                         |
| 0708 637 | d            | Y                                                         | Y                                         |
| 0708 638 | e            | Y                                                         | Y                                         |
| 0708 639 | c            | Y                                                         | Y                                         |
| 0708 640 | f            | Y                                                         | Y                                         |
| 0708 641 | pn4          | Y                                                         | Y                                         |
| 0708 642 | pn9          | Y                                                         | Y                                         |
| 0708 643 | pn6          | Y                                                         | Y                                         |
| 0708 644 | pn5          | Y                                                         | Y                                         |
| 0708 645 | pn10         | Y                                                         | Y                                         |
| 0708 646 | pn2          | Y                                                         | Y                                         |
| 0708 647 | pn8          | Y                                                         | Y                                         |
| 0708 648 | pn10         | Y                                                         | Y                                         |
| 0708 649 | pn9          | Y                                                         | Y                                         |
| 0708 650 | pn17         | Y                                                         | Y                                         |
| 0708 651 | pn18         | Y                                                         | Y                                         |
| 0708 652 | pn20         | Y                                                         | Y                                         |
| 0708 653 | f            | Y                                                         | Y                                         |
| 0708 654 | j            | Y                                                         | Y                                         |
| 0708 655 | k            | Y                                                         | Y                                         |
| 0708 656 | pn1          | Y                                                         | Y                                         |
| 0708 657 | pn10         | Y                                                         | Y                                         |
| 0708 658 | pn11         | Y                                                         | Y                                         |
| 0708 659 | pn12         | Y                                                         | Y                                         |
| 0708 660 | pn13         | Y                                                         | Y                                         |
| 0708 661 | pn14         | Y                                                         | Y                                         |
| 0708 662 | pn2          | Y                                                         | Y                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0708 663 | pn3          | Y                                                         | Y                                         |
| 0708 664 | pn4          | Y                                                         | Y                                         |
| 0708 665 | pn5          | Y                                                         | Y                                         |
| 0708 666 | pn6          | Y                                                         | Y                                         |
| 0708 90  | National NTS | Y                                                         | Y                                         |
| 0708 91  | d            | Y                                                         | Y                                         |
| 0708 93  | pn2          | Y                                                         | Y                                         |
| 0708 95  | pn2          | Y                                                         | Y                                         |
| 0708 96  | pn7          | Y                                                         | Y                                         |
| 0708 97  | pn3          | Y                                                         | Y                                         |
| 0708 98  | d            | Y                                                         | Y                                         |
| 0708 99  | k            | Y                                                         | Y                                         |
| 0709 01  | k            | Y                                                         | Y                                         |
| 0709 02  | pn2          | Y                                                         | Y                                         |
| 0709 03  | pn3          | Y                                                         | Y                                         |
| 0709 04  | pn4          | Y                                                         | Y                                         |
| 0709 05  | pn6          | Y                                                         | Y                                         |
| 0709 06  | j            | Y                                                         | Y                                         |
| 0709 07  | pn2          | Y                                                         | Y                                         |
| 0709 08  | k            | Y                                                         | Y                                         |
| 0709 09  | k            | Y                                                         | Y                                         |
| 07091    | k            | Y                                                         | Y                                         |
| 07092    | pn8          | Y                                                         | Y                                         |
| 0709 20  | pn2          | Y                                                         | Y                                         |
| 0709 21  | pn2          | Y                                                         | Y                                         |
| 0709 22  | pn2          | Y                                                         | Y                                         |
| 0709 23  | pn2          | Y                                                         | Y                                         |
| 0709 24  | k            | Y                                                         | Y                                         |
| 0709 25  | k            | Y                                                         | Y                                         |
| 0709 26  | k            | Y                                                         | Y                                         |
| 0709 27  | k            | Y                                                         | Y                                         |
| 0709 28  | pn2          | Y                                                         | Y                                         |
| 0709 300 | National NTS | Y                                                         | Y                                         |
| 0709 301 | pn13         | Y                                                         | Y                                         |
| 0709 302 | pn2          | Y                                                         | Y                                         |
| 0709 303 | pn2          | Y                                                         | Y                                         |
| 0709 29  | k            | Y                                                         | Y                                         |
| 0709 40  | pn2          | Y                                                         | Y                                         |
| 0709 41  | pn4          | Y                                                         | Y                                         |
| 0709 42  | k            | Y                                                         | Y                                         |
| 0709 44  | pn9          | Y                                                         | Y                                         |
| 0709 45  | pn2          | Y                                                         | Y                                         |
| 0709 46  | pn2          | Y                                                         | Y                                         |
| 0709 47  | pn2          | Y                                                         | Y                                         |
| 0709 48  | e            | Y                                                         | Y                                         |

| Code    | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|---------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0709 49 | k            | Y                                                         | Y                                         |
| 0709 65 | pn2          | Y                                                         | Y                                         |
| 0709 66 | pn2          | Y                                                         | Y                                         |
| 0709 67 | pn2          | Y                                                         | Y                                         |
| 0709 68 | pn7          | Y                                                         | Y                                         |
| 0709 69 | pn12         | Y                                                         | Y                                         |
| 07099 0 | d            | Y                                                         | Y                                         |
| 07099 1 | pn2          | Y                                                         | Y                                         |
| 07099 2 | f            | Y                                                         | Y                                         |
| 07099 4 | pn2          | Y                                                         | Y                                         |
| 07099 5 | k            | Y                                                         | Y                                         |
| 07099 6 | k            | Y                                                         | Y                                         |
| 07099 7 | pn6          | Y                                                         | Y                                         |
| 07099 8 | pn2          | Y                                                         | Y                                         |
| 0709 99 | pn2          | Y                                                         | Y                                         |
| 07500   | fm5          | Y                                                         | Y                                         |
| 07501   | fm5          | Y                                                         | Y                                         |
| 07502   | fm5          | Y                                                         | Y                                         |
| 07503   | fm5          | Y                                                         | Y                                         |
| 07504   | fm3          | Y                                                         | Y                                         |
| 07505   | fm3          | Y                                                         | Y                                         |
| 07506   | fm3          | Y                                                         | Y                                         |
| 07507   | fm3          | Y                                                         | Y                                         |
| 07508   | fm3          | Y                                                         | Y                                         |
| 07509   | f            | Y                                                         | Y                                         |
| 07510   | fm1          | Y                                                         | Y                                         |
| 07511   | fm1          | Y                                                         | Y                                         |
| 07512   | fm1          | Y                                                         | Y                                         |
| 07513   | fm1          | Y                                                         | Y                                         |
| 07514   | fm1          | Y                                                         | Y                                         |
| 07515   | fm1          | Y                                                         | Y                                         |
| 07516   | fm1          | Y                                                         | Y                                         |
| 07517   | fm1          | Y                                                         | Y                                         |
| 07518   | fm1          | Y                                                         | Y                                         |
| 07519   | fm1          | Y                                                         | Y                                         |
| 07520   | fm2          | Y                                                         | Y                                         |
| 075200  | fm5          | Y                                                         | Y                                         |
| 07520 3 | fm10         | Y                                                         | Y                                         |
| 07520 6 | fw9          | Y                                                         | Y                                         |
| 07520 7 | fw9          | Y                                                         | Y                                         |
| 07520 8 | fw7          | Y                                                         | Y                                         |
| 07520 9 | fw7          | Y                                                         | Y                                         |
| 07521   | fm1          | Y                                                         | Y                                         |
| 07522   | fm1          | Y                                                         | Y                                         |
| 07523   | fm1          | Y                                                         | Y                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 07525    | fm1          | Y                                                         | Y                                         |
| 07526    | fm1          | Y                                                         | Y                                         |
| 07527    | fm4          | Y                                                         | Y                                         |
| 07528    | fm4          | Y                                                         | Y                                         |
| 07529    | fm4          | Y                                                         | Y                                         |
| 07530    | fm4          | Y                                                         | Y                                         |
| 07531    | fm4          | Y                                                         | Y                                         |
| 07532    | fm4          | Y                                                         | Y                                         |
| 07533    | fm6          | Y                                                         | Y                                         |
| 07534    | fm3          | Y                                                         | Y                                         |
| 07535    | fm3          | Y                                                         | Y                                         |
| 07536    | fm4          | Y                                                         | Y                                         |
| 07537    | fm5          | Y                                                         | Y                                         |
| 07537 1  | fm5          | Y                                                         | Y                                         |
| 07537 19 | fm11         | Y                                                         | Y                                         |
| 07537 3  | fw7          | Y                                                         | Y                                         |
| 07537 4  | fm5          | Y                                                         | Y                                         |
| 07537 7  | fw8          | Y                                                         | Y                                         |
| 07538    | fm3          | Y                                                         | Y                                         |
| 07539    | fm3          | Y                                                         | Y                                         |
| 0754     | fm1          | Y                                                         | Y                                         |
| 07550    | fm3          | Y                                                         | Y                                         |
| 07551    | fm5          | Y                                                         | Y                                         |
| 07552    | fm5          | Y                                                         | Y                                         |
| 07553    | fm5          | Y                                                         | Y                                         |
| 07554    | fm5          | Y                                                         | Y                                         |
| 07555    | fm5          | Y                                                         | Y                                         |
| 07556    | fm4          | Y                                                         | Y                                         |
| 07559 0  | fw8          | Y                                                         | Y                                         |
| 07559 7  | fw7          | Y                                                         | Y                                         |
| 07559 8  | fw8          | Y                                                         | Y                                         |
| 07559 9  | fw2          | Y                                                         | Y                                         |
| 0756     | fm1          | Y                                                         | Y                                         |
| 075 70   | fm5          | Y                                                         | Y                                         |
| 075 72   | fm3          | Y                                                         | Y                                         |
| 075 73   | fm3          | Y                                                         | Y                                         |
| 075 74   | fm3          | Y                                                         | Y                                         |
| 075 75   | fm6          | Y                                                         | Y                                         |
| 075 76   | fm6          | Y                                                         | Y                                         |
| 075 77   | fm6          | Y                                                         | Y                                         |
| 075 78   | fm6          | Y                                                         | Y                                         |
| 075 79   | fm4          | Y                                                         | Y                                         |
| 075 80   | fm4          | Y                                                         | Y                                         |
| 075 81   | fm4          | Y                                                         | Y                                         |
| 075 82   | fm4          | Y                                                         | Y                                         |

| Code    | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|---------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 075 83  | fm4          | Y                                                         | Y                                         |
| 075 84  | fm5          | Y                                                         | Y                                         |
| 07588   | fm6          | Y                                                         | Y                                         |
| 0759    | fm1          | Y                                                         | Y                                         |
| 07600   | no fee       | N                                                         | N                                         |
| 07623 0 | ff8          | Y                                                         | N                                         |
| 07623 1 | ff9          | Y                                                         | N                                         |
| 07623 2 | no fee       | N                                                         | N                                         |
| 07623 3 | r            | Y                                                         | N                                         |
| 07623 4 | ff9          | Y                                                         | N                                         |
| 07623 5 | r            | Y                                                         | N                                         |
| 07623 6 | r            | Y                                                         | N                                         |
| 07623 7 | ff9          | Y                                                         | N                                         |
| 07623 8 | r            | Y                                                         | N                                         |
| 07623 9 | r            | Y                                                         | N                                         |
| 07624 0 | fm1          | Y                                                         | N                                         |
| 07624 1 | fm1          | Y                                                         | N                                         |
| 07624 2 | f            | Y                                                         | Y                                         |
| 07624 3 | fm1          | Y                                                         | N                                         |
| 07624 4 | fm1          | Y                                                         | N                                         |
| 07624 5 | fm1          | Y                                                         | N                                         |
| 07624 6 | fm1          | Y                                                         | N                                         |
| 07624 7 | fm1          | Y                                                         | N                                         |
| 07624 8 | fm1          | Y                                                         | N                                         |
| 07624 9 | fm1          | Y                                                         | N                                         |
| 07640   | r            | Y                                                         | N                                         |
| 0764 00 | ff9          | Y                                                         | N                                         |
| 07654 2 | ff9          | Y                                                         | N                                         |
| 07654 3 | ff9          | Y                                                         | N                                         |
| 07654 5 | ff9          | Y                                                         | N                                         |
| 07654 6 | ff9          | Y                                                         | N                                         |
| 07659 1 | r            | Y                                                         | N                                         |
| 07659 2 | r            | Y                                                         | N                                         |
| 07659 3 | no fee       | N                                                         | N                                         |
| 07659 4 | r            | Y                                                         | N                                         |
| 07659 5 | r            | Y                                                         | N                                         |
| 07659 6 | no fee       | N                                                         | N                                         |
| 07659 8 | r            | Y                                                         | N                                         |
| 07659 9 | no fee       | N                                                         | N                                         |
| 07660   | ff9          | Y                                                         | N                                         |
| 0766 07 | ff3          | Y                                                         | N                                         |
| 0766 08 | ff8          | Y                                                         | N                                         |
| 07661   | ff10         | Y                                                         | N                                         |
| 0766 20 | ff10         | Y                                                         | N                                         |
| 07663 7 | ff9          | Y                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 07666 0  | ff9          | Y                                                         | N                                         |
| 07666 1  | ff9          | Y                                                         | N                                         |
| 07666 2  | ff9          | Y                                                         | N                                         |
| 07666 3  | ff9          | Y                                                         | N                                         |
| 07666 4  | ff9          | Y                                                         | N                                         |
| 07666 5  | ff9          | Y                                                         | N                                         |
| 07666 6  | ff10         | Y                                                         | N                                         |
| 07669 6  | ff9          | Y                                                         | N                                         |
| 07677 0  | ff9          | Y                                                         | N                                         |
| 0768 10  | ff8          | Y                                                         | N                                         |
| 0768 14  | ff8          | Y                                                         | N                                         |
| 0768 18  | ff8          | Y                                                         | N                                         |
| 07699    | Local NTS    | Y                                                         | Y                                         |
| 0770 0 0 | fm6          | Y                                                         | Y                                         |
| 0770 0 3 | f            | Y                                                         | Y                                         |
| 07700 7  | f            | Y                                                         | Y                                         |
| 07700 8  | f            | Y                                                         | Y                                         |
| 07701    | fm1          | Y                                                         | Y                                         |
| 07702    | fm1          | Y                                                         | Y                                         |
| 07703    | fm1          | Y                                                         | Y                                         |
| 07704    | fm1          | Y                                                         | Y                                         |
| 07705    | fm1          | Y                                                         | Y                                         |
| 07706    | fm1          | Y                                                         | Y                                         |
| 07707    | fm1          | Y                                                         | Y                                         |
| 07708    | fm1          | Y                                                         | Y                                         |
| 07709    | fm1          | Y                                                         | Y                                         |
| 07710    | fm1          | Y                                                         | Y                                         |
| 07711    | fm1          | Y                                                         | Y                                         |
| 07712    | fm1          | Y                                                         | Y                                         |
| 07713    | fm1          | Y                                                         | Y                                         |
| 07714    | fm1          | Y                                                         | Y                                         |
| 07715    | fm1          | Y                                                         | Y                                         |
| 07716    | fm1          | Y                                                         | Y                                         |
| 07717    | fm5          | Y                                                         | Y                                         |
| 07718    | fm1          | Y                                                         | Y                                         |
| 07719    | fm1          | Y                                                         | Y                                         |
| 07720    | fm1          | Y                                                         | Y                                         |
| 07721 0  | fm5          | Y                                                         | Y                                         |
| 07721 1  | c            | Y                                                         | Y                                         |
| 07721 2  | fm5          | Y                                                         | Y                                         |
| 07721 3  | fm5          | Y                                                         | Y                                         |
| 07721 4  | fm5          | Y                                                         | Y                                         |
| 07721 5  | fm5          | Y                                                         | Y                                         |
| 07721 6  | fm5          | Y                                                         | Y                                         |
| 07721 7  | fm5          | Y                                                         | Y                                         |

## The price of calls to Specialised Numbers from BT Fixed Lines

| Code    | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|---------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 07721 8 | fm5          | Y                                                         | Y                                         |
| 07721 9 | fm5          | Y                                                         | Y                                         |
| 07722   | fm3          | Y                                                         | Y                                         |
| 07723   | fm6          | Y                                                         | Y                                         |
| 07724   | fm1          | Y                                                         | Y                                         |
| 07725   | fm1          | Y                                                         | Y                                         |
| 07726   | fm3          | Y                                                         | Y                                         |
| 07727   | fm6          | Y                                                         | Y                                         |
| 07728   | fm6          | Y                                                         | Y                                         |
| 07729   | fm1          | Y                                                         | Y                                         |
| 07730   | fm1          | Y                                                         | Y                                         |
| 07731   | fm1          | Y                                                         | Y                                         |
| 07732   | fm1          | Y                                                         | Y                                         |
| 07733   | fm5          | Y                                                         | Y                                         |
| 07734   | fm1          | Y                                                         | Y                                         |
| 07735   | fm6          | Y                                                         | Y                                         |
| 07736   | fm1          | Y                                                         | Y                                         |
| 07737   | fm6          | Y                                                         | Y                                         |
| 07738   | fm1          | Y                                                         | Y                                         |
| 07739   | fm1          | Y                                                         | Y                                         |
| 07740   | fm1          | Y                                                         | Y                                         |
| 07741   | fm5          | Y                                                         | Y                                         |
| 07742   | fm1          | Y                                                         | Y                                         |
| 07743   | fm1          | Y                                                         | Y                                         |
| 07744 2 | fm2          | Y                                                         | Y                                         |
| 07744 3 | fm2          | Y                                                         | Y                                         |
| 07744 4 | fm2          | Y                                                         | Y                                         |
| 07744 5 | fm2          | Y                                                         | Y                                         |
| 07744 6 | fm2          | Y                                                         | Y                                         |
| 07744 7 | fm2          | Y                                                         | Y                                         |
| 07744 8 | fm2          | Y                                                         | Y                                         |
| 07744 9 | fm2          | Y                                                         | Y                                         |
| 07745   | fm1          | Y                                                         | Y                                         |
| 07746   | fm1          | Y                                                         | Y                                         |
| 07747   | fm5          | Y                                                         | Y                                         |
| 07748   | fm5          | Y                                                         | Y                                         |
| 07749   | fm1          | Y                                                         | Y                                         |
| 07750   | fm1          | Y                                                         | Y                                         |
| 07751   | fm1          | Y                                                         | Y                                         |
| 07752   | fm1          | Y                                                         | Y                                         |
| 07753   | fm1          | Y                                                         | Y                                         |
| 07754   | fm1          | Y                                                         | Y                                         |
| 07755 2 | fm2          | Y                                                         | Y                                         |
| 07755 3 | fm2          | Y                                                         | Y                                         |
| 07755 4 | fm2          | Y                                                         | Y                                         |

| Code    | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|---------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 07755 5 | fm2          | Y                                                         | Y                                         |
| 07756   | fm1          | Y                                                         | Y                                         |
| 07757   | fm3          | Y                                                         | Y                                         |
| 07758   | fm3          | Y                                                         | Y                                         |
| 07759   | fm1          | Y                                                         | Y                                         |
| 07760   | fm5          | Y                                                         | Y                                         |
| 07761   | fm1          | Y                                                         | Y                                         |
| 07762   | fm1          | Y                                                         | Y                                         |
| 07763   | fm1          | Y                                                         | Y                                         |
| 07764   | fm1          | Y                                                         | Y                                         |
| 07765   | fm5          | Y                                                         | Y                                         |
| 07766   | fm5          | Y                                                         | Y                                         |
| 07767 0 | fm5          | Y                                                         | Y                                         |
| 07767 1 | fm5          | Y                                                         | Y                                         |
| 07767 2 | fm5          | Y                                                         | Y                                         |
| 07767 3 | fm5          | Y                                                         | Y                                         |
| 07767 4 | fm5          | Y                                                         | Y                                         |
| 07767 5 | fm5          | Y                                                         | Y                                         |
| 07767 6 | fm5          | Y                                                         | Y                                         |
| 07767 7 | fm5          | Y                                                         | Y                                         |
| 07767 8 | fm5          | Y                                                         | Y                                         |
| 07767 9 | fm5          | Y                                                         | Y                                         |
| 07768   | fm5          | Y                                                         | Y                                         |
| 07769   | fm5          | Y                                                         | Y                                         |
| 07770   | fm5          | Y                                                         | Y                                         |
| 07771   | fm5          | Y                                                         | Y                                         |
| 07772   | fm4          | Y                                                         | Y                                         |
| 07773   | fm4          | Y                                                         | Y                                         |
| 07774   | fm5          | Y                                                         | Y                                         |
| 07775   | fm5          | Y                                                         | Y                                         |
| 07776   | fm5          | Y                                                         | Y                                         |
| 07777   | fm8          | Y                                                         | Y                                         |
| 07778   | fm5          | Y                                                         | Y                                         |
| 07779   | fm4          | Y                                                         | Y                                         |
| 07780   | fm5          | Y                                                         | Y                                         |
| 07781   | f            | Y                                                         | Y                                         |
| 07782   | fm6          | Y                                                         | Y                                         |
| 07783   | fm1          | Y                                                         | Y                                         |
| 07784   | fm1          | Y                                                         | Y                                         |
| 07785 0 | fm5          | Y                                                         | Y                                         |
| 07785 1 | fm5          | Y                                                         | Y                                         |
| 07785 2 | fm5          | Y                                                         | Y                                         |
| 07785 3 | fm5          | Y                                                         | Y                                         |
| 07785 4 | fm5          | Y                                                         | Y                                         |
| 07785 5 | fm5          | Y                                                         | Y                                         |

| Code    | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|---------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 07785 6 | c            | Y                                                         | Y                                         |
| 07785 7 | fm5          | Y                                                         | Y                                         |
| 07785 8 | fm5          | Y                                                         | Y                                         |
| 07785 9 | fm5          | Y                                                         | Y                                         |
| 07786   | fm5          | Y                                                         | Y                                         |
| 07787   | fm5          | Y                                                         | Y                                         |
| 07788   | fm5          | Y                                                         | Y                                         |
| 07789   | fm5          | Y                                                         | Y                                         |
| 07790   | fm4          | Y                                                         | Y                                         |
| 07791   | fm4          | Y                                                         | Y                                         |
| 07792   | fm4          | Y                                                         | Y                                         |
| 07793   | fm1          | Y                                                         | Y                                         |
| 07794   | fm4          | Y                                                         | Y                                         |
| 07795   | fm5          | Y                                                         | Y                                         |
| 07796   | fm5          | Y                                                         | Y                                         |
| 07797   | f            | Y                                                         | Y                                         |
| 07798   | fm5          | Y                                                         | Y                                         |
| 07799   | fm5          | Y                                                         | Y                                         |
| 07800   | fm4          | Y                                                         | Y                                         |
| 07801   | fm1          | Y                                                         | Y                                         |
| 07802   | fm1          | Y                                                         | Y                                         |
| 07803   | fm1          | Y                                                         | Y                                         |
| 07804   | fm3          | Y                                                         | Y                                         |
| 07805   | fm4          | Y                                                         | Y                                         |
| 07806   | fm3          | Y                                                         | Y                                         |
| 07807   | fm4          | Y                                                         | Y                                         |
| 07808   | fm1          | Y                                                         | Y                                         |
| 07809   | fm1          | Y                                                         | Y                                         |
| 07810   | fm5          | Y                                                         | Y                                         |
| 07811   | fm4          | Y                                                         | Y                                         |
| 07812   | fm4          | Y                                                         | Y                                         |
| 07813   | fm4          | Y                                                         | Y                                         |
| 07814   | fm4          | Y                                                         | Y                                         |
| 07815   | fm4          | Y                                                         | Y                                         |
| 07816   | fm4          | Y                                                         | Y                                         |
| 07817   | fm4          | Y                                                         | Y                                         |
| 07818   | fm5          | Y                                                         | Y                                         |
| 07819   | fm1          | Y                                                         | Y                                         |
| 07820   | fm1          | Y                                                         | Y                                         |
| 07821   | fm1          | Y                                                         | Y                                         |
| 078220  | fm2          | Y                                                         | Y                                         |
| 078221  | fm11         | Y                                                         | Y                                         |
| 07822 2 | fm7          | Y                                                         | Y                                         |
| 07822 3 | fm10         | Y                                                         | Y                                         |
| 07822 4 | fw7          | Y                                                         | Y                                         |

| Code    | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|---------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 07822 5 | fw13GV       | Y                                                         | Y                                         |
| 07822 6 | fw7          | Y                                                         | Y                                         |
| 07822 7 | fw8          | Y                                                         | Y                                         |
| 07822 8 | fm8          | Y                                                         | Y                                         |
| 07822 9 | fm10         | Y                                                         | Y                                         |
| 07823   | fm5          | Y                                                         | Y                                         |
| 07824   | fm5          | Y                                                         | Y                                         |
| 07825   | fm5          | Y                                                         | Y                                         |
| 07826   | fm5          | Y                                                         | Y                                         |
| 07827   | fm5          | Y                                                         | Y                                         |
| 07828   | fm6          | Y                                                         | Y                                         |
| 07829   | f            | Y                                                         | Y                                         |
| 07830   | fm6          | Y                                                         | Y                                         |
| 07831   | fm5          | Y                                                         | Y                                         |
| 07832   | fm6          | Y                                                         | Y                                         |
| 07833   | fm5          | Y                                                         | Y                                         |
| 07834   | fm1          | Y                                                         | Y                                         |
| 07835   | fm1          | Y                                                         | Y                                         |
| 07836 0 | c            | Y                                                         | Y                                         |
| 07836 1 | National NTS | Y                                                         | Y                                         |
| 07836 2 | fm5          | Y                                                         | Y                                         |
| 07836 3 | fm5          | Y                                                         | Y                                         |
| 07836 4 | fm5          | Y                                                         | Y                                         |
| 07836 5 | fm5          | Y                                                         | Y                                         |
| 07836 6 | fm5          | Y                                                         | Y                                         |
| 07836 7 | fm5          | Y                                                         | Y                                         |
| 07836 8 | c            | Y                                                         | Y                                         |
| 07836 9 | National NTS | Y                                                         | Y                                         |
| 07837   | fm4          | Y                                                         | Y                                         |
| 07838   | fm6          | Y                                                         | Y                                         |
| 07839   | f            | Y                                                         | Y                                         |
| 07840   | fm1          | Y                                                         | Y                                         |
| 07841   | fm1          | Y                                                         | Y                                         |
| 07842   | fm1          | Y                                                         | Y                                         |
| 07843   | fm1          | Y                                                         | Y                                         |
| 07844   | fm1          | Y                                                         | Y                                         |
| 07845   | fm1          | Y                                                         | Y                                         |
| 07846   | fm6          | Y                                                         | Y                                         |
| 07847   | fm3          | Y                                                         | Y                                         |
| 07848   | fm6          | Y                                                         | Y                                         |
| 07849   | fm1          | Y                                                         | Y                                         |
| 07850   | fm1          | Y                                                         | Y                                         |
| 07851   | fm1          | Y                                                         | Y                                         |
| 07852   | fm3          | Y                                                         | Y                                         |
| 07853   | fm6          | Y                                                         | Y                                         |

| Code    | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|---------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 07854   | fm4          | Y                                                         | Y                                         |
| 07855   | fm4          | Y                                                         | Y                                         |
| 07856   | fm1          | Y                                                         | Y                                         |
| 07857   | fm1          | Y                                                         | Y                                         |
| 07858   | fm1          | Y                                                         | Y                                         |
| 07859   | fm6          | Y                                                         | Y                                         |
| 07860   | fm1          | Y                                                         | Y                                         |
| 07861   | fm6          | Y                                                         | Y                                         |
| 07862   | fm6          | Y                                                         | Y                                         |
| 07863   | fm6          | Y                                                         | Y                                         |
| 07864   | fm1          | Y                                                         | Y                                         |
| 078644  | fw8          | Y                                                         | Y                                         |
| 07865   | fm6          | Y                                                         | Y                                         |
| 07866   | fm4          | Y                                                         | Y                                         |
| 07867   | fm5          | Y                                                         | Y                                         |
| 07868   | fm6          | Y                                                         | Y                                         |
| 07869   | fm6          | Y                                                         | Y                                         |
| 07870   | fm4          | Y                                                         | Y                                         |
| 07871   | fm1          | Y                                                         | Y                                         |
| 07872   | fm1          | Y                                                         | Y                                         |
| 07872 7 | fw5          | Y                                                         | Y                                         |
| 07873   | fm1          | Y                                                         | Y                                         |
| 07873 0 | fw1          | Y                                                         | Y                                         |
| 07874   | fm1          | Y                                                         | Y                                         |
| 07874 4 | fw4          | Y                                                         | Y                                         |
| 07875   | fm4          | Y                                                         | Y                                         |
| 07876   | fm5          | Y                                                         | Y                                         |
| 07877   | fm6          | Y                                                         | Y                                         |
| 07878   | fm6          | Y                                                         | Y                                         |
| 07879   | fm5          | Y                                                         | Y                                         |
| 07880   | fm5          | Y                                                         | Y                                         |
| 07881   | fm5          | Y                                                         | Y                                         |
| 07882   | fm6          | Y                                                         | Y                                         |
| 07883   | fm6          | Y                                                         | Y                                         |
| 07884   | fm5          | Y                                                         | Y                                         |
| 07885   | fm1          | Y                                                         | Y                                         |
| 07886   | fm6          | Y                                                         | Y                                         |
| 07887   | fm5          | Y                                                         | Y                                         |
| 07888   | fm6          | Y                                                         | Y                                         |
| 07889   | fm1          | Y                                                         | Y                                         |
| 07890   | fm4          | Y                                                         | Y                                         |
| 07891   | fm4          | Y                                                         | Y                                         |
| 07892   | fm1          | Y                                                         | Y                                         |
| 07892 0 | fm10         | Y                                                         | Y                                         |
| 07892 1 | fm12         | Y                                                         | Y                                         |

| Code    | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|---------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 07892 5 | fm2          | Y                                                         | Y                                         |
| 07893   | fm10         | Y                                                         | Y                                         |
| 07893 1 | fw8          | Y                                                         | Y                                         |
| 07893 2 | fm1          | Y                                                         | Y                                         |
| 07893 4 | fm1          | Y                                                         | Y                                         |
| 07893 5 | fm1          | Y                                                         | Y                                         |
| 07893 6 | fm1          | Y                                                         | Y                                         |
| 07893 7 | fm1          | Y                                                         | Y                                         |
| 07893 8 | fw7          | Y                                                         | Y                                         |
| 07893 9 | fm10         | Y                                                         | Y                                         |
| 07894   | fm1          | Y                                                         | Y                                         |
| 07895   | fm1          | Y                                                         | Y                                         |
| 07896   | fm4          | Y                                                         | Y                                         |
| 07897   | fm6          | Y                                                         | Y                                         |
| 07898   | fm6          | Y                                                         | Y                                         |
| 07899   | fm5          | Y                                                         | Y                                         |
| 07900   | fm5          | Y                                                         | Y                                         |
| 07901   | fm5          | Y                                                         | Y                                         |
| 07902   | fm1          | Y                                                         | Y                                         |
| 07903   | fm3          | Y                                                         | Y                                         |
| 07904   | fm3          | Y                                                         | Y                                         |
| 07905   | fm3          | Y                                                         | Y                                         |
| 07906   | fm3          | Y                                                         | Y                                         |
| 07907   | fm1          | Y                                                         | Y                                         |
| 07908   | fm3          | Y                                                         | Y                                         |
| 07909   | fm5          | Y                                                         | Y                                         |
| 07910   | fm3          | Y                                                         | Y                                         |
| 07911 1 | f            | Y                                                         | Y                                         |
| 07911 2 | fw9          | Y                                                         | Y                                         |
| 07911 7 | f            | Y                                                         | Y                                         |
| 07911 8 | fw2          | Y                                                         | Y                                         |
| 07912   | fm1          | Y                                                         | Y                                         |
| 07913   | fm3          | Y                                                         | Y                                         |
| 07914   | fm3          | Y                                                         | Y                                         |
| 07915   | fm6          | Y                                                         | Y                                         |
| 07916   | fm6          | Y                                                         | Y                                         |
| 07917   | fm5          | Y                                                         | Y                                         |
| 07918   | fm5          | Y                                                         | Y                                         |
| 07919   | fm5          | Y                                                         | Y                                         |
| 07920   | fm5          | Y                                                         | Y                                         |
| 07921   | fm1          | Y                                                         | Y                                         |
| 07922   | fm1          | Y                                                         | Y                                         |
| 07923   | fm1          | Y                                                         | Y                                         |
| 07924   | fm1          | Y                                                         | Y                                         |
| 07925   | fm1          | Y                                                         | Y                                         |

The price of calls to Specialised Numbers from BT Fixed Lines

| Code   | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|--------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 07926  | fm1          | Y                                                         | Y                                         |
| 07927  | fm1          | Y                                                         | Y                                         |
| 07928  | fm1          | Y                                                         | Y                                         |
| 07929  | fm4          | Y                                                         | Y                                         |
| 07930  | fm3          | Y                                                         | Y                                         |
| 07931  | fm3          | Y                                                         | Y                                         |
| 07932  | fm3          | Y                                                         | Y                                         |
| 07933  | fm1          | Y                                                         | Y                                         |
| 07934  | fm1          | Y                                                         | Y                                         |
| 07935  | fm1          | Y                                                         | Y                                         |
| 07936  | fm1          | Y                                                         | Y                                         |
| 07937  | f            | Y                                                         | Y                                         |
| 07938  | fm1          | Y                                                         | Y                                         |
| 07939  | fm3          | Y                                                         | Y                                         |
| 07940  | fm3          | Y                                                         | Y                                         |
| 07941  | fm3          | Y                                                         | Y                                         |
| 07942  | fm3          | Y                                                         | Y                                         |
| 07943  | fm3          | Y                                                         | Y                                         |
| 07944  | fm3          | Y                                                         | Y                                         |
| 07945  | fm3          | Y                                                         | Y                                         |
| 07946  | fm3          | Y                                                         | Y                                         |
| 07947  | fm3          | Y                                                         | Y                                         |
| 07948  | fm3          | Y                                                         | Y                                         |
| 07949  | fm3          | Y                                                         | Y                                         |
| 07950  | fm3          | Y                                                         | Y                                         |
| 07951  | fm3          | Y                                                         | Y                                         |
| 07952  | fm3          | Y                                                         | Y                                         |
| 07953  | fm3          | Y                                                         | Y                                         |
| 07954  | fm3          | Y                                                         | Y                                         |
| 07955  | fm1          | Y                                                         | Y                                         |
| 079560 | fm3          | Y                                                         | Y                                         |
| 079561 | fm3          | Y                                                         | Y                                         |
| 079562 | fm3          | Y                                                         | Y                                         |
| 079563 | fm3          | Y                                                         | Y                                         |
| 079564 | fm3          | Y                                                         | Y                                         |
| 079565 | fm3          | Y                                                         | Y                                         |
| 079566 | fm3          | Y                                                         | Y                                         |
| 079567 | f            | Y                                                         | Y                                         |
| 079568 | fm3          | Y                                                         | Y                                         |
| 079569 | fm3          | Y                                                         | Y                                         |
| 07957  | fm3          | Y                                                         | Y                                         |
| 07958  | fm3          | Y                                                         | Y                                         |
| 07959  | fm3          | Y                                                         | Y                                         |
| 07960  | fm3          | Y                                                         | Y                                         |
| 07961  | fm3          | Y                                                         | Y                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 07962    | fm3          | Y                                                         | Y                                         |
| 07963    | fm3          | Y                                                         | Y                                         |
| 07964    | fm4          | Y                                                         | Y                                         |
| 07965    | fm4          | Y                                                         | Y                                         |
| 07966    | fm4          | Y                                                         | Y                                         |
| 07967    | fm4          | Y                                                         | Y                                         |
| 07968    | fm4          | Y                                                         | Y                                         |
| 07969    | fm4          | Y                                                         | Y                                         |
| 07970    | fm4          | Y                                                         | Y                                         |
| 07971    | fm4          | Y                                                         | Y                                         |
| 07972    | fm4          | Y                                                         | Y                                         |
| 07973    | fm4          | Y                                                         | Y                                         |
| 07974    | fm4          | Y                                                         | Y                                         |
| 07975    | fm4          | Y                                                         | Y                                         |
| 07976    | fm4          | Y                                                         | Y                                         |
| 07977    | fm4          | Y                                                         | Y                                         |
| 07978    | fm10         | Y                                                         | Y                                         |
| 07978 7  | fm10         | Y                                                         | Y                                         |
| 07978 0  | fm10         | Y                                                         | Y                                         |
| 07978 1  | fm10         | Y                                                         | Y                                         |
| 07978 5  | fw13         | Y                                                         | Y                                         |
| 07978 6  | fm10         | Y                                                         | Y                                         |
| 07978 8  | fw3          | Y                                                         | Y                                         |
| 07979    | fm5          | Y                                                         | Y                                         |
| 07980    | fm4          | Y                                                         | Y                                         |
| 07981    | fm3          | Y                                                         | Y                                         |
| 07982    | fm3          | Y                                                         | Y                                         |
| 07983    | fm3          | Y                                                         | Y                                         |
| 07984    | fm3          | Y                                                         | Y                                         |
| 07985    | fm3          | Y                                                         | Y                                         |
| 07986    | fm3          | Y                                                         | Y                                         |
| 07987    | fm3          | Y                                                         | Y                                         |
| 07988    | fm6          | Y                                                         | Y                                         |
| 07989    | fm4          | Y                                                         | Y                                         |
| 07990    | fm5          | Y                                                         | Y                                         |
| 07999    | fm1          | Y                                                         | Y                                         |
| 0800     | no fee       | Y                                                         | Y                                         |
| 0808     | no fee       | Y                                                         | Y                                         |
| 0843 000 | g6           | N                                                         | N                                         |
| 0843 001 | g24          | N                                                         | N                                         |
| 0843 002 | ff29         | N                                                         | N                                         |
| 0843 003 | g11          | N                                                         | N                                         |
| 0843 004 | g20          | N                                                         | N                                         |
| 0843 005 | g6           | N                                                         | N                                         |
| 0843 006 | g6           | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0843 007 | g8           | N                                                         | N                                         |
| 0843 009 | g9           | N                                                         | N                                         |
| 0843 010 | g10          | N                                                         | N                                         |
| 0843 011 | g11          | N                                                         | N                                         |
| 0843 012 | g6           | N                                                         | N                                         |
| 0843 014 | g22          | N                                                         | N                                         |
| 0843 016 | g9           | N                                                         | N                                         |
| 0843 018 | g10          | N                                                         | N                                         |
| 0843 020 | g6           | N                                                         | N                                         |
| 0843 021 | g9           | N                                                         | N                                         |
| 0843 022 | g6           | N                                                         | N                                         |
| 0843 023 | g27          | N                                                         | N                                         |
| 0843 024 | g19          | N                                                         | N                                         |
| 0843 025 | g18          | N                                                         | N                                         |
| 0843 026 | g11          | N                                                         | N                                         |
| 0843 027 | g17          | N                                                         | N                                         |
| 0843 028 | g9           | N                                                         | N                                         |
| 0843 029 | g10          | N                                                         | N                                         |
| 0843 030 | g6           | N                                                         | N                                         |
| 0843 031 | g28          | N                                                         | N                                         |
| 0843 032 | g22          | N                                                         | N                                         |
| 0843 033 | g10          | N                                                         | N                                         |
| 0843 034 | g12          | N                                                         | N                                         |
| 0843 035 | g20          | N                                                         | N                                         |
| 0843 036 | g6           | N                                                         | N                                         |
| 0843 037 | g11          | N                                                         | N                                         |
| 0843 038 | g10          | N                                                         | N                                         |
| 0843 040 | g6           | N                                                         | N                                         |
| 0843 041 | g27          | N                                                         | N                                         |
| 0843 042 | g8           | N                                                         | N                                         |
| 0843 043 | g6           | N                                                         | N                                         |
| 0843 044 | g8           | N                                                         | N                                         |
| 0843 045 | g22          | N                                                         | N                                         |
| 0843 046 | g28          | N                                                         | N                                         |
| 0843 047 | g27          | N                                                         | N                                         |
| 0843 048 | g16          | N                                                         | N                                         |
| 0843 049 | g28          | N                                                         | N                                         |
| 0843 05  | g6           | N                                                         | N                                         |
| 0843 06  | g6           | N                                                         | N                                         |
| 0843 07  | g6           | N                                                         | N                                         |
| 0843 08  | g6           | N                                                         | N                                         |
| 0843 09  | g6           | N                                                         | N                                         |
| 0843 100 | g8           | N                                                         | N                                         |
| 0843 101 | g9           | N                                                         | N                                         |
| 0843 102 | g10          | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0843 103 | g11          | N                                                         | N                                         |
| 0843 104 | g6           | N                                                         | N                                         |
| 0843 105 | g6           | N                                                         | N                                         |
| 0843 106 | g8           | N                                                         | N                                         |
| 0843 107 | g9           | N                                                         | N                                         |
| 0843 108 | g10          | N                                                         | N                                         |
| 0843 109 | g11          | N                                                         | N                                         |
| 0843 110 | g27          | N                                                         | N                                         |
| 0843 111 | g8           | N                                                         | N                                         |
| 0843 112 | g28          | N                                                         | N                                         |
| 0843 113 | g9           | N                                                         | N                                         |
| 0843 114 | g10          | N                                                         | N                                         |
| 0843 115 | g11          | N                                                         | N                                         |
| 0843 116 | g6           | N                                                         | N                                         |
| 0843 117 | g9           | N                                                         | N                                         |
| 0843 118 | g10          | N                                                         | N                                         |
| 0843 119 | g11          | N                                                         | N                                         |
| 0843 120 | g8           | N                                                         | N                                         |
| 0843 121 | g8           | N                                                         | N                                         |
| 0843 122 | g9           | N                                                         | N                                         |
| 0843 123 | g6           | N                                                         | N                                         |
| 0843 124 | g10          | N                                                         | N                                         |
| 0843 125 | g28          | N                                                         | N                                         |
| 0843 126 | g11          | N                                                         | N                                         |
| 0843 127 | g24          | N                                                         | N                                         |
| 0843 128 | g6           | N                                                         | N                                         |
| 0843 129 | g27          | N                                                         | N                                         |
| 0843 136 | g22          | N                                                         | N                                         |
| 0843 137 | g27          | N                                                         | N                                         |
| 0843 140 | g8           | N                                                         | N                                         |
| 0843 141 | g28          | N                                                         | N                                         |
| 0843 142 | g16          | N                                                         | N                                         |
| 0843 143 | g9           | N                                                         | N                                         |
| 0843 144 | g18          | N                                                         | N                                         |
| 0843 145 | g17          | N                                                         | N                                         |
| 0843 146 | g10          | N                                                         | N                                         |
| 0843 147 | g19          | N                                                         | N                                         |
| 0843 148 | g11          | N                                                         | N                                         |
| 0843 149 | g20          | N                                                         | N                                         |
| 0843 150 | g6           | N                                                         | N                                         |
| 0843 153 | g24          | N                                                         | N                                         |
| 0843 154 | ff29         | N                                                         | N                                         |
| 0843 155 | g6           | N                                                         | N                                         |
| 0843 156 | g22          | N                                                         | N                                         |
| 0843 157 | g27          | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0843 158 | g8           | N                                                         | N                                         |
| 0843 159 | g28          | N                                                         | N                                         |
| 0843 160 | g16          | N                                                         | N                                         |
| 0843 161 | g9           | N                                                         | N                                         |
| 0843 162 | g18          | N                                                         | N                                         |
| 0843 163 | g17          | N                                                         | N                                         |
| 0843 164 | g10          | N                                                         | N                                         |
| 0843 165 | g19          | N                                                         | N                                         |
| 0843 166 | g11          | N                                                         | N                                         |
| 0843 167 | g20          | N                                                         | N                                         |
| 0843 168 | g6           | N                                                         | N                                         |
| 0843 169 | g11          | N                                                         | N                                         |
| 0843 170 | g6           | N                                                         | N                                         |
| 0843 171 | g10          | N                                                         | N                                         |
| 0843 172 | g9           | N                                                         | N                                         |
| 0843 173 | g26          | N                                                         | N                                         |
| 0843 174 | g8           | N                                                         | N                                         |
| 0843 175 | g28          | N                                                         | N                                         |
| 0843 176 | g6           | N                                                         | N                                         |
| 0843 178 | g6           | N                                                         | N                                         |
| 0843 179 | g9           | N                                                         | N                                         |
| 0843 180 | g22          | N                                                         | N                                         |
| 0843 181 | g27          | N                                                         | N                                         |
| 0843 182 | g10          | N                                                         | N                                         |
| 0843 183 | g11          | N                                                         | N                                         |
| 0843 184 | ff29         | N                                                         | N                                         |
| 0843 185 | g6           | N                                                         | N                                         |
| 0843 186 | g19          | N                                                         | N                                         |
| 0843 187 | g20          | N                                                         | N                                         |
| 0843 188 | g26          | N                                                         | N                                         |
| 0843 189 | g24          | N                                                         | N                                         |
| 0843 190 | g6           | N                                                         | N                                         |
| 0843 193 | g22          | N                                                         | N                                         |
| 0843 194 | g27          | N                                                         | N                                         |
| 0843 195 | g8           | N                                                         | N                                         |
| 0843 196 | g28          | N                                                         | N                                         |
| 0843 197 | g16          | N                                                         | N                                         |
| 0843 198 | g9           | N                                                         | N                                         |
| 0843 199 | g18          | N                                                         | N                                         |
| 0843 200 | g17          | N                                                         | N                                         |
| 0843 201 | g10          | N                                                         | N                                         |
| 0843 202 | g19          | N                                                         | N                                         |
| 0843 203 | g11          | N                                                         | N                                         |
| 0843 204 | g20          | N                                                         | N                                         |
| 0843 205 | g6           | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0843 206 | g10          | N                                                         | N                                         |
| 0843 207 | g11          | N                                                         | N                                         |
| 0843 208 | g6           | N                                                         | N                                         |
| 0843 209 | g6           | N                                                         | N                                         |
| 0843 210 | g8           | N                                                         | N                                         |
| 0843 211 | g6           | N                                                         | N                                         |
| 0843 212 | g9           | N                                                         | N                                         |
| 0843 213 | g11          | N                                                         | N                                         |
| 0843 214 | ff29         | N                                                         | N                                         |
| 0843 216 | g6           | N                                                         | N                                         |
| 0843 217 | g10          | N                                                         | N                                         |
| 0843 218 | g6           | N                                                         | N                                         |
| 0843 219 | g8           | N                                                         | N                                         |
| 0843 220 | g9           | N                                                         | N                                         |
| 0843 221 | g6           | N                                                         | N                                         |
| 0843 222 | g6           | N                                                         | N                                         |
| 0843 224 | g6           | N                                                         | N                                         |
| 0843 225 | g6           | N                                                         | N                                         |
| 0843 226 | ff29         | N                                                         | N                                         |
| 0843 227 | g6           | N                                                         | N                                         |
| 0843 228 | g9           | N                                                         | N                                         |
| 0843 229 | g11          | N                                                         | N                                         |
| 0843 230 | g8           | N                                                         | N                                         |
| 0843 231 | g10          | N                                                         | N                                         |
| 0843 231 | g10          | N                                                         | N                                         |
| 0843 245 | ff29         | N                                                         | N                                         |
| 0843 246 | g24          | N                                                         | N                                         |
| 0843 247 | g11          | N                                                         | N                                         |
| 0843 256 | g11          | N                                                         | N                                         |
| 0843 248 | g10          | N                                                         | N                                         |
| 0843 250 | g10          | N                                                         | N                                         |
| 0843 251 | g10          | N                                                         | N                                         |
| 0843 252 | g10          | N                                                         | N                                         |
| 0843 254 | g6           | N                                                         | N                                         |
| 0843 256 | g11          | N                                                         | N                                         |
| 0843 279 | g10          | N                                                         | N                                         |
| 0843 280 | ff29         | N                                                         | N                                         |
| 0843 281 | g11          | N                                                         | N                                         |
| 0843 282 | g11          | N                                                         | N                                         |
| 0843 283 | g11          | N                                                         | N                                         |
| 0843 284 | g11          | N                                                         | N                                         |
| 0843 285 | g8           | N                                                         | N                                         |
| 0843 286 | g9           | N                                                         | N                                         |
| 0843 287 | g10          | N                                                         | N                                         |
| 0843 288 | g11          | N                                                         | N                                         |

The price of calls to Specialised Numbers from BT Fixed Lines

| Code      | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|-----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0843 289  | g6           | N                                                         | N                                         |
| 0843 290  | g6           | N                                                         | N                                         |
| 0843 299  | g6           | N                                                         | N                                         |
| 0843 308  | g6           | N                                                         | N                                         |
| 0843 309  | g6           | N                                                         | N                                         |
| 0843 310  | g11          | N                                                         | N                                         |
| 0843 311  | g10          | N                                                         | N                                         |
| 0843 312  | g10          | N                                                         | N                                         |
| 0843 313  | g10          | N                                                         | N                                         |
| 0843 314  | g10          | N                                                         | N                                         |
| 0843 315  | g10          | N                                                         | N                                         |
| 0843 316  | g6           | N                                                         | N                                         |
| 0843 317  | g6           | N                                                         | N                                         |
| 0843 318  | g6           | N                                                         | N                                         |
| 0843 319  | g6           | N                                                         | N                                         |
| 0843 320  | g6           | N                                                         | N                                         |
| 0843 321  | g11          | N                                                         | N                                         |
| 0843 322  | g11          | N                                                         | N                                         |
| 0843 323  | g11          | N                                                         | N                                         |
| 0843 324  | g10          | N                                                         | N                                         |
| 0843 325  | g10          | N                                                         | N                                         |
| 0843 326  | g10          | N                                                         | N                                         |
| 0843 345  | g28          | N                                                         | N                                         |
| 0843 351  | g9           | N                                                         | N                                         |
| 0843 353  | g6           | N                                                         | N                                         |
| 0843 354  | g6           | N                                                         | N                                         |
| 0843 356  | g6           | N                                                         | N                                         |
| 0843 365  | g6           | N                                                         | N                                         |
| 0844 0010 | i22          | N                                                         | N                                         |
| 0844 0011 | i23          | N                                                         | N                                         |
| 0844 0012 | i24          | N                                                         | N                                         |
| 0844 0013 | i25          | N                                                         | N                                         |
| 0844 0014 | i26          | N                                                         | N                                         |
| 0844 0030 | i3           | N                                                         | N                                         |
| 0844 0031 | i4           | N                                                         | N                                         |
| 0844 0032 | i5           | N                                                         | N                                         |
| 0844 0033 | i8           | N                                                         | N                                         |
| 0844 0034 | i16          | N                                                         | N                                         |
| 0844 0035 | i17          | N                                                         | N                                         |
| 0844 0036 | i18          | N                                                         | N                                         |
| 0844 0037 | i19          | N                                                         | N                                         |
| 0844 0038 | i20          | N                                                         | N                                         |
| 0844 0039 | i21          | N                                                         | N                                         |
| 0844 0044 | g10          | N                                                         | N                                         |
| 0844 04   | g5           | N                                                         | N                                         |

| Code      | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|-----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0844 0500 | i5           | N                                                         | N                                         |
| 0844 0501 | i8           | N                                                         | N                                         |
| 0844 0502 | i1           | N                                                         | N                                         |
| 0844 0503 | i5           | N                                                         | N                                         |
| 0844 0504 | i8           | N                                                         | N                                         |
| 0844 0505 | i13          | N                                                         | N                                         |
| 0844 0506 | i4           | N                                                         | N                                         |
| 0844 0507 | i4           | N                                                         | N                                         |
| 0844 0508 | i13          | N                                                         | N                                         |
| 0844 0509 | i13          | N                                                         | N                                         |
| 0844 051  | i14          | N                                                         | N                                         |
| 0844 0512 | i16          | N                                                         | N                                         |
| 0844 0513 | i14          | N                                                         | N                                         |
| 0844 0514 | i5           | N                                                         | N                                         |
| 0844 0515 | i15          | N                                                         | N                                         |
| 0844 0516 | i14          | N                                                         | N                                         |
| 0844 0517 | i13          | N                                                         | N                                         |
| 0844 0518 | i18          | N                                                         | N                                         |
| 0844 0519 | i14          | N                                                         | N                                         |
| 0844 0526 | i21          | N                                                         | N                                         |
| 0844 0527 | i14          | N                                                         | N                                         |
| 0844 0528 | i24          | N                                                         | N                                         |
| 0844 0529 | i30          | N                                                         | N                                         |
| 0844 053  | i3           | N                                                         | N                                         |
| 0844 0541 | i4           | N                                                         | N                                         |
| 0844 0544 | i8           | N                                                         | N                                         |
| 0844 0548 | i5           | N                                                         | N                                         |
| 0844 0550 | i5           | N                                                         | N                                         |
| 0844 0551 | i15          | N                                                         | N                                         |
| 0844 0554 | i15          | N                                                         | N                                         |
| 0844 0555 | i1           | N                                                         | N                                         |
| 0844 0557 | i15          | N                                                         | N                                         |
| 0844 0564 | i33          | N                                                         | N                                         |
| 0844 0566 | i13          | N                                                         | N                                         |
| 0844 0567 | i21          | N                                                         | N                                         |
| 0844 057  | i15          | N                                                         | N                                         |
| 0844 0570 | i14          | N                                                         | N                                         |
| 0844 0574 | i30          | N                                                         | N                                         |
| 0844 0575 | i30          | N                                                         | N                                         |
| 0844 0580 | i15          | N                                                         | N                                         |
| 0844 0584 | i8           | N                                                         | N                                         |
| 0844 0585 | i15          | N                                                         | N                                         |
| 0844 0587 | i33          | N                                                         | N                                         |
| 0844 0590 | i15          | N                                                         | N                                         |
| 0844 0594 | i8           | N                                                         | N                                         |

| Code      | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|-----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0844 0599 | i1           | N                                                         | N                                         |
| 0844 090  | g4           | Y                                                         | Y                                         |
| 0844 0901 | i4           | Y                                                         | Y                                         |
| 0844 0902 | i14          | Y                                                         | Y                                         |
| 0844 0906 | i1           | Y                                                         | Y                                         |
| 0844 091  | i3           | N                                                         | N                                         |
| 0844 092  | g4           | Y                                                         | Y                                         |
| 0844 0921 | i15          | Y                                                         | Y                                         |
| 0844 093  | g4           | Y                                                         | Y                                         |
| 0844 094  | g4           | Y                                                         | Y                                         |
| 0844 0945 | i8           | Y                                                         | Y                                         |
| 0844 0949 | i5           | Y                                                         | Y                                         |
| 0844 095  | i1           | Y                                                         | Y                                         |
| 0844 096  | g4           | Y                                                         | Y                                         |
| 0844 0961 | i1           | Y                                                         | Y                                         |
| 0844 0970 | g2           | N                                                         | N                                         |
| 0844 098  | i1           | Y                                                         | Y                                         |
| 0844 0980 | i8           | Y                                                         | Y                                         |
| 0844 099  | g4           | Y                                                         | Y                                         |
| 0844 200  | g22          | N                                                         | N                                         |
| 0844 201  | g22          | N                                                         | N                                         |
| 0844 202  | g6           | N                                                         | N                                         |
| 0844 203  | g22          | N                                                         | N                                         |
| 0844 204  | g22          | N                                                         | N                                         |
| 0844 205  | g22          | N                                                         | N                                         |
| 0844 206  | g22          | N                                                         | N                                         |
| 0844 208  | g9           | N                                                         | N                                         |
| 0844 209  | g6           | N                                                         | N                                         |
| 0844 210  | g20          | N                                                         | N                                         |
| 0844 211  | g20          | N                                                         | N                                         |
| 0844 212  | g20          | N                                                         | N                                         |
| 0844 213  | g20          | N                                                         | N                                         |
| 0844 214  | g20          | N                                                         | N                                         |
| 0844 215  | g11          | N                                                         | N                                         |
| 0844 216  | g8           | N                                                         | N                                         |
| 0844 217  | g6           | N                                                         | N                                         |
| 0844 218  | g6           | N                                                         | N                                         |
| 0844 219  | g10          | N                                                         | N                                         |
| 0844 22   | g9           | N                                                         | N                                         |
| 0844 222  | g6           | N                                                         | N                                         |
| 0844 223  | g9           | N                                                         | N                                         |
| 0844 224  | g9           | N                                                         | N                                         |
| 0844 225  | g9           | N                                                         | N                                         |
| 0844 226  | g9           | N                                                         | N                                         |
| 0844 227  | g9           | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0844 228 | g9           | N                                                         | N                                         |
| 0844 229 | g9           | N                                                         | N                                         |
| 0844 23  | g10          | N                                                         | N                                         |
| 0844 230 | g20          | N                                                         |                                           |
| 0844 231 | g10          | N                                                         | N                                         |
| 0844 232 | g10          | N                                                         | N                                         |
| 0844 233 | g10          | N                                                         | N                                         |
| 0844 234 | g10          | N                                                         | N                                         |
| 0844 235 | g10          | N                                                         | N                                         |
| 0844 237 | g10          | N                                                         | N                                         |
| 0844 238 | g10          | N                                                         | N                                         |
| 0844 239 | g10          | N                                                         | N                                         |
| 0844 240 | g18          | N                                                         | N                                         |
| 0844 241 | g6           | N                                                         | N                                         |
| 0844 242 | ff29         | N                                                         | N                                         |
| 0844 243 | g6           | N                                                         | N                                         |
| 0844 244 | g6           | N                                                         | N                                         |
| 0844 245 | g6           | N                                                         | N                                         |
| 0844 246 | g6           | N                                                         | N                                         |
| 0844 247 | g6           | N                                                         | N                                         |
| 0844 248 | g6           | N                                                         | N                                         |
| 0844 249 | g6           | N                                                         | N                                         |
| 0844 250 | g11          | N                                                         | N                                         |
| 0844 251 | g11          | N                                                         | N                                         |
| 0844 252 | g11          | N                                                         | N                                         |
| 0844 253 | g11          | N                                                         | N                                         |
| 0844 254 | g11          | N                                                         | N                                         |
| 0844 255 | g11          | N                                                         | N                                         |
| 0844 256 | g11          | N                                                         | N                                         |
| 0844 257 | g11          | N                                                         | N                                         |
| 0844 258 | g11          | N                                                         | N                                         |
| 0844 259 | g11          | N                                                         | N                                         |
| 0844 260 | g8           | N                                                         | N                                         |
| 0844 261 | g8           | N                                                         | N                                         |
| 0844 262 | g8           | N                                                         | N                                         |
| 0844 263 | g8           | N                                                         | N                                         |
| 0844 264 | g8           | N                                                         | N                                         |
| 0844 265 | g8           | N                                                         | N                                         |
| 0844 266 | g8           | N                                                         | N                                         |
| 0844 267 | g8           | N                                                         | N                                         |
| 0844 268 | g8           | N                                                         | N                                         |
| 0844 269 | g6           | N                                                         | N                                         |
| 0844 270 | ff29         | N                                                         | N                                         |
| 0844 271 | ff29         | N                                                         | N                                         |
| 0844 272 | ff29         | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0844 273 | ff29         | N                                                         | N                                         |
| 0844 274 | ff29         | N                                                         | N                                         |
| 0844 275 | ff29         | N                                                         | N                                         |
| 0844 276 | ff29         | N                                                         | N                                         |
| 0844 277 | g6           | N                                                         | N                                         |
| 0844 278 | g24          | N                                                         | N                                         |
| 0844 279 | g27          | N                                                         | N                                         |
| 0844 280 | g10          | N                                                         | N                                         |
| 0844 281 | g10          | N                                                         | N                                         |
| 0844 282 | g10          | N                                                         | N                                         |
| 0844 283 | g10          | N                                                         | N                                         |
| 0844 284 | g10          | N                                                         | N                                         |
| 0844 285 | g10          | N                                                         | N                                         |
| 0844 286 | g20          | N                                                         | N                                         |
| 0844 287 | g10          | N                                                         | N                                         |
| 0844 288 | g10          | N                                                         | N                                         |
| 0844 289 | g24          | N                                                         | N                                         |
| 0844 290 | g9           | N                                                         | N                                         |
| 0844 291 | g9           | N                                                         | N                                         |
| 0844 292 | g9           | N                                                         | N                                         |
| 0844 293 | g9           | N                                                         | N                                         |
| 0844 295 | g6           | N                                                         | N                                         |
| 0844 296 | g17          | N                                                         | N                                         |
| 0844 297 | g9           | N                                                         | N                                         |
| 0844 298 | g19          | N                                                         | N                                         |
| 0844 299 | g10          | N                                                         | N                                         |
| 0844 300 | g27          | N                                                         | N                                         |
| 0844 301 | g27          | N                                                         | N                                         |
| 0844 302 | g9           | N                                                         | N                                         |
| 0844 303 | g27          | N                                                         | N                                         |
| 0844 304 | g27          | N                                                         | N                                         |
| 0844 305 | g6           | N                                                         | N                                         |
| 0844 306 | g16          | N                                                         | N                                         |
| 0844 307 | g6           | N                                                         | N                                         |
| 0844 308 | g6           | N                                                         | N                                         |
| 0844 309 | g6           | N                                                         | N                                         |
| 0844 310 | g11          | N                                                         | N                                         |
| 0844 311 | g11          | N                                                         | N                                         |
| 0844 312 | g11          | N                                                         | N                                         |
| 0844 313 | g11          | N                                                         | N                                         |
| 0844 314 | g11          | N                                                         | N                                         |
| 0844 315 | g11          | N                                                         | N                                         |
| 0844 317 | g11          | N                                                         | N                                         |
| 0844 318 | g11          | N                                                         | N                                         |
| 0844 319 | g11          | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0844 320 | g28          | N                                                         | N                                         |
| 0844 321 | g28          | N                                                         | N                                         |
| 0844 322 | g6           | N                                                         | N                                         |
| 0844 323 | g28          | N                                                         | N                                         |
| 0844 324 | g6           | N                                                         | N                                         |
| 0844 325 | g9           | N                                                         | N                                         |
| 0844 326 | g10          | N                                                         | N                                         |
| 0844 327 | g11          | N                                                         | N                                         |
| 0844 328 | ff29         | N                                                         | N                                         |
| 0844 329 | g28          | N                                                         | N                                         |
| 0844 33  | g6           | N                                                         | N                                         |
| 0844 335 | g6           | N                                                         | N                                         |
| 0844 337 | g24          | N                                                         | N                                         |
| 0844 339 | g18          | N                                                         | N                                         |
| 0844 340 | g8           | N                                                         | N                                         |
| 0844 341 | g16          | N                                                         | N                                         |
| 0844 342 | g17          | N                                                         | N                                         |
| 0844 343 | g6           | N                                                         | N                                         |
| 0844 344 | g6           | N                                                         | N                                         |
| 0844 345 | g10          | N                                                         | N                                         |
| 0844 346 | g10          | N                                                         | N                                         |
| 0844 347 | g8           | N                                                         | N                                         |
| 0844 348 | g9           | N                                                         | N                                         |
| 0844 349 | g10          | N                                                         | N                                         |
| 0844 350 | g8           | N                                                         | N                                         |
| 0844 351 | g6           | N                                                         | N                                         |
| 0844 352 | g9           | N                                                         | N                                         |
| 0844 353 | g6           | N                                                         | N                                         |
| 0844 354 | g11          | N                                                         | N                                         |
| 0844 355 | g11          | N                                                         | N                                         |
| 0844 356 | g6           | N                                                         | N                                         |
| 0844 357 | g6           | N                                                         | N                                         |
| 0844 358 | g24          | N                                                         | N                                         |
| 0844 359 | g16          | N                                                         | N                                         |
| 0844 360 | g10          | N                                                         | N                                         |
| 0844 361 | ff29         | N                                                         | N                                         |
| 0844 362 | g20          | N                                                         | N                                         |
| 0844 363 | g27          | N                                                         | N                                         |
| 0844 364 | g18          | N                                                         | N                                         |
| 0844 365 | g28          | N                                                         | N                                         |
| 0844 366 | g11          | N                                                         | N                                         |
| 0844 367 | g17          | N                                                         | N                                         |
| 0844 369 | g6           | N                                                         | N                                         |
| 0844 370 | g10          | N                                                         | N                                         |
| 0844 371 | g6           | N                                                         | N                                         |

The price of calls to Specialised Numbers from BT Fixed Lines

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0844 372 | g6           | N                                                         | N                                         |
| 0844 373 | g8           | N                                                         | N                                         |
| 0844 375 | g6           | N                                                         | N                                         |
| 0844 377 | g16          | N                                                         | N                                         |
| 0844 379 | g24          | N                                                         | N                                         |
| 0844 380 | g24          | N                                                         | N                                         |
| 0844 382 | g6           | N                                                         | N                                         |
| 0844 383 | g17          | N                                                         | N                                         |
| 0844 384 | g6           | N                                                         | N                                         |
| 0844 385 | g6           | N                                                         | N                                         |
| 0844 386 | g10          | N                                                         | N                                         |
| 0844 387 | g11          | N                                                         | N                                         |
| 0844 388 | g10          | N                                                         | N                                         |
| 0844 389 | g19          | N                                                         | N                                         |
| 0844 390 | g11          | N                                                         | N                                         |
| 0844 391 | g11          | N                                                         | N                                         |
| 0844 392 | g11          | N                                                         | N                                         |
| 0844 393 | g11          | N                                                         | N                                         |
| 0844 394 | g11          | N                                                         | N                                         |
| 0844 395 | g11          | N                                                         | N                                         |
| 0844 396 | g11          | N                                                         | N                                         |
| 0844 397 | g11          | N                                                         | N                                         |
| 0844 398 | g28          | N                                                         | N                                         |
| 0844 399 | g11          | N                                                         | N                                         |
| 0844 400 | g8           | N                                                         | N                                         |
| 0844 401 | g8           | N                                                         | N                                         |
| 0844 402 | g8           | N                                                         | N                                         |
| 0844 403 | g8           | N                                                         | N                                         |
| 0844 404 | g8           | N                                                         | N                                         |
| 0844 406 | g8           | N                                                         | N                                         |
| 0844 407 | g8           | N                                                         | N                                         |
| 0844 409 | g8           | N                                                         | N                                         |
| 0844 410 | g6           | N                                                         | N                                         |
| 0844 411 | g6           | N                                                         | N                                         |
| 0844 412 | g6           | N                                                         | N                                         |
| 0844 413 | g6           | N                                                         | N                                         |
| 0844 414 | g6           | N                                                         | N                                         |
| 0844 415 | g6           | N                                                         | N                                         |
| 0844 416 | g24          | N                                                         | N                                         |
| 0844 417 | g6           | N                                                         | N                                         |
| 0844 418 | g6           | N                                                         | N                                         |
| 0844 419 | g6           | N                                                         | N                                         |
| 0844 420 | g11          | N                                                         | N                                         |
| 0844 421 | g11          | N                                                         | N                                         |
| 0844 423 | g11          | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0844 424 | g11          | N                                                         | N                                         |
| 0844 425 | g11          | N                                                         | N                                         |
| 0844 426 | g11          | N                                                         | N                                         |
| 0844 427 | g11          | N                                                         | N                                         |
| 0844 428 | g11          | N                                                         | N                                         |
| 0844 429 | g11          | N                                                         | N                                         |
| 0844 430 | g10          | N                                                         | N                                         |
| 0844 431 | g10          | N                                                         | N                                         |
| 0844 432 | g11          | N                                                         | N                                         |
| 0844 434 | g10          | N                                                         | N                                         |
| 0844 436 | g10          | N                                                         | N                                         |
| 0844 437 | g10          | N                                                         | N                                         |
| 0844 438 | g10          | N                                                         | N                                         |
| 0844 439 | g10          | N                                                         | N                                         |
| 0844 440 | g6           | N                                                         | N                                         |
| 0844 441 | g6           | N                                                         | N                                         |
| 0844 443 | g6           | N                                                         | N                                         |
| 0844 444 | g8           | N                                                         | N                                         |
| 0844 445 | g6           | N                                                         | N                                         |
| 0844 447 | g6           | N                                                         | N                                         |
| 0844 448 | g6           | N                                                         | N                                         |
| 0844 449 | g6           | N                                                         | N                                         |
| 0844 450 | g6           | N                                                         | N                                         |
| 0844 451 | g6           | N                                                         | N                                         |
| 0844 452 | g6           | N                                                         | N                                         |
| 0844 453 | g6           | N                                                         | N                                         |
| 0844 454 | g6           | N                                                         | N                                         |
| 0844 456 | g6           | N                                                         | N                                         |
| 0844 459 | g6           | N                                                         | N                                         |
| 0844 460 | g9           | N                                                         | N                                         |
| 0844 462 | g9           | N                                                         | N                                         |
| 0844 463 | g9           | N                                                         | N                                         |
| 0844 464 | g9           | N                                                         | N                                         |
| 0844 465 | g9           | N                                                         | N                                         |
| 0844 467 | g9           | N                                                         | N                                         |
| 0844 468 | g9           | N                                                         | N                                         |
| 0844 470 | g6           | N                                                         | N                                         |
| 0844 471 | g6           | N                                                         | N                                         |
| 0844 472 | g6           | N                                                         | N                                         |
| 0844 473 | g6           | N                                                         | N                                         |
| 0844 474 | g6           | N                                                         | N                                         |
| 0844 476 | g6           | N                                                         | N                                         |
| 0844 477 | g6           | N                                                         | N                                         |
| 0844 478 | g6           | N                                                         | N                                         |
| 0844 479 | g6           | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0844 480 | g11          | N                                                         | N                                         |
| 0844 481 | g6           | N                                                         | N                                         |
| 0844 482 | g6           | N                                                         | N                                         |
| 0844 484 | g6           | N                                                         | N                                         |
| 0844 485 | g6           | N                                                         | N                                         |
| 0844 486 | g9           | N                                                         | N                                         |
| 0844 487 | g6           | N                                                         | N                                         |
| 0844 488 | g6           | N                                                         | N                                         |
| 0844 489 | g6           | N                                                         | N                                         |
| 0844 491 | g6           | N                                                         | N                                         |
| 0844 492 | g6           | N                                                         | N                                         |
| 0844 493 | g6           | N                                                         | N                                         |
| 0844 494 | g6           | N                                                         | N                                         |
| 0844 495 | g6           | N                                                         | N                                         |
| 0844 496 | g6           | N                                                         | N                                         |
| 0844 497 | g6           | N                                                         | N                                         |
| 0844 499 | g6           | N                                                         | N                                         |
| 0844 500 | g6           | N                                                         | N                                         |
| 0844 501 | g6           | N                                                         | N                                         |
| 0844 502 | g6           | N                                                         | N                                         |
| 0844 503 | g6           | N                                                         | N                                         |
| 0844 504 | g6           | N                                                         | N                                         |
| 0844 505 | g6           | N                                                         | N                                         |
| 0844 506 | g6           | N                                                         | N                                         |
| 0844 507 | g6           | N                                                         | N                                         |
| 0844 509 | g6           | N                                                         | N                                         |
| 0844 510 | ff29         | N                                                         | N                                         |
| 0844 511 | g16          | N                                                         | N                                         |
| 0844 513 | g16          | N                                                         | N                                         |
| 0844 514 | g8           | N                                                         | N                                         |
| 0844 515 | g16          | N                                                         | N                                         |
| 0844 516 | g16          | N                                                         | N                                         |
| 0844 517 | g16          | N                                                         | N                                         |
| 0844 518 | g16          | N                                                         | N                                         |
| 0844 520 | g17          | N                                                         | N                                         |
| 0844 522 | g17          | N                                                         | N                                         |
| 0844 523 | g17          | N                                                         | N                                         |
| 0844 524 | g8           | N                                                         | N                                         |
| 0844 526 | g17          | N                                                         | N                                         |
| 0844 527 | g17          | N                                                         | N                                         |
| 0844 528 | g17          | N                                                         | N                                         |
| 0844 529 | g17          | N                                                         | N                                         |
| 0844 530 | g18          | N                                                         | N                                         |
| 0844 531 | g18          | N                                                         | N                                         |
| 0844 533 | g6           | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0844 534 | g18          | N                                                         | N                                         |
| 0844 535 | g18          | N                                                         | N                                         |
| 0844 536 | g22          | N                                                         | N                                         |
| 0844 537 | g18          | N                                                         | N                                         |
| 0844 538 | g18          | N                                                         | N                                         |
| 0844 539 | g11          | N                                                         | N                                         |
| 0844 540 | g6           | N                                                         | N                                         |
| 0844 541 | g6           | N                                                         | N                                         |
| 0844 542 | g6           | N                                                         | N                                         |
| 0844 543 | g6           | N                                                         | N                                         |
| 0844 544 | g6           | N                                                         | N                                         |
| 0844 545 | g6           | N                                                         | N                                         |
| 0844 546 | g6           | N                                                         | N                                         |
| 0844 547 | g6           | N                                                         | N                                         |
| 0844 548 | g6           | N                                                         | N                                         |
| 0844 549 | g6           | N                                                         | N                                         |
| 0844 550 | g6           | N                                                         | N                                         |
| 0844 551 | g6           | N                                                         | N                                         |
| 0844 552 | g6           | N                                                         | N                                         |
| 0844 553 | g6           | N                                                         | N                                         |
| 0844 554 | g6           | N                                                         | N                                         |
| 0844 555 | g6           | N                                                         | N                                         |
| 0844 556 | g6           | N                                                         | N                                         |
| 0844 557 | g6           | N                                                         | N                                         |
| 0844 558 | g6           | N                                                         | N                                         |
| 0844 559 | g6           | N                                                         | N                                         |
| 0844 560 | g6           | N                                                         | N                                         |
| 0844 561 | g6           | N                                                         | N                                         |
| 0844 562 | g6           | N                                                         | N                                         |
| 0844 563 | g6           | N                                                         | N                                         |
| 0844 564 | g6           | N                                                         | N                                         |
| 0844 565 | g6           | N                                                         | N                                         |
| 0844 566 | g6           | N                                                         | N                                         |
| 0844 567 | g6           | N                                                         | N                                         |
| 0844 568 | g6           | N                                                         | N                                         |
| 0844 569 | g6           | N                                                         | N                                         |
| 0844 570 | g6           | N                                                         | N                                         |
| 0844 571 | g6           | N                                                         | N                                         |
| 0844 572 | g6           | N                                                         | N                                         |
| 0844 573 | g6           | N                                                         | N                                         |
| 0844 574 | g6           | N                                                         | N                                         |
| 0844 576 | g6           | N                                                         | N                                         |
| 0844 578 | g6           | N                                                         | N                                         |
| 0844 580 | g6           | N                                                         | N                                         |
| 0844 581 | g6           | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0844 582 | g6           | N                                                         | N                                         |
| 0844 583 | g6           | N                                                         | N                                         |
| 0844 584 | g6           | N                                                         | N                                         |
| 0844 585 | g6           | N                                                         | N                                         |
| 0844 586 | g6           | N                                                         | N                                         |
| 0844 587 | g6           | N                                                         | N                                         |
| 0844 588 | g6           | N                                                         | N                                         |
| 0844 589 | g6           | N                                                         | N                                         |
| 0844 590 | g10          | N                                                         | N                                         |
| 0844 591 | g10          | N                                                         | N                                         |
| 0844 592 | g10          | N                                                         | N                                         |
| 0844 593 | g10          | N                                                         | N                                         |
| 0844 594 | g10          | N                                                         | N                                         |
| 0844 595 | g10          | N                                                         | N                                         |
| 0844 597 | g10          | N                                                         | N                                         |
| 0844 598 | g10          | N                                                         | N                                         |
| 0844 599 | g10          | N                                                         | N                                         |
| 0844 600 | g8           | N                                                         | N                                         |
| 0844 603 | g8           | N                                                         | N                                         |
| 0844 604 | g6           | N                                                         | N                                         |
| 0844 605 | g8           | N                                                         | N                                         |
| 0844 606 | g8           | N                                                         | N                                         |
| 0844 607 | g8           | N                                                         | N                                         |
| 0844 608 | g8           | N                                                         | N                                         |
| 0844 609 | g8           | N                                                         | N                                         |
| 0844 611 | g9           | N                                                         | N                                         |
| 0844 612 | g9           | N                                                         | N                                         |
| 0844 614 | g9           | N                                                         | N                                         |
| 0844 616 | g9           | N                                                         | N                                         |
| 0844 617 | g9           | N                                                         | N                                         |
| 0844 618 | g9           | N                                                         | N                                         |
| 0844 619 | g9           | N                                                         | N                                         |
| 0844 620 | g10          | N                                                         | N                                         |
| 0844 622 | g10          | N                                                         | N                                         |
| 0844 623 | g10          | N                                                         | N                                         |
| 0844 624 | g10          | N                                                         | N                                         |
| 0844 625 | g6           | N                                                         | N                                         |
| 0844 626 | g10          | N                                                         | N                                         |
| 0844 628 | g10          | N                                                         | N                                         |
| 0844 629 | g10          | N                                                         | N                                         |
| 0844 630 | g11          | N                                                         | N                                         |
| 0844 633 | g11          | N                                                         | N                                         |
| 0844 634 | g11          | N                                                         | N                                         |
| 0844 635 | g11          | N                                                         | N                                         |
| 0844 636 | g11          | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0844 637 | g11          | N                                                         | N                                         |
| 0844 638 | g11          | N                                                         | N                                         |
| 0844 639 | g11          | N                                                         | N                                         |
| 0844 640 | ff29         | N                                                         | N                                         |
| 0844 641 | ff29         | N                                                         | N                                         |
| 0844 643 | ff29         | N                                                         | N                                         |
| 0844 644 | ff29         | N                                                         | N                                         |
| 0844 645 | ff29         | N                                                         | N                                         |
| 0844 646 | ff29         | N                                                         | N                                         |
| 0844 647 | ff29         | N                                                         | N                                         |
| 0844 648 | ff29         | N                                                         | N                                         |
| 0844 649 | ff29         | N                                                         | N                                         |
| 0844 650 | g8           | N                                                         | N                                         |
| 0844 651 | g8           | N                                                         | N                                         |
| 0844 652 | g8           | N                                                         | N                                         |
| 0844 653 | g8           | N                                                         | N                                         |
| 0844 655 | g8           | N                                                         | N                                         |
| 0844 656 | g6           | N                                                         | N                                         |
| 0844 657 | g8           | N                                                         | N                                         |
| 0844 658 | g8           | N                                                         | N                                         |
| 0844 659 | g6           | N                                                         | N                                         |
| 0844 660 | g6           | N                                                         | N                                         |
| 0844 662 | g6           | N                                                         | N                                         |
| 0844 663 | g6           | N                                                         | N                                         |
| 0844 664 | g6           | N                                                         | N                                         |
| 0844 665 | g6           | N                                                         | N                                         |
| 0844 667 | g6           | N                                                         | N                                         |
| 0844 668 | g6           | N                                                         | N                                         |
| 0844 669 | g6           | N                                                         | N                                         |
| 0844 670 | g22          | N                                                         | N                                         |
| 0844 671 | g8           | N                                                         | N                                         |
| 0844 672 | g27          | N                                                         | N                                         |
| 0844 673 | g10          | N                                                         | N                                         |
| 0844 674 | g9           | N                                                         | N                                         |
| 0844 675 | g11          | N                                                         | N                                         |
| 0844 676 | g19          | N                                                         | N                                         |
| 0844 677 | g4           | N                                                         | N                                         |
| 0844 678 | g19          | N                                                         | N                                         |
| 0844 679 | g19          | N                                                         | N                                         |
| 0844 680 | g24          | N                                                         | N                                         |
| 0844 681 | g24          | N                                                         | N                                         |
| 0844 682 | g24          | N                                                         | N                                         |
| 0844 683 | g24          | N                                                         | N                                         |
| 0844 684 | g24          | N                                                         | N                                         |
| 0844 686 | g24          | N                                                         | N                                         |

The price of calls to Specialised Numbers from BT Fixed Lines

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0844 687 | g24          | N                                                         | N                                         |
| 0844 688 | g24          | N                                                         | N                                         |
| 0844 689 | g28          | N                                                         | N                                         |
| 0844 690 | g24          | N                                                         | N                                         |
| 0844 691 | g6           | N                                                         | N                                         |
| 0844 694 | g27          | N                                                         | N                                         |
| 0844 695 | g12          | N                                                         | N                                         |
| 0844 696 | g24          | N                                                         | N                                         |
| 0844 697 | g28          | N                                                         | N                                         |
| 0844 698 | g9           | N                                                         | N                                         |
| 0844 699 | g18          | N                                                         | N                                         |
| 0844 70  | g11          | N                                                         | N                                         |
| 0844 710 | g19          | N                                                         | N                                         |
| 0844 711 | g19          | N                                                         | N                                         |
| 0844 712 | g19          | N                                                         | N                                         |
| 0844 713 | g19          | N                                                         | N                                         |
| 0844 715 | g19          | N                                                         | N                                         |
| 0844 716 | g19          | N                                                         | N                                         |
| 0844 717 | g11          | N                                                         | N                                         |
| 0844 718 | g19          | N                                                         | N                                         |
| 0844 719 | g19          | N                                                         | N                                         |
| 0844 720 | g8           | N                                                         | N                                         |
| 0844 721 | g8           | N                                                         | N                                         |
| 0844 722 | g8           | N                                                         | N                                         |
| 0844 723 | g8           | N                                                         | N                                         |
| 0844 724 | g9           | N                                                         | N                                         |
| 0844 725 | g8           | N                                                         | N                                         |
| 0844 726 | g8           | N                                                         | N                                         |
| 0844 727 | g8           | N                                                         | N                                         |
| 0844 728 | g8           | N                                                         | N                                         |
| 0844 729 | g8           | N                                                         | N                                         |
| 0844 730 | g11          | N                                                         | N                                         |
| 0844 731 | g11          | N                                                         | N                                         |
| 0844 732 | g10          | N                                                         | N                                         |
| 0844 733 | g11          | N                                                         | N                                         |
| 0844 734 | g11          | N                                                         | N                                         |
| 0844 735 | g11          | N                                                         | N                                         |
| 0844 736 | g11          | N                                                         | N                                         |
| 0844 738 | g11          | N                                                         | N                                         |
| 0844 740 | g6           | N                                                         | N                                         |
| 0844 741 | g9           | N                                                         | N                                         |
| 0844 742 | g9           | N                                                         | N                                         |
| 0844 743 | g9           | N                                                         | N                                         |
| 0844 744 | g9           | N                                                         | N                                         |
| 0844 745 | g6           | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0844 746 | g9           | N                                                         | N                                         |
| 0844 747 | g9           | N                                                         | N                                         |
| 0844 748 | g9           | N                                                         | N                                         |
| 0844 749 | g9           | N                                                         | N                                         |
| 0844 750 | g8           | N                                                         | N                                         |
| 0844 751 | g27          | N                                                         | N                                         |
| 0844 752 | g8           | N                                                         | N                                         |
| 0844 754 | g8           | N                                                         | N                                         |
| 0844 755 | g8           | N                                                         | N                                         |
| 0844 756 | g8           | N                                                         | N                                         |
| 0844 757 | g8           | N                                                         | N                                         |
| 0844 758 | g8           | N                                                         | N                                         |
| 0844 759 | g8           | N                                                         | N                                         |
| 0844 760 | g9           | N                                                         | N                                         |
| 0844 761 | g9           | N                                                         | N                                         |
| 0844 762 | g9           | N                                                         | N                                         |
| 0844 764 | g9           | N                                                         | N                                         |
| 0844 765 | g9           | N                                                         | N                                         |
| 0844 765 | g9           | N                                                         | N                                         |
| 0844 766 | g6           | N                                                         | N                                         |
| 0844 767 | g6           | N                                                         | N                                         |
| 0844 768 | g9           | N                                                         | N                                         |
| 0844 769 | g9           | N                                                         | N                                         |
| 0844 770 | g6           | N                                                         | N                                         |
| 0844 771 | g6           | N                                                         | N                                         |
| 0844 772 | g6           | N                                                         | N                                         |
| 0844 773 | g6           | N                                                         | N                                         |
| 0844 774 | g6           | N                                                         | N                                         |
| 0844 776 | g6           | N                                                         | N                                         |
| 0844 777 | g6           | N                                                         | N                                         |
| 0844 778 | g6           | N                                                         | N                                         |
| 0844 779 | g6           | N                                                         | N                                         |
| 0844 780 | g6           | N                                                         | N                                         |
| 0844 781 | g20          | N                                                         | N                                         |
| 0844 782 | g20          | N                                                         | N                                         |
| 0844 784 | g20          | N                                                         | N                                         |
| 0844 785 | g20          | N                                                         | N                                         |
| 0844 786 | g20          | N                                                         | N                                         |
| 0844 787 | g11          | N                                                         | N                                         |
| 0844 788 | g20          | N                                                         | N                                         |
| 0844 789 | g20          | N                                                         | N                                         |
| 0844 790 | g9           | N                                                         | N                                         |
| 0844 791 | g9           | N                                                         | N                                         |
| 0844 792 | g9           | N                                                         | N                                         |
| 0844 793 | g9           | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0844 794 | g9           | N                                                         | N                                         |
| 0844 796 | g9           | N                                                         | N                                         |
| 0844 798 | g9           | N                                                         | N                                         |
| 0844 799 | g9           | N                                                         | N                                         |
| 0844 800 | g6           | N                                                         | N                                         |
| 0844 801 | g6           | N                                                         | N                                         |
| 0844 802 | g6           | N                                                         | N                                         |
| 0844 803 | g6           | N                                                         | N                                         |
| 0844 804 | g6           | N                                                         | N                                         |
| 0844 805 | g6           | N                                                         | N                                         |
| 0844 806 | g6           | N                                                         | N                                         |
| 0844 807 | g6           | N                                                         | N                                         |
| 0844 808 | g6           | N                                                         | N                                         |
| 0844 809 | g6           | N                                                         | N                                         |
| 0844 811 | g6           | N                                                         | N                                         |
| 0844 812 | g6           | N                                                         | N                                         |
| 0844 813 | g6           | N                                                         | N                                         |
| 0844 814 | g6           | N                                                         | N                                         |
| 0844 815 | g6           | N                                                         | N                                         |
| 0844 816 | g6           | N                                                         | N                                         |
| 0844 817 | g6           | N                                                         | N                                         |
| 0844 818 | g6           | N                                                         | N                                         |
| 0844 819 | g6           | N                                                         | N                                         |
| 0844 820 | g6           | N                                                         | N                                         |
| 0844 821 | g6           | N                                                         | N                                         |
| 0844 822 | g6           | N                                                         | N                                         |
| 0844 823 | g6           | N                                                         | N                                         |
| 0844 824 | g6           | N                                                         | N                                         |
| 0844 825 | g6           | N                                                         | N                                         |
| 0844 826 | g6           | N                                                         | N                                         |
| 0844 827 | g10          | N                                                         | N                                         |
| 0844 828 | g6           | N                                                         | N                                         |
| 0844 830 | g9           | N                                                         | N                                         |
| 0844 831 | g9           | N                                                         | N                                         |
| 0844 832 | g9           | N                                                         | N                                         |
| 0844 833 | g9           | N                                                         | N                                         |
| 0844 834 | g9           | N                                                         | N                                         |
| 0844 835 | g9           | N                                                         | N                                         |
| 0844 836 | g9           | N                                                         | N                                         |
| 0844 837 | g9           | N                                                         | N                                         |
| 0844 838 | g9           | N                                                         | N                                         |
| 0844 839 | g9           | N                                                         | N                                         |
| 0844 840 | g6           | N                                                         | N                                         |
| 0844 841 | g6           | N                                                         | N                                         |
| 0844 842 | g6           | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0844 843 | g17          | N                                                         | N                                         |
| 0844 844 | g6           | N                                                         | N                                         |
| 0844 845 | g6           | N                                                         | N                                         |
| 0844 846 | g6           | N                                                         | N                                         |
| 0844 847 | g6           | N                                                         | N                                         |
| 0844 848 | g6           | N                                                         | N                                         |
| 0844 850 | g6           | N                                                         | N                                         |
| 0844 851 | g19          | N                                                         | N                                         |
| 0844 855 | g6           | N                                                         | N                                         |
| 0844 856 | g6           | N                                                         | N                                         |
| 0844 857 | g11          | N                                                         | N                                         |
| 0844 860 | g8           | N                                                         | N                                         |
| 0844 861 | g8           | N                                                         | N                                         |
| 0844 862 | g8           | N                                                         | N                                         |
| 0844 863 | g8           | N                                                         | N                                         |
| 0844 864 | g8           | N                                                         | N                                         |
| 0844 865 | g8           | N                                                         | N                                         |
| 0844 866 | g8           | N                                                         | N                                         |
| 0844 867 | g8           | N                                                         | N                                         |
| 0844 868 | g8           | N                                                         | N                                         |
| 0844 869 | g8           | N                                                         | N                                         |
| 0844 870 | g6           | N                                                         | N                                         |
| 0844 871 | g6           | N                                                         | N                                         |
| 0844 872 | g20          | N                                                         | N                                         |
| 0844 873 | g6           | N                                                         | N                                         |
| 0844 875 | g6           | N                                                         | N                                         |
| 0844 876 | g6           | N                                                         | N                                         |
| 0844 878 | g6           | N                                                         | N                                         |
| 0844 879 | g6           | N                                                         | N                                         |
| 0844 880 | g6           | N                                                         | N                                         |
| 0844 881 | g6           | N                                                         | N                                         |
| 0844 882 | g6           | N                                                         | N                                         |
| 0844 884 | g6           | N                                                         | N                                         |
| 0844 885 | g6           | N                                                         | N                                         |
| 0844 886 | g27          | N                                                         | N                                         |
| 0844 887 | g6           | N                                                         | N                                         |
| 0844 888 | g6           | N                                                         | N                                         |
| 0844 889 | g6           | N                                                         | N                                         |
| 0844 890 | g10          | N                                                         | N                                         |
| 0844 891 | g10          | N                                                         | N                                         |
| 0844 892 | g10          | N                                                         | N                                         |
| 0844 893 | g10          | N                                                         | N                                         |
| 0844 894 | g10          | N                                                         | N                                         |
| 0844 895 | g10          | N                                                         | N                                         |
| 0844 896 | g10          | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0844 897 | g10          | N                                                         | N                                         |
| 0844 898 | g10          | N                                                         | N                                         |
| 0844 899 | g6           | N                                                         | N                                         |
| 0844 900 | g11          | N                                                         | N                                         |
| 0844 901 | g11          | N                                                         | N                                         |
| 0844 902 | g11          | N                                                         | N                                         |
| 0844 903 | g11          | N                                                         | N                                         |
| 0844 904 | g11          | N                                                         | N                                         |
| 0844 905 | g11          | N                                                         | N                                         |
| 0844 906 | g11          | N                                                         | N                                         |
| 0844 907 | g10          | N                                                         | N                                         |
| 0844 908 | g11          | N                                                         | N                                         |
| 0844 909 | g11          | N                                                         | N                                         |
| 0844 910 | g10          | N                                                         | N                                         |
| 0844 911 | g10          | N                                                         | N                                         |
| 0844 912 | g10          | N                                                         | N                                         |
| 0844 914 | g10          | N                                                         | N                                         |
| 0844 915 | g10          | N                                                         | N                                         |
| 0844 916 | g10          | N                                                         | N                                         |
| 0844 917 | g10          | N                                                         | N                                         |
| 0844 918 | g10          | N                                                         | N                                         |
| 0844 919 | g6           | N                                                         | N                                         |
| 0844 921 | g11          | N                                                         | N                                         |
| 0844 922 | g11          | N                                                         | N                                         |
| 0844 923 | g11          | N                                                         | N                                         |
| 0844 925 | g11          | N                                                         | N                                         |
| 0844 926 | g11          | N                                                         | N                                         |
| 0844 927 | g11          | N                                                         | N                                         |
| 0844 928 | g11          | N                                                         | N                                         |
| 0844 929 | g11          | N                                                         | N                                         |
| 0844 931 | g10          | N                                                         | N                                         |
| 0844 933 | g10          | N                                                         | N                                         |
| 0844 934 | g10          | N                                                         | N                                         |
| 0844 935 | g10          | N                                                         | N                                         |
| 0844 936 | g10          | N                                                         | N                                         |
| 0844 937 | g10          | N                                                         | N                                         |
| 0844 939 | g10          | N                                                         | N                                         |
| 0844 940 | g6           | N                                                         | N                                         |
| 0844 941 | g11          | N                                                         | N                                         |
| 0844 943 | g11          | N                                                         | N                                         |
| 0844 944 | g11          | N                                                         | N                                         |
| 0844 945 | g11          | N                                                         | N                                         |
| 0844 946 | g11          | N                                                         | N                                         |
| 0844 947 | g11          | N                                                         | N                                         |
| 0844 949 | g11          | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0844 950 | g16          | N                                                         | N                                         |
| 0844 951 | g16          | N                                                         | N                                         |
| 0844 952 | ff29         | N                                                         | N                                         |
| 0844 953 | g20          | N                                                         | N                                         |
| 0844 954 | g24          | N                                                         | N                                         |
| 0844 955 | g16          | N                                                         | N                                         |
| 0844 956 | g11          | N                                                         | N                                         |
| 0844 957 | g6           | N                                                         | N                                         |
| 0844 958 | g10          | N                                                         | N                                         |
| 0844 959 | g16          | N                                                         | N                                         |
| 0844 960 | g17          | N                                                         | N                                         |
| 0844 962 | g17          | N                                                         | N                                         |
| 0844 963 | g6           | N                                                         | N                                         |
| 0844 964 | g6           | N                                                         | N                                         |
| 0844 965 | g17          | N                                                         | N                                         |
| 0844 966 | g17          | N                                                         | N                                         |
| 0844 967 | g17          | N                                                         | N                                         |
| 0844 968 | g11          | N                                                         | N                                         |
| 0844 969 | g17          | N                                                         | N                                         |
| 0844 970 | g9           | N                                                         | N                                         |
| 0844 971 | g28          | N                                                         | N                                         |
| 0844 972 | g9           | N                                                         | N                                         |
| 0844 973 | g9           | N                                                         | N                                         |
| 0844 974 | g9           | N                                                         | N                                         |
| 0844 975 | g9           | N                                                         | N                                         |
| 0844 976 | g9           | N                                                         | N                                         |
| 0844 978 | g9           | N                                                         | N                                         |
| 0844 979 | g9           | N                                                         | N                                         |
| 0844 980 | g10          | N                                                         | N                                         |
| 0844 981 | g10          | N                                                         | N                                         |
| 0844 982 | g10          | N                                                         | N                                         |
| 0844 983 | g10          | N                                                         | N                                         |
| 0844 984 | g10          | N                                                         | N                                         |
| 0844 985 | g10          | N                                                         | N                                         |
| 0844 986 | g10          | N                                                         | N                                         |
| 0844 987 | g10          | N                                                         | N                                         |
| 0844 988 | g10          | N                                                         | N                                         |
| 0844 989 | g10          | N                                                         | N                                         |
| 0844 990 | g6           | N                                                         | N                                         |
| 0844 991 | g6           | N                                                         | N                                         |
| 0844 992 | g6           | N                                                         | N                                         |
| 0844 993 | g6           | N                                                         | N                                         |
| 0844 994 | g6           | N                                                         | N                                         |
| 0844 995 | g6           | N                                                         | N                                         |
| 0844 996 | g6           | N                                                         | N                                         |

## The price of calls to Specialised Numbers from BT Fixed Lines

| Code                   | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|------------------------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0844 997               | g6           | N                                                         | N                                         |
| 0844 999               | g6           | N                                                         | N                                         |
| 0845 †† See page 53    | Local NTS    | Y                                                         | N                                         |
| 0870 00 †† See page 53 | National NTS | N                                                         | N                                         |
| 0870 01 †† See page 53 | National NTS | N                                                         | N                                         |
| 0870 02 †† See page 53 | National NTS | N                                                         | N                                         |
| 0870 03 †† See page 53 | National NTS | N                                                         | N                                         |
| 0870 04 †† See page 53 | National NTS | N                                                         | N                                         |
| 0870 05 †† See page 53 | National NTS | N                                                         | N                                         |
| 0870 06 †† See page 53 | National NTS | N                                                         | N                                         |
| 0870 07 †† See page 53 | National NTS | N                                                         | N                                         |
| 0870 08 †† See page 53 | National NTS | N                                                         | N                                         |
| 0870 09                | g2           | N                                                         | N                                         |
| 0870 095†† See page 53 | National NTS | N                                                         | N                                         |
| 0870 098†† See page 53 | National NTS | N                                                         | N                                         |
| 0870 10 †† See page 53 | National NTS | N                                                         | N                                         |
| 0870 11 †† See page 53 | National NTS | N                                                         | N                                         |
| 0870 12 †† See page 53 | National NTS | N                                                         | N                                         |
| 0870 13 †† See page 53 | National NTS | N                                                         | N                                         |
| 0870 14†† See page 53  | National NTS | N                                                         | N                                         |
| 0870 15†† See page 53  | National NTS | N                                                         | N                                         |
| 0870 16†† See page 53  | National NTS | N                                                         | N                                         |
| 0870 17†† See page 53  | National NTS | N                                                         | N                                         |
| 0870 180†† See page 53 | National NTS | N                                                         | N                                         |
| 0870 183†† See page 53 | National NTS | N                                                         | N                                         |
| 0870 184†† See page 53 | National NTS | N                                                         | N                                         |
| 0870 185               | g2           | N                                                         | N                                         |
| 0870 186†† See page 53 | National NTS | N                                                         | N                                         |
| 0870 187               | g2           | N                                                         | N                                         |
| 0870 188               | g2           | N                                                         | N                                         |
| 0870 189†† See page 53 | National NTS | N                                                         | N                                         |
| 0870 19†† See page 53  | National NTS | N                                                         | N                                         |
| 0870 2†† See page 53   | National NTS | N                                                         | N                                         |
| 0870 3†† See page 53   | National NTS | N                                                         | N                                         |
| 0870 4†† See page 53   | National NTS | N                                                         | N                                         |
| 0870 5†† See page 53   | National NTS | N                                                         | N                                         |
| 0870 6†† See page 53   | National NTS | N                                                         | N                                         |
| 0870 7†† See page 53   | National NTS | N                                                         | N                                         |
| 0870 8†† See page 53   | National NTS | N                                                         | N                                         |
| 0870 9†† See page 53   | National NTS | N                                                         | N                                         |
| 0871 0                 | i2           | Y                                                         | Y                                         |
| 0871 010               | i2           | N                                                         | N                                         |
| 0871 0404              | i2           | N                                                         | N                                         |
| 0871 0411              | i10          | Y                                                         | Y                                         |
| 0871 0442              | i11          | Y                                                         | Y                                         |

| Code      | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|-----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0871 0500 | i2           | N                                                         | N                                         |
| 0871 0511 | i10          | N                                                         | N                                         |
| 0871 0512 | i3           | N                                                         | N                                         |
| 0871 0515 | i3           | N                                                         | N                                         |
| 0871 052  | i1           | N                                                         | N                                         |
| 0871 0544 | i12          | N                                                         | N                                         |
| 0871 0555 | i9           | N                                                         | N                                         |
| 0871 0557 | i10          | N                                                         | N                                         |
| 0871 0559 | i11          | N                                                         | N                                         |
| 0871 0561 | i12          | N                                                         | N                                         |
| 0871 0563 | i2           | N                                                         | N                                         |
| 0871 0577 | i9           | N                                                         | N                                         |
| 0871 0578 | i10          | N                                                         | N                                         |
| 0871 075  | g7           | N                                                         | N                                         |
| 0871 0902 | i10          | Y                                                         | Y                                         |
| 0871 0903 | i9           | Y                                                         | Y                                         |
| 0871 0906 | i11          | Y                                                         | Y                                         |
| 0871 0907 | i2           | Y                                                         | Y                                         |
| 0871 0908 | i12          | Y                                                         | Y                                         |
| 0871 0911 | i2           | Y                                                         | Y                                         |
| 0871 0912 | i2           | Y                                                         | Y                                         |
| 0871 0913 | i2           | Y                                                         | Y                                         |
| 0871 0933 | i11          | Y                                                         | Y                                         |
| 0871 0977 | i12          | Y                                                         | Y                                         |
| 0871 0988 | i2           | Y                                                         | Y                                         |
| 0871 2    | g7           | N                                                         | N                                         |
| 0871 207  | g7           | N                                                         | N                                         |
| 0871 211  | g7           | N                                                         | N                                         |
| 0871 214  | g7           | N                                                         | N                                         |
| 0871 216  | g7           | N                                                         | N                                         |
| 0871 217  | g25          | N                                                         | N                                         |
| 0871 218  | g7           | N                                                         | N                                         |
| 0871 219  | g7           | N                                                         | N                                         |
| 0871 220  | g7           | N                                                         | N                                         |
| 0871 224  | g7           | N                                                         | N                                         |
| 0871 226  | g7           | N                                                         | N                                         |
| 0871 232  | g7           | N                                                         | N                                         |
| 0871 235  | g7           | N                                                         | N                                         |
| 0871 237  | g7           | N                                                         | N                                         |
| 0871 238  | g7           | N                                                         | N                                         |
| 0871 239  | g7           | N                                                         | N                                         |
| 0871 243  | g7           | N                                                         | N                                         |
| 0871 245  | g7           | N                                                         | N                                         |
| 0871 247  | g7           | N                                                         | N                                         |
| 0871 248  | g6           | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0871 249 | g7           | N                                                         | N                                         |
| 0871 251 | g7           | N                                                         | N                                         |
| 0871 253 | g7           | N                                                         | N                                         |
| 0871 256 | g7           | N                                                         | N                                         |
| 0871 257 | g7           | N                                                         | N                                         |
| 0871 258 | g7           | N                                                         | N                                         |
| 0871 259 | g7           | N                                                         | N                                         |
| 0871 261 | g7           | N                                                         | N                                         |
| 0871 262 | g14          | N                                                         | N                                         |
| 0871 263 | g7           | N                                                         | N                                         |
| 0871 264 | g7           | N                                                         | N                                         |
| 0871 265 | g7           | N                                                         | N                                         |
| 0871 267 | g7           | N                                                         | N                                         |
| 0871 268 | g7           | N                                                         | N                                         |
| 0871 270 | g7           | N                                                         | N                                         |
| 0871 272 | g7           | N                                                         | N                                         |
| 0871 276 | g25          | N                                                         | N                                         |
| 0871 278 | g7           | N                                                         | N                                         |
| 0871 280 | g7           | N                                                         | N                                         |
| 0871 284 | g7           | N                                                         | N                                         |
| 0871 285 | g7           | N                                                         | N                                         |
| 0871 286 | g7           | N                                                         | N                                         |
| 0871 29  | g12          | N                                                         | N                                         |
| 0871 290 | g12          | N                                                         | N                                         |
| 0871 291 | g12          | N                                                         | N                                         |
| 0871 292 | g12          | N                                                         | N                                         |
| 0871 293 | g12          | N                                                         | N                                         |
| 0871 294 | g12          | N                                                         | N                                         |
| 0871 296 | g12          | N                                                         | N                                         |
| 0871 297 | g12          | N                                                         | N                                         |
| 0871 298 | g12          | N                                                         | N                                         |
| 0871 30  | g15          | N                                                         | N                                         |
| 0871 301 | g15          | N                                                         | N                                         |
| 0871 305 | g15          | N                                                         | N                                         |
| 0871 31  | g7           | N                                                         | N                                         |
| 0871 311 | g7           | N                                                         | N                                         |
| 0871 312 | g7           | N                                                         | N                                         |
| 0871 313 | g7           | N                                                         | N                                         |
| 0871 314 | g7           | N                                                         | N                                         |
| 0871 315 | g7           | N                                                         | N                                         |
| 0871 316 | g7           | N                                                         | N                                         |
| 0871 32  | ff15         | N                                                         | N                                         |
| 0871 323 | g13          | N                                                         | N                                         |
| 0871 324 | ff15         | N                                                         | N                                         |
| 0871 326 | ff15         | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0871 327 | g7           | N                                                         | N                                         |
| 0871 329 | ff15         | N                                                         | N                                         |
| 0871 33  | g15          | N                                                         | N                                         |
| 0871 334 | g15          | N                                                         | N                                         |
| 0871 336 | g15          | N                                                         | N                                         |
| 0871 337 | g7           | N                                                         | N                                         |
| 0871 34  | g15          | N                                                         | N                                         |
| 0871 342 | g15          | N                                                         | N                                         |
| 0871 349 | g15          | N                                                         | N                                         |
| 0871 35  | g15          | N                                                         | N                                         |
| 0871 351 | g15          | N                                                         | N                                         |
| 0871 354 | g15          | N                                                         | N                                         |
| 0871 357 | g15          | N                                                         | N                                         |
| 0871 36  | g15          | N                                                         | N                                         |
| 0871 360 | g15          | N                                                         | N                                         |
| 0871 361 | g15          | N                                                         | N                                         |
| 0871 362 | g15          | N                                                         | N                                         |
| 0871 364 | g15          | N                                                         | N                                         |
| 0871 365 | g15          | N                                                         | N                                         |
| 0871 366 | g15          | N                                                         | N                                         |
| 0871 367 | g15          | N                                                         | N                                         |
| 0871 368 | g15          | N                                                         | N                                         |
| 0871 369 | g15          | N                                                         | N                                         |
| 0871 37  | g13          | N                                                         | N                                         |
| 0871 370 | g13          | N                                                         | N                                         |
| 0871 371 | g13          | N                                                         | N                                         |
| 0871 372 | g13          | N                                                         | N                                         |
| 0871 374 | g13          | N                                                         | N                                         |
| 0871 375 | g13          | N                                                         | N                                         |
| 0871 376 | g13          | N                                                         | N                                         |
| 0871 377 | g13          | N                                                         | N                                         |
| 0871 378 | ff15         | N                                                         | N                                         |
| 0871 379 | g14          | N                                                         | N                                         |
| 0871 382 | g12          | N                                                         | N                                         |
| 0871 383 | g14          | N                                                         | N                                         |
| 0871 384 | g14          | N                                                         | N                                         |
| 0871 385 | g14          | N                                                         | N                                         |
| 0871 386 | g14          | N                                                         | N                                         |
| 0871 387 | g14          | N                                                         | N                                         |
| 0871 388 | g14          | N                                                         | N                                         |
| 0871 389 | g14          | N                                                         | N                                         |
| 0871 391 | g12          | N                                                         | N                                         |
| 0871 392 | g12          | N                                                         | N                                         |
| 0871 393 | g15          | N                                                         | N                                         |
| 0871 394 | g12          | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0871 395 | g12          | N                                                         | N                                         |
| 0871 396 | g12          | N                                                         | N                                         |
| 0871 397 | g12          | N                                                         | N                                         |
| 0871 399 | g12          | N                                                         | N                                         |
| 0871 400 | g14          | N                                                         | N                                         |
| 0871 401 | g7           | N                                                         | N                                         |
| 0871 402 | g14          | N                                                         | N                                         |
| 0871 403 | g25          | N                                                         | N                                         |
| 0871 404 | g14          | N                                                         | N                                         |
| 0871 405 | g14          | N                                                         | N                                         |
| 0871 406 | g14          | N                                                         | N                                         |
| 0871 407 | g14          | N                                                         | N                                         |
| 0871 408 | g14          | N                                                         | N                                         |
| 0871 409 | g14          | N                                                         | N                                         |
| 0871 41  | g13          | N                                                         | N                                         |
| 0871 412 | g13          | N                                                         | N                                         |
| 0871 414 | ff28         | N                                                         | N                                         |
| 0871 42  | g7           | N                                                         | N                                         |
| 0871 420 | g25          | N                                                         | N                                         |
| 0871 421 | g7           | N                                                         | N                                         |
| 0871 423 | g7           | N                                                         | N                                         |
| 0871 426 | g7           | N                                                         | N                                         |
| 0871 427 | g7           | N                                                         | N                                         |
| 0871 428 | g7           | N                                                         | N                                         |
| 0871 429 | g7           | N                                                         | N                                         |
| 0871 43  | g7           | N                                                         | N                                         |
| 0871 435 | g7           | N                                                         | N                                         |
| 0871 45  | g13          | N                                                         | N                                         |
| 0871 451 | ff28         | N                                                         | N                                         |
| 0871 452 | ff29         | N                                                         | N                                         |
| 0871 455 | g13          | N                                                         | N                                         |
| 0871 459 | g13          | N                                                         | N                                         |
| 0871 46  | g15          | N                                                         | N                                         |
| 0871 460 | g15          | N                                                         | N                                         |
| 0871 464 | g12          | N                                                         | N                                         |
| 0871 47  | g7           | N                                                         | N                                         |
| 0871 472 | g7           | N                                                         | N                                         |
| 0871 475 | g7           | N                                                         | N                                         |
| 0871 477 | g7           | N                                                         | N                                         |
| 0871 478 | g7           | N                                                         | N                                         |
| 0871 48  | g13          | N                                                         | N                                         |
| 0871 490 | g14          | N                                                         | N                                         |
| 0871 491 | g14          | N                                                         | N                                         |
| 0871 493 | g14          | N                                                         | N                                         |
| 0871 494 | g14          | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0871 495 | g14          | N                                                         | N                                         |
| 0871 496 | g14          | N                                                         | N                                         |
| 0871 497 | g14          | N                                                         | N                                         |
| 0871 499 | g14          | N                                                         | N                                         |
| 0871 500 | g7           | N                                                         | N                                         |
| 0871 501 | g7           | N                                                         | N                                         |
| 0871 502 | g7           | N                                                         | N                                         |
| 0871 503 | g7           | N                                                         | N                                         |
| 0871 504 | g7           | N                                                         | N                                         |
| 0871 505 | g7           | N                                                         | N                                         |
| 0871 506 | g7           | N                                                         | N                                         |
| 0871 507 | g7           | N                                                         | N                                         |
| 0871 508 | g7           | N                                                         | N                                         |
| 0871 509 | g7           | N                                                         | N                                         |
| 0871 510 | g12          | N                                                         | N                                         |
| 0871 511 | g12          | N                                                         | N                                         |
| 0871 512 | g12          | N                                                         | N                                         |
| 0871 513 | g25          | N                                                         | N                                         |
| 0871 514 | g12          | N                                                         | N                                         |
| 0871 516 | g12          | N                                                         | N                                         |
| 0871 517 | g12          | N                                                         | N                                         |
| 0871 518 | g12          | N                                                         | N                                         |
| 0871 519 | g12          | N                                                         | N                                         |
| 0871 520 | g7           | N                                                         | N                                         |
| 0871 521 | g7           | N                                                         | N                                         |
| 0871 522 | g7           | N                                                         | N                                         |
| 0871 523 | g7           | N                                                         | N                                         |
| 0871 524 | g7           | N                                                         | N                                         |
| 0871 526 | g7           | N                                                         | N                                         |
| 0871 527 | g7           | N                                                         | N                                         |
| 0871 528 | g7           | N                                                         | N                                         |
| 0871 529 | g7           | N                                                         | N                                         |
| 0871 531 | g12          | N                                                         | N                                         |
| 0871 533 | g12          | N                                                         | N                                         |
| 0871 534 | g12          | N                                                         | N                                         |
| 0871 536 | g12          | N                                                         | N                                         |
| 0871 537 | g12          | N                                                         | N                                         |
| 0871 538 | g12          | N                                                         | N                                         |
| 0871 539 | g12          | N                                                         | N                                         |
| 0871 54  | g6           | N                                                         | N                                         |
| 0871 540 | g6           | N                                                         | N                                         |
| 0871 542 | g6           | N                                                         | N                                         |
| 0871 546 | g6           | N                                                         | N                                         |
| 0871 548 | g6           | N                                                         | N                                         |
| 0871 549 | g6           | N                                                         | N                                         |

The price of calls to Specialised Numbers from BT Fixed Lines

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0871 550 | g7           | N                                                         | N                                         |
| 0871 551 | g14          | N                                                         | N                                         |
| 0871 552 | g14          | N                                                         | N                                         |
| 0871 553 | g14          | N                                                         | N                                         |
| 0871 554 | g14          | N                                                         | N                                         |
| 0871 555 | g14          | N                                                         | N                                         |
| 0871 556 | g14          | N                                                         | N                                         |
| 0871 557 | g14          | N                                                         | N                                         |
| 0871 558 | g14          | N                                                         | N                                         |
| 0871 559 | g7           | N                                                         | N                                         |
| 0871 560 | g7           | N                                                         | N                                         |
| 0871 561 | g7           | N                                                         | N                                         |
| 0871 562 | g7           | N                                                         | N                                         |
| 0871 563 | g7           | N                                                         | N                                         |
| 0871 564 | g7           | N                                                         | N                                         |
| 0871 565 | g7           | N                                                         | N                                         |
| 0871 566 | g7           | N                                                         | N                                         |
| 0871 567 | g7           | N                                                         | N                                         |
| 0871 568 | g7           | N                                                         | N                                         |
| 0871 569 | g7           | N                                                         | N                                         |
| 0871 570 | g7           | N                                                         | N                                         |
| 0871 571 | g7           | N                                                         | N                                         |
| 0871 572 | g7           | N                                                         | N                                         |
| 0871 573 | g7           | N                                                         | N                                         |
| 0871 574 | g7           | N                                                         | N                                         |
| 0871 575 | g7           | N                                                         | N                                         |
| 0871 576 | g7           | N                                                         | N                                         |
| 0871 577 | g7           | N                                                         | N                                         |
| 0871 579 | g7           | N                                                         | N                                         |
| 0871 580 | g6           | N                                                         | N                                         |
| 0871 581 | g6           | N                                                         | N                                         |
| 0871 582 | g6           | N                                                         | N                                         |
| 0871 583 | g6           | N                                                         | N                                         |
| 0871 584 | g6           | N                                                         | N                                         |
| 0871 585 | g6           | N                                                         | N                                         |
| 0871 587 | g6           | N                                                         | N                                         |
| 0871 588 | g6           | N                                                         | N                                         |
| 0871 589 | g6           | N                                                         | N                                         |
| 0871 590 | g7           | N                                                         | N                                         |
| 0871 591 | g7           | N                                                         | N                                         |
| 0871 592 | g7           | N                                                         | N                                         |
| 0871 593 | g7           | N                                                         | N                                         |
| 0871 594 | g7           | N                                                         | N                                         |
| 0871 595 | g7           | N                                                         | N                                         |
| 0871 596 | g7           | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0871 597 | g7           | N                                                         | N                                         |
| 0871 598 | g7           | N                                                         | N                                         |
| 0871 599 | g7           | N                                                         | N                                         |
| 0871 600 | g12          | N                                                         | N                                         |
| 0871 601 | g12          | N                                                         | N                                         |
| 0871 602 | g12          | N                                                         | N                                         |
| 0871 603 | g12          | N                                                         | N                                         |
| 0871 604 | g12          | N                                                         | N                                         |
| 0871 605 | g12          | N                                                         | N                                         |
| 0871 606 | g12          | N                                                         | N                                         |
| 0871 607 | g12          | N                                                         | N                                         |
| 0871 61  | g14          | N                                                         | N                                         |
| 0871 612 | g14          | N                                                         | N                                         |
| 0871 613 | g14          | N                                                         | N                                         |
| 0871 618 | g14          | N                                                         | N                                         |
| 0871 620 | ff28         | N                                                         | N                                         |
| 0871 621 | ff28         | N                                                         | N                                         |
| 0871 622 | ff28         | N                                                         | N                                         |
| 0871 623 | ff28         | N                                                         | N                                         |
| 0871 624 | ff28         | N                                                         | N                                         |
| 0871 625 | ff28         | N                                                         | N                                         |
| 0871 626 | ff28         | N                                                         | N                                         |
| 0871 628 | ff28         | N                                                         | N                                         |
| 0871 630 | g14          | N                                                         | N                                         |
| 0871 631 | g14          | N                                                         | N                                         |
| 0871 632 | g14          | N                                                         | N                                         |
| 0871 633 | g14          | N                                                         | N                                         |
| 0871 635 | g14          | N                                                         | N                                         |
| 0871 636 | g14          | N                                                         | N                                         |
| 0871 637 | g14          | N                                                         | N                                         |
| 0871 638 | g14          | N                                                         | N                                         |
| 0871 639 | g14          | N                                                         | N                                         |
| 0871 640 | g12          | N                                                         | N                                         |
| 0871 641 | g12          | N                                                         | N                                         |
| 0871 642 | g12          | N                                                         | N                                         |
| 0871 643 | g12          | N                                                         | N                                         |
| 0871 644 | g12          | N                                                         | N                                         |
| 0871 645 | g7           | N                                                         | N                                         |
| 0871 646 | g12          | N                                                         | N                                         |
| 0871 647 | g12          | N                                                         | N                                         |
| 0871 648 | g23          | N                                                         | N                                         |
| 0871 650 | g15          | N                                                         | N                                         |
| 0871 652 | g15          | N                                                         | N                                         |
| 0871 653 | g15          | N                                                         | N                                         |
| 0871 654 | g15          | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0871 655 | g15          | N                                                         | N                                         |
| 0871 657 | g15          | N                                                         | N                                         |
| 0871 658 | g15          | N                                                         | N                                         |
| 0871 659 | g15          | N                                                         | N                                         |
| 0871 660 | g7           | N                                                         | N                                         |
| 0871 661 | g7           | N                                                         | N                                         |
| 0871 662 | g7           | N                                                         | N                                         |
| 0871 663 | g7           | N                                                         | N                                         |
| 0871 664 | g7           | N                                                         | N                                         |
| 0871 665 | g7           | N                                                         | N                                         |
| 0871 666 | g7           | N                                                         | N                                         |
| 0871 668 | g7           | N                                                         | N                                         |
| 0871 669 | g7           | N                                                         | N                                         |
| 0871 670 | g13          | N                                                         | N                                         |
| 0871 671 | g13          | N                                                         | N                                         |
| 0871 672 | g13          | N                                                         | N                                         |
| 0871 673 | g13          | N                                                         | N                                         |
| 0871 674 | g13          | N                                                         | N                                         |
| 0871 675 | g13          | N                                                         | N                                         |
| 0871 677 | g13          | N                                                         | N                                         |
| 0871 678 | g13          | N                                                         | N                                         |
| 0871 679 | g13          | N                                                         | N                                         |
| 0871 680 | ff15         | N                                                         | N                                         |
| 0871 681 | ff15         | N                                                         | N                                         |
| 0871 682 | ff15         | N                                                         | N                                         |
| 0871 683 | ff15         | N                                                         | N                                         |
| 0871 684 | ff15         | N                                                         | N                                         |
| 0871 685 | ff15         | N                                                         | N                                         |
| 0871 686 | ff15         | N                                                         | N                                         |
| 0871 687 | ff15         | N                                                         | N                                         |
| 0871 688 | ff15         | N                                                         | N                                         |
| 0871 689 | ff15         | N                                                         | N                                         |
| 0871 690 | ff28         | N                                                         | N                                         |
| 0871 691 | ff28         | N                                                         | N                                         |
| 0871 692 | ff28         | N                                                         | N                                         |
| 0871 693 | ff28         | N                                                         | N                                         |
| 0871 694 | ff28         | N                                                         | N                                         |
| 0871 695 | ff28         | N                                                         | N                                         |
| 0871 696 | ff28         | N                                                         | N                                         |
| 0871 697 | ff28         | N                                                         | N                                         |
| 0871 698 | ff28         | N                                                         | N                                         |
| 0871 699 | ff28         | N                                                         | N                                         |
| 0871 70  | g7           | N                                                         | N                                         |
| 0871 701 | g7           | N                                                         | N                                         |
| 0871 702 | g7           | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0871 703 | g7           | N                                                         | N                                         |
| 0871 704 | g7           | N                                                         | N                                         |
| 0871 705 | g7           | N                                                         | N                                         |
| 0871 706 | g7           | N                                                         | N                                         |
| 0871 707 | g7           | N                                                         | N                                         |
| 0871 71  | g7           | N                                                         | N                                         |
| 0871 713 | g7           | N                                                         | N                                         |
| 0871 714 | g7           | N                                                         | N                                         |
| 0871 715 | g7           | N                                                         | N                                         |
| 0871 719 | g7           | N                                                         | N                                         |
| 0871 72  | g7           | N                                                         | N                                         |
| 0871 73  | g7           | N                                                         | N                                         |
| 0871 735 | g7           | N                                                         | N                                         |
| 0871 736 | g7           | N                                                         | N                                         |
| 0871 737 | g14          | N                                                         | N                                         |
| 0871 738 | g7           | N                                                         | N                                         |
| 0871 740 | g12          | N                                                         | N                                         |
| 0871 741 | g12          | N                                                         | N                                         |
| 0871 742 | g12          | N                                                         | N                                         |
| 0871 743 | g12          | N                                                         | N                                         |
| 0871 744 | g12          | N                                                         | N                                         |
| 0871 745 | g12          | N                                                         | N                                         |
| 0871 746 | g12          | N                                                         | N                                         |
| 0871 747 | g12          | N                                                         | N                                         |
| 0871 748 | g12          | N                                                         | N                                         |
| 0871 749 | g12          | N                                                         | N                                         |
| 0871 750 | g7           | N                                                         | N                                         |
| 0871 751 | g12          | N                                                         | N                                         |
| 0871 752 | g12          | N                                                         | N                                         |
| 0871 753 | g12          | N                                                         | N                                         |
| 0871 754 | g12          | N                                                         | N                                         |
| 0871 755 | g12          | N                                                         | N                                         |
| 0871 756 | g12          | N                                                         | N                                         |
| 0871 757 | g12          | N                                                         | N                                         |
| 0871 759 | g12          | N                                                         | N                                         |
| 0871 760 | g14          | N                                                         | N                                         |
| 0871 761 | g14          | N                                                         | N                                         |
| 0871 762 | g14          | N                                                         | N                                         |
| 0871 763 | g14          | N                                                         | N                                         |
| 0871 764 | g14          | N                                                         | N                                         |
| 0871 765 | g14          | N                                                         | N                                         |
| 0871 766 | g14          | N                                                         | N                                         |
| 0871 767 | g14          | N                                                         | N                                         |
| 0871 768 | g14          | N                                                         | N                                         |
| 0871 769 | g14          | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0871 77  | g13          | N                                                         | N                                         |
| 0871 774 | g7           | N                                                         | N                                         |
| 0871 779 | g13          | N                                                         | N                                         |
| 0871 780 | g7           | N                                                         | N                                         |
| 0871 781 | g7           | N                                                         | N                                         |
| 0871 782 | g7           | N                                                         | N                                         |
| 0871 783 | g7           | N                                                         | N                                         |
| 0871 784 | g7           | N                                                         | N                                         |
| 0871 785 | g13          | N                                                         | N                                         |
| 0871 786 | g7           | N                                                         | N                                         |
| 0871 788 | g14          | N                                                         | N                                         |
| 0871 789 | g7           | N                                                         | N                                         |
| 0871 790 | g13          | N                                                         | N                                         |
| 0871 791 | g13          | N                                                         | N                                         |
| 0871 792 | g13          | N                                                         | N                                         |
| 0871 793 | g13          | N                                                         | N                                         |
| 0871 794 | g13          | N                                                         | N                                         |
| 0871 795 | g13          | N                                                         | N                                         |
| 0871 796 | g13          | N                                                         | N                                         |
| 0871 797 | g13          | N                                                         | N                                         |
| 0871 798 | g13          | N                                                         | N                                         |
| 0871 799 | g13          | N                                                         | N                                         |
| 0871 800 | g13          | N                                                         | N                                         |
| 0871 801 | g13          | N                                                         | N                                         |
| 0871 802 | g13          | N                                                         | N                                         |
| 0871 803 | g13          | N                                                         | N                                         |
| 0871 804 | g13          | N                                                         | N                                         |
| 0871 805 | g13          | N                                                         | N                                         |
| 0871 806 | g13          | N                                                         | N                                         |
| 0871 807 | g13          | N                                                         | N                                         |
| 0871 808 | g13          | N                                                         | N                                         |
| 0871 809 | g13          | N                                                         | N                                         |
| 0871 810 | g15          | N                                                         | N                                         |
| 0871 811 | g15          | N                                                         | N                                         |
| 0871 812 | g15          | N                                                         | N                                         |
| 0871 813 | g15          | N                                                         | N                                         |
| 0871 814 | g15          | N                                                         | N                                         |
| 0871 815 | g15          | N                                                         | N                                         |
| 0871 816 | g15          | N                                                         | N                                         |
| 0871 817 | g15          | N                                                         | N                                         |
| 0871 818 | g15          | N                                                         | N                                         |
| 0871 819 | g15          | N                                                         | N                                         |
| 0871 820 | ff28         | N                                                         | N                                         |
| 0871 821 | ff28         | N                                                         | N                                         |
| 0871 822 | ff28         | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0871 823 | ff28         | N                                                         | N                                         |
| 0871 824 | g7           | N                                                         | N                                         |
| 0871 825 | ff28         | N                                                         | N                                         |
| 0871 826 | ff28         | N                                                         | N                                         |
| 0871 827 | ff28         | N                                                         | N                                         |
| 0871 828 | ff28         | N                                                         | N                                         |
| 0871 829 | g25          | N                                                         | N                                         |
| 0871 830 | g12          | N                                                         | N                                         |
| 0871 831 | g12          | N                                                         | N                                         |
| 0871 832 | g12          | N                                                         | N                                         |
| 0871 833 | g12          | N                                                         | N                                         |
| 0871 834 | g12          | N                                                         | N                                         |
| 0871 835 | g12          | N                                                         | N                                         |
| 0871 836 | g12          | N                                                         | N                                         |
| 0871 837 | g12          | N                                                         | N                                         |
| 0871 838 | g12          | N                                                         | N                                         |
| 0871 839 | g12          | N                                                         | N                                         |
| 0871 840 | g6           | N                                                         | N                                         |
| 0871 841 | g6           | N                                                         | N                                         |
| 0871 842 | g6           | N                                                         | N                                         |
| 0871 843 | g6           | N                                                         | N                                         |
| 0871 844 | g6           | N                                                         | N                                         |
| 0871 845 | g6           | N                                                         | N                                         |
| 0871 847 | g25          | N                                                         | N                                         |
| 0871 848 | g6           | N                                                         | N                                         |
| 0871 850 | g7           | N                                                         | N                                         |
| 0871 851 | g14          | N                                                         | N                                         |
| 0871 853 | g14          | N                                                         | N                                         |
| 0871 854 | g14          | N                                                         | N                                         |
| 0871 855 | g7           | N                                                         | N                                         |
| 0871 856 | g14          | N                                                         | N                                         |
| 0871 858 | g14          | N                                                         | N                                         |
| 0871 859 | g14          | N                                                         | N                                         |
| 0871 860 | g14          | N                                                         | N                                         |
| 0871 861 | g14          | N                                                         | N                                         |
| 0871 862 | g14          | N                                                         | N                                         |
| 0871 863 | g14          | N                                                         | N                                         |
| 0871 864 | g14          | N                                                         | N                                         |
| 0871 865 | g14          | N                                                         | N                                         |
| 0871 866 | g14          | N                                                         | N                                         |
| 0871 867 | g14          | N                                                         | N                                         |
| 0871 868 | g14          | N                                                         | N                                         |
| 0871 869 | g14          | N                                                         | N                                         |
| 0871 870 | g7           | N                                                         | N                                         |
| 0871 871 | g7           | N                                                         | N                                         |

The price of calls to Specialised Numbers from BT Fixed Lines

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0871 872 | g7           | N                                                         | N                                         |
| 0871 873 | g7           | N                                                         | N                                         |
| 0871 874 | g7           | N                                                         | N                                         |
| 0871 875 | g7           | N                                                         | N                                         |
| 0871 876 | g7           | N                                                         | N                                         |
| 0871 877 | g7           | N                                                         | N                                         |
| 0871 879 | g7           | N                                                         | N                                         |
| 0871 88  | g14          | N                                                         | N                                         |
| 0871 882 | g14          | N                                                         | N                                         |
| 0871 883 | g14          | N                                                         | N                                         |
| 0871 887 | g14          | N                                                         | N                                         |
| 0871 890 | g7           | N                                                         | N                                         |
| 0871 891 | g7           | N                                                         | N                                         |
| 0871 892 | g7           | N                                                         | N                                         |
| 0871 893 | g7           | N                                                         | N                                         |
| 0871 894 | g7           | N                                                         | N                                         |
| 0871 895 | g7           | N                                                         | N                                         |
| 0871 896 | g7           | N                                                         | N                                         |
| 0871 897 | g15          | N                                                         | N                                         |
| 0871 898 | g7           | N                                                         | N                                         |
| 0871 899 | g7           | N                                                         | N                                         |
| 0871 90  | g7           | N                                                         | N                                         |
| 0871 902 | g7           | N                                                         | N                                         |
| 0871 903 | g7           | N                                                         | N                                         |
| 0871 904 | g7           | N                                                         | N                                         |
| 0871 905 | g7           | N                                                         | N                                         |
| 0871 906 | g7           | N                                                         | N                                         |
| 0871 907 | g13          | N                                                         | N                                         |
| 0871 908 | g7           | N                                                         | N                                         |
| 0871 909 | g7           | N                                                         | N                                         |
| 0871 91  | g7           | N                                                         | N                                         |
| 0871 912 | g7           | N                                                         | N                                         |
| 0871 913 | g7           | N                                                         | N                                         |
| 0871 914 | g7           | N                                                         | N                                         |
| 0871 916 | g7           | N                                                         | N                                         |
| 0871 917 | g7           | N                                                         | N                                         |
| 0871 918 | g7           | N                                                         | N                                         |
| 0871 92  | g13          | N                                                         | N                                         |
| 0871 93  | g15          | N                                                         | N                                         |
| 0871 940 | g7           | N                                                         | N                                         |
| 0871 941 | g7           | N                                                         | N                                         |
| 0871 942 | g7           | N                                                         | N                                         |
| 0871 943 | g7           | N                                                         | N                                         |
| 0871 944 | g7           | N                                                         | N                                         |
| 0871 945 | g7           | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0871 946 | g7           | N                                                         | N                                         |
| 0871 947 | g7           | N                                                         | N                                         |
| 0871 948 | g14          | N                                                         | N                                         |
| 0871 949 | g14          | N                                                         | N                                         |
| 0871 950 | g7           | N                                                         | N                                         |
| 0871 951 | g25          | N                                                         | N                                         |
| 0871 952 | g25          | N                                                         | N                                         |
| 0871 954 | g25          | N                                                         | N                                         |
| 0871 955 | g25          | N                                                         | N                                         |
| 0871 956 | g25          | N                                                         | N                                         |
| 0871 957 | g25          | N                                                         | N                                         |
| 0871 958 | ff28         | N                                                         | N                                         |
| 0871 959 | g25          | N                                                         | N                                         |
| 0871 96  | g7           | N                                                         | N                                         |
| 0871 97  | g7           | N                                                         | N                                         |
| 0871 970 | g7           | N                                                         | N                                         |
| 0871 98  | g7           | N                                                         | N                                         |
| 0871 981 | g7           | N                                                         | N                                         |
| 0871 983 | g7           | N                                                         | N                                         |
| 0871 985 | g7           | N                                                         | N                                         |
| 0871 986 | g7           | N                                                         | N                                         |
| 0871 987 | g7           | N                                                         | N                                         |
| 0871 99  | g7           | N                                                         | N                                         |
| 0871 994 | g7           | N                                                         | N                                         |
| 0871 996 | g7           | N                                                         | N                                         |
| 0871 997 | g7           | N                                                         | N                                         |
| 0871 998 | g7           | N                                                         | N                                         |
| 0872 000 | g7           | N                                                         | N                                         |
| 0872 001 | g25          | N                                                         | N                                         |
| 0872 003 | g7           | N                                                         | N                                         |
| 0872 004 | g7           | N                                                         | N                                         |
| 0872 005 | g7           | N                                                         | N                                         |
| 0872 007 | g25          | N                                                         | N                                         |
| 0872 008 | g25          | N                                                         | N                                         |
| 0872 009 | g13          | N                                                         | N                                         |
| 0872 010 | g7           | N                                                         | N                                         |
| 0872 011 | g7           | N                                                         | N                                         |
| 0872 012 | g25          | N                                                         | N                                         |
| 0872 013 | g24          | N                                                         | N                                         |
| 0872 014 | ff28         | N                                                         | N                                         |
| 0872 015 | g7           | N                                                         | N                                         |
| 0872 016 | g15          | N                                                         | N                                         |
| 0872 017 | g25          | N                                                         | N                                         |
| 0872 018 | ff28         | N                                                         | N                                         |
| 0872 020 | g25          | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0872 021 | g25          | N                                                         | N                                         |
| 0872 022 | g15          | N                                                         | N                                         |
| 0872 023 | g15          | N                                                         | N                                         |
| 0872 024 | g15          | N                                                         | N                                         |
| 0872 025 | g12          | N                                                         | N                                         |
| 0872 026 | g7           | N                                                         | N                                         |
| 0872 027 | g13          | N                                                         | N                                         |
| 0872 028 | g6           | N                                                         | N                                         |
| 0872 029 | g15          | N                                                         | N                                         |
| 0872 030 | g25          | N                                                         | N                                         |
| 0872 031 | g14          | N                                                         | N                                         |
| 0872 033 | ff15         | N                                                         | N                                         |
| 0872 034 | ff15         | N                                                         | N                                         |
| 0872 035 | g14          | N                                                         | N                                         |
| 0872 037 | g12          | N                                                         | N                                         |
| 0872 038 | g7           | N                                                         | N                                         |
| 0872 039 | g13          | N                                                         | N                                         |
| 0872 040 | g13          | N                                                         | N                                         |
| 0872 041 | g15          | N                                                         | N                                         |
| 0872 043 | g7           | N                                                         | N                                         |
| 0872 044 | g7           | N                                                         | N                                         |
| 0872 045 | g14          | N                                                         | N                                         |
| 0872 046 | g12          | N                                                         | N                                         |
| 0872 047 | ff28         | N                                                         | N                                         |
| 0872 048 | g25          | N                                                         | N                                         |
| 0872 049 | ff15         | N                                                         | N                                         |
| 0872 075 | g23          | N                                                         | N                                         |
| 0872 076 | g14          | N                                                         | N                                         |
| 0872 077 | g15          | N                                                         | N                                         |
| 0872 078 | g14          | N                                                         | N                                         |
| 0872 079 | g15          | N                                                         | N                                         |
| 0872 05  | g7           | N                                                         | N                                         |
| 0872 06  | g7           | N                                                         | N                                         |
| 0872 07  | g7           | N                                                         | N                                         |
| 0872 075 | g23          | N                                                         | N                                         |
| 0872 076 | g14          | N                                                         | N                                         |
| 0872 077 | g15          | N                                                         | N                                         |
| 0872 078 | g14          | N                                                         | N                                         |
| 0872 08  | g23          | N                                                         | N                                         |
| 0872 081 | g14          | N                                                         | N                                         |
| 0872 082 | g25          | N                                                         | N                                         |
| 0872 083 | g13          | N                                                         | N                                         |
| 0872 084 | g6           | N                                                         | N                                         |
| 0872 085 | g7           | N                                                         | N                                         |
| 0872 086 | g12          | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0872 087 | g7           | N                                                         | N                                         |
| 0872 088 | g6           | N                                                         | N                                         |
| 0872 090 | g6           | N                                                         | N                                         |
| 0872 091 | g7           | N                                                         | N                                         |
| 0872 092 | g12          | N                                                         | N                                         |
| 0872 093 | g23          | N                                                         | N                                         |
| 0872 094 | g14          | N                                                         | N                                         |
| 0872 095 | g13          | N                                                         | N                                         |
| 0872 096 | g15          | N                                                         | N                                         |
| 0872 097 | ff28         | N                                                         | N                                         |
| 0872 098 | g25          | N                                                         | N                                         |
| 0872 099 | g12          | N                                                         | N                                         |
| 0872 100 | g7           | N                                                         | N                                         |
| 0872 101 | g12          | N                                                         | N                                         |
| 0872 105 | g6           | N                                                         | N                                         |
| 0872 107 | g25          | N                                                         | N                                         |
| 0872 109 | ff28         | N                                                         | N                                         |
| 0872 11  | g7           | N                                                         | N                                         |
| 0872 116 | g12          | N                                                         | N                                         |
| 0872 117 | g13          | N                                                         | N                                         |
| 0872 118 | g14          | N                                                         | N                                         |
| 0872 119 | g15          | N                                                         | N                                         |
| 0872 130 | g7           | N                                                         | N                                         |
| 0872 131 | g15          | N                                                         | N                                         |
| 0872 132 | g14          | N                                                         | N                                         |
| 0872 133 | ff15         | N                                                         | N                                         |
| 0872 134 | g23          | N                                                         | N                                         |
| 0872 135 | g13          | N                                                         | N                                         |
| 0872 136 | g12          | N                                                         | N                                         |
| 0872 137 | g6           | N                                                         | N                                         |
| 0872 138 | g7           | N                                                         | N                                         |
| 0872 139 | ff15         | N                                                         | N                                         |
| 0872 140 | g25          | N                                                         | N                                         |
| 0872 141 | ff28         | N                                                         | N                                         |
| 0872 142 | g7           | N                                                         | N                                         |
| 0872 143 | g15          | N                                                         | N                                         |
| 0872 144 | g23          | N                                                         | N                                         |
| 0872 145 | g23          | N                                                         | N                                         |
| 0872 146 | g14          | N                                                         | N                                         |
| 0872 147 | g15          | N                                                         | N                                         |
| 0872 148 | g7           | N                                                         | N                                         |
| 0872 149 | g14          | N                                                         | N                                         |
| 0872 156 | g7           | N                                                         | N                                         |
| 0872 157 | g6           | N                                                         | N                                         |
| 0872 158 | g12          | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0872 159 | g13          | N                                                         | N                                         |
| 0872 160 | g23          | N                                                         | N                                         |
| 0872 161 | g12          | N                                                         | N                                         |
| 0872 162 | g14          | N                                                         | N                                         |
| 0872 163 | g15          | N                                                         | N                                         |
| 0872 164 | g13          | N                                                         | N                                         |
| 0872 165 | g14          | N                                                         | N                                         |
| 0872 166 | g15          | N                                                         | N                                         |
| 0872 167 | g13          | N                                                         | N                                         |
| 0872 168 | g12          | N                                                         | N                                         |
| 0872 169 | g15          | N                                                         | N                                         |
| 0872 170 | g7           | N                                                         | N                                         |
| 0872 171 | g7           | N                                                         | N                                         |
| 0872 172 | g7           | N                                                         | N                                         |
| 0872 173 | g12          | N                                                         | N                                         |
| 0872 174 | g7           | N                                                         | N                                         |
| 0872 175 | g13          | N                                                         | N                                         |
| 0872 176 | g12          | N                                                         | N                                         |
| 0872 177 | g13          | N                                                         | N                                         |
| 0872 178 | g14          | N                                                         | N                                         |
| 0872 179 | g15          | N                                                         | N                                         |
| 0872 180 | g12          | N                                                         | N                                         |
| 0872 181 | g14          | N                                                         | N                                         |
| 0872 182 | g13          | N                                                         | N                                         |
| 0872 183 | g15          | N                                                         | N                                         |
| 0872 184 | g7           | N                                                         | N                                         |
| 0872 185 | g14          | N                                                         | N                                         |
| 0872 186 | g15          | N                                                         | N                                         |
| 0872 187 | g25          | N                                                         | N                                         |
| 0872 188 | g7           | N                                                         | N                                         |
| 0872 189 | ff28         | N                                                         | N                                         |
| 0872 190 | g6           | N                                                         | N                                         |
| 0872 191 | g25          | N                                                         | N                                         |
| 0872 192 | g7           | N                                                         | N                                         |
| 0872 193 | ff15         | N                                                         | N                                         |
| 0872 194 | g25          | N                                                         | N                                         |
| 0872 195 | g12          | N                                                         | N                                         |
| 0872 196 | g15          | N                                                         | N                                         |
| 0872 198 | g13          | N                                                         | N                                         |
| 0872 199 | g25          | N                                                         | N                                         |
| 0872 200 | g14          | N                                                         | N                                         |
| 0872 201 | g12          | N                                                         | N                                         |
| 0872 202 | g15          | N                                                         | N                                         |
| 0872 203 | g13          | N                                                         | N                                         |
| 0872 204 | g7           | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0872 205 | g14          | N                                                         | N                                         |
| 0872 206 | ff15         | N                                                         | N                                         |
| 0872 207 | g15          | N                                                         | N                                         |
| 0872 208 | g25          | N                                                         | N                                         |
| 0872 214 | g15          | N                                                         | N                                         |
| 0872 215 | g14          | N                                                         | N                                         |
| 0872 216 | g23          | N                                                         | N                                         |
| 0872 217 | g13          | N                                                         | N                                         |
| 0872 218 | g12          | N                                                         | N                                         |
| 0872 219 | g6           | N                                                         | N                                         |
| 0872 220 | g7           | N                                                         | N                                         |
| 0872 224 | g23          | N                                                         | N                                         |
| 0872 225 | g14          | N                                                         | N                                         |
| 0872 226 | g13          | N                                                         | N                                         |
| 0872 227 | g12          | N                                                         | N                                         |
| 0872 228 | g6           | N                                                         | N                                         |
| 0872 229 | ff15         | N                                                         | N                                         |
| 0872 230 | ff28         | N                                                         | N                                         |
| 0872 231 | ff15         | N                                                         | N                                         |
| 0872 232 | g7           | N                                                         | N                                         |
| 0872 233 | g15          | N                                                         | N                                         |
| 0872 234 | g25          | N                                                         | N                                         |
| 0872 235 | g7           | N                                                         | N                                         |
| 0872 236 | g23          | N                                                         | N                                         |
| 0872 237 | g12          | N                                                         | N                                         |
| 0872 238 | g7           | N                                                         | N                                         |
| 0872 239 | g7           | N                                                         | N                                         |
| 0872 240 | g13          | N                                                         | N                                         |
| 0872 241 | g14          | N                                                         | N                                         |
| 0872 242 | g15          | N                                                         | N                                         |
| 0872 243 | g23          | N                                                         | N                                         |
| 0872 244 | ff28         | N                                                         | N                                         |
| 0872 245 | g25          | N                                                         | N                                         |
| 0872 246 | g15          | N                                                         | N                                         |
| 0872 247 | g14          | N                                                         | N                                         |
| 0872 248 | g13          | N                                                         | N                                         |
| 0872 249 | g12          | N                                                         | N                                         |
| 0872 250 | g7           | N                                                         | N                                         |
| 0872 251 | ff28         | N                                                         | N                                         |
| 0872 252 | g14          | N                                                         | N                                         |
| 0872 253 | g13          | N                                                         | N                                         |
| 0872 254 | ff28         | N                                                         | N                                         |
| 0872 255 | ff15         | N                                                         | N                                         |
| 0872 256 | g14          | N                                                         | N                                         |
| 0872 257 | g12          | N                                                         | N                                         |

The price of calls to Specialised Numbers from BT Fixed Lines

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0872 258 | g12          | N                                                         | N                                         |
| 0872 259 | g15          | N                                                         | N                                         |
| 0872 260 | g7           | N                                                         | N                                         |
| 0872 261 | g7           | N                                                         | N                                         |
| 0872 266 | g12          | N                                                         | N                                         |
| 0872 267 | g13          | N                                                         | N                                         |
| 0872 268 | g14          | N                                                         | N                                         |
| 0872 269 | g15          | N                                                         | N                                         |
| 0872 278 | ff15         | N                                                         | N                                         |
| 0872 284 | ff28         | N                                                         | N                                         |
| 0872 285 | g25          | N                                                         | N                                         |
| 0872 299 | g7           | N                                                         | N                                         |
| 0872 306 | g12          | N                                                         | N                                         |
| 0872 307 | g13          | N                                                         | N                                         |
| 0872 308 | g14          | N                                                         | N                                         |
| 0872 309 | g15          | N                                                         | N                                         |
| 0872 325 | g7           | N                                                         | N                                         |
| 0872 326 | g7           | N                                                         | N                                         |
| 0900 00  | p27          | N                                                         | N                                         |
| 0900 01  | ff14         | N                                                         | N                                         |
| 0900 02  | ff13         | N                                                         | N                                         |
| 0900 025 | p23          | N                                                         | N                                         |
| 0900 03  | ff2          | N                                                         | N                                         |
| 0900 04  | p21          | N                                                         | N                                         |
| 0900 05  | p22          | N                                                         | N                                         |
| 0900 06  | p23          | N                                                         | N                                         |
| 0900 061 | p6           | N                                                         | N                                         |
| 0900 063 | p29          | N                                                         | N                                         |
| 0900 069 | ff6          | N                                                         | N                                         |
| 0900 07  | ff20         | N                                                         | N                                         |
| 0900 08  | ff24         | N                                                         | N                                         |
| 0900 09  | p5           | N                                                         | N                                         |
| 0900 092 | p4           | N                                                         | N                                         |
| 0900 093 | p4           | N                                                         | N                                         |
| 0900 095 | p4           | N                                                         | N                                         |
| 0900 096 | p4           | N                                                         | N                                         |
| 0900 097 | p4           | N                                                         | N                                         |
| 0900 098 | p4           | N                                                         | N                                         |
| 0900 099 | p4           | N                                                         | N                                         |
| 0900 1   | p7           | N                                                         | N                                         |
| 0900 10  | p1           | N                                                         | N                                         |
| 0900 113 | p8           | N                                                         | N                                         |
| 0900 115 | p21          | N                                                         | N                                         |
| 0900 116 | ff14         | N                                                         | N                                         |
| 0900 118 | p23          | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0900 124 | p32          | N                                                         | N                                         |
| 0900 126 | mm3          | N                                                         | N                                         |
| 0900 127 | p28          | N                                                         | N                                         |
| 0900 128 | p9           | N                                                         | N                                         |
| 0900 129 | p22          | N                                                         | N                                         |
| 0900 134 | p15          | N                                                         | N                                         |
| 0900 137 | p15          | N                                                         | N                                         |
| 0900 138 | p2           | N                                                         | N                                         |
| 0900 139 | ff24         | N                                                         | N                                         |
| 0900 141 | p14          | N                                                         | N                                         |
| 0900 143 | p5           | N                                                         | N                                         |
| 0900 147 | p27          | N                                                         | N                                         |
| 0900 148 | mm4          | N                                                         | N                                         |
| 0900 149 | ff19         | N                                                         | N                                         |
| 0900 152 | ff11         | N                                                         | N                                         |
| 0900 153 | p7           | N                                                         | N                                         |
| 0900 154 | mm7          | N                                                         | N                                         |
| 0900 157 | ff13         | N                                                         | N                                         |
| 0900 159 | p17          | N                                                         | N                                         |
| 0900 164 | p30          | N                                                         | N                                         |
| 0900 167 | mm3          | N                                                         | N                                         |
| 0900 168 | p31          | N                                                         | N                                         |
| 0900 169 | ff11         | N                                                         | N                                         |
| 0900 170 | ff13         | N                                                         | N                                         |
| 0900 173 | p35          | N                                                         | N                                         |
| 0900 176 | ff30         | N                                                         | N                                         |
| 0900 179 | mm3          | N                                                         | N                                         |
| 0900 183 | ff12         | N                                                         | N                                         |
| 0900 185 | p38          | N                                                         | N                                         |
| 0900 186 | ff24         | N                                                         | N                                         |
| 0900 189 | p37          | N                                                         | N                                         |
| 0900 192 | ff14         | N                                                         | N                                         |
| 0900 193 | p39          | N                                                         | N                                         |
| 0900 194 | ff12         | N                                                         | N                                         |
| 0900 196 | p7           | N                                                         | N                                         |
| 0900 2   | p5           | N                                                         | N                                         |
| 0900 216 | ff32         | N                                                         | N                                         |
| 0900 218 | p40          | N                                                         | N                                         |
| 0900 237 | mm5          | N                                                         | N                                         |
| 0900 239 | ff17         | N                                                         | N                                         |
| 0900 242 | ff6          | N                                                         | N                                         |
| 0900 247 | p41          | N                                                         | N                                         |
| 0900 249 | p36          | N                                                         | N                                         |
| 0900 252 | p9           | N                                                         | N                                         |
| 0900 254 | p15          | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0900 257 | mm5          | N                                                         | N                                         |
| 0900 261 | n            | N                                                         | N                                         |
| 0900 263 | p13          | N                                                         | N                                         |
| 0900 264 | pn9          | N                                                         | N                                         |
| 0900 268 | ff1          | N                                                         | N                                         |
| 0900 269 | p12          | N                                                         | N                                         |
| 0900 271 | mm6          | N                                                         | N                                         |
| 0900 276 | p32          | N                                                         | N                                         |
| 0900 280 | p12          | N                                                         | N                                         |
| 0900 281 | mm7          | N                                                         | N                                         |
| 0900 287 | mm2          | N                                                         | N                                         |
| 0900 289 | p6           | N                                                         | N                                         |
| 0900 290 | p6           | N                                                         | N                                         |
| 0900 293 | p29          | N                                                         | N                                         |
| 0900 294 | p29          | N                                                         | N                                         |
| 0900 298 | ff18         | N                                                         | N                                         |
| 0900 30  | p6           | N                                                         | N                                         |
| 0900 31  | p5           | N                                                         | N                                         |
| 0900 32  | p5           | N                                                         | N                                         |
| 0900 33  | p5           | N                                                         | N                                         |
| 0900 34  | p7           | N                                                         | N                                         |
| 0900 35  | p7           | N                                                         | N                                         |
| 0900 36  | p7           | N                                                         | N                                         |
| 0900 37  | p5           | N                                                         | N                                         |
| 0900 38  | p7           | N                                                         | N                                         |
| 0900 39  | p7           | N                                                         | N                                         |
| 0900 4   | m            | N                                                         | N                                         |
| 0900 410 | p5           | N                                                         | N                                         |
| 0900 411 | p27          | N                                                         | N                                         |
| 0900 412 | p7           | N                                                         | N                                         |
| 0900 413 | g1           | N                                                         | N                                         |
| 0900 414 | ff13         | N                                                         | N                                         |
| 0900 415 | ff0          | N                                                         | N                                         |
| 0900 416 | g3           | N                                                         | N                                         |
| 0900 417 | ff16         | N                                                         | N                                         |
| 0900 418 | mm1          | N                                                         | N                                         |
| 0900 419 | ff17         | N                                                         | N                                         |
| 0900 420 | ff1          | N                                                         | N                                         |
| 0900 421 | mm6          | N                                                         | N                                         |
| 0900 422 | mm2          | N                                                         | N                                         |
| 0900 423 | ff16         | N                                                         | N                                         |
| 0900 424 | p16          | N                                                         | N                                         |
| 0900 425 | p32          | N                                                         | N                                         |
| 0900 426 | ff0          | N                                                         | N                                         |
| 0900 427 | ff14         | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0900 428 | p32          | N                                                         | N                                         |
| 0900 429 | p42          | N                                                         | N                                         |
| 0900 430 | p14          | N                                                         | N                                         |
| 0900 432 | ff6          | N                                                         | N                                         |
| 0900 433 | p6           | N                                                         | N                                         |
| 0900 434 | ff20         | N                                                         | N                                         |
| 0900 435 | p10          | N                                                         | N                                         |
| 0900 436 | p14          | N                                                         | N                                         |
| 0900 438 | ff18         | N                                                         | N                                         |
| 0900 439 | p15          | N                                                         | N                                         |
| 0900 440 | ff24         | N                                                         | N                                         |
| 0900 441 | p10          | N                                                         | N                                         |
| 0900 442 | ff14         | N                                                         | N                                         |
| 0900 443 | p28          | N                                                         | N                                         |
| 0900 445 | p14          | N                                                         | N                                         |
| 0900 446 | p28          | N                                                         | N                                         |
| 0900 447 | ff13         | N                                                         | N                                         |
| 0900 448 | p1           | N                                                         | N                                         |
| 0900 449 | p9           | N                                                         | N                                         |
| 0900 450 | ff0          | N                                                         | N                                         |
| 0900 451 | p9           | N                                                         | N                                         |
| 0900 452 | p12          | N                                                         | N                                         |
| 0900 453 | p34          | N                                                         | N                                         |
| 0900 457 | p31          | N                                                         | N                                         |
| 0900 458 | ff16         | N                                                         | N                                         |
| 0900 471 | ff19         | N                                                         | N                                         |
| 0900 472 | g3           | N                                                         | N                                         |
| 0900 473 | p4           | N                                                         | N                                         |
| 0900 474 | n            | N                                                         | N                                         |
| 0900 475 | p15          | N                                                         | N                                         |
| 0900 476 | p12          | N                                                         | N                                         |
| 0900 477 | p10          | N                                                         | N                                         |
| 0900 478 | p32          | N                                                         | N                                         |
| 0900 479 | ff0          | N                                                         | N                                         |
| 0900 481 | p13          | N                                                         | N                                         |
| 0900 482 | p2           | N                                                         | N                                         |
| 0900 483 | mm6          | N                                                         | N                                         |
| 0900 484 | m            | N                                                         | N                                         |
| 0900 485 | p6           | N                                                         | N                                         |
| 0900 486 | ff6          | N                                                         | N                                         |
| 0900 487 | p29          | N                                                         | N                                         |
| 0900 488 | p15          | N                                                         | N                                         |
| 0900 489 | p14          | N                                                         | N                                         |
| 0900 491 | p12          | N                                                         | N                                         |
| 0900 492 | p32          | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0900 493 | ff17         | N                                                         | N                                         |
| 0900 495 | p13          | N                                                         | N                                         |
| 0900 496 | ff1          | N                                                         | N                                         |
| 0900 50  | p5           | N                                                         | N                                         |
| 0900 503 | ff20         | N                                                         | N                                         |
| 0900 51  | ff12         | N                                                         | N                                         |
| 0900 52  | p7           | N                                                         | N                                         |
| 0900 523 | p10          | N                                                         | N                                         |
| 0900 527 | ff18         | N                                                         | N                                         |
| 0900 528 | p28          | N                                                         | N                                         |
| 0900 53  | p5           | N                                                         | N                                         |
| 0900 534 | p36          | N                                                         | N                                         |
| 0900 536 | p15          | N                                                         | N                                         |
| 0900 537 | ff19         | N                                                         | N                                         |
| 0900 54  | ff16         | N                                                         | N                                         |
| 0900 55  | p14          | N                                                         | N                                         |
| 0900 560 | p31          | N                                                         | N                                         |
| 0900 561 | ff16         | N                                                         | N                                         |
| 0900 562 | mm1          | N                                                         | N                                         |
| 0900 563 | mm4          | N                                                         | N                                         |
| 0900 564 | p14          | N                                                         | N                                         |
| 0900 565 | ff18         | N                                                         | N                                         |
| 0900 566 | p10          | N                                                         | N                                         |
| 0900 567 | p28          | N                                                         | N                                         |
| 0900 568 | ff19         | N                                                         | N                                         |
| 0900 569 | m            | N                                                         | N                                         |
| 0900 57  | ff13         | N                                                         | N                                         |
| 0900 58  | ff18         | N                                                         | N                                         |
| 0900 583 | p16          | N                                                         | N                                         |
| 0900 586 | p7           | N                                                         | N                                         |
| 0900 587 | ff20         | N                                                         | N                                         |
| 0900 59  | ff12         | N                                                         | N                                         |
| 0900 594 | ff30         | N                                                         | N                                         |
| 0900 597 | p1           | N                                                         | N                                         |
| 0900 598 | ff2          | N                                                         | N                                         |
| 0900 60  | p5           | N                                                         | N                                         |
| 0900 601 | p4           | N                                                         | N                                         |
| 0900 602 | p24          | N                                                         | N                                         |
| 0900 603 | mm3          | N                                                         | N                                         |
| 0900 604 | ff12         | N                                                         | N                                         |
| 0900 605 | p2           | N                                                         | N                                         |
| 0900 606 | p2           | N                                                         | N                                         |
| 0900 607 | ff11         | N                                                         | N                                         |
| 0900 608 | ff2          | N                                                         | N                                         |
| 0900 609 | ff30         | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0900 61  | ff17         | N                                                         | N                                         |
| 0900 610 | p16          | N                                                         | N                                         |
| 0900 612 | p35          | N                                                         | N                                         |
| 0900 613 | ff12         | N                                                         | N                                         |
| 0900 614 | mm3          | N                                                         | N                                         |
| 0900 615 | ff24         | N                                                         | N                                         |
| 0900 616 | p5           | N                                                         | N                                         |
| 0900 617 | p5           | N                                                         | N                                         |
| 0900 618 | ff14         | N                                                         | N                                         |
| 0900 619 | p30          | N                                                         | N                                         |
| 0900 62  | p1           | N                                                         | N                                         |
| 0900 63  | ff2          | N                                                         | N                                         |
| 0900 64  | mm3          | N                                                         | N                                         |
| 0900 65  | ff14         | N                                                         | N                                         |
| 0900 66  | p1           | N                                                         | N                                         |
| 0900 660 | ff20         | N                                                         | N                                         |
| 0900 661 | p36          | N                                                         | N                                         |
| 0900 662 | p16          | N                                                         | N                                         |
| 0900 664 | p4           | N                                                         | N                                         |
| 0900 667 | p15          | N                                                         | N                                         |
| 0900 668 | ff0          | N                                                         | N                                         |
| 0900 67  | p10          | N                                                         | N                                         |
| 0900 675 | ff6          | N                                                         | N                                         |
| 0900 679 | mm3          | N                                                         | N                                         |
| 0900 68  | p15          | N                                                         | N                                         |
| 0900 685 | p17          | N                                                         | N                                         |
| 0900 689 | ff11         | N                                                         | N                                         |
| 0900 69  | m            | N                                                         | N                                         |
| 0900 693 | ff18         | N                                                         | N                                         |
| 0900 694 | ff30         | N                                                         | N                                         |
| 0900 695 | p7           | N                                                         | N                                         |
| 0900 697 | ff12         | N                                                         | N                                         |
| 0900 698 | p27          | N                                                         | N                                         |
| 0900 70  | mm1          | N                                                         | N                                         |
| 0900 705 | ff24         | N                                                         | N                                         |
| 0900 706 | ff11         | N                                                         | N                                         |
| 0900 71  | p5           | N                                                         | N                                         |
| 0900 712 | ff14         | N                                                         | N                                         |
| 0900 713 | ff30         | N                                                         | N                                         |
| 0900 715 | ff11         | N                                                         | N                                         |
| 0900 716 | p27          | N                                                         | N                                         |
| 0900 718 | p7           | N                                                         | N                                         |
| 0900 719 | p7           | N                                                         | N                                         |
| 0900 72  | n            | N                                                         | N                                         |
| 0900 721 | ff30         | N                                                         | N                                         |

The price of calls to Specialised Numbers from BT Fixed Lines

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0900 722 | g1           | N                                                         | N                                         |
| 0900 723 | ff12         | N                                                         | N                                         |
| 0900 724 | ff13         | N                                                         | N                                         |
| 0900 725 | ff24         | N                                                         | N                                         |
| 0900 726 | ff0          | N                                                         | N                                         |
| 0900 728 | ff32         | N                                                         | N                                         |
| 0900 729 | p9           | N                                                         | N                                         |
| 0900 73  | mm2          | N                                                         | N                                         |
| 0900 739 | g3           | N                                                         | N                                         |
| 0900 74  | ff0          | N                                                         | N                                         |
| 0900 742 | n            | N                                                         | N                                         |
| 0900 743 | ff16         | N                                                         | N                                         |
| 0900 744 | p12          | N                                                         | N                                         |
| 0900 745 | mm1          | N                                                         | N                                         |
| 0900 746 | p32          | N                                                         | N                                         |
| 0900 748 | ff17         | N                                                         | N                                         |
| 0900 749 | p13          | N                                                         | N                                         |
| 0900 75  | ff30         | N                                                         | N                                         |
| 0900 758 | ff1          | N                                                         | N                                         |
| 0900 76  | p32          | N                                                         | N                                         |
| 0900 761 | p32          | N                                                         | N                                         |
| 0900 762 | mm6          | N                                                         | N                                         |
| 0900 763 | p29          | N                                                         | N                                         |
| 0900 764 | mm2          | N                                                         | N                                         |
| 0900 765 | p14          | N                                                         | N                                         |
| 0900 767 | n            | N                                                         | N                                         |
| 0900 768 | p10          | N                                                         | N                                         |
| 0900 769 | p9           | N                                                         | N                                         |
| 0900 77  | p5           | N                                                         | N                                         |
| 0900 770 | p2           | N                                                         | N                                         |
| 0900 771 | fff2         | N                                                         | N                                         |
| 0900 772 | p35          | N                                                         | N                                         |
| 0900 775 | p30          | N                                                         | N                                         |
| 0900 776 | p17          | N                                                         | N                                         |
| 0900 778 | ff11         | N                                                         | N                                         |
| 0900 779 | p34          | N                                                         | N                                         |
| 0900 778 | ff11         | N                                                         | N                                         |
| 0900 78  | mm6          | N                                                         | N                                         |
| 0900 782 | p28          | N                                                         | N                                         |
| 0900 784 | p12          | N                                                         | N                                         |
| 0900 785 | p15          | N                                                         | N                                         |
| 0900 786 | ff19         | N                                                         | N                                         |
| 0900 787 | m            | N                                                         | N                                         |
| 0900 788 | p32          | N                                                         | N                                         |
| 0900 790 | p7           | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0900 791 | p7           | N                                                         | N                                         |
| 0900 792 | p7           | N                                                         | N                                         |
| 0900 793 | ff30         | N                                                         | N                                         |
| 0900 794 | ff12         | N                                                         | N                                         |
| 0900 795 | ff24         | N                                                         | N                                         |
| 0900 796 | ff32         | N                                                         | N                                         |
| 0900 797 | ff14         | N                                                         | N                                         |
| 0900 798 | ff13         | N                                                         | N                                         |
| 0900 799 | p5           | N                                                         | N                                         |
| 0900 80  | p7           | N                                                         | N                                         |
| 0900 81  | p2           | N                                                         | N                                         |
| 0900 817 | p1           | N                                                         | N                                         |
| 0900 82  | m            | N                                                         | N                                         |
| 0900 821 | ff20         | N                                                         | N                                         |
| 0900 822 | p4           | N                                                         | N                                         |
| 0900 823 | p13          | N                                                         | N                                         |
| 0900 824 | p2           | N                                                         | N                                         |
| 0900 825 | ff12         | N                                                         | N                                         |
| 0900 826 | p5           | N                                                         | N                                         |
| 0900 827 | ff2          | N                                                         | N                                         |
| 0900 829 | p27          | N                                                         | N                                         |
| 0900 83  | p7           | N                                                         | N                                         |
| 0900 831 | p6           | N                                                         | N                                         |
| 0900 833 | ff14         | N                                                         | N                                         |
| 0900 834 | g1           | N                                                         | N                                         |
| 0900 835 | mm3          | N                                                         | N                                         |
| 0900 836 | ff13         | N                                                         | N                                         |
| 0900 837 | p29          | N                                                         | N                                         |
| 0900 839 | ff0          | N                                                         | N                                         |
| 0900 84  | p5           | N                                                         | N                                         |
| 0900 840 | ff14         | N                                                         | N                                         |
| 0900 841 | g3           | N                                                         | N                                         |
| 0900 842 | ff11         | N                                                         | N                                         |
| 0900 843 | ff16         | N                                                         | N                                         |
| 0900 845 | p14          | N                                                         | N                                         |
| 0900 846 | mm1          | N                                                         | N                                         |
| 0900 847 | ff30         | N                                                         | N                                         |
| 0900 848 | ff17         | N                                                         | N                                         |
| 0900 85  | p28          | N                                                         | N                                         |
| 0900 850 | ff24         | N                                                         | N                                         |
| 0900 852 | ff1          | N                                                         | N                                         |
| 0900 853 | p10          | N                                                         | N                                         |
| 0900 854 | mm6          | N                                                         | N                                         |
| 0900 855 | ff14         | N                                                         | N                                         |
| 0900 856 | mm2          | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0900 856 | mm2          | N                                                         | N                                         |
| 0900 857 | ff12         | N                                                         | N                                         |
| 0900 859 | ff6          | N                                                         | N                                         |
| 0900 86  | p12          | N                                                         | N                                         |
| 0900 87  | ff19         | N                                                         | N                                         |
| 0900 88  | p7           | N                                                         | N                                         |
| 0900 89  | ff11         | N                                                         | N                                         |
| 0900 899 | p26          | N                                                         | N                                         |
| 0900 90  | p5           | N                                                         | N                                         |
| 0900 904 | p28          | N                                                         | N                                         |
| 0900 905 | ff18         | N                                                         | N                                         |
| 0900 907 | ff24         | N                                                         | N                                         |
| 0900 908 | ff19         | N                                                         | N                                         |
| 0900 91  | p5           | N                                                         | N                                         |
| 0900 92  | p5           | N                                                         | N                                         |
| 0900 93  | ff17         | N                                                         | N                                         |
| 0900 94  | ff18         | N                                                         | N                                         |
| 0900 95  | p7           | N                                                         | N                                         |
| 0900 951 | ff17         | N                                                         | N                                         |
| 0900 952 | ff20         | N                                                         | N                                         |
| 0900 953 | ff13         | N                                                         | N                                         |
| 0900 954 | ff2          | N                                                         | N                                         |
| 0900 955 | mm3          | N                                                         | N                                         |
| 0900 956 | p15          | N                                                         | N                                         |
| 0900 96  | p5           | N                                                         | N                                         |
| 0900 97  | p13          | N                                                         | N                                         |
| 0900 98  | p5           | N                                                         | N                                         |
| 0900 99  | ff1          | N                                                         | N                                         |
| 0900 994 | p7           | N                                                         | N                                         |
| 0900 996 | ff13         | N                                                         | N                                         |
| 0900 997 | p5           | N                                                         | N                                         |
| 0901 00  | ff1          | N                                                         | N                                         |
| 0901 002 | mm3          | N                                                         | N                                         |
| 0901 003 | p1           | N                                                         | N                                         |
| 0901 004 | p2           | N                                                         | N                                         |
| 0901 01  | ff2          | N                                                         | N                                         |
| 0901 02  | p6           | N                                                         | N                                         |
| 0901 030 | ff1          | N                                                         | N                                         |
| 0901 031 | ff1          | N                                                         | N                                         |
| 0901 032 | ff1          | N                                                         | N                                         |
| 0901 033 | ff1          | N                                                         | N                                         |
| 0901 034 | p6           | N                                                         | N                                         |
| 0901 035 | ff1          | N                                                         | N                                         |
| 0901 036 | ff1          | N                                                         | N                                         |
| 0901 038 | ff1          | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0901 039 | ff1          | N                                                         | N                                         |
| 0901 05  | ff6          | N                                                         | N                                         |
| 0901 06  | p7           | N                                                         | N                                         |
| 0901 069 | p4           | N                                                         | N                                         |
| 0901 07  | ff6          | N                                                         | N                                         |
| 0901 073 | ff2          | N                                                         | N                                         |
| 0901 079 | p2           | N                                                         | N                                         |
| 0901 08  | p29          | N                                                         | N                                         |
| 0901 087 | ff14         | N                                                         | N                                         |
| 0901 09  | g1           | N                                                         | N                                         |
| 0901 100 | ff1          | N                                                         | N                                         |
| 0901 101 | ff1          | N                                                         | N                                         |
| 0901 102 | ff1          | N                                                         | N                                         |
| 0901 103 | ff1          | N                                                         | N                                         |
| 0901 104 | ff1          | N                                                         | N                                         |
| 0901 105 | ff1          | N                                                         | N                                         |
| 0901 106 | ff1          | N                                                         | N                                         |
| 0901 107 | ff1          | N                                                         | N                                         |
| 0901 109 | ff1          | N                                                         | N                                         |
| 0901 11  | ff1          | N                                                         | N                                         |
| 0901 115 | g3           | N                                                         | N                                         |
| 0901 12  | ff1          | N                                                         | N                                         |
| 0901 124 | p9           | N                                                         | N                                         |
| 0901 126 | mm3          | N                                                         | N                                         |
| 0901 129 | mm3          | N                                                         | N                                         |
| 0901 13  | ff2          | N                                                         | N                                         |
| 0901 138 | p8           | N                                                         | N                                         |
| 0901 14  | n            | N                                                         | N                                         |
| 0901 147 | p9           | N                                                         | N                                         |
| 0901 15  | ff2          | N                                                         | N                                         |
| 0901 16  | g1           | N                                                         | N                                         |
| 0901 162 | m            | N                                                         | N                                         |
| 0901 166 | p5           | N                                                         | N                                         |
| 0901 167 | g1           | N                                                         | N                                         |
| 0901 17  | g3           | N                                                         | N                                         |
| 0901 18  | ff2          | N                                                         | N                                         |
| 0901 181 | p28          | N                                                         | N                                         |
| 0901 19  | ff0          | N                                                         | N                                         |
| 0901 20  | p5           | N                                                         | N                                         |
| 0901 210 | ff11         | N                                                         | N                                         |
| 0901 211 | ff30         | N                                                         | N                                         |
| 0901 212 | ff12         | N                                                         | N                                         |
| 0901 213 | ff24         | N                                                         | N                                         |
| 0901 214 | ff14         | N                                                         | N                                         |
| 0901 215 | ff2          | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0901 216 | ff24         | N                                                         | N                                         |
| 0901 217 | p2           | N                                                         | N                                         |
| 0901 218 | ff30         | N                                                         | N                                         |
| 0901 219 | mm6          | N                                                         | N                                         |
| 0901 22  | ff1          | N                                                         | N                                         |
| 0901 226 | p5           | N                                                         | N                                         |
| 0901 23  | p7           | N                                                         | N                                         |
| 0901 231 | ff11         | N                                                         | N                                         |
| 0901 236 | p1           | N                                                         | N                                         |
| 0901 237 | n            | N                                                         | N                                         |
| 0901 24  | p6           | N                                                         | N                                         |
| 0901 242 | ff11         | N                                                         | N                                         |
| 0901 247 | p1           | N                                                         | N                                         |
| 0901 25  | p27          | N                                                         | N                                         |
| 0901 252 | p12          | N                                                         | N                                         |
| 0901 26  | p13          | N                                                         | N                                         |
| 0901 262 | ff30         | N                                                         | N                                         |
| 0901 265 | p4           | N                                                         | N                                         |
| 0901 27  | p6           | N                                                         | N                                         |
| 0901 28  | p7           | N                                                         | N                                         |
| 0901 280 | ff12         | N                                                         | N                                         |
| 0901 289 | p4           | N                                                         | N                                         |
| 0901 29  | ff13         | N                                                         | N                                         |
| 0901 298 | p2           | N                                                         | N                                         |
| 0901 30  | ff2          | N                                                         | N                                         |
| 0901 305 | p7           | N                                                         | N                                         |
| 0901 31  | m            | N                                                         | N                                         |
| 0901 310 | p29          | N                                                         | N                                         |
| 0901 311 | ff12         | N                                                         | N                                         |
| 0901 312 | p29          | N                                                         | N                                         |
| 0901 313 | p29          | N                                                         | N                                         |
| 0901 316 | ff21         | N                                                         | N                                         |
| 0901 318 | p29          | N                                                         | N                                         |
| 0901 319 | p29          | N                                                         | N                                         |
| 0901 32  | ff12         | N                                                         | N                                         |
| 0901 33  | p9           | N                                                         | N                                         |
| 0901 34  | p6           | N                                                         | N                                         |
| 0901 35  | ff14         | N                                                         | N                                         |
| 0901 350 | p32          | N                                                         | N                                         |
| 0901 36  | ff13         | N                                                         | N                                         |
| 0901 37  | ff14         | N                                                         | N                                         |
| 0901 375 | ff30         | N                                                         | N                                         |
| 0901 38  | ff1          | N                                                         | N                                         |
| 0901 39  | ff2          | N                                                         | N                                         |
| 0901 40  | p5           | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0901 41  | p1           | N                                                         | N                                         |
| 0901 42  | mm2          | N                                                         | N                                         |
| 0901 425 | ff19         | N                                                         | N                                         |
| 0901 428 | mm5          | N                                                         | N                                         |
| 0901 43  | mm1          | N                                                         | N                                         |
| 0901 44  | g1           | N                                                         | N                                         |
| 0901 441 | ff6          | N                                                         | N                                         |
| 0901 443 | ff6          | N                                                         | N                                         |
| 0901 444 | ff6          | N                                                         | N                                         |
| 0901 445 | mm3          | N                                                         | N                                         |
| 0901 446 | p15          | N                                                         | N                                         |
| 0901 448 | ff13         | N                                                         | N                                         |
| 0901 45  | mm3          | N                                                         | N                                         |
| 0901 46  | p7           | N                                                         | N                                         |
| 0901 47  | p7           | N                                                         | N                                         |
| 0901 479 | m            | N                                                         | N                                         |
| 0901 48  | p12          | N                                                         | N                                         |
| 0901 482 | p5           | N                                                         | N                                         |
| 0901 49  | ff2          | N                                                         | N                                         |
| 0901 50  | ff1          | N                                                         | N                                         |
| 0901 506 | ff20         | N                                                         | N                                         |
| 0901 507 | ff12         | N                                                         | N                                         |
| 0901 508 | p13          | N                                                         | N                                         |
| 0901 509 | ff24         | N                                                         | N                                         |
| 0901 51  | ff17         | N                                                         | N                                         |
| 0901 52  | ff16         | N                                                         | N                                         |
| 0901 524 | ff1          | N                                                         | N                                         |
| 0901 53  | ff13         | N                                                         | N                                         |
| 0901 54  | ff12         | N                                                         | N                                         |
| 0901 55  | p5           | N                                                         | N                                         |
| 0901 552 | p2           | N                                                         | N                                         |
| 0901 56  | p7           | N                                                         | N                                         |
| 0901 57  | p13          | N                                                         | N                                         |
| 0901 58  | ff12         | N                                                         | N                                         |
| 0901 59  | p4           | N                                                         | N                                         |
| 0901 598 | ff14         | N                                                         | N                                         |
| 0901 60  | p7           | N                                                         | N                                         |
| 0901 61  | ff18         | N                                                         | N                                         |
| 0901 614 | mm6          | N                                                         | N                                         |
| 0901 62  | ff12         | N                                                         | N                                         |
| 0901 621 | p27          | N                                                         | N                                         |
| 0901 63  | ff19         | N                                                         | N                                         |
| 0901 64  | n            | N                                                         | N                                         |
| 0901 649 | ff6          | N                                                         | N                                         |
| 0901 65  | ff11         | N                                                         | N                                         |

The price of calls to Specialised Numbers from BT Fixed Lines

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0901 66  | ff2          | N                                                         | N                                         |
| 0901 663 | ff13         | N                                                         | N                                         |
| 0901 665 | mm2          | N                                                         | N                                         |
| 0901 67  | ff6          | N                                                         | N                                         |
| 0901 673 | p7           | N                                                         | N                                         |
| 0901 68  | p7           | N                                                         | N                                         |
| 0901 681 | p6           | N                                                         | N                                         |
| 0901 684 | p6           | N                                                         | N                                         |
| 0901 685 | g1           | N                                                         | N                                         |
| 0901 687 | p29          | N                                                         | N                                         |
| 0901 689 | ff18         | N                                                         | N                                         |
| 0901 69  | ff20         | N                                                         | N                                         |
| 0901 70  | p10          | N                                                         | N                                         |
| 0901 709 | p29          | N                                                         | N                                         |
| 0901 71  | p9           | N                                                         | N                                         |
| 0901 718 | p7           | N                                                         | N                                         |
| 0901 72  | p10          | N                                                         | N                                         |
| 0901 720 | ff13         | N                                                         | N                                         |
| 0901 724 | ff6          | N                                                         | N                                         |
| 0901 73  | ff11         | N                                                         | N                                         |
| 0901 74  | p15          | N                                                         | N                                         |
| 0901 740 | ff19         | N                                                         | N                                         |
| 0901 75  | p6           | N                                                         | N                                         |
| 0901 76  | ff17         | N                                                         | N                                         |
| 0901 769 | ff0          | N                                                         | N                                         |
| 0901 77  | m            | N                                                         | N                                         |
| 0901 773 | p14          | N                                                         | N                                         |
| 0901 78  | p14          | N                                                         | N                                         |
| 0901 780 | g3           | N                                                         | N                                         |
| 0901 79  | ff18         | N                                                         | N                                         |
| 0901 795 | ff20         | N                                                         | N                                         |
| 0901 800 | ff0          | N                                                         | N                                         |
| 0901 801 | p9           | N                                                         | N                                         |
| 0901 803 | p10          | N                                                         | N                                         |
| 0901 802 | ff0          | N                                                         | N                                         |
| 0901 803 | ff0          | N                                                         | N                                         |
| 0901 804 | ff0          | N                                                         | N                                         |
| 0901 805 | ff0          | N                                                         | N                                         |
| 0901 806 | ff0          | N                                                         | N                                         |
| 0901 807 | ff0          | N                                                         | N                                         |
| 0901 808 | ff0          | N                                                         | N                                         |
| 0901 81  | p6           | N                                                         | N                                         |
| 0901 816 | ff18         | N                                                         | N                                         |
| 0901 82  | ff0          | N                                                         | N                                         |
| 0901 821 | p10          | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0901 83  | ff19         | N                                                         | N                                         |
| 0901 84  | ff0          | N                                                         | N                                         |
| 0901 845 | ff16         | N                                                         | N                                         |
| 0901 85  | ff11         | N                                                         | N                                         |
| 0901 851 | ff2          | N                                                         | N                                         |
| 0901 86  | ff6          | N                                                         | N                                         |
| 0901 87  | ff16         | N                                                         | N                                         |
| 0901 88  | p6           | N                                                         | N                                         |
| 0901 89  | ff1          | N                                                         | N                                         |
| 0901 891 | mm1          | N                                                         | N                                         |
| 0901 90  | ff2          | N                                                         | N                                         |
| 0901 91  | p9           | N                                                         | N                                         |
| 0901 912 | mm2          | N                                                         | N                                         |
| 0901 92  | p5           | N                                                         | N                                         |
| 0901 93  | p5           | N                                                         | N                                         |
| 0901 930 | mm1          | N                                                         | N                                         |
| 0901 94  | ff20         | N                                                         | N                                         |
| 0901 95  | ff1          | N                                                         | N                                         |
| 0901 951 | ff17         | N                                                         | N                                         |
| 0901 955 | mm3          | N                                                         | N                                         |
| 0901 96  | p12          | N                                                         | N                                         |
| 0901 961 | ff1          | N                                                         | N                                         |
| 0901 97  | ff24         | N                                                         | N                                         |
| 0901 98  | p9           | N                                                         | N                                         |
| 0901 981 | p12          | N                                                         | N                                         |
| 0901 984 | p15          | N                                                         | N                                         |
| 0901 986 | p32          | N                                                         | N                                         |
| 0901 987 | ff13         | N                                                         | N                                         |
| 0901 988 | mm6          | N                                                         | N                                         |
| 0901 989 | ff17         | N                                                         | N                                         |
| 0901 99  | p14          | N                                                         | N                                         |
| 0902 08  | p5           | N                                                         | N                                         |
| 0902 1   | p5           | N                                                         | N                                         |
| 0902 51  | p5           | N                                                         | N                                         |
| 0902 90  | p5           | N                                                         | N                                         |
| 0902 98  | p6           | N                                                         | N                                         |
| 0902 986 | p32          | N                                                         | N                                         |
| 0903 000 | ff21         | N                                                         | N                                         |
| 0903 001 | ff13         | N                                                         | N                                         |
| 0903 002 | p22          | N                                                         | N                                         |
| 0903 003 | ff2          | N                                                         | N                                         |
| 0903 004 | p35          | N                                                         | N                                         |
| 0903 005 | p25          | N                                                         | N                                         |
| 0903 006 | ff11         | N                                                         | N                                         |
| 0903 007 | p0           | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0903 008 | ff25         | N                                                         | N                                         |
| 0903 009 | p34          | N                                                         | N                                         |
| 0903 010 | ff13         | N                                                         | N                                         |
| 0903 011 | p3           | N                                                         | N                                         |
| 0903 012 | ff12         | N                                                         | N                                         |
| 0903 013 | ff24         | N                                                         | N                                         |
| 0903 014 | p27          | N                                                         | N                                         |
| 0903 015 | p41          | N                                                         | N                                         |
| 0903 016 | p12          | N                                                         | N                                         |
| 0903 017 | p13          | N                                                         | N                                         |
| 0903 018 | p6           | N                                                         | N                                         |
| 0903 019 | ff2          | N                                                         | N                                         |
| 0903 020 | p0           | N                                                         | N                                         |
| 0903 021 | p3           | N                                                         | N                                         |
| 0903 022 | p25          | N                                                         | N                                         |
| 0903 023 | p3           | N                                                         | N                                         |
| 0903 024 | ff13         | N                                                         | N                                         |
| 0903 025 | p0           | N                                                         | N                                         |
| 0903 026 | ff21         | N                                                         | N                                         |
| 0903 027 | ff1          | N                                                         | N                                         |
| 0903 028 | p7           | N                                                         | N                                         |
| 0903 029 | ff13         | N                                                         | N                                         |
| 0903 030 | p9           | N                                                         | N                                         |
| 0903 031 | ff21         | N                                                         | N                                         |
| 0903 032 | p25          | N                                                         | N                                         |
| 0903 033 | p5           | N                                                         | N                                         |
| 0903 034 | ff0          | N                                                         | N                                         |
| 0903 035 | ff2          | N                                                         | N                                         |
| 0903 036 | p6           | N                                                         | N                                         |
| 0903 037 | p14          | N                                                         | N                                         |
| 0903 038 | p10          | N                                                         | N                                         |
| 0903 039 | p31          | N                                                         | N                                         |
| 0903 040 | p32          | N                                                         | N                                         |
| 0903 041 | p22          | N                                                         | N                                         |
| 0903 042 | p0           | N                                                         | N                                         |
| 0903 043 | ff13         | N                                                         | N                                         |
| 0903 044 | p3           | N                                                         | N                                         |
| 0903 045 | ff14         | N                                                         | N                                         |
| 0903 046 | p20          | N                                                         | N                                         |
| 0903 047 | p23          | N                                                         | N                                         |
| 0903 048 | p21          | N                                                         | N                                         |
| 0903 049 | p24          | N                                                         | N                                         |
| 0903 050 | p5           | N                                                         | N                                         |
| 0903 051 | p30          | N                                                         | N                                         |
| 0903 052 | p17          | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0903 053 | p27          | N                                                         | N                                         |
| 0903 054 | p7           | N                                                         | N                                         |
| 0903 055 | p18          | N                                                         | N                                         |
| 0903 056 | ff12         | N                                                         | N                                         |
| 0903 057 | ff24         | N                                                         | N                                         |
| 0903 058 | ff32         | N                                                         | N                                         |
| 0903 059 | ff14         | N                                                         | N                                         |
| 0903 060 | p33          | N                                                         | N                                         |
| 0903 061 | ff27         | N                                                         | N                                         |
| 0903 062 | p11          | N                                                         | N                                         |
| 0903 063 | p26          | N                                                         | N                                         |
| 0903 064 | ff21         | N                                                         | N                                         |
| 0903 065 | ff19         | N                                                         | N                                         |
| 0903 066 | ff11         | N                                                         | N                                         |
| 0903 067 | ff30         | N                                                         | N                                         |
| 0903 068 | ff12         | N                                                         | N                                         |
| 0903 069 | ff32         | N                                                         | N                                         |
| 0903 070 | ff26         | N                                                         | N                                         |
| 0903 071 | p12          | N                                                         | N                                         |
| 0903 072 | p7           | N                                                         | N                                         |
| 0903 073 | p8           | N                                                         | N                                         |
| 0903 074 | p3           | N                                                         | N                                         |
| 0903 075 | p0           | N                                                         | N                                         |
| 0903 076 | ff18         | N                                                         | N                                         |
| 0903 077 | p20          | N                                                         | N                                         |
| 0903 078 | mm3          | N                                                         | N                                         |
| 0903 079 | p42          | N                                                         | N                                         |
| 0903 080 | p38          | N                                                         | N                                         |
| 0903 081 | p37          | N                                                         | N                                         |
| 0903 082 | p39          | N                                                         | N                                         |
| 0903 083 | ff32         | N                                                         | N                                         |
| 0903 084 | p40          | N                                                         | N                                         |
| 0903 085 | p41          | N                                                         | N                                         |
| 0903 086 | p24          | N                                                         | N                                         |
| 0903 087 | p25          | N                                                         | N                                         |
| 0903 088 | p33          | N                                                         | N                                         |
| 0903 089 | p11          | N                                                         | N                                         |
| 0903 090 | p26          | N                                                         | N                                         |
| 0903 091 | p15          | N                                                         | N                                         |
| 0903 092 | p0           | N                                                         | N                                         |
| 0903 093 | p16          | N                                                         | N                                         |
| 0903 094 | p3           | N                                                         | N                                         |
| 0903 095 | p5           | N                                                         | N                                         |
| 0903 096 | p9           | N                                                         | N                                         |
| 0903 097 | p17          | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0903 098 | p12          | N                                                         | N                                         |
| 0903 099 | p27          | N                                                         | N                                         |
| 0903 100 | p13          | N                                                         | N                                         |
| 0903 101 | p7           | N                                                         | N                                         |
| 0903 102 | p6           | N                                                         | N                                         |
| 0903 103 | p18          | N                                                         | N                                         |
| 0903 104 | p14          | N                                                         | N                                         |
| 0903 105 | p10          | N                                                         | N                                         |
| 0903 106 | p19          | N                                                         | N                                         |
| 0903 107 | p8           | N                                                         | N                                         |
| 0903 108 | ff16         | N                                                         | N                                         |
| 0903 109 | p20          | N                                                         | N                                         |
| 0903 110 | mm1          | N                                                         | N                                         |
| 0903 111 | p21          | N                                                         | N                                         |
| 0903 112 | mm4          | N                                                         | N                                         |
| 0903 113 | p22          | N                                                         | N                                         |
| 0903 114 | ff17         | N                                                         | N                                         |
| 0903 115 | p23          | N                                                         | N                                         |
| 0903 116 | mm5          | N                                                         | N                                         |
| 0903 117 | ff25         | N                                                         | N                                         |
| 0903 118 | ff1          | N                                                         | N                                         |
| 0903 119 | ff26         | N                                                         | N                                         |
| 0903 120 | mm6          | N                                                         | N                                         |
| 0903 121 | ff27         | N                                                         | N                                         |
| 0903 122 | mm7          | N                                                         | N                                         |
| 0903 123 | ff21         | N                                                         | N                                         |
| 0903 124 | ff6          | N                                                         | N                                         |
| 0903 125 | ff13         | N                                                         | N                                         |
| 0903 126 | ff19         | N                                                         | N                                         |
| 0903 127 | ff0          | N                                                         | N                                         |
| 0903 128 | ff20         | N                                                         | N                                         |
| 0903 129 | g3           | N                                                         | N                                         |
| 0903 130 | p36          | N                                                         | N                                         |
| 0903 131 | ff2          | N                                                         | N                                         |
| 0903 132 | p35          | N                                                         | N                                         |
| 0903 133 | ff11         | N                                                         | N                                         |
| 0903 134 | p34          | N                                                         | N                                         |
| 0903 135 | ff12         | N                                                         | N                                         |
| 0903 136 | ff24         | N                                                         | N                                         |
| 0903 137 | ff32         | N                                                         | N                                         |
| 0903 138 | ff14         | N                                                         | N                                         |
| 0903 139 | p9           | N                                                         | N                                         |
| 0903 140 | p3           | N                                                         | N                                         |
| 0903 141 | p8           | N                                                         | N                                         |
| 0903 142 | p5           | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0903 143 | p0           | N                                                         | N                                         |
| 0903 144 | p19          | N                                                         | N                                         |
| 0903 145 | p13          | N                                                         | N                                         |
| 0903 146 | ff17         | N                                                         | N                                         |
| 0903 147 | mm5          | N                                                         | N                                         |
| 0903 148 | p13          | N                                                         | N                                         |
| 0903 149 | ff1          | N                                                         | N                                         |
| 0903 150 | mm6          | N                                                         | N                                         |
| 0903 151 | mm7          | N                                                         | N                                         |
| 0903 152 | mm2          | N                                                         | N                                         |
| 0903 153 | p6           | N                                                         | N                                         |
| 0903 154 | p29          | N                                                         | N                                         |
| 0903 155 | ff6          | N                                                         | N                                         |
| 0903 156 | p14          | N                                                         | N                                         |
| 0903 157 | ff18         | N                                                         | N                                         |
| 0903 158 | p10          | N                                                         | N                                         |
| 0903 159 | p28          | N                                                         | N                                         |
| 0903 160 | p9           | N                                                         | N                                         |
| 0903 161 | p6           | N                                                         | N                                         |
| 0903 162 | p14          | N                                                         | N                                         |
| 0903 163 | p10          | N                                                         | N                                         |
| 0903 164 | p15          | N                                                         | N                                         |
| 0903 165 | p16          | N                                                         | N                                         |
| 0903 166 | p8           | N                                                         | N                                         |
| 0903 167 | ff21         | N                                                         | N                                         |
| 0903 168 | p5           | N                                                         | N                                         |
| 0903 169 | ff12         | N                                                         | N                                         |
| 0903 170 | ff24         | N                                                         | N                                         |
| 0903 171 | ff32         | N                                                         | N                                         |
| 0903 172 | ff14         | N                                                         | N                                         |
| 0903 173 | p24          | N                                                         | N                                         |
| 0903 174 | p25          | N                                                         | N                                         |
| 0903 175 | p33          | N                                                         | N                                         |
| 0903 176 | p11          | N                                                         | N                                         |
| 0903 177 | p26          | N                                                         | N                                         |
| 0903 178 | p0           | N                                                         | N                                         |
| 0903 179 | p3           | N                                                         | N                                         |
| 0903 180 | p9           | N                                                         | N                                         |
| 0903 181 | p31          | N                                                         | N                                         |
| 0903 182 | n            | N                                                         | N                                         |
| 0903 183 | p12          | N                                                         | N                                         |
| 0903 184 | p32          | N                                                         | N                                         |
| 0903 186 | p6           | N                                                         | N                                         |
| 0903 187 | p29          | N                                                         | N                                         |
| 0903 188 | g1           | N                                                         | N                                         |

## The price of calls to Specialised Numbers from BT Fixed Lines

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0903 189 | p19          | N                                                         | N                                         |
| 0903 190 | p8           | N                                                         | N                                         |
| 0903 191 | p20          | N                                                         | N                                         |
| 0903 192 | p21          | N                                                         | N                                         |
| 0903 193 | p22          | N                                                         | N                                         |
| 0903 194 | p23          | N                                                         | N                                         |
| 0903 195 | ff25         | N                                                         | N                                         |
| 0903 196 | ff26         | N                                                         | N                                         |
| 0903 197 | ff27         | N                                                         | N                                         |
| 0903 198 | ff21         | N                                                         | N                                         |
| 0903 199 | ff13         | N                                                         | N                                         |
| 0903 200 | p14          | N                                                         | N                                         |
| 0903 201 | p10          | N                                                         | N                                         |
| 0903 203 | p15          | N                                                         | N                                         |
| 0903 204 | p28          | N                                                         | N                                         |
| 0903 205 | p16          | N                                                         | N                                         |
| 0903 206 | p1           | N                                                         | N                                         |
| 0903 207 | p4           | N                                                         | N                                         |
| 0903 208 | p2           | N                                                         | N                                         |
| 0903 209 | p5           | N                                                         | N                                         |
| 0903 210 | p30          | N                                                         | N                                         |
| 0903 211 | p17          | N                                                         | N                                         |
| 0903 212 | p27          | N                                                         | N                                         |
| 0903 213 | p7           | N                                                         | N                                         |
| 0903 214 | p18          | N                                                         | N                                         |
| 0903 215 | ff0          | N                                                         | N                                         |
| 0903 216 | g3           | N                                                         | N                                         |
| 0903 217 | ff16         | N                                                         | N                                         |
| 0903 218 | mm1          | N                                                         | N                                         |
| 0903 219 | mm4          | N                                                         | N                                         |
| 0903 220 | ff17         | N                                                         | N                                         |
| 0903 221 | mm5          | N                                                         | N                                         |
| 0903 222 | ff1          | N                                                         | N                                         |
| 0903 223 | mm6          | N                                                         | N                                         |
| 0903 224 | mm2          | N                                                         | N                                         |
| 0903 225 | ff6          | N                                                         | N                                         |
| 0903 226 | ff19         | N                                                         | N                                         |
| 0903 227 | ff20         | N                                                         | N                                         |
| 0903 228 | p36          | N                                                         | N                                         |
| 0903 229 | ff2          | N                                                         | N                                         |
| 0903 230 | p35          | N                                                         | N                                         |
| 0903 231 | ff11         | N                                                         | N                                         |
| 0903 232 | p34          | N                                                         | N                                         |
| 0903 233 | p14          | N                                                         | N                                         |
| 0903 234 | p10          | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0903 235 | p28          | N                                                         | N                                         |
| 0903 236 | p15          | N                                                         | N                                         |
| 0903 237 | m            | N                                                         | N                                         |
| 0903 238 | p16          | N                                                         | N                                         |
| 0903 239 | p1           | N                                                         | N                                         |
| 0903 240 | p4           | N                                                         | N                                         |
| 0903 241 | p2           | N                                                         | N                                         |
| 0903 242 | p5           | N                                                         | N                                         |
| 0903 243 | p30          | N                                                         | N                                         |
| 0903 244 | p17          | N                                                         | N                                         |
| 0903 245 | p27          | N                                                         | N                                         |
| 0903 246 | p7           | N                                                         | N                                         |
| 0903 247 | p18          | N                                                         | N                                         |
| 0903 248 | p24          | N                                                         | N                                         |
| 0903 249 | p9           | N                                                         | N                                         |
| 0903 250 | p31          | N                                                         | N                                         |
| 0903 251 | n            | N                                                         | N                                         |
| 0903 252 | p12          | N                                                         | N                                         |
| 0903 253 | p32          | N                                                         | N                                         |
| 0903 254 | p13          | N                                                         | N                                         |
| 0903 255 | p6           | N                                                         | N                                         |
| 0903 256 | p29          | N                                                         | N                                         |
| 0903 257 | ff24         | N                                                         | N                                         |
| 0903 258 | ff32         | N                                                         | N                                         |
| 0903 259 | ff14         | N                                                         | N                                         |
| 0903 260 | g1           | N                                                         | N                                         |
| 0903 261 | p19          | N                                                         | N                                         |
| 0903 262 | p8           | N                                                         | N                                         |
| 0903 263 | p20          | N                                                         | N                                         |
| 0903 264 | p21          | N                                                         | N                                         |
| 0903 265 | p22          | N                                                         | N                                         |
| 0903 266 | p23          | N                                                         | N                                         |
| 0903 267 | ff25         | N                                                         | N                                         |
| 0903 268 | ff26         | N                                                         | N                                         |
| 0903 269 | ff27         | N                                                         | N                                         |
| 0903 270 | ff21         | N                                                         | N                                         |
| 0903 271 | ff13         | N                                                         | N                                         |
| 0903 272 | ff0          | N                                                         | N                                         |
| 0903 273 | g3           | N                                                         | N                                         |
| 0903 274 | ff16         | N                                                         | N                                         |
| 0903 275 | mm1          | N                                                         | N                                         |
| 0903 276 | mm4          | N                                                         | N                                         |
| 0903 277 | ff17         | N                                                         | N                                         |
| 0903 278 | mm5          | N                                                         | N                                         |
| 0903 279 | ff1          | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0903 280 | mm6          | N                                                         | N                                         |
| 0903 281 | mm7          | N                                                         | N                                         |
| 0903 282 | ff6          | N                                                         | N                                         |
| 0903 283 | ff19         | N                                                         | N                                         |
| 0903 284 | ff20         | N                                                         | N                                         |
| 0903 285 | ff2          | N                                                         | N                                         |
| 0903 286 | p35          | N                                                         | N                                         |
| 0903 287 | ff11         | N                                                         | N                                         |
| 0903 288 | p34          | N                                                         | N                                         |
| 0903 289 | ff12         | N                                                         | N                                         |
| 0903 290 | mm1          | N                                                         | N                                         |
| 0903 291 | mm6          | N                                                         | N                                         |
| 0903 292 | mm4          | N                                                         | N                                         |
| 0903 293 | mm7          | N                                                         | N                                         |
| 0903 294 | ff17         | N                                                         | N                                         |
| 0903 295 | ff6          | N                                                         | N                                         |
| 0903 296 | mm5          | N                                                         | N                                         |
| 0903 297 | ff19         | N                                                         | N                                         |
| 0903 298 | ff1          | N                                                         | N                                         |
| 0903 299 | ff21         | N                                                         | N                                         |
| 0903 300 | ff12         | N                                                         | N                                         |
| 0903 301 | ff24         | N                                                         | N                                         |
| 0903 302 | ff32         | N                                                         | N                                         |
| 0903 303 | ff14         | N                                                         | N                                         |
| 0903 304 | p14          | N                                                         | N                                         |
| 0903 305 | p10          | N                                                         | N                                         |
| 0903 307 | p15          | N                                                         | N                                         |
| 0903 308 | p28          | N                                                         | N                                         |
| 0903 309 | p16          | N                                                         | N                                         |
| 0903 310 | p1           | N                                                         | N                                         |
| 0903 311 | p4           | N                                                         | N                                         |
| 0903 312 | p2           | N                                                         | N                                         |
| 0903 313 | p5           | N                                                         | N                                         |
| 0903 314 | p30          | N                                                         | N                                         |
| 0903 315 | p17          | N                                                         | N                                         |
| 0903 316 | p27          | N                                                         | N                                         |
| 0903 317 | p7           | N                                                         | N                                         |
| 0903 318 | p18          | N                                                         | N                                         |
| 0903 319 | g1           | N                                                         | N                                         |
| 0903 320 | p19          | N                                                         | N                                         |
| 0903 321 | p8           | N                                                         | N                                         |
| 0903 322 | p20          | N                                                         | N                                         |
| 0903 323 | p21          | N                                                         | N                                         |
| 0903 324 | p22          | N                                                         | N                                         |
| 0903 325 | p23          | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0903 326 | ff25         | N                                                         | N                                         |
| 0903 327 | ff26         | N                                                         | N                                         |
| 0903 328 | ff27         | N                                                         | N                                         |
| 0903 329 | ff21         | N                                                         | N                                         |
| 0903 330 | ff13         | N                                                         | N                                         |
| 0903 331 | ff0          | N                                                         | N                                         |
| 0903 332 | g3           | N                                                         | N                                         |
| 0903 333 | ff16         | N                                                         | N                                         |
| 0903 334 | p24          | N                                                         | N                                         |
| 0903 335 | p25          | N                                                         | N                                         |
| 0903 336 | p33          | N                                                         | N                                         |
| 0903 337 | p11          | N                                                         | N                                         |
| 0903 338 | p26          | N                                                         | N                                         |
| 0903 339 | p0           | N                                                         | N                                         |
| 0903 340 | p3           | N                                                         | N                                         |
| 0903 341 | p9           | N                                                         | N                                         |
| 0903 342 | p31          | N                                                         | N                                         |
| 0903 343 | n            | N                                                         | N                                         |
| 0903 344 | p12          | N                                                         | N                                         |
| 0903 345 | p32          | N                                                         | N                                         |
| 0903 347 | p6           | N                                                         | N                                         |
| 0903 348 | p29          | N                                                         | N                                         |
| 0903 349 | ff1          | N                                                         | N                                         |
| 0903 350 | ff2          | N                                                         | N                                         |
| 0903 351 | ff14         | N                                                         | N                                         |
| 0903 352 | ff0          | N                                                         | N                                         |
| 0903 353 | ff24         | N                                                         | N                                         |
| 0903 354 | mm1          | N                                                         | N                                         |
| 0903 356 | ff20         | N                                                         | N                                         |
| 0903 357 | mm4          | N                                                         | N                                         |
| 0903 358 | ff18         | N                                                         | N                                         |
| 0903 359 | p12          | N                                                         | N                                         |
| 0903 360 | mm2          | N                                                         | N                                         |
| 0903 361 | p28          | N                                                         | N                                         |
| 0903 362 | mm6          | N                                                         | N                                         |
| 0903 363 | p31          | N                                                         | N                                         |
| 0903 364 | mm1          | N                                                         | N                                         |
| 0903 365 | ff16         | N                                                         | N                                         |
| 0903 366 | p32          | N                                                         | N                                         |
| 0903 367 | ff0          | N                                                         | N                                         |
| 0903 368 | p9           | N                                                         | N                                         |
| 0903 369 | p42          | N                                                         | N                                         |
| 0903 370 | g3           | N                                                         | N                                         |
| 0903 371 | p41          | N                                                         | N                                         |
| 0903 372 | p9           | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0903 373 | ff0          | N                                                         | N                                         |
| 0903 376 | p31          | N                                                         | N                                         |
| 0903 377 | ff16         | N                                                         | N                                         |
| 0903 380 | p12          | N                                                         | N                                         |
| 0903 381 | p32          | N                                                         | N                                         |
| 0903 382 | ff17         | N                                                         | N                                         |
| 0903 384 | p13          | N                                                         | N                                         |
| 0903 385 | ff1          | N                                                         | N                                         |
| 0903 386 | p16          | N                                                         | N                                         |
| 0903 387 | p1           | N                                                         | N                                         |
| 0903 388 | p4           | N                                                         | N                                         |
| 0903 389 | p2           | N                                                         | N                                         |
| 0903 390 | ff2          | N                                                         | N                                         |
| 0903 391 | p35          | N                                                         | N                                         |
| 0903 393 | p5           | N                                                         | N                                         |
| 0903 394 | p30          | N                                                         | N                                         |
| 0903 395 | p17          | N                                                         | N                                         |
| 0903 396 | ff11         | N                                                         | N                                         |
| 0903 397 | p34          | N                                                         | N                                         |
| 0903 398 | p7           | N                                                         | N                                         |
| 0903 399 | p18          | N                                                         | N                                         |
| 0903 400 | ff30         | N                                                         | N                                         |
| 0903 404 | p6           | N                                                         | N                                         |
| 0903 405 | p29          | N                                                         | N                                         |
| 0903 406 | ff6          | N                                                         | N                                         |
| 0903 407 | p14          | N                                                         | N                                         |
| 0903 408 | ff18         | N                                                         | N                                         |
| 0903 409 | p10          | N                                                         | N                                         |
| 0903 410 | p28          | N                                                         | N                                         |
| 0903 411 | ff19         | N                                                         | N                                         |
| 0903 412 | p15          | N                                                         | N                                         |
| 0903 413 | m            | N                                                         | N                                         |
| 0903 414 | ff20         | N                                                         | N                                         |
| 0903 415 | p36          | N                                                         | N                                         |
| 0903 416 | p19          | N                                                         | N                                         |
| 0903 417 | ff12         | N                                                         | N                                         |
| 0903 418 | p8           | N                                                         | N                                         |
| 0903 419 | ff24         | N                                                         | N                                         |
| 0903 420 | p20          | N                                                         | N                                         |
| 0903 421 | p21          | N                                                         | N                                         |
| 0903 422 | ff32         | N                                                         | N                                         |
| 0903 423 | ff14         | N                                                         | N                                         |
| 0903 424 | p22          | N                                                         | N                                         |
| 0903 425 | p23          | N                                                         | N                                         |
| 0903 426 | ff13         | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0903 427 | p3           | N                                                         | N                                         |
| 0903 428 | p24          | N                                                         | N                                         |
| 0903 429 | ff25         | N                                                         | N                                         |
| 0903 430 | p25          | N                                                         | N                                         |
| 0903 431 | ff26         | N                                                         | N                                         |
| 0903 432 | p33          | N                                                         | N                                         |
| 0903 433 | ff27         | N                                                         | N                                         |
| 0903 434 | p11          | N                                                         | N                                         |
| 0903 435 | p26          | N                                                         | N                                         |
| 0903 436 | ff21         | N                                                         | N                                         |
| 0903 438 | p3           | N                                                         | N                                         |
| 0903 439 | ff21         | N                                                         | N                                         |
| 0903 440 | ff12         | N                                                         | N                                         |
| 0903 441 | ff11         | N                                                         | N                                         |
| 0903 442 | p7           | N                                                         | N                                         |
| 0903 443 | p5           | N                                                         | N                                         |
| 0903 444 | ff2          | N                                                         | N                                         |
| 0903 445 | p6           | N                                                         | N                                         |
| 0903 446 | ff1          | N                                                         | N                                         |
| 0903 447 | p12          | N                                                         | N                                         |
| 0903 448 | p13          | N                                                         | N                                         |
| 0903 449 | p6           | N                                                         | N                                         |
| 0903 450 | p14          | N                                                         | N                                         |
| 0903 451 | p10          | N                                                         | N                                         |
| 0903 452 | p15          | N                                                         | N                                         |
| 0904 00  | p16          | N                                                         | N                                         |
| 0904 004 | ff12         | N                                                         | N                                         |
| 0904 01  | p10          | N                                                         | N                                         |
| 0904 010 | p5           | N                                                         | N                                         |
| 0904 016 | ff27         | N                                                         | N                                         |
| 0904 02  | p7           | N                                                         | N                                         |
| 0904 03  | p5           | N                                                         | N                                         |
| 0904 030 | p25          | N                                                         | N                                         |
| 0904 036 | ff20         | N                                                         | N                                         |
| 0904 039 | mm5          | N                                                         | N                                         |
| 0904 04  | ff21         | N                                                         | N                                         |
| 0904 05  | p26          | N                                                         | N                                         |
| 0904 06  | p14          | N                                                         | N                                         |
| 0904 066 | p12          | N                                                         | N                                         |
| 0904 07  | p9           | N                                                         | N                                         |
| 0904 075 | p24          | N                                                         | N                                         |
| 0904 076 | ff27         | N                                                         | N                                         |
| 0904 078 | ff19         | N                                                         | N                                         |
| 0904 08  | p3           | N                                                         | N                                         |
| 0904 09  | p6           | N                                                         | N                                         |

The price of calls to Specialised Numbers from BT Fixed Lines

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0904 10  | ff25         | N                                                         | N                                         |
| 0904 11  | p21          | N                                                         | N                                         |
| 0904 118 | ff20         | N                                                         | N                                         |
| 0904 12  | p8           | N                                                         | N                                         |
| 0904 120 | ff25         | N                                                         | N                                         |
| 0904 127 | p36          | N                                                         | N                                         |
| 0904 13  | ff26         | N                                                         | N                                         |
| 0904 14  | p33          | N                                                         | N                                         |
| 0904 15  | ff27         | N                                                         | N                                         |
| 0904 16  | ff21         | N                                                         | N                                         |
| 0904 17  | p24          | N                                                         | N                                         |
| 0904 18  | p25          | N                                                         | N                                         |
| 0904 19  | p0           | N                                                         | N                                         |
| 0904 195 | p35          | N                                                         | N                                         |
| 0904 20  | p20          | N                                                         | N                                         |
| 0904 21  | p15          | N                                                         | N                                         |
| 0904 210 | p32          | N                                                         | N                                         |
| 0904 219 | p20          | N                                                         | N                                         |
| 0904 22  | p22          | N                                                         | N                                         |
| 0904 226 | ff19         | N                                                         | N                                         |
| 0904 23  | p5           | N                                                         | N                                         |
| 0904 232 | p17          | N                                                         | N                                         |
| 0904 233 | p34          | N                                                         | N                                         |
| 0904 24  | p25          | N                                                         | N                                         |
| 0904 244 | ff1          | N                                                         | N                                         |
| 0904 249 | ff27         | N                                                         | N                                         |
| 0904 25  | ff21         | N                                                         | N                                         |
| 0904 26  | ff2          | N                                                         | N                                         |
| 0904 27  | ff13         | N                                                         | N                                         |
| 0904 28  | ff13         | N                                                         | N                                         |
| 0904 29  | ff1          | N                                                         | N                                         |
| 0904 30  | ff6          | N                                                         | N                                         |
| 0904 31  | p23          | N                                                         | N                                         |
| 0904 32  | p11          | N                                                         | N                                         |
| 0904 33  | p16          | N                                                         | N                                         |
| 0904 335 | p25          | N                                                         | N                                         |
| 0904 34  | ff12         | N                                                         | N                                         |
| 0904 346 | p25          | N                                                         | N                                         |
| 0904 35  | p22          | N                                                         | N                                         |
| 0904 36  | p0           | N                                                         | N                                         |
| 0904 37  | p28          | N                                                         | N                                         |
| 0904 38  | p17          | N                                                         | N                                         |
| 0904 39  | p19          | N                                                         | N                                         |
| 0904 40  | p26          | N                                                         | N                                         |
| 0904 405 | ff13         | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0904 41  | ff0          | N                                                         | N                                         |
| 0904 417 | ff17         | N                                                         | N                                         |
| 0904 418 | p27          | N                                                         | N                                         |
| 0904 419 | ff21         | N                                                         | N                                         |
| 0904 42  | ff14         | N                                                         | N                                         |
| 0904 423 | p22          | N                                                         | N                                         |
| 0904 43  | ff16         | N                                                         | N                                         |
| 0904 44  | p3           | N                                                         | N                                         |
| 0904 440 | ff0          | N                                                         | N                                         |
| 0904 442 | p11          | N                                                         | N                                         |
| 0904 447 | ff2          | N                                                         | N                                         |
| 0904 45  | ff13         | N                                                         | N                                         |
| 0904 46  | p32          | N                                                         | N                                         |
| 0904 47  | p18          | N                                                         | N                                         |
| 0904 48  | ff27         | N                                                         | N                                         |
| 0904 49  | ff21         | N                                                         | N                                         |
| 0904 50  | p30          | N                                                         | N                                         |
| 0904 51  | p3           | N                                                         | N                                         |
| 0904 52  | p36          | N                                                         | N                                         |
| 0904 53  | p35          | N                                                         | N                                         |
| 0904 54  | p34          | N                                                         | N                                         |
| 0904 55  | ff25         | N                                                         | N                                         |
| 0904 56  | p15          | N                                                         | N                                         |
| 0904 569 | ff27         | N                                                         | N                                         |
| 0904 57  | p16          | N                                                         | N                                         |
| 0904 579 | p13          | N                                                         | N                                         |
| 0904 58  | p33          | N                                                         | N                                         |
| 0904 586 | p35          | N                                                         | N                                         |
| 0904 59  | p27          | N                                                         | N                                         |
| 0904 591 | p33          | N                                                         | N                                         |
| 0904 592 | p33          | N                                                         | N                                         |
| 0904 594 | p31          | N                                                         | N                                         |
| 0904 595 | p33          | N                                                         | N                                         |
| 0904 596 | p32          | N                                                         | N                                         |
| 0904 597 | ff2          | N                                                         | N                                         |
| 0904 598 | p34          | N                                                         | N                                         |
| 0904 60  | ff2          | N                                                         | N                                         |
| 0904 61  | ff24         | N                                                         | N                                         |
| 0904 617 | p12          | N                                                         | N                                         |
| 0904 62  | p23          | N                                                         | N                                         |
| 0904 627 | p13          | N                                                         | N                                         |
| 0904 63  | ff17         | N                                                         | N                                         |
| 0904 64  | ff19         | N                                                         | N                                         |
| 0904 65  | ff20         | N                                                         | N                                         |
| 0904 66  | ff27         | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0904 67  | p0           | N                                                         | N                                         |
| 0904 68  | p22          | N                                                         | N                                         |
| 0904 681 | ff20         | N                                                         | N                                         |
| 0904 682 | ff20         | N                                                         | N                                         |
| 0904 683 | p3           | N                                                         | N                                         |
| 0904 689 | ff25         | N                                                         | N                                         |
| 0904 69  | p25          | N                                                         | N                                         |
| 0904 697 | ff26         | N                                                         | N                                         |
| 0904 698 | p6           | N                                                         | N                                         |
| 0904 70  | p2           | N                                                         | N                                         |
| 0904 703 | ff26         | N                                                         | N                                         |
| 0904 704 | ff13         | N                                                         | N                                         |
| 0904 705 | ff27         | N                                                         | N                                         |
| 0904 706 | p33          | N                                                         | N                                         |
| 0904 708 | p29          | N                                                         | N                                         |
| 0904 709 | ff16         | N                                                         | N                                         |
| 0904 71  | ff11         | N                                                         | N                                         |
| 0904 716 | p0           | N                                                         | N                                         |
| 0904 718 | mm1          | N                                                         | N                                         |
| 0904 719 | n            | N                                                         | N                                         |
| 0904 72  | ff25         | N                                                         | N                                         |
| 0904 73  | p3           | N                                                         | N                                         |
| 0904 734 | mm4          | N                                                         | N                                         |
| 0904 735 | ff21         | N                                                         | N                                         |
| 0904 738 | ff17         | N                                                         | N                                         |
| 0904 739 | mm5          | N                                                         | N                                         |
| 0904 74  | p26          | N                                                         | N                                         |
| 0904 742 | p11          | N                                                         | N                                         |
| 0904 743 | mm6          | N                                                         | N                                         |
| 0904 749 | mm2          | N                                                         | N                                         |
| 0904 75  | ff26         | N                                                         | N                                         |
| 0904 756 | ff27         | N                                                         | N                                         |
| 0904 759 | ff19         | N                                                         | N                                         |
| 0904 76  | p25          | N                                                         | N                                         |
| 0904 761 | ff21         | N                                                         | N                                         |
| 0904 762 | ff20         | N                                                         | N                                         |
| 0904 763 | p35          | N                                                         | N                                         |
| 0904 764 | p36          | N                                                         | N                                         |
| 0904 766 | p8           | N                                                         | N                                         |
| 0904 768 | p18          | N                                                         | N                                         |
| 0904 769 | p35          | N                                                         | N                                         |
| 0904 77  | p34          | N                                                         | N                                         |
| 0904 778 | p0           | N                                                         | N                                         |
| 0904 78  | p18          | N                                                         | N                                         |
| 0904 783 | ff11         | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0904 784 | p34          | N                                                         | N                                         |
| 0904 786 | ff17         | N                                                         | N                                         |
| 0904 789 | ff12         | N                                                         | N                                         |
| 0904 79  | ff12         | N                                                         | N                                         |
| 0904 791 | p0           | N                                                         | N                                         |
| 0904 796 | ff24         | N                                                         | N                                         |
| 0904 80  | ff14         | N                                                         | N                                         |
| 0904 805 | ff32         | N                                                         | N                                         |
| 0904 806 | ff13         | N                                                         | N                                         |
| 0904 81  | p36          | N                                                         | N                                         |
| 0904 819 | mm5          | N                                                         | N                                         |
| 0904 82  | p4           | N                                                         | N                                         |
| 0904 822 | p34          | N                                                         | N                                         |
| 0904 823 | p14          | N                                                         | N                                         |
| 0904 824 | p3           | N                                                         | N                                         |
| 0904 825 | ff1          | N                                                         | N                                         |
| 0904 826 | p3           | N                                                         | N                                         |
| 0904 827 | mm6          | N                                                         | N                                         |
| 0904 829 | ff16         | N                                                         | N                                         |
| 0904 83  | p35          | N                                                         | N                                         |
| 0904 84  | p13          | N                                                         | N                                         |
| 0904 85  | p24          | N                                                         | N                                         |
| 0904 86  | ff26         | N                                                         | N                                         |
| 0904 866 | p33          | N                                                         | N                                         |
| 0904 87  | p11          | N                                                         | N                                         |
| 0904 88  | p31          | N                                                         | N                                         |
| 0904 885 | ff26         | N                                                         | N                                         |
| 0904 89  | p32          | N                                                         | N                                         |
| 0904 891 | p10          | N                                                         | N                                         |
| 0904 892 | mm1          | N                                                         | N                                         |
| 0904 893 | ff6          | N                                                         | N                                         |
| 0904 894 | mm4          | N                                                         | N                                         |
| 0904 895 | mm2          | N                                                         | N                                         |
| 0904 896 | ff17         | N                                                         | N                                         |
| 0904 897 | ff6          | N                                                         | N                                         |
| 0904 90  | ff1          | N                                                         | N                                         |
| 0904 907 | ff27         | N                                                         | N                                         |
| 0904 908 | p35          | N                                                         | N                                         |
| 0904 91  | ff6          | N                                                         | N                                         |
| 0904 914 | ff1          | N                                                         | N                                         |
| 0904 915 | ff19         | N                                                         | N                                         |
| 0904 916 | mm6          | N                                                         | N                                         |
| 0904 918 | ff20         | N                                                         | N                                         |
| 0904 92  | ff32         | N                                                         | N                                         |
| 0904 925 | mm7          | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0904 926 | p36          | N                                                         | N                                         |
| 0904 927 | ff6          | N                                                         | N                                         |
| 0904 928 | ff26         | N                                                         | N                                         |
| 0904 93  | ff24         | N                                                         | N                                         |
| 0904 936 | ff20         | N                                                         | N                                         |
| 0904 938 | p36          | N                                                         | N                                         |
| 0904 94  | p27          | N                                                         | N                                         |
| 0904 945 | ff21         | N                                                         | N                                         |
| 0904 950 | mm1          | N                                                         | N                                         |
| 0904 951 | p2           | N                                                         | N                                         |
| 0904 952 | ff2          | N                                                         | N                                         |
| 0904 953 | ff2          | N                                                         | N                                         |
| 0904 954 | p35          | N                                                         | N                                         |
| 0904 955 | p34          | N                                                         | N                                         |
| 0904 956 | p35          | N                                                         | N                                         |
| 0904 957 | ff11         | N                                                         | N                                         |
| 0904 958 | p30          | N                                                         | N                                         |
| 0904 959 | ff13         | N                                                         | N                                         |
| 0904 96  | p14          | N                                                         | N                                         |
| 0904 963 | p17          | N                                                         | N                                         |
| 0904 965 | p19          | N                                                         | N                                         |
| 0904 967 | ff11         | N                                                         | N                                         |
| 0904 97  | ff13         | N                                                         | N                                         |
| 0904 98  | p1           | N                                                         | N                                         |
| 0904 981 | p28          | N                                                         | N                                         |
| 0904 982 | ff16         | N                                                         | N                                         |
| 0904 983 | p34          | N                                                         | N                                         |
| 0904 984 | ff13         | N                                                         | N                                         |
| 0904 985 | p7           | N                                                         | N                                         |
| 0904 986 | p18          | N                                                         | N                                         |
| 0904 987 | ff25         | N                                                         | N                                         |
| 0904 988 | p3           | N                                                         | N                                         |
| 0904 99  | p33          | N                                                         | N                                         |
| 0904 991 | p22          | N                                                         | N                                         |
| 0904 992 | p2           | N                                                         | N                                         |
| 0904 996 | p31          | N                                                         | N                                         |
| 0904 997 | p19          | N                                                         | N                                         |
| 0905 00  | p0           | N                                                         | N                                         |
| 0905 006 | p25          | N                                                         | N                                         |
| 0905 008 | p8           | N                                                         | N                                         |
| 0905 01  | p9           | N                                                         | N                                         |
| 0905 011 | p7           | N                                                         | N                                         |
| 0905 02  | p6           | N                                                         | N                                         |
| 0905 03  | p10          | N                                                         | N                                         |
| 0905 04  | n            | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0905 041 | mm2          | N                                                         | N                                         |
| 0905 044 | ff26         | N                                                         | N                                         |
| 0905 045 | p3           | N                                                         | N                                         |
| 0905 050 | p5           | N                                                         | N                                         |
| 0905 051 | p4           | N                                                         | N                                         |
| 0905 053 | p5           | N                                                         | N                                         |
| 0905 054 | p5           | N                                                         | N                                         |
| 0905 055 | p5           | N                                                         | N                                         |
| 0905 056 | p5           | N                                                         | N                                         |
| 0905 057 | p5           | N                                                         | N                                         |
| 0905 058 | p4           | N                                                         | N                                         |
| 0905 580 | p22          | N                                                         | N                                         |
| 0905 059 | p5           | N                                                         | N                                         |
| 0905 06  | p7           | N                                                         | N                                         |
| 0905 07  | p8           | N                                                         | N                                         |
| 0905 08  | ff2          | N                                                         | N                                         |
| 0905 085 | ff13         | N                                                         | N                                         |
| 0905 086 | p25          | N                                                         | N                                         |
| 0905 088 | p15          | N                                                         | N                                         |
| 0905 09  | p5           | N                                                         | N                                         |
| 0905 093 | p2           | N                                                         | N                                         |
| 0905 098 | m            | N                                                         | N                                         |
| 0905 10  | p3           | N                                                         | N                                         |
| 0905 11  | p6           | N                                                         | N                                         |
| 0905 114 | ff20         | N                                                         | N                                         |
| 0905 12  | p3           | N                                                         | N                                         |
| 0905 128 | ff0          | N                                                         | N                                         |
| 0905 13  | p9           | N                                                         | N                                         |
| 0905 133 | p36          | N                                                         | N                                         |
| 0905 138 | mm4          | N                                                         | N                                         |
| 0905 14  | g1           | N                                                         | N                                         |
| 0905 142 | p7           | N                                                         | N                                         |
| 0905 148 | p8           | N                                                         | N                                         |
| 0905 149 | p24          | N                                                         | N                                         |
| 0905 15  | p7           | N                                                         | N                                         |
| 0905 16  | p5           | N                                                         | N                                         |
| 0905 17  | m            | N                                                         | N                                         |
| 0905 18  | p8           | N                                                         | N                                         |
| 0905 19  | ff6          | N                                                         | N                                         |
| 0905 191 | ff20         | N                                                         | N                                         |
| 0905 194 | p8           | N                                                         | N                                         |
| 0905 20  | p21          | N                                                         | N                                         |
| 0905 201 | ff12         | N                                                         | N                                         |
| 0905 209 | p16          | N                                                         | N                                         |
| 0905 21  | p25          | N                                                         | N                                         |

## The price of calls to Specialised Numbers from BT Fixed Lines

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0905 213 | p1           | N                                                         | N                                         |
| 0905 214 | p8           | N                                                         | N                                         |
| 0905 217 | ff11         | N                                                         | N                                         |
| 0905 218 | p22          | N                                                         | N                                         |
| 0905 22  | p27          | N                                                         | N                                         |
| 0905 23  | p3           | N                                                         | N                                         |
| 0905 24  | p24          | N                                                         | N                                         |
| 0905 240 | p7           | N                                                         | N                                         |
| 0905 241 | p6           | N                                                         | N                                         |
| 0905 25  | p13          | N                                                         | N                                         |
| 0905 260 | ff1          | N                                                         | N                                         |
| 0905 261 | p22          | N                                                         | N                                         |
| 0905 262 | p22          | N                                                         | N                                         |
| 0905 263 | p22          | N                                                         | N                                         |
| 0905 264 | ff30         | N                                                         | N                                         |
| 0905 265 | p22          | N                                                         | N                                         |
| 0905 266 | p22          | N                                                         | N                                         |
| 0905 267 | p4           | N                                                         | N                                         |
| 0905 268 | p22          | N                                                         | N                                         |
| 0905 27  | p20          | N                                                         | N                                         |
| 0905 270 | p3           | N                                                         | N                                         |
| 0905 274 | p2           | N                                                         | N                                         |
| 0905 277 | ff2          | N                                                         | N                                         |
| 0905 28  | p23          | N                                                         | N                                         |
| 0905 280 | p5           | N                                                         | N                                         |
| 0905 286 | p14          | N                                                         | N                                         |
| 0905 288 | p35          | N                                                         | N                                         |
| 0905 29  | p19          | N                                                         | N                                         |
| 0905 297 | mm3          | N                                                         | N                                         |
| 0905 299 | p5           | N                                                         | N                                         |
| 0905 30  | p12          | N                                                         | N                                         |
| 0905 307 | p10          | N                                                         | N                                         |
| 0905 31  | p13          | N                                                         | N                                         |
| 0905 312 | ff24         | N                                                         | N                                         |
| 0905 32  | p14          | N                                                         | N                                         |
| 0905 323 | p20          | N                                                         | N                                         |
| 0905 323 | p20          | N                                                         | N                                         |
| 0905 326 | p30          | N                                                         | N                                         |
| 0905 33  | p15          | N                                                         | N                                         |
| 0905 332 | p17          | N                                                         | N                                         |
| 0905 334 | p5           | N                                                         | N                                         |
| 0905 34  | p16          | N                                                         | N                                         |
| 0905 340 | ff11         | N                                                         | N                                         |
| 0905 344 | ff32         | N                                                         | N                                         |
| 0905 35  | p17          | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0905 350 | p3           | N                                                         | N                                         |
| 0905 353 | ff19         | N                                                         | N                                         |
| 0905 357 | ff32         | N                                                         | N                                         |
| 0905 36  | p18          | N                                                         | N                                         |
| 0905 360 | p7           | N                                                         | N                                         |
| 0905 360 | p7           | N                                                         | N                                         |
| 0905 367 | ff24         | N                                                         | N                                         |
| 0905 368 | p15          | N                                                         | N                                         |
| 0905 37  | p26          | N                                                         | N                                         |
| 0905 370 | p3           | N                                                         | N                                         |
| 0905 371 | p8           | N                                                         | N                                         |
| 0905 374 | ff12         | N                                                         | N                                         |
| 0905 38  | p0           | N                                                         | N                                         |
| 0905 389 | p16          | N                                                         | N                                         |
| 0905 39  | p28          | N                                                         | N                                         |
| 0905 394 | p8           | N                                                         | N                                         |
| 0905 40  | p7           | N                                                         | N                                         |
| 0905 402 | p19          | N                                                         | N                                         |
| 0905 409 | p19          | N                                                         | N                                         |
| 0905 41  | p9           | N                                                         | N                                         |
| 0905 417 | p5           | N                                                         | N                                         |
| 0905 418 | p21          | N                                                         | N                                         |
| 0905 42  | p5           | N                                                         | N                                         |
| 0905 426 | p24          | N                                                         | N                                         |
| 0905 428 | ff2          | N                                                         | N                                         |
| 0905 43  | p11          | N                                                         | N                                         |
| 0905 430 | ff30         | N                                                         | N                                         |
| 0905 435 | p35          | N                                                         | N                                         |
| 0905 44  | ff1          | N                                                         | N                                         |
| 0905 445 | p18          | N                                                         | N                                         |
| 0905 446 | ff14         | N                                                         | N                                         |
| 0905 45  | p8           | N                                                         | N                                         |
| 0905 46  | p10          | N                                                         | N                                         |
| 0905 47  | p6           | N                                                         | N                                         |
| 0905 470 | ff1          | N                                                         | N                                         |
| 0905 478 | p15          | N                                                         | N                                         |
| 0905 48  | p14          | N                                                         | N                                         |
| 0905 49  | p3           | N                                                         | N                                         |
| 0905 492 | p17          | N                                                         | N                                         |
| 0905 50  | p8           | N                                                         | N                                         |
| 0905 503 | ff11         | N                                                         | N                                         |
| 0905 51  | p7           | N                                                         | N                                         |
| 0905 518 | ff24         | N                                                         | N                                         |
| 0905 52  | ff0          | N                                                         | N                                         |
| 0905 53  | p4           | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0905 533 | p11          | N                                                         | N                                         |
| 0905 54  | p11          | N                                                         | N                                         |
| 0905 55  | p24          | N                                                         | N                                         |
| 0905 554 | p26          | N                                                         | N                                         |
| 0905 559 | mm4          | N                                                         | N                                         |
| 0905 56  | p3           | N                                                         | N                                         |
| 0905 57  | g3           | N                                                         | N                                         |
| 0905 570 | p34          | N                                                         | N                                         |
| 0905 576 | mm5          | N                                                         | N                                         |
| 0905 579 | ff0          | N                                                         | N                                         |
| 0905 58  | p6           | N                                                         | N                                         |
| 0905 580 | p22          | N                                                         | N                                         |
| 0905 59  | p1           | N                                                         | N                                         |
| 0905 60  | p15          | N                                                         | N                                         |
| 0905 601 | p7           | N                                                         | N                                         |
| 0905 61  | p7           | N                                                         | N                                         |
| 0905 613 | p8           | N                                                         | N                                         |
| 0905 618 | ff25         | N                                                         | N                                         |
| 0905 62  | p3           | N                                                         | N                                         |
| 0905 63  | p21          | N                                                         | N                                         |
| 0905 633 | p18          | N                                                         | N                                         |
| 0905 64  | p13          | N                                                         | N                                         |
| 0905 65  | ff13         | N                                                         | N                                         |
| 0905 66  | p16          | N                                                         | N                                         |
| 0905 666 | p34          | N                                                         | N                                         |
| 0905 67  | p25          | N                                                         | N                                         |
| 0905 679 | p14          | N                                                         | N                                         |
| 0905 68  | p22          | N                                                         | N                                         |
| 0905 69  | p12          | N                                                         | N                                         |
| 0905 70  | p26          | N                                                         | N                                         |
| 0905 709 | mm6          | N                                                         | N                                         |
| 0905 71  | p14          | N                                                         | N                                         |
| 0905 72  | p6           | N                                                         | N                                         |
| 0905 720 | p13          | N                                                         | N                                         |
| 0905 724 | ff11         | N                                                         | N                                         |
| 0905 73  | p11          | N                                                         | N                                         |
| 0905 738 | p10          | N                                                         | N                                         |
| 0905 74  | p15          | N                                                         | N                                         |
| 0905 75  | p23          | N                                                         | N                                         |
| 0905 754 | mm7          | N                                                         | N                                         |
| 0905 76  | p19          | N                                                         | N                                         |
| 0905 77  | p12          | N                                                         | N                                         |
| 0905 78  | p20          | N                                                         | N                                         |
| 0905 782 | p28          | N                                                         | N                                         |
| 0905 79  | p29          | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0905 80  | p0           | N                                                         | N                                         |
| 0905 803 | p36          | N                                                         | N                                         |
| 0905 805 | p3           | N                                                         | N                                         |
| 0905 81  | p8           | N                                                         | N                                         |
| 0905 82  | p18          | N                                                         | N                                         |
| 0905 83  | p10          | N                                                         | N                                         |
| 0905 84  | p6           | N                                                         | N                                         |
| 0905 845 | ff16         | N                                                         | N                                         |
| 0905 847 | m            | N                                                         | N                                         |
| 0905 85  | ff2          | N                                                         | N                                         |
| 0905 86  | p30          | N                                                         | N                                         |
| 0905 865 | p15          | N                                                         | N                                         |
| 0905 87  | p9           | N                                                         | N                                         |
| 0905 871 | p14          | N                                                         | N                                         |
| 0905 872 | p3           | N                                                         | N                                         |
| 0905 88  | p17          | N                                                         | N                                         |
| 0905 89  | p5           | N                                                         | N                                         |
| 0905 891 | p16          | N                                                         | N                                         |
| 0905 90  | p12          | N                                                         | N                                         |
| 0905 91  | p27          | N                                                         | N                                         |
| 0905 913 | ff16         | N                                                         | N                                         |
| 0905 914 | p35          | N                                                         | N                                         |
| 0905 915 | mm1          | N                                                         | N                                         |
| 0905 916 | p1           | N                                                         | N                                         |
| 0905 917 | mm1          | N                                                         | N                                         |
| 0905 918 | ff17         | N                                                         | N                                         |
| 0905 92  | p10          | N                                                         | N                                         |
| 0905 93  | p14          | N                                                         | N                                         |
| 0905 932 | p34          | N                                                         | N                                         |
| 0905 937 | ff1          | N                                                         | N                                         |
| 0905 938 | p34          | N                                                         | N                                         |
| 0905 94  | p7           | N                                                         | N                                         |
| 0905 948 | mm2          | N                                                         | N                                         |
| 0905 95  | p6           | N                                                         | N                                         |
| 0905 953 | m            | N                                                         | N                                         |
| 0905 956 | ff6          | N                                                         | N                                         |
| 0905 96  | p11          | N                                                         | N                                         |
| 0905 962 | ff0          | N                                                         | N                                         |
| 0905 963 | ff19         | N                                                         | N                                         |
| 0905 965 | p26          | N                                                         | N                                         |
| 0905 968 | g3           | N                                                         | N                                         |
| 0905 969 | p2           | N                                                         | N                                         |
| 0905 97  | p15          | N                                                         | N                                         |
| 0905 974 | p4           | N                                                         | N                                         |
| 0905 976 | m            | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0905 98  | p13          | N                                                         | N                                         |
| 0905 985 | p5           | N                                                         | N                                         |
| 0905 99  | p5           | N                                                         | N                                         |
| 0905 993 | p33          | N                                                         | N                                         |
| 0906 00  | p7           | N                                                         | N                                         |
| 0906 01  | p3           | N                                                         | N                                         |
| 0906 02  | p0           | N                                                         | N                                         |
| 0906 03  | p0           | N                                                         | N                                         |
| 0906 04  | p0           | N                                                         | N                                         |
| 0906 05  | p0           | N                                                         | N                                         |
| 0906 06  | p0           | N                                                         | N                                         |
| 0906 07  | p8           | N                                                         | N                                         |
| 0906 08  | p0           | N                                                         | N                                         |
| 0906 09  | p3           | N                                                         | N                                         |
| 0906 10  | n            | N                                                         | N                                         |
| 0906 11  | p0           | N                                                         | N                                         |
| 0906 12  | p0           | N                                                         | N                                         |
| 0906 13  | p5           | N                                                         | N                                         |
| 0906 14  | p5           | N                                                         | N                                         |
| 0906 15  | p0           | N                                                         | N                                         |
| 0906 16  | p7           | N                                                         | N                                         |
| 0906 17  | p0           | N                                                         | N                                         |
| 0906 18  | p5           | N                                                         | N                                         |
| 0906 19  | p0           | N                                                         | N                                         |
| 0906 20  | p3           | N                                                         | N                                         |
| 0906 21  | p6           | N                                                         | N                                         |
| 0906 22  | p3           | N                                                         | N                                         |
| 0906 23  | g1           | N                                                         | N                                         |
| 0906 230 | p6           | N                                                         | N                                         |
| 0906 232 | ff21         | N                                                         | N                                         |
| 0906 239 | p8           | N                                                         | N                                         |
| 0906 24  | m            | N                                                         | N                                         |
| 0906 25  | p5           | N                                                         | N                                         |
| 0906 26  | p3           | N                                                         | N                                         |
| 0906 267 | ff14         | N                                                         | N                                         |
| 0906 27  | p6           | N                                                         | N                                         |
| 0906 28  | p7           | N                                                         | N                                         |
| 0906 280 | g1           | N                                                         | N                                         |
| 0906 29  | p6           | N                                                         | N                                         |
| 0906 30  | p5           | N                                                         | N                                         |
| 0906 31  | m            | N                                                         | N                                         |
| 0906 32  | p5           | N                                                         | N                                         |
| 0906 33  | p7           | N                                                         | N                                         |
| 0906 34  | p0           | N                                                         | N                                         |
| 0906 35  | p5           | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0906 36  | p7           | N                                                         | N                                         |
| 0906 37  | m            | N                                                         | N                                         |
| 0906 38  | m            | N                                                         | N                                         |
| 0906 39  | m            | N                                                         | N                                         |
| 0906 40  | p0           | N                                                         | N                                         |
| 0906 41  | p5           | N                                                         | N                                         |
| 0906 42  | m            | N                                                         | N                                         |
| 0906 43  | p4           | N                                                         | N                                         |
| 0906 430 | p5           | N                                                         | N                                         |
| 0906 44  | g1           | N                                                         | N                                         |
| 0906 441 | ff20         | N                                                         | N                                         |
| 0906 442 | p1           | N                                                         | N                                         |
| 0906 443 | ff11         | N                                                         | N                                         |
| 0906 445 | p4           | N                                                         | N                                         |
| 0906 446 | ff30         | N                                                         | N                                         |
| 0906 447 | ff11         | N                                                         | N                                         |
| 0906 448 | mm1          | N                                                         | N                                         |
| 0906 449 | ff12         | N                                                         | N                                         |
| 0906 45  | p1           | N                                                         | N                                         |
| 0906 451 | g3           | N                                                         | N                                         |
| 0906 454 | ff24         | N                                                         | N                                         |
| 0906 46  | p0           | N                                                         | N                                         |
| 0906 47  | p7           | N                                                         | N                                         |
| 0906 48  | m            | N                                                         | N                                         |
| 0906 49  | m            | N                                                         | N                                         |
| 0906 491 | p30          | N                                                         | N                                         |
| 0906 50  | p0           | N                                                         | N                                         |
| 0906 508 | ff26         | N                                                         | N                                         |
| 0906 509 | p20          | N                                                         | N                                         |
| 0906 51  | p0           | N                                                         | N                                         |
| 0906 514 | mm2          | N                                                         | N                                         |
| 0906 519 | p21          | N                                                         | N                                         |
| 0906 52  | p0           | N                                                         | N                                         |
| 0906 524 | p22          | N                                                         | N                                         |
| 0906 53  | p0           | N                                                         | N                                         |
| 0906 532 | p23          | N                                                         | N                                         |
| 0906 536 | ff25         | N                                                         | N                                         |
| 0906 54  | p5           | N                                                         | N                                         |
| 0906 55  | p3           | N                                                         | N                                         |
| 0906 56  | p5           | N                                                         | N                                         |
| 0906 57  | p0           | N                                                         | N                                         |
| 0906 573 | ff21         | N                                                         | N                                         |
| 0906 574 | p34          | N                                                         | N                                         |
| 0906 58  | p7           | N                                                         | N                                         |
| 0906 59  | p0           | N                                                         | N                                         |

## The price of calls to Specialised Numbers from BT Fixed Lines

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0906 593 | ff26         | N                                                         | N                                         |
| 0906 596 | p16          | N                                                         | N                                         |
| 0906 60  | p7           | N                                                         | N                                         |
| 0906 607 | ff13         | N                                                         | N                                         |
| 0906 61  | p7           | N                                                         | N                                         |
| 0906 62  | p7           | N                                                         | N                                         |
| 0906 629 | ff32         | N                                                         | N                                         |
| 0906 63  | p0           | N                                                         | N                                         |
| 0906 64  | p3           | N                                                         | N                                         |
| 0906 65  | p7           | N                                                         | N                                         |
| 0906 66  | p0           | N                                                         | N                                         |
| 0906 67  | p5           | N                                                         | N                                         |
| 0906 68  | p6           | N                                                         | N                                         |
| 0906 69  | p7           | N                                                         | N                                         |
| 0906 700 | p5           | N                                                         | N                                         |
| 0906 701 | p5           | N                                                         | N                                         |
| 0906 702 | p5           | N                                                         | N                                         |
| 0906 703 | p5           | N                                                         | N                                         |
| 0906 704 | p22          | N                                                         | N                                         |
| 0906 705 | mm4          | N                                                         | N                                         |
| 0906 706 | p5           | N                                                         | N                                         |
| 0906 707 | p5           | N                                                         | N                                         |
| 0906 708 | p5           | N                                                         | N                                         |
| 0906 709 | p5           | N                                                         | N                                         |
| 0906 71  | p5           | N                                                         | N                                         |
| 0906 72  | p5           | N                                                         | N                                         |
| 0906 73  | p3           | N                                                         | N                                         |
| 0906 735 | ff14         | N                                                         | N                                         |
| 0906 74  | p5           | N                                                         | N                                         |
| 0906 75  | p8           | N                                                         | N                                         |
| 0906 76  | p5           | N                                                         | N                                         |
| 0906 77  | p3           | N                                                         | N                                         |
| 0906 779 | p1           | N                                                         | N                                         |
| 0906 78  | p3           | N                                                         | N                                         |
| 0906 79  | p5           | N                                                         | N                                         |
| 0906 8   | p7           | N                                                         | N                                         |
| 0906 868 | ff27         | N                                                         | N                                         |
| 0906 90  | p0           | N                                                         | N                                         |
| 0906 91  | p3           | N                                                         | N                                         |
| 0906 92  | p5           | N                                                         | N                                         |
| 0906 93  | m            | N                                                         | N                                         |
| 0906 94  | p9           | N                                                         | N                                         |
| 0906 95  | p8           | N                                                         | N                                         |
| 0906 96  | p3           | N                                                         | N                                         |
| 0906 97  | p5           | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0906 98  | m            | N                                                         | N                                         |
| 0906 99  | p3           | N                                                         | N                                         |
| 0907 00  | p0           | N                                                         | N                                         |
| 0907 01  | p3           | N                                                         | N                                         |
| 0907 02  | p6           | N                                                         | N                                         |
| 0907 03  | p3           | N                                                         | N                                         |
| 0907 035 | p35          | N                                                         | N                                         |
| 0907 036 | p0           | N                                                         | N                                         |
| 0907 04  | p6           | N                                                         | N                                         |
| 0907 05  | p5           | N                                                         | N                                         |
| 0907 06  | p7           | N                                                         | N                                         |
| 0907 07  | p8           | N                                                         | N                                         |
| 0907 08  | p4           | N                                                         | N                                         |
| 0907 09  | p1           | N                                                         | N                                         |
| 0907 096 | p34          | N                                                         | N                                         |
| 0907 10  | p3           | N                                                         | N                                         |
| 0907 102 | p24          | N                                                         | N                                         |
| 0907 108 | p0           | N                                                         | N                                         |
| 0907 11  | g1           | N                                                         | N                                         |
| 0907 12  | p0           | N                                                         | N                                         |
| 0907 121 | ff21         | N                                                         | N                                         |
| 0907 13  | p7           | N                                                         | N                                         |
| 0907 14  | p3           | N                                                         | N                                         |
| 0907 146 | p34          | N                                                         | N                                         |
| 0907 15  | p0           | N                                                         | N                                         |
| 0907 156 | p24          | N                                                         | N                                         |
| 0907 16  | p24          | N                                                         | N                                         |
| 0907 17  | p9           | N                                                         | N                                         |
| 0907 174 | ff21         | N                                                         | N                                         |
| 0907 18  | p8           | N                                                         | N                                         |
| 0907 19  | ff21         | N                                                         | N                                         |
| 0907 20  | p25          | N                                                         | N                                         |
| 0907 21  | ff13         | N                                                         | N                                         |
| 0907 22  | ff13         | N                                                         | N                                         |
| 0907 23  | p4           | N                                                         | N                                         |
| 0907 24  | p5           | N                                                         | N                                         |
| 0907 25  | ff21         | N                                                         | N                                         |
| 0907 26  | p0           | N                                                         | N                                         |
| 0907 27  | p24          | N                                                         | N                                         |
| 0907 277 | p25          | N                                                         | N                                         |
| 0907 28  | p11          | N                                                         | N                                         |
| 0907 286 | p33          | N                                                         | N                                         |
| 0907 29  | p22          | N                                                         | N                                         |
| 0907 298 | ff13         | N                                                         | N                                         |
| 0907 30  | p25          | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0907 31  | ff27         | N                                                         | N                                         |
| 0907 32  | p33          | N                                                         | N                                         |
| 0907 326 | p11          | N                                                         | N                                         |
| 0907 328 | p25          | N                                                         | N                                         |
| 0907 329 | p3           | N                                                         | N                                         |
| 0907 33  | p26          | N                                                         | N                                         |
| 0907 34  | p34          | N                                                         | N                                         |
| 0907 346 | p8           | N                                                         | N                                         |
| 0907 35  | p18          | N                                                         | N                                         |
| 0907 352 | p33          | N                                                         | N                                         |
| 0907 357 | ff21         | N                                                         | N                                         |
| 0907 358 | p11          | N                                                         | N                                         |
| 0907 36  | p19          | N                                                         | N                                         |
| 0907 362 | p11          | N                                                         | N                                         |
| 0907 364 | p0           | N                                                         | N                                         |
| 0907 365 | p26          | N                                                         | N                                         |
| 0907 370 | g1           | N                                                         | N                                         |
| 0907 371 | g1           | N                                                         | N                                         |
| 0907 372 | p24          | N                                                         | N                                         |
| 0907 374 | p9           | N                                                         | N                                         |
| 0907 375 | p35          | N                                                         | N                                         |
| 0907 377 | ff27         | N                                                         | N                                         |
| 0907 379 | n            | N                                                         | N                                         |
| 0907 38  | p8           | N                                                         | N                                         |
| 0907 385 | p9           | N                                                         | N                                         |
| 0907 388 | p12          | N                                                         | N                                         |
| 0907 39  | p20          | N                                                         | N                                         |
| 0907 396 | n            | N                                                         | N                                         |
| 0907 398 | p25          | N                                                         | N                                         |
| 0907 40  | p5           | N                                                         | N                                         |
| 0907 406 | ff13         | N                                                         | N                                         |
| 0907 41  | p25          | N                                                         | N                                         |
| 0907 413 | p0           | N                                                         | N                                         |
| 0907 42  | p23          | N                                                         | N                                         |
| 0907 422 | p12          | N                                                         | N                                         |
| 0907 425 | p32          | N                                                         | N                                         |
| 0907 426 | p32          | N                                                         | N                                         |
| 0907 428 | p33          | N                                                         | N                                         |
| 0907 429 | p26          | N                                                         | N                                         |
| 0907 43  | p23          | N                                                         | N                                         |
| 0907 44  | p11          | N                                                         | N                                         |
| 0907 45  | p35          | N                                                         | N                                         |
| 0907 46  | ff13         | N                                                         | N                                         |
| 0907 47  | ff21         | N                                                         | N                                         |
| 0907 479 | p6           | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0907 48  | p32          | N                                                         | N                                         |
| 0907 481 | p6           | N                                                         | N                                         |
| 0907 482 | p10          | N                                                         | N                                         |
| 0907 483 | p35          | N                                                         | N                                         |
| 0907 484 | p1           | N                                                         | N                                         |
| 0907 485 | p10          | N                                                         | N                                         |
| 0907 486 | p4           | N                                                         | N                                         |
| 0907 487 | p0           | N                                                         | N                                         |
| 0907 488 | p5           | N                                                         | N                                         |
| 0907 489 | p1           | N                                                         | N                                         |
| 0907 49  | p30          | N                                                         | N                                         |
| 0907 491 | p2           | N                                                         | N                                         |
| 0907 492 | p11          | N                                                         | N                                         |
| 0907 495 | p7           | N                                                         | N                                         |
| 0907 496 | p4           | N                                                         | N                                         |
| 0907 497 | p18          | N                                                         | N                                         |
| 0907 499 | p3           | N                                                         | N                                         |
| 0907 50  | p0           | N                                                         | N                                         |
| 0907 503 | p3           | N                                                         | N                                         |
| 0907 504 | p19          | N                                                         | N                                         |
| 0907 506 | p2           | N                                                         | N                                         |
| 0907 509 | p8           | N                                                         | N                                         |
| 0907 51  | p3           | N                                                         | N                                         |
| 0907 512 | p34          | N                                                         | N                                         |
| 0907 514 | p20          | N                                                         | N                                         |
| 0907 516 | p35          | N                                                         | N                                         |
| 0907 518 | p22          | N                                                         | N                                         |
| 0907 519 | p9           | N                                                         | N                                         |
| 0907 52  | p6           | N                                                         | N                                         |
| 0907 522 | p23          | N                                                         | N                                         |
| 0907 523 | p9           | N                                                         | N                                         |
| 0907 524 | p5           | N                                                         | N                                         |
| 0907 526 | p0           | N                                                         | N                                         |
| 0907 528 | p30          | N                                                         | N                                         |
| 0907 529 | n            | N                                                         | N                                         |
| 0907 53  | p1           | N                                                         | N                                         |
| 0907 531 | p34          | N                                                         | N                                         |
| 0907 532 | p24          | N                                                         | N                                         |
| 0907 534 | p7           | N                                                         | N                                         |
| 0907 536 | p12          | N                                                         | N                                         |
| 0907 537 | p18          | N                                                         | N                                         |
| 0907 54  | ff26         | N                                                         | N                                         |
| 0907 543 | p25          | N                                                         | N                                         |
| 0907 544 | g1           | N                                                         | N                                         |
| 0907 547 | p32          | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0907 548 | p19          | N                                                         | N                                         |
| 0907 549 | p11          | N                                                         | N                                         |
| 0907 55  | p22          | N                                                         | N                                         |
| 0907 56  | ff26         | N                                                         | N                                         |
| 0907 57  | p0           | N                                                         | N                                         |
| 0907 572 | p8           | N                                                         | N                                         |
| 0907 580 | n            | N                                                         | N                                         |
| 0907 581 | p6           | N                                                         | N                                         |
| 0907 582 | p25          | N                                                         | N                                         |
| 0907 583 | p30          | N                                                         | N                                         |
| 0907 584 | ff26         | N                                                         | N                                         |
| 0907 585 | p19          | N                                                         | N                                         |
| 0907 586 | ff27         | N                                                         | N                                         |
| 0907 587 | ff26         | N                                                         | N                                         |
| 0907 588 | ff21         | N                                                         | N                                         |
| 0907 589 | p11          | N                                                         | N                                         |
| 0907 59  | p12          | N                                                         | N                                         |
| 0907 592 | p13          | N                                                         | N                                         |
| 0907 593 | p10          | N                                                         | N                                         |
| 0907 594 | p35          | N                                                         | N                                         |
| 0907 595 | ff21         | N                                                         | N                                         |
| 0907 596 | p34          | N                                                         | N                                         |
| 0907 597 | p7           | N                                                         | N                                         |
| 0907 598 | ff13         | N                                                         | N                                         |
| 0907 599 | ff25         | N                                                         | N                                         |
| 0907 60  | p7           | N                                                         | N                                         |
| 0907 602 | p9           | N                                                         | N                                         |
| 0907 603 | p1           | N                                                         | N                                         |
| 0907 604 | n            | N                                                         | N                                         |
| 0907 605 | p33          | N                                                         | N                                         |
| 0907 606 | p12          | N                                                         | N                                         |
| 0907 609 | p4           | N                                                         | N                                         |
| 0907 610 | p2           | N                                                         | N                                         |
| 0907 611 | p6           | N                                                         | N                                         |
| 0907 612 | p19          | N                                                         | N                                         |
| 0907 613 | p10          | N                                                         | N                                         |
| 0907 614 | p2           | N                                                         | N                                         |
| 0907 615 | p1           | N                                                         | N                                         |
| 0907 616 | p30          | N                                                         | N                                         |
| 0907 617 | p2           | N                                                         | N                                         |
| 0907 618 | p5           | N                                                         | N                                         |
| 0907 619 | p35          | N                                                         | N                                         |
| 0907 62  | p3           | N                                                         | N                                         |
| 0907 63  | ff13         | N                                                         | N                                         |
| 0907 631 | p24          | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0907 632 | p5           | N                                                         | N                                         |
| 0907 633 | p20          | N                                                         | N                                         |
| 0907 634 | p30          | N                                                         | N                                         |
| 0907 635 | p22          | N                                                         | N                                         |
| 0907 637 | p34          | N                                                         | N                                         |
| 0907 638 | p7           | N                                                         | N                                         |
| 0907 639 | p7           | N                                                         | N                                         |
| 0907 64  | p35          | N                                                         | N                                         |
| 0907 641 | p23          | N                                                         | N                                         |
| 0907 642 | p18          | N                                                         | N                                         |
| 0907 643 | p18          | N                                                         | N                                         |
| 0907 644 | g1           | N                                                         | N                                         |
| 0907 645 | ff26         | N                                                         | N                                         |
| 0907 647 | p19          | N                                                         | N                                         |
| 0907 648 | g1           | N                                                         | N                                         |
| 0907 649 | p8           | N                                                         | N                                         |
| 0907 65  | p34          | N                                                         | N                                         |
| 0907 651 | ff27         | N                                                         | N                                         |
| 0907 652 | p20          | N                                                         | N                                         |
| 0907 653 | p19          | N                                                         | N                                         |
| 0907 655 | p22          | N                                                         | N                                         |
| 0907 656 | p23          | N                                                         | N                                         |
| 0907 657 | p23          | N                                                         | N                                         |
| 0907 658 | ff21         | N                                                         | N                                         |
| 0907 659 | p20          | N                                                         | N                                         |
| 0907 660 | p4           | N                                                         | N                                         |
| 0907 661 | p8           | N                                                         | N                                         |
| 0907 662 | p22          | N                                                         | N                                         |
| 0907 663 | ff13         | N                                                         | N                                         |
| 0907 664 | p23          | N                                                         | N                                         |
| 0907 665 | p20          | N                                                         | N                                         |
| 0907 666 | ff13         | N                                                         | N                                         |
| 0907 667 | p35          | N                                                         | N                                         |
| 0907 668 | p3           | N                                                         | N                                         |
| 0907 669 | p22          | N                                                         | N                                         |
| 0907 670 | p5           | N                                                         | N                                         |
| 0907 671 | p24          | N                                                         | N                                         |
| 0907 672 | p34          | N                                                         | N                                         |
| 0907 673 | p25          | N                                                         | N                                         |
| 0907 674 | p23          | N                                                         | N                                         |
| 0907 675 | ff26         | N                                                         | N                                         |
| 0907 676 | ff13         | N                                                         | N                                         |
| 0907 677 | p33          | N                                                         | N                                         |
| 0907 678 | p3           | N                                                         | N                                         |
| 0907 679 | ff27         | N                                                         | N                                         |

## The price of calls to Specialised Numbers from BT Fixed Lines

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0907 68  | p24          | N                                                         | N                                         |
| 0907 68  | p24          | N                                                         | N                                         |
| 0907 681 | ff26         | N                                                         | N                                         |
| 0907 682 | p11          | N                                                         | N                                         |
| 0907 683 | p33          | N                                                         | N                                         |
| 0907 684 | p26          | N                                                         | N                                         |
| 0907 685 | ff27         | N                                                         | N                                         |
| 0907 686 | ff21         | N                                                         | N                                         |
| 0907 687 | p26          | N                                                         | N                                         |
| 0907 688 | p0           | N                                                         | N                                         |
| 0907 689 | ff21         | N                                                         | N                                         |
| 0907 690 | p9           | N                                                         | N                                         |
| 0907 691 | p6           | N                                                         | N                                         |
| 0907 692 | p3           | N                                                         | N                                         |
| 0907 693 | ff13         | N                                                         | N                                         |
| 0907 694 | p0           | N                                                         | N                                         |
| 0907 695 | p2           | N                                                         | N                                         |
| 0907 696 | p3           | N                                                         | N                                         |
| 0907 697 | p5           | N                                                         | N                                         |
| 0907 698 | p4           | N                                                         | N                                         |
| 0907 699 | p18          | N                                                         | N                                         |
| 0907 70  | ff21         | N                                                         | N                                         |
| 0907 71  | p8           | N                                                         | N                                         |
| 0907 711 | p10          | N                                                         | N                                         |
| 0907 712 | ff13         | N                                                         | N                                         |
| 0907 713 | p3           | N                                                         | N                                         |
| 0907 714 | p22          | N                                                         | N                                         |
| 0907 715 | p23          | N                                                         | N                                         |
| 0907 716 | p21          | N                                                         | N                                         |
| 0907 717 | p24          | N                                                         | N                                         |
| 0907 718 | ff25         | N                                                         | N                                         |
| 0907 719 | p25          | N                                                         | N                                         |
| 0907 720 | ff26         | N                                                         | N                                         |
| 0907 721 | p33          | N                                                         | N                                         |
| 0907 722 | ff27         | N                                                         | N                                         |
| 0907 723 | p11          | N                                                         | N                                         |
| 0907 724 | p26          | N                                                         | N                                         |
| 0907 725 | ff21         | N                                                         | N                                         |
| 0907 726 | p0           | N                                                         | N                                         |
| 0907 727 | p3           | N                                                         | N                                         |
| 0907 728 | p9           | N                                                         | N                                         |
| 0907 729 | p6           | N                                                         | N                                         |
| 0907 730 | p10          | N                                                         | N                                         |
| 0907 731 | p5           | N                                                         | N                                         |
| 0907 732 | p7           | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0907 733 | p18          | N                                                         | N                                         |
| 0907 734 | p19          | N                                                         | N                                         |
| 0907 735 | p8           | N                                                         | N                                         |
| 0907 736 | p20          | N                                                         | N                                         |
| 0907 737 | p22          | N                                                         | N                                         |
| 0907 738 | p23          | N                                                         | N                                         |
| 0907 739 | ff25         | N                                                         | N                                         |
| 0907 740 | ff26         | N                                                         | N                                         |
| 0907 741 | ff27         | N                                                         | N                                         |
| 0907 742 | ff21         | N                                                         | N                                         |
| 0907 743 | ff13         | N                                                         | N                                         |
| 0907 744 | p35          | N                                                         | N                                         |
| 0907 745 | p34          | N                                                         | N                                         |
| 0907 746 | p24          | N                                                         | N                                         |
| 0907 747 | p25          | N                                                         | N                                         |
| 0907 748 | p33          | N                                                         | N                                         |
| 0907 749 | p11          | N                                                         | N                                         |
| 0907 750 | p0           | N                                                         | N                                         |
| 0907 751 | p26          | N                                                         | N                                         |
| 0907 752 | ff25         | N                                                         | N                                         |
| 0907 753 | p13          | N                                                         | N                                         |
| 0907 754 | p14          | N                                                         | N                                         |
| 0907 755 | p15          | N                                                         | N                                         |
| 0907 756 | p16          | N                                                         | N                                         |
| 0907 757 | p17          | N                                                         | N                                         |
| 0907 758 | p21          | N                                                         | N                                         |
| 0907 759 | p28          | N                                                         | N                                         |
| 0907 760 | p42          | N                                                         | N                                         |
| 0907 761 | m            | N                                                         | N                                         |
| 0907 762 | p29          | N                                                         | N                                         |
| 0907 763 | p13          | N                                                         | N                                         |
| 0907 764 | p6           | N                                                         | N                                         |
| 0907 765 | p29          | N                                                         | N                                         |
| 0907 766 | p14          | N                                                         | N                                         |
| 0907 767 | p10          | N                                                         | N                                         |
| 0907 768 | p28          | N                                                         | N                                         |
| 0907 769 | p15          | N                                                         | N                                         |
| 0907 77  | p10          | N                                                         | N                                         |
| 0907 78  | p0           | N                                                         | N                                         |
| 0907 790 | m            | N                                                         | N                                         |
| 0907 791 | p16          | N                                                         | N                                         |
| 0907 792 | p1           | N                                                         | N                                         |
| 0907 793 | p4           | N                                                         | N                                         |
| 0907 794 | p2           | N                                                         | N                                         |
| 0907 795 | p5           | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0907 796 | p30          | N                                                         | N                                         |
| 0907 797 | p17          | N                                                         | N                                         |
| 0907 798 | p7           | N                                                         | N                                         |
| 0907 799 | p18          | N                                                         | N                                         |
| 0907 800 | p19          | N                                                         | N                                         |
| 0907 801 | p8           | N                                                         | N                                         |
| 0907 802 | p3           | N                                                         | N                                         |
| 0907 803 | p35          | N                                                         | N                                         |
| 0907 804 | p34          | N                                                         | N                                         |
| 0907 805 | p26          | N                                                         | N                                         |
| 0907 806 | p36          | N                                                         | N                                         |
| 0907 807 | mm2          | N                                                         | N                                         |
| 0907 808 | ff21         | N                                                         | N                                         |
| 0907 809 | p35          | N                                                         | N                                         |
| 0907 810 | p34          | N                                                         | N                                         |
| 0907 811 | p2           | N                                                         | N                                         |
| 0907 812 | p5           | N                                                         | N                                         |
| 0907 813 | p30          | N                                                         | N                                         |
| 0907 814 | p7           | N                                                         | N                                         |
| 0907 815 | p18          | N                                                         | N                                         |
| 0907 816 | g1           | N                                                         | N                                         |
| 0907 817 | p19          | N                                                         | N                                         |
| 0907 818 | p8           | N                                                         | N                                         |
| 0907 819 | p20          | N                                                         | N                                         |
| 0907 820 | p22          | N                                                         | N                                         |
| 0907 821 | p23          | N                                                         | N                                         |
| 0907 822 | ff26         | N                                                         | N                                         |
| 0907 823 | ff27         | N                                                         | N                                         |
| 0907 824 | ff21         | N                                                         | N                                         |
| 0907 825 | ff13         | N                                                         | N                                         |
| 0907 826 | p24          | N                                                         | N                                         |
| 0907 827 | p25          | N                                                         | N                                         |
| 0907 828 | p33          | N                                                         | N                                         |
| 0907 829 | p11          | N                                                         | N                                         |
| 0907 830 | p26          | N                                                         | N                                         |
| 0907 831 | p0           | N                                                         | N                                         |
| 0907 832 | p3           | N                                                         | N                                         |
| 0907 833 | p9           | N                                                         | N                                         |
| 0907 834 | n            | N                                                         | N                                         |
| 0907 835 | p12          | N                                                         | N                                         |
| 0907 836 | p32          | N                                                         | N                                         |
| 0907 837 | p6           | N                                                         | N                                         |
| 0907 838 | p10          | N                                                         | N                                         |
| 0907 839 | p1           | N                                                         | N                                         |
| 0907 840 | p4           | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0907 841 | p24          | N                                                         | N                                         |
| 0907 842 | p25          | N                                                         | N                                         |
| 0907 843 | p33          | N                                                         | N                                         |
| 0907 844 | p11          | N                                                         | N                                         |
| 0907 845 | p26          | N                                                         | N                                         |
| 0907 846 | p0           | N                                                         | N                                         |
| 0907 847 | p3           | N                                                         | N                                         |
| 0907 848 | p9           | N                                                         | N                                         |
| 0907 849 | n            | N                                                         | N                                         |
| 0907 850 | p12          | N                                                         | N                                         |
| 0907 851 | p32          | N                                                         | N                                         |
| 0907 852 | p6           | N                                                         | N                                         |
| 0907 853 | p10          | N                                                         | N                                         |
| 0907 854 | p1           | N                                                         | N                                         |
| 0907 855 | p4           | N                                                         | N                                         |
| 0907 856 | p35          | N                                                         | N                                         |
| 0907 857 | p34          | N                                                         | N                                         |
| 0907 858 | p2           | N                                                         | N                                         |
| 0907 859 | p5           | N                                                         | N                                         |
| 0907 860 | p30          | N                                                         | N                                         |
| 0907 861 | p7           | N                                                         | N                                         |
| 0907 862 | p18          | N                                                         | N                                         |
| 0907 863 | g1           | N                                                         | N                                         |
| 0907 864 | p19          | N                                                         | N                                         |
| 0907 865 | p8           | N                                                         | N                                         |
| 0907 866 | p20          | N                                                         | N                                         |
| 0907 867 | p22          | N                                                         | N                                         |
| 0907 868 | p23          | N                                                         | N                                         |
| 0907 869 | ff26         | N                                                         | N                                         |
| 0907 870 | ff27         | N                                                         | N                                         |
| 0907 871 | ff21         | N                                                         | N                                         |
| 0907 872 | ff13         | N                                                         | N                                         |
| 0907 873 | p2           | N                                                         | N                                         |
| 0907 874 | p18          | N                                                         | N                                         |
| 0907 875 | p5           | N                                                         | N                                         |
| 0907 876 | g1           | N                                                         | N                                         |
| 0907 877 | p30          | N                                                         | N                                         |
| 0907 878 | p19          | N                                                         | N                                         |
| 0907 879 | p7           | N                                                         | N                                         |
| 0907 880 | p8           | N                                                         | N                                         |
| 0907 881 | p20          | N                                                         | N                                         |
| 0907 882 | p22          | N                                                         | N                                         |
| 0907 883 | p23          | N                                                         | N                                         |
| 0907 884 | ff26         | N                                                         | N                                         |
| 0907 885 | ff27         | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0907 886 | ff21         | N                                                         | N                                         |
| 0907 887 | ff13         | N                                                         | N                                         |
| 0907 888 | p24          | N                                                         | N                                         |
| 0907 889 | p25          | N                                                         | N                                         |
| 0907 890 | p33          | N                                                         | N                                         |
| 0907 891 | p11          | N                                                         | N                                         |
| 0907 892 | p26          | N                                                         | N                                         |
| 0907 893 | p0           | N                                                         | N                                         |
| 0907 894 | p3           | N                                                         | N                                         |
| 0907 895 | p9           | N                                                         | N                                         |
| 0907 896 | n            | N                                                         | N                                         |
| 0907 897 | p12          | N                                                         | N                                         |
| 0907 898 | p32          | N                                                         | N                                         |
| 0907 899 | p6           | N                                                         | N                                         |
| 0907 901 | p10          | N                                                         | N                                         |
| 0907 902 | p1           | N                                                         | N                                         |
| 0907 903 | p4           | N                                                         | N                                         |
| 0907 90  | ff2          | N                                                         | N                                         |
| 0907 904 | ff21         | N                                                         | N                                         |
| 0907 908 | ff13         | N                                                         | N                                         |
| 0907 909 | g3           | N                                                         | N                                         |
| 0907 910 | mm5          | N                                                         | N                                         |
| 0907 911 | mm1          | N                                                         | N                                         |
| 0907 912 | mm6          | N                                                         | N                                         |
| 0907 913 | mm4          | N                                                         | N                                         |
| 0907 914 | p36          | N                                                         | N                                         |
| 0907 915 | mm3          | N                                                         | N                                         |
| 0907 916 | mm7          | N                                                         | N                                         |
| 0907 917 | ff0          | N                                                         | N                                         |
| 0907 918 | mm2          | N                                                         | N                                         |
| 0907 919 | ff0          | N                                                         | N                                         |
| 0907 92  | ff1          | N                                                         | N                                         |
| 0907 920 | p20          | N                                                         | N                                         |
| 0907 921 | p18          | N                                                         | N                                         |
| 0907 922 | p30          | N                                                         | N                                         |
| 0907 923 | p2           | N                                                         | N                                         |
| 0907 924 | p32          | N                                                         | N                                         |
| 0907 926 | p12          | N                                                         | N                                         |
| 0907 927 | ff1          | N                                                         | N                                         |
| 0907 928 | n            | N                                                         | N                                         |
| 0907 929 | ff1          | N                                                         | N                                         |
| 0907 93  | ff6          | N                                                         | N                                         |
| 0907 930 | p26          | N                                                         | N                                         |
| 0907 931 | ff27         | N                                                         | N                                         |
| 0907 932 | p33          | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0907 933 | ff6          | N                                                         | N                                         |
| 0907 934 | ff26         | N                                                         | N                                         |
| 0907 935 | p35          | N                                                         | N                                         |
| 0907 936 | p34          | N                                                         | N                                         |
| 0907 937 | ff6          | N                                                         | N                                         |
| 0907 939 | ff6          | N                                                         | N                                         |
| 0907 94  | p10          | N                                                         | N                                         |
| 0908 00  | p6           | N                                                         | N                                         |
| 0908 01  | p3           | N                                                         | N                                         |
| 0908 02  | ff13         | N                                                         | N                                         |
| 0908 03  | p12          | N                                                         | N                                         |
| 0908 04  | ff1          | N                                                         | N                                         |
| 0908 05  | p11          | N                                                         | N                                         |
| 0908 06  | ff6          | N                                                         | N                                         |
| 0908 07  | ff16         | N                                                         | N                                         |
| 0908 08  | p0           | N                                                         | N                                         |
| 0908 09  | p15          | N                                                         | N                                         |
| 0908 10  | p7           | N                                                         | N                                         |
| 0908 11  | p3           | N                                                         | N                                         |
| 0908 12  | p0           | N                                                         | N                                         |
| 0908 13  | ff21         | N                                                         | N                                         |
| 0908 14  | p16          | N                                                         | N                                         |
| 0908 15  | p17          | N                                                         | N                                         |
| 0908 16  | p18          | N                                                         | N                                         |
| 0908 17  | p21          | N                                                         | N                                         |
| 0908 18  | ff14         | N                                                         | N                                         |
| 0908 19  | p23          | N                                                         | N                                         |
| 0908 20  | p8           | N                                                         | N                                         |
| 0908 21  | ff13         | N                                                         | N                                         |
| 0908 22  | p4           | N                                                         | N                                         |
| 0908 23  | p24          | N                                                         | N                                         |
| 0908 24  | ff21         | N                                                         | N                                         |
| 0908 25  | ff11         | N                                                         | N                                         |
| 0908 26  | p26          | N                                                         | N                                         |
| 0908 27  | p10          | N                                                         | N                                         |
| 0908 28  | ff19         | N                                                         | N                                         |
| 0908 29  | p22          | N                                                         | N                                         |
| 0908 30  | ff0          | N                                                         | N                                         |
| 0908 31  | p0           | N                                                         | N                                         |
| 0908 32  | p3           | N                                                         | N                                         |
| 0908 33  | p15          | N                                                         | N                                         |
| 0908 34  | p16          | N                                                         | N                                         |
| 0908 345 | ff25         | N                                                         | N                                         |
| 0908 35  | ff21         | N                                                         | N                                         |
| 0908 36  | ff14         | N                                                         | N                                         |

The price of calls to Specialised Numbers from BT Fixed Lines

| Code    | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|---------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0908 37 | p19          | N                                                         | N                                         |
| 0908 38 | ff2          | N                                                         | N                                         |
| 0908 39 | p0           | N                                                         | N                                         |
| 0908 40 | p3           | N                                                         | N                                         |
| 0908 41 | n            | N                                                         | N                                         |
| 0908 42 | p12          | N                                                         | N                                         |
| 0908 43 | ff21         | N                                                         | N                                         |
| 0908 44 | ff16         | N                                                         | N                                         |
| 0908 45 | p21          | N                                                         | N                                         |
| 0908 46 | p23          | N                                                         | N                                         |
| 0908 47 | p26          | N                                                         | N                                         |
| 0908 48 | ff17         | N                                                         | N                                         |
| 0908 49 | p17          | N                                                         | N                                         |
| 0908 50 | p20          | N                                                         | N                                         |
| 0908 51 | p28          | N                                                         | N                                         |
| 0908 52 | p36          | N                                                         | N                                         |
| 0908 53 | p0           | N                                                         | N                                         |
| 0908 54 | p11          | N                                                         | N                                         |
| 0908 55 | p9           | N                                                         | N                                         |
| 0908 56 | ff6          | N                                                         | N                                         |
| 0908 57 | p1           | N                                                         | N                                         |
| 0908 58 | ff12         | N                                                         | N                                         |
| 0908 59 | ff17         | N                                                         | N                                         |
| 0908 60 | ff12         | N                                                         | N                                         |
| 0908 61 | p30          | N                                                         | N                                         |
| 0908 62 | ff1          | N                                                         | N                                         |
| 0908 63 | p24          | N                                                         | N                                         |
| 0908 64 | p33          | N                                                         | N                                         |
| 0908 65 | p10          | N                                                         | N                                         |
| 0908 66 | ff0          | N                                                         | N                                         |
| 0908 67 | ff12         | N                                                         | N                                         |
| 0908 68 | p20          | N                                                         | N                                         |
| 0908 69 | ff18         | N                                                         | N                                         |
| 0908 70 | p26          | N                                                         | N                                         |
| 0908 71 | ff24         | N                                                         | N                                         |
| 0908 72 | ff25         | N                                                         | N                                         |
| 0908 73 | ff26         | N                                                         | N                                         |
| 0908 74 | ff27         | N                                                         | N                                         |
| 0908 75 | ff20         | N                                                         | N                                         |
| 0908 76 | p4           | N                                                         | N                                         |
| 0908 77 | p27          | N                                                         | N                                         |
| 0908 78 | p14          | N                                                         | N                                         |
| 0908 79 | ff2          | N                                                         | N                                         |
| 0908 80 | ff19         | N                                                         | N                                         |
| 0908 81 | m            | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0908 82  | p14          | N                                                         | N                                         |
| 0908 83  | p2           | N                                                         | N                                         |
| 0908 84  | p31          | N                                                         | N                                         |
| 0908 85  | p32          | N                                                         | N                                         |
| 0908 86  | p9           | N                                                         | N                                         |
| 0908 87  | p8           | N                                                         | N                                         |
| 0908 88  | p34          | N                                                         | N                                         |
| 0908 89  | p35          | N                                                         | N                                         |
| 0908 90  | p25          | N                                                         | N                                         |
| 0908 91  | p13          | N                                                         | N                                         |
| 0908 92  | ff13         | N                                                         | N                                         |
| 0908 93  | ff11         | N                                                         | N                                         |
| 0908 94  | p18          | N                                                         | N                                         |
| 0908 95  | p8           | N                                                         | N                                         |
| 0908 955 | ff14         | N                                                         | N                                         |
| 0908 96  | p6           | N                                                         | N                                         |
| 0908 97  | p25          | N                                                         | N                                         |
| 0908 98  | p19          | N                                                         | N                                         |
| 0908 99  | p11          | N                                                         | N                                         |
| 0909 00  | p5           | N                                                         | N                                         |
| 0909 01  | n            | N                                                         | N                                         |
| 0909 02  | p0           | N                                                         | N                                         |
| 0909 03  | g1           | N                                                         | N                                         |
| 0909 04  | p3           | N                                                         | N                                         |
| 0909 05  | ff2          | N                                                         | N                                         |
| 0909 06  | p3           | N                                                         | N                                         |
| 0909 07  | p3           | N                                                         | N                                         |
| 0909 08  | g1           | N                                                         | N                                         |
| 0909 09  | p7           | N                                                         | N                                         |
| 0909 10  | p3           | N                                                         | N                                         |
| 0909 11  | p5           | N                                                         | N                                         |
| 0909 12  | p5           | N                                                         | N                                         |
| 0909 13  | p5           | N                                                         | N                                         |
| 0909 14  | p5           | N                                                         | N                                         |
| 0909 15  | p5           | N                                                         | N                                         |
| 0909 16  | p5           | N                                                         | N                                         |
| 0909 17  | p5           | N                                                         | N                                         |
| 0909 18  | p5           | N                                                         | N                                         |
| 0909 19  | p5           | N                                                         | N                                         |
| 0909 20  | p6           | N                                                         | N                                         |
| 0909 21  | p6           | N                                                         | N                                         |
| 0909 22  | p7           | N                                                         | N                                         |
| 0909 23  | p1           | N                                                         | N                                         |
| 0909 24  | p3           | N                                                         | N                                         |
| 0909 25  | ff6          | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0909 26  | p14          | N                                                         | N                                         |
| 0909 27  | p6           | N                                                         | N                                         |
| 0909 28  | ff1          | N                                                         | N                                         |
| 0909 29  | p5           | N                                                         | N                                         |
| 0909 30  | p1           | N                                                         | N                                         |
| 0909 31  | p1           | N                                                         | N                                         |
| 0909 32  | p1           | N                                                         | N                                         |
| 0909 33  | p1           | N                                                         | N                                         |
| 0909 34  | p1           | N                                                         | N                                         |
| 0909 35  | p1           | N                                                         | N                                         |
| 0909 36  | p7           | N                                                         | N                                         |
| 0909 37  | p8           | N                                                         | N                                         |
| 0909 38  | p1           | N                                                         | N                                         |
| 0909 39  | p3           | N                                                         | N                                         |
| 0909 40  | m            | N                                                         | N                                         |
| 0909 41  | p9           | N                                                         | N                                         |
| 0909 418 | p20          | N                                                         | N                                         |
| 0909 42  | p22          | N                                                         | N                                         |
| 0909 43  | p15          | N                                                         | N                                         |
| 0909 44  | p11          | N                                                         | N                                         |
| 0909 45  | p5           | N                                                         | N                                         |
| 0909 46  | p7           | N                                                         | N                                         |
| 0909 47  | ff12         | N                                                         | N                                         |
| 0909 472 | ff27         | N                                                         | N                                         |
| 0909 48  | ff14         | N                                                         | N                                         |
| 0909 49  | p4           | N                                                         | N                                         |
| 0909 50  | p13          | N                                                         | N                                         |
| 0909 51  | p0           | N                                                         | N                                         |
| 0909 52  | p5           | N                                                         | N                                         |
| 0909 53  | p7           | N                                                         | N                                         |
| 0909 54  | ff13         | N                                                         | N                                         |
| 0909 55  | p23          | N                                                         | N                                         |
| 0909 553 | ff26         | N                                                         | N                                         |
| 0909 56  | p24          | N                                                         | N                                         |
| 0909 57  | ff11         | N                                                         | N                                         |
| 0909 58  | p20          | N                                                         | N                                         |
| 0909 59  | p7           | N                                                         | N                                         |
| 0909 60  | p7           | N                                                         | N                                         |
| 0909 61  | p3           | N                                                         | N                                         |
| 0909 62  | p13          | N                                                         | N                                         |
| 0909 63  | p19          | N                                                         | N                                         |
| 0909 632 | ff26         | N                                                         | N                                         |
| 0909 64  | p0           | N                                                         | N                                         |
| 0909 65  | p0           | N                                                         | N                                         |
| 0909 66  | p3           | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0909 67  | p8           | N                                                         | N                                         |
| 0909 68  | p18          | N                                                         | N                                         |
| 0909 69  | p0           | N                                                         | N                                         |
| 0909 70  | ff0          | N                                                         | N                                         |
| 0909 71  | p21          | N                                                         | N                                         |
| 0909 712 | ff13         | N                                                         | N                                         |
| 0909 72  | p8           | N                                                         | N                                         |
| 0909 73  | p22          | N                                                         | N                                         |
| 0909 74  | p10          | N                                                         | N                                         |
| 0909 743 | ff25         | N                                                         | N                                         |
| 0909 75  | p8           | N                                                         | N                                         |
| 0909 76  | p25          | N                                                         | N                                         |
| 0909 77  | p0           | N                                                         | N                                         |
| 0909 78  | p5           | N                                                         | N                                         |
| 0909 79  | p0           | N                                                         | N                                         |
| 0909 80  | p11          | N                                                         | N                                         |
| 0909 81  | p6           | N                                                         | N                                         |
| 0909 82  | p12          | N                                                         | N                                         |
| 0909 83  | p28          | N                                                         | N                                         |
| 0909 84  | p3           | N                                                         | N                                         |
| 0909 85  | p3           | N                                                         | N                                         |
| 0909 86  | p10          | N                                                         | N                                         |
| 0909 87  | p16          | N                                                         | N                                         |
| 0909 88  | p5           | N                                                         | N                                         |
| 0909 89  | p7           | N                                                         | N                                         |
| 0909 90  | p3           | N                                                         | N                                         |
| 0909 91  | p8           | N                                                         | N                                         |
| 0909 92  | p5           | N                                                         | N                                         |
| 0909 93  | p3           | N                                                         | N                                         |
| 0909 94  | p7           | N                                                         | N                                         |
| 0909 95  | p9           | N                                                         | N                                         |
| 0909 956 | ff25         | N                                                         | N                                         |
| 0909 96  | p0           | N                                                         | N                                         |
| 0909 97  | p3           | N                                                         | N                                         |
| 0909 98  | p3           | N                                                         | N                                         |
| 0909 99  | p0           | N                                                         | N                                         |
| 0911 00  | p22          | N                                                         | N                                         |
| 0911 01  | p20          | N                                                         | N                                         |
| 0911 02  | g3           | N                                                         | N                                         |
| 0911 022 | p0           | N                                                         | N                                         |
| 0911 025 | p20          | N                                                         | N                                         |
| 0911 026 | p17          | N                                                         | N                                         |
| 0911 027 | ff27         | N                                                         | N                                         |
| 0911 029 | p24          | N                                                         | N                                         |
| 0911 03  | ff21         | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0911 04  | p9           | N                                                         | N                                         |
| 0911 049 | ff19         | N                                                         | N                                         |
| 0911 05  | p25          | N                                                         | N                                         |
| 0911 06  | p19          | N                                                         | N                                         |
| 0911 068 | p25          | N                                                         | N                                         |
| 0911 07  | p9           | N                                                         | N                                         |
| 0911 073 | mm6          | N                                                         | N                                         |
| 0911 076 | p8           | N                                                         | N                                         |
| 0911 08  | ff14         | N                                                         | N                                         |
| 0911 09  | p22          | N                                                         | N                                         |
| 0911 10  | p0           | N                                                         | N                                         |
| 0911 11  | p26          | N                                                         | N                                         |
| 0911 110 | p33          | N                                                         | N                                         |
| 0911 120 | p9           | N                                                         | N                                         |
| 0911 121 | p9           | N                                                         | N                                         |
| 0911 122 | p9           | N                                                         | N                                         |
| 0911 123 | p9           | N                                                         | N                                         |
| 0911 124 | p21          | N                                                         | N                                         |
| 0911 125 | p9           | N                                                         | N                                         |
| 0911 126 | p9           | N                                                         | N                                         |
| 0911 127 | p11          | N                                                         | N                                         |
| 0911 128 | p9           | N                                                         | N                                         |
| 0911 129 | p12          | N                                                         | N                                         |
| 0911 13  | n            | N                                                         | N                                         |
| 0911 131 | p12          | N                                                         | N                                         |
| 0911 14  | p6           | N                                                         | N                                         |
| 0911 15  | p10          | N                                                         | N                                         |
| 0911 16  | p5           | N                                                         | N                                         |
| 0911 17  | p7           | N                                                         | N                                         |
| 0911 18  | p8           | N                                                         | N                                         |
| 0911 19  | p3           | N                                                         | N                                         |
| 0911 192 | p13          | N                                                         | N                                         |
| 0911 20  | p6           | N                                                         | N                                         |
| 0911 202 | p0           | N                                                         | N                                         |
| 0911 206 | p20          | N                                                         | N                                         |
| 0911 21  | p13          | N                                                         | N                                         |
| 0911 215 | p26          | N                                                         | N                                         |
| 0911 221 | p13          | N                                                         | N                                         |
| 0911 222 | p13          | N                                                         | N                                         |
| 0911 223 | p13          | N                                                         | N                                         |
| 0911 224 | p13          | N                                                         | N                                         |
| 0911 225 | p13          | N                                                         | N                                         |
| 0911 226 | p13          | N                                                         | N                                         |
| 0911 227 | p13          | N                                                         | N                                         |
| 0911 228 | p13          | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0911 229 | p13          | N                                                         | N                                         |
| 0911 231 | p14          | N                                                         | N                                         |
| 0911 232 | p14          | N                                                         | N                                         |
| 0911 233 | p14          | N                                                         | N                                         |
| 0911 234 | p14          | N                                                         | N                                         |
| 0911 235 | p14          | N                                                         | N                                         |
| 0911 236 | p14          | N                                                         | N                                         |
| 0911 237 | p14          | N                                                         | N                                         |
| 0911 238 | p14          | N                                                         | N                                         |
| 0911 239 | p9           | N                                                         | N                                         |
| 0911 241 | p15          | N                                                         | N                                         |
| 0911 242 | p15          | N                                                         | N                                         |
| 0911 243 | p15          | N                                                         | N                                         |
| 0911 244 | p15          | N                                                         | N                                         |
| 0911 245 | p15          | N                                                         | N                                         |
| 0911 246 | p15          | N                                                         | N                                         |
| 0911 247 | p15          | N                                                         | N                                         |
| 0911 248 | p15          | N                                                         | N                                         |
| 0911 249 | p15          | N                                                         | N                                         |
| 0911 251 | p16          | N                                                         | N                                         |
| 0911 252 | p16          | N                                                         | N                                         |
| 0911 253 | p16          | N                                                         | N                                         |
| 0911 254 | p16          | N                                                         | N                                         |
| 0911 255 | p16          | N                                                         | N                                         |
| 0911 256 | p16          | N                                                         | N                                         |
| 0911 257 | p16          | N                                                         | N                                         |
| 0911 258 | p16          | N                                                         | N                                         |
| 0911 259 | p16          | N                                                         | N                                         |
| 0911 26  | p10          | N                                                         | N                                         |
| 0911 260 | ff21         | N                                                         | N                                         |
| 0911 269 | p22          | N                                                         | N                                         |
| 0911 27  | p15          | N                                                         | N                                         |
| 0911 28  | p7           | N                                                         | N                                         |
| 0911 285 | p0           | N                                                         | N                                         |
| 0911 29  | p8           | N                                                         | N                                         |
| 0911 295 | p3           | N                                                         | N                                         |
| 0911 30  | ff2          | N                                                         | N                                         |
| 0911 31  | p6           | N                                                         | N                                         |
| 0911 32  | p5           | N                                                         | N                                         |
| 0911 33  | p14          | N                                                         | N                                         |
| 0911 34  | mm4          | N                                                         | N                                         |
| 0911 35  | p10          | N                                                         | N                                         |
| 0911 36  | p7           | N                                                         | N                                         |
| 0911 368 | p23          | N                                                         | N                                         |
| 0911 37  | p11          | N                                                         | N                                         |

## The price of calls to Specialised Numbers from BT Fixed Lines

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0911 38  | p24          | N                                                         | N                                         |
| 0911 39  | p13          | N                                                         | N                                         |
| 0911 40  | ff13         | N                                                         | N                                         |
| 0911 41  | n            | N                                                         | N                                         |
| 0911 413 | p12          | N                                                         | N                                         |
| 0911 415 | p22          | N                                                         | N                                         |
| 0911 416 | p13          | N                                                         | N                                         |
| 0911 417 | p23          | N                                                         | N                                         |
| 0911 42  | mm5          | N                                                         | N                                         |
| 0911 43  | p13          | N                                                         | N                                         |
| 0911 430 | p9           | N                                                         | N                                         |
| 0911 44  | p0           | N                                                         | N                                         |
| 0911 45  | p16          | N                                                         | N                                         |
| 0911 46  | p21          | N                                                         | N                                         |
| 0911 47  | p3           | N                                                         | N                                         |
| 0911 471 | mm5          | N                                                         | N                                         |
| 0911 48  | p23          | N                                                         | N                                         |
| 0911 49  | p14          | N                                                         | N                                         |
| 0911 50  | p12          | N                                                         | N                                         |
| 0911 51  | p12          | N                                                         | N                                         |
| 0911 52  | p6           | N                                                         | N                                         |
| 0911 53  | mm7          | N                                                         | N                                         |
| 0911 54  | p10          | N                                                         | N                                         |
| 0911 542 | ff25         | N                                                         | N                                         |
| 0911 545 | p3           | N                                                         | N                                         |
| 0911 549 | p34          | N                                                         | N                                         |
| 0911 55  | p12          | N                                                         | N                                         |
| 0911 556 | p6           | N                                                         | N                                         |
| 0911 56  | p8           | N                                                         | N                                         |
| 0911 57  | p12          | N                                                         | N                                         |
| 0911 58  | p6           | N                                                         | N                                         |
| 0911 580 | p3           | N                                                         | N                                         |
| 0911 59  | p5           | N                                                         | N                                         |
| 0911 60  | p3           | N                                                         | N                                         |
| 0911 607 | p14          | N                                                         | N                                         |
| 0911 61  | p0           | N                                                         | N                                         |
| 0911 62  | g3           | N                                                         | N                                         |
| 0911 624 | p31          | N                                                         | N                                         |
| 0911 625 | p32          | N                                                         | N                                         |
| 0911 627 | p6           | N                                                         | N                                         |
| 0911 628 | p15          | N                                                         | N                                         |
| 0911 629 | p5           | N                                                         | N                                         |
| 0911 63  | mm6          | N                                                         | N                                         |
| 0911 64  | p27          | N                                                         | N                                         |
| 0911 643 | ff13         | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0911 646 | p21          | N                                                         | N                                         |
| 0911 65  | p32          | N                                                         | N                                         |
| 0911 66  | p15          | N                                                         | N                                         |
| 0911 67  | p31          | N                                                         | N                                         |
| 0911 68  | p7           | N                                                         | N                                         |
| 0911 680 | ff21         | N                                                         | N                                         |
| 0911 682 | p3           | N                                                         | N                                         |
| 0911 683 | p0           | N                                                         | N                                         |
| 0911 687 | n            | N                                                         | N                                         |
| 0911 685 | p16          | N                                                         | N                                         |
| 0911 69  | p13          | N                                                         | N                                         |
| 0911 694 | p1           | N                                                         | N                                         |
| 0911 699 | p0           | N                                                         | N                                         |
| 0911 70  | p12          | N                                                         | N                                         |
| 0911 704 | g3           | N                                                         | N                                         |
| 0911 705 | p25          | N                                                         | N                                         |
| 0911 71  | p20          | N                                                         | N                                         |
| 0911 72  | p8           | N                                                         | N                                         |
| 0911 727 | p4           | N                                                         | N                                         |
| 0911 73  | p5           | N                                                         | N                                         |
| 0911 733 | p33          | N                                                         | N                                         |
| 0911 739 | p32          | N                                                         | N                                         |
| 0911 74  | m            | N                                                         | N                                         |
| 0911 746 | ff26         | N                                                         | N                                         |
| 0911 749 | p11          | N                                                         | N                                         |
| 0911 75  | p3           | N                                                         | N                                         |
| 0911 757 | p14          | N                                                         | N                                         |
| 0911 759 | p26          | N                                                         | N                                         |
| 0911 76  | p0           | N                                                         | N                                         |
| 0911 77  | ff21         | N                                                         | N                                         |
| 0911 776 | p26          | N                                                         | N                                         |
| 0911 78  | p12          | N                                                         | N                                         |
| 0911 79  | p13          | N                                                         | N                                         |
| 0911 794 | p6           | N                                                         | N                                         |
| 0911 791 | p10          | N                                                         | N                                         |
| 0911 796 | p28          | N                                                         | N                                         |
| 0911 80  | p10          | N                                                         | N                                         |
| 0911 805 | p0           | N                                                         | N                                         |
| 0911 806 | p15          | N                                                         | N                                         |
| 0911 807 | p19          | N                                                         | N                                         |
| 0911 809 | ff25         | N                                                         | N                                         |
| 0911 81  | ff21         | N                                                         | N                                         |
| 0911 82  | p20          | N                                                         | N                                         |
| 0911 823 | m            | N                                                         | N                                         |
| 0911 827 | p29          | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0911 829 | p12          | N                                                         | N                                         |
| 0911 83  | p21          | N                                                         | N                                         |
| 0911 834 | p0           | N                                                         | N                                         |
| 0911 835 | p32          | N                                                         | N                                         |
| 0911 836 | p13          | N                                                         | N                                         |
| 0911 839 | p13          | N                                                         | N                                         |
| 0911 84  | p21          | N                                                         | N                                         |
| 0911 85  | p18          | N                                                         | N                                         |
| 0911 86  | p17          | N                                                         | N                                         |
| 0911 866 | p35          | N                                                         | N                                         |
| 0911 868 | p17          | N                                                         | N                                         |
| 0911 87  | p17          | N                                                         | N                                         |
| 0911 870 | p3           | N                                                         | N                                         |
| 0911 88  | p25          | N                                                         | N                                         |
| 0911 89  | p19          | N                                                         | N                                         |
| 0911 893 | p6           | N                                                         | N                                         |
| 0911 896 | p16          | N                                                         | N                                         |
| 0911 90  | p5           | N                                                         | N                                         |
| 0911 904 | p4           | N                                                         | N                                         |
| 0911 91  | p9           | N                                                         | N                                         |
| 0911 910 | p3           | N                                                         | N                                         |
| 0911 92  | p31          | N                                                         | N                                         |
| 0911 928 | p8           | N                                                         | N                                         |
| 0911 93  | p14          | N                                                         | N                                         |
| 0911 932 | p29          | N                                                         | N                                         |
| 0911 94  | p4           | N                                                         | N                                         |
| 0911 95  | p29          | N                                                         | N                                         |
| 0911 96  | p16          | N                                                         | N                                         |
| 0911 97  | g1           | N                                                         | N                                         |
| 0911 978 | p8           | N                                                         | N                                         |
| 0911 98  | p27          | N                                                         | N                                         |
| 0911 99  | p32          | N                                                         | N                                         |
| 0911 996 | ff21         | N                                                         | N                                         |
| 0982 00  | ff14         | N                                                         | N                                         |
| 0982 01  | p27          | N                                                         | N                                         |
| 0982 02  | ff30         | N                                                         | N                                         |
| 0982 03  | mm5          | N                                                         | N                                         |
| 0982 037 | p24          | N                                                         | N                                         |
| 0982 04  | mm6          | N                                                         | N                                         |
| 0982 047 | p34          | N                                                         | N                                         |
| 0982 05  | mm7          | N                                                         | N                                         |
| 0982 057 | p26          | N                                                         | N                                         |
| 0982 06  | mm2          | N                                                         | N                                         |
| 0982 063 | ff19         | N                                                         | N                                         |
| 0982 068 | ff19         | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0982 07  | mm1          | N                                                         | N                                         |
| 0982 08  | ff18         | N                                                         | N                                         |
| 0982 09  | p3           | N                                                         | N                                         |
| 0982 10  | p7           | N                                                         | N                                         |
| 0982 11  | p22          | N                                                         | N                                         |
| 0982 12  | ff21         | N                                                         | N                                         |
| 0982 13  | ff13         | N                                                         | N                                         |
| 0982 14  | ff17         | N                                                         | N                                         |
| 0982 15  | ff1          | N                                                         | N                                         |
| 0982 16  | ff19         | N                                                         | N                                         |
| 0982 17  | ff20         | N                                                         | N                                         |
| 0982 18  | ff2          | N                                                         | N                                         |
| 0982 19  | p34          | N                                                         | N                                         |
| 0982 20  | ff12         | N                                                         | N                                         |
| 0982 21  | p28          | N                                                         | N                                         |
| 0982 217 | p0           | N                                                         | N                                         |
| 0982 22  | p2           | N                                                         | N                                         |
| 0982 227 | n            | N                                                         | N                                         |
| 0982 23  | p30          | N                                                         | N                                         |
| 0982 237 | p27          | N                                                         | N                                         |
| 0982 24  | p13          | N                                                         | N                                         |
| 0982 25  | p14          | N                                                         | N                                         |
| 0982 26  | p15          | N                                                         | N                                         |
| 0982 27  | p16          | N                                                         | N                                         |
| 0982 28  | p4           | N                                                         | N                                         |
| 0982 29  | m            | N                                                         | N                                         |
| 0982 296 | p23          | N                                                         | N                                         |
| 0982 297 | p9           | N                                                         | N                                         |
| 0982 30  | p1           | N                                                         | N                                         |
| 0982 305 | p26          | N                                                         | N                                         |
| 0982 306 | p31          | N                                                         | N                                         |
| 0982 307 | ff27         | N                                                         | N                                         |
| 0982 31  | p17          | N                                                         | N                                         |
| 0982 32  | p18          | N                                                         | N                                         |
| 0982 33  | p19          | N                                                         | N                                         |
| 0982 34  | p20          | N                                                         | N                                         |
| 0982 35  | p21          | N                                                         | N                                         |
| 0982 36  | p23          | N                                                         | N                                         |
| 0982 37  | p24          | N                                                         | N                                         |
| 0982 38  | p25          | N                                                         | N                                         |
| 0982 39  | p26          | N                                                         | N                                         |
| 0982 40  | p33          | N                                                         | N                                         |
| 0982 41  | p6           | N                                                         | N                                         |
| 0982 42  | ff6          | N                                                         | N                                         |
| 0982 426 | p32          | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0982 428 | p1           | N                                                         | N                                         |
| 0982 429 | p2           | N                                                         | N                                         |
| 0982 43  | p0           | N                                                         | N                                         |
| 0982 44  | p8           | N                                                         | N                                         |
| 0982 45  | p11          | N                                                         | N                                         |
| 0982 46  | p5           | N                                                         | N                                         |
| 0982 467 | p2           | N                                                         | N                                         |
| 0982 47  | p12          | N                                                         | N                                         |
| 0982 475 | ff13         | N                                                         | N                                         |
| 0982 476 | p30          | N                                                         | N                                         |
| 0982 48  | ff27         | N                                                         | N                                         |
| 0982 483 | ff16         | N                                                         | N                                         |
| 0982 487 | p17          | N                                                         | N                                         |
| 0982 49  | p32          | N                                                         | N                                         |
| 0982 493 | ff16         | N                                                         | N                                         |
| 0982 495 | p20          | N                                                         | N                                         |
| 0982 496 | ff17         | N                                                         | N                                         |
| 0982 497 | ff17         | N                                                         | N                                         |
| 0982 50  | p10          | N                                                         | N                                         |
| 0982 51  | ff16         | N                                                         | N                                         |
| 0982 512 | p13          | N                                                         | N                                         |
| 0982 513 | p0           | N                                                         | N                                         |
| 0982 514 | p3           | N                                                         | N                                         |
| 0982 517 | p12          | N                                                         | N                                         |
| 0982 519 | p9           | N                                                         | N                                         |
| 0982 52  | ff21         | N                                                         | N                                         |
| 0982 53  | p3           | N                                                         | N                                         |
| 0982 54  | p31          | N                                                         | N                                         |
| 0982 541 | mm1          | N                                                         | N                                         |
| 0982 542 | p12          | N                                                         | N                                         |
| 0982 546 | ff2          | N                                                         | N                                         |
| 0982 547 | p13          | N                                                         | N                                         |
| 0982 548 | p32          | N                                                         | N                                         |
| 0982 549 | p6           | N                                                         | N                                         |
| 0982 55  | ff13         | N                                                         | N                                         |
| 0982 551 | p12          | N                                                         | N                                         |
| 0982 558 | ff1          | N                                                         | N                                         |
| 0982 559 | p5           | N                                                         | N                                         |
| 0982 56  | p25          | N                                                         | N                                         |
| 0982 567 | ff12         | N                                                         | N                                         |
| 0982 569 | p25          | N                                                         | N                                         |
| 0982 57  | p14          | N                                                         | N                                         |
| 0982 576 | p27          | N                                                         | N                                         |
| 0982 579 | ff14         | N                                                         | N                                         |
| 0982 58  | p35          | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0982 59  | p9           | N                                                         | N                                         |
| 0982 60  | p36          | N                                                         | N                                         |
| 0982 61  | p35          | N                                                         | N                                         |
| 0982 613 | p7           | N                                                         | N                                         |
| 0982 615 | p6           | N                                                         | N                                         |
| 0982 619 | ff2          | N                                                         | N                                         |
| 0982 62  | p34          | N                                                         | N                                         |
| 0982 63  | p26          | N                                                         | N                                         |
| 0982 64  | ff12         | N                                                         | N                                         |
| 0982 641 | p8           | N                                                         | N                                         |
| 0982 642 | ff6          | N                                                         | N                                         |
| 0982 645 | ff21         | N                                                         | N                                         |
| 0982 648 | m            | N                                                         | N                                         |
| 0982 649 | ff13         | N                                                         | N                                         |
| 0982 65  | ff14         | N                                                         | N                                         |
| 0982 652 | ff0          | N                                                         | N                                         |
| 0982 654 | p15          | N                                                         | N                                         |
| 0982 658 | m            | N                                                         | N                                         |
| 0982 659 | ff17         | N                                                         | N                                         |
| 0982 66  | p0           | N                                                         | N                                         |
| 0982 67  | p7           | N                                                         | N                                         |
| 0982 673 | p10          | N                                                         | N                                         |
| 0982 68  | ff11         | N                                                         | N                                         |
| 0982 682 | p36          | N                                                         | N                                         |
| 0982 683 | ff1          | N                                                         | N                                         |
| 0982 684 | p0           | N                                                         | N                                         |
| 0982 69  | p22          | N                                                         | N                                         |
| 0982 692 | p3           | N                                                         | N                                         |
| 0982 693 | p36          | N                                                         | N                                         |
| 0982 70  | p16          | N                                                         | N                                         |
| 0982 704 | p10          | N                                                         | N                                         |
| 0982 705 | p35          | N                                                         | N                                         |
| 0982 709 | ff11         | N                                                         | N                                         |
| 0982 71  | p15          | N                                                         | N                                         |
| 0982 713 | p4           | N                                                         | N                                         |
| 0982 714 | p34          | N                                                         | N                                         |
| 0982 716 | p2           | N                                                         | N                                         |
| 0982 718 | ff12         | N                                                         | N                                         |
| 0982 72  | p17          | N                                                         | N                                         |
| 0982 721 | p1           | N                                                         | N                                         |
| 0982 723 | p35          | N                                                         | N                                         |
| 0982 724 | p28          | N                                                         | N                                         |
| 0982 73  | p18          | N                                                         | N                                         |
| 0982 732 | p7           | N                                                         | N                                         |
| 0982 734 | p5           | N                                                         | N                                         |

The price of calls to Specialised Numbers from BT Fixed Lines

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0982 736 | ff19         | N                                                         | N                                         |
| 0982 738 | p4           | N                                                         | N                                         |
| 0982 739 | p30          | N                                                         | N                                         |
| 0982 74  | p30          | N                                                         | N                                         |
| 0982 743 | p17          | N                                                         | N                                         |
| 0982 746 | ff20         | N                                                         | N                                         |
| 0982 748 | ff11         | N                                                         | N                                         |
| 0982 749 | p16          | N                                                         | N                                         |
| 0982 75  | p24          | N                                                         | N                                         |
| 0982 753 | p34          | N                                                         | N                                         |
| 0982 754 | ff2          | N                                                         | N                                         |
| 0982 756 | p7           | N                                                         | N                                         |
| 0982 759 | mm5          | N                                                         | N                                         |
| 0982 76  | p33          | N                                                         | N                                         |
| 0982 762 | ff30         | N                                                         | N                                         |
| 0982 764 | p13          | N                                                         | N                                         |
| 0982 765 | p18          | N                                                         | N                                         |
| 0982 768 | ff1          | N                                                         | N                                         |
| 0982 770 | p9           | N                                                         | N                                         |
| 0982 771 | p19          | N                                                         | N                                         |
| 0982 772 | p5           | N                                                         | N                                         |
| 0982 773 | ff12         | N                                                         | N                                         |
| 0982 774 | mm6          | N                                                         | N                                         |
| 0982 775 | p8           | N                                                         | N                                         |
| 0982 776 | mm7          | N                                                         | N                                         |
| 0982 778 | p30          | N                                                         | N                                         |
| 0982 779 | ff24         | N                                                         | N                                         |
| 0982 78  | ff24         | N                                                         | N                                         |
| 0982 786 | p20          | N                                                         | N                                         |
| 0982 79  | p8           | N                                                         | N                                         |
| 0982 794 | p3           | N                                                         | N                                         |
| 0982 795 | p21          | N                                                         | N                                         |
| 0982 80  | p19          | N                                                         | N                                         |
| 0982 802 | ff24         | N                                                         | N                                         |
| 0982 803 | ff14         | N                                                         | N                                         |
| 0982 804 | mm5          | N                                                         | N                                         |
| 0982 806 | p22          | N                                                         | N                                         |
| 0982 81  | ff21         | N                                                         | N                                         |
| 0982 812 | p24          | N                                                         | N                                         |
| 0982 813 | p23          | N                                                         | N                                         |
| 0982 814 | ff1          | N                                                         | N                                         |
| 0982 815 | ff13         | N                                                         | N                                         |
| 0982 816 | p25          | N                                                         | N                                         |
| 0982 817 | p3           | N                                                         | N                                         |
| 0982 819 | mm6          | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0982 82  | ff1          | N                                                         | N                                         |
| 0982 821 | p24          | N                                                         | N                                         |
| 0982 823 | ff14         | N                                                         | N                                         |
| 0982 824 | ff25         | N                                                         | N                                         |
| 0982 825 | mm7          | N                                                         | N                                         |
| 0982 826 | p25          | N                                                         | N                                         |
| 0982 827 | ff30         | N                                                         | N                                         |
| 0982 829 | ff26         | N                                                         | N                                         |
| 0982 83  | mm1          | N                                                         | N                                         |
| 0982 831 | p20          | N                                                         | N                                         |
| 0982 832 | p33          | N                                                         | N                                         |
| 0982 833 | p36          | N                                                         | N                                         |
| 0982 834 | mm2          | N                                                         | N                                         |
| 0982 835 | ff27         | N                                                         | N                                         |
| 0982 836 | p33          | N                                                         | N                                         |
| 0982 837 | p11          | N                                                         | N                                         |
| 0982 838 | p5           | N                                                         | N                                         |
| 0982 839 | p26          | N                                                         | N                                         |
| 0982 84  | p23          | N                                                         | N                                         |
| 0982 841 | ff6          | N                                                         | N                                         |
| 0982 842 | ff21         | N                                                         | N                                         |
| 0982 843 | ff18         | N                                                         | N                                         |
| 0982 847 | p21          | N                                                         | N                                         |
| 0982 849 | ff19         | N                                                         | N                                         |
| 0982 85  | p21          | N                                                         | N                                         |
| 0982 851 | ff25         | N                                                         | N                                         |
| 0982 853 | p24          | N                                                         | N                                         |
| 0982 854 | ff26         | N                                                         | N                                         |
| 0982 855 | p34          | N                                                         | N                                         |
| 0982 856 | p25          | N                                                         | N                                         |
| 0982 857 | ff27         | N                                                         | N                                         |
| 0982 86  | p37          | N                                                         | N                                         |
| 0982 860 | p0           | N                                                         | N                                         |
| 0982 861 | ff21         | N                                                         | N                                         |
| 0982 862 | ff20         | N                                                         | N                                         |
| 0982 863 | ff13         | N                                                         | N                                         |
| 0982 864 | p33          | N                                                         | N                                         |
| 0982 865 | ff0          | N                                                         | N                                         |
| 0982 866 | p11          | N                                                         | N                                         |
| 0982 867 | n            | N                                                         | N                                         |
| 0982 869 | p11          | N                                                         | N                                         |
| 0982 87  | p38          | N                                                         | N                                         |
| 0982 874 | p26          | N                                                         | N                                         |
| 0982 871 | ff16         | N                                                         | N                                         |
| 0982 872 | p36          | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0982 873 | mm1          | N                                                         | N                                         |
| 0982 875 | ff17         | N                                                         | N                                         |
| 0982 876 | p0           | N                                                         | N                                         |
| 0982 877 | p36          | N                                                         | N                                         |
| 0982 879 | mm5          | N                                                         | N                                         |
| 0982 88  | ff25         | N                                                         | N                                         |
| 0982 883 | p3           | N                                                         | N                                         |
| 0982 886 | ff1          | N                                                         | N                                         |
| 0982 89  | p39          | N                                                         | N                                         |
| 0982 890 | p36          | N                                                         | N                                         |
| 0982 891 | mm6          | N                                                         | N                                         |
| 0982 892 | ff2          | N                                                         | N                                         |
| 0982 893 | mm7          | N                                                         | N                                         |
| 0982 894 | p3           | N                                                         | N                                         |
| 0982 895 | mm2          | N                                                         | N                                         |
| 0982 896 | p9           | N                                                         | N                                         |
| 0982 897 | ff6          | N                                                         | N                                         |
| 0982 90  | p40          | N                                                         | N                                         |
| 0982 901 | p26          | N                                                         | N                                         |
| 0982 902 | ff18         | N                                                         | N                                         |
| 0982 903 | p0           | N                                                         | N                                         |
| 0982 904 | p28          | N                                                         | N                                         |
| 0982 905 | p35          | N                                                         | N                                         |
| 0982 906 | ff19         | N                                                         | N                                         |
| 0982 907 | p31          | N                                                         | N                                         |
| 0982 908 | m            | N                                                         | N                                         |
| 0982 91  | p41          | N                                                         | N                                         |
| 0982 912 | ff24         | N                                                         | N                                         |
| 0982 910 | p3           | N                                                         | N                                         |
| 0982 913 | ff20         | N                                                         | N                                         |
| 0982 914 | p2           | N                                                         | N                                         |
| 0982 915 | ff2          | N                                                         | N                                         |
| 0982 916 | n            | N                                                         | N                                         |
| 0982 917 | p17          | N                                                         | N                                         |
| 0982 918 | p34          | N                                                         | N                                         |
| 0982 92  | p13          | N                                                         | N                                         |
| 0982 921 | ff11         | N                                                         | N                                         |
| 0982 922 | p3           | N                                                         | N                                         |
| 0982 923 | p0           | N                                                         | N                                         |
| 0982 924 | ff30         | N                                                         | N                                         |
| 0982 925 | ff11         | N                                                         | N                                         |
| 0982 926 | g1           | N                                                         | N                                         |
| 0982 927 | p12          | N                                                         | N                                         |
| 0982 928 | ff12         | N                                                         | N                                         |
| 0982 93  | p0           | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0982 94  | ff30         | N                                                         | N                                         |
| 0982 941 | p32          | N                                                         | N                                         |
| 0982 942 | ff24         | N                                                         | N                                         |
| 0982 943 | p3           | N                                                         | N                                         |
| 0982 945 | ff14         | N                                                         | N                                         |
| 0982 946 | p34          | N                                                         | N                                         |
| 0982 947 | p13          | N                                                         | N                                         |
| 0982 948 | p7           | N                                                         | N                                         |
| 0982 949 | p20          | N                                                         | N                                         |
| 0982 95  | p11          | N                                                         | N                                         |
| 0982 952 | p6           | N                                                         | N                                         |
| 0982 953 | ff30         | N                                                         | N                                         |
| 0982 954 | p14          | N                                                         | N                                         |
| 0982 955 | p3           | N                                                         | N                                         |
| 0982 956 | p10          | N                                                         | N                                         |
| 0982 957 | p2           | N                                                         | N                                         |
| 0982 958 | ff12         | N                                                         | N                                         |
| 0982 96  | p3           | N                                                         | N                                         |
| 0982 961 | p28          | N                                                         | N                                         |
| 0982 962 | p15          | N                                                         | N                                         |
| 0982 963 | p5           | N                                                         | N                                         |
| 0982 965 | m            | N                                                         | N                                         |
| 0982 967 | p30          | N                                                         | N                                         |
| 0982 968 | p16          | N                                                         | N                                         |
| 0982 97  | p0           | N                                                         | N                                         |
| 0982 970 | p17          | N                                                         | N                                         |
| 0982 971 | p1           | N                                                         | N                                         |
| 0982 972 | p7           | N                                                         | N                                         |
| 0982 973 | p4           | N                                                         | N                                         |
| 0982 974 | p18          | N                                                         | N                                         |
| 0982 975 | p2           | N                                                         | N                                         |
| 0982 976 | p19          | N                                                         | N                                         |
| 0982 978 | p5           | N                                                         | N                                         |
| 0982 979 | p8           | N                                                         | N                                         |
| 0982 98  | ff26         | N                                                         | N                                         |
| 0982 985 | p30          | N                                                         | N                                         |
| 0982 986 | p22          | N                                                         | N                                         |
| 0982 99  | p5           | N                                                         | N                                         |
| 0982 991 | p17          | N                                                         | N                                         |
| 0982 993 | p23          | N                                                         | N                                         |
| 0982 994 | p27          | N                                                         | N                                         |
| 0982 995 | ff25         | N                                                         | N                                         |
| 0982 996 | p7           | N                                                         | N                                         |
| 0982 997 | ff26         | N                                                         | N                                         |
| 0982 998 | p18          | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0983 00  | p3           | N                                                         | N                                         |
| 0983 01  | ff19         | N                                                         | N                                         |
| 0983 012 | p8           | N                                                         | N                                         |
| 0983 013 | p22          | N                                                         | N                                         |
| 0983 014 | g1           | N                                                         | N                                         |
| 0983 015 | ff27         | N                                                         | N                                         |
| 0983 016 | p19          | N                                                         | N                                         |
| 0983 017 | ff21         | N                                                         | N                                         |
| 0983 018 | p8           | N                                                         | N                                         |
| 0983 019 | ff13         | N                                                         | N                                         |
| 0983 02  | ff20         | N                                                         | N                                         |
| 0983 022 | p34          | N                                                         | N                                         |
| 0983 023 | p20          | N                                                         | N                                         |
| 0983 024 | ff2          | N                                                         | N                                         |
| 0983 025 | p21          | N                                                         | N                                         |
| 0983 026 | p35          | N                                                         | N                                         |
| 0983 027 | p22          | N                                                         | N                                         |
| 0983 028 | ff11         | N                                                         | N                                         |
| 0983 029 | p20          | N                                                         | N                                         |
| 0983 03  | ff2          | N                                                         | N                                         |
| 0983 032 | p4           | N                                                         | N                                         |
| 0983 033 | p7           | N                                                         | N                                         |
| 0983 034 | p23          | N                                                         | N                                         |
| 0983 035 | p33          | N                                                         | N                                         |
| 0983 036 | p34          | N                                                         | N                                         |
| 0983 037 | p19          | N                                                         | N                                         |
| 0983 037 | p19          | N                                                         | N                                         |
| 0983 038 | p3           | N                                                         | N                                         |
| 0983 039 | p25          | N                                                         | N                                         |
| 0983 040 | p6           | N                                                         | N                                         |
| 0983 041 | ff25         | N                                                         | N                                         |
| 0983 042 | p34          | N                                                         | N                                         |
| 0983 043 | ff26         | N                                                         | N                                         |
| 0983 044 | p6           | N                                                         | N                                         |
| 0983 045 | p25          | N                                                         | N                                         |
| 0983 046 | p0           | N                                                         | N                                         |
| 0983 047 | ff30         | N                                                         | N                                         |
| 0983 048 | p25          | N                                                         | N                                         |
| 0983 049 | ff27         | N                                                         | N                                         |
| 0983 050 | p10          | N                                                         | N                                         |
| 0983 051 | ff21         | N                                                         | N                                         |
| 0983 052 | ff12         | N                                                         | N                                         |
| 0983 053 | ff13         | N                                                         | N                                         |
| 0983 054 | ff24         | N                                                         | N                                         |
| 0983 055 | p0           | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0983 056 | p35          | N                                                         | N                                         |
| 0983 057 | ff14         | N                                                         | N                                         |
| 0983 058 | ff0          | N                                                         | N                                         |
| 0983 059 | ff25         | N                                                         | N                                         |
| 0983 060 | ff0          | N                                                         | N                                         |
| 0983 061 | ff14         | N                                                         | N                                         |
| 0983 062 | ff26         | N                                                         | N                                         |
| 0983 063 | ff16         | N                                                         | N                                         |
| 0983 064 | ff27         | N                                                         | N                                         |
| 0983 065 | p3           | N                                                         | N                                         |
| 0983 066 | ff21         | N                                                         | N                                         |
| 0983 067 | mm1          | N                                                         | N                                         |
| 0983 068 | ff16         | N                                                         | N                                         |
| 0983 069 | ff21         | N                                                         | N                                         |
| 0983 070 | ff18         | N                                                         | N                                         |
| 0983 071 | mm1          | N                                                         | N                                         |
| 0983 072 | p5           | N                                                         | N                                         |
| 0983 073 | ff17         | N                                                         | N                                         |
| 0983 074 | mm2          | N                                                         | N                                         |
| 0983 075 | mm5          | N                                                         | N                                         |
| 0983 076 | ff17         | N                                                         | N                                         |
| 0983 077 | mm6          | N                                                         | N                                         |
| 0983 078 | p6           | N                                                         | N                                         |
| 0983 079 | mm2          | N                                                         | N                                         |
| 0983 080 | ff2          | N                                                         | N                                         |
| 0983 081 | ff18         | N                                                         | N                                         |
| 0983 082 | p0           | N                                                         | N                                         |
| 0983 083 | ff19         | N                                                         | N                                         |
| 0983 084 | p34          | N                                                         | N                                         |
| 0983 085 | ff6          | N                                                         | N                                         |
| 0983 086 | ff20         | N                                                         | N                                         |
| 0983 087 | ff6          | N                                                         | N                                         |
| 0983 088 | p36          | N                                                         | N                                         |
| 0983 089 | p11          | N                                                         | N                                         |
| 0983 090 | p35          | N                                                         | N                                         |
| 0983 091 | p14          | N                                                         | N                                         |
| 0983 092 | p34          | N                                                         | N                                         |
| 0983 093 | p3           | N                                                         | N                                         |
| 0983 094 | ff30         | N                                                         | N                                         |
| 0983 095 | ff18         | N                                                         | N                                         |
| 0983 096 | ff24         | N                                                         | N                                         |
| 0983 097 | p0           | N                                                         | N                                         |
| 0983 098 | ff14         | N                                                         | N                                         |
| 0983 099 | p36          | N                                                         | N                                         |
| 0983 108 | p27          | N                                                         | N                                         |

## The price of calls to Specialised Numbers from BT Fixed Lines

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0983 109 | p38          | N                                                         | N                                         |
| 0983 100 | p0           | N                                                         | N                                         |
| 0983 101 | ff21         | N                                                         | N                                         |
| 0983 102 | ff13         | N                                                         | N                                         |
| 0983 103 | ff2          | N                                                         | N                                         |
| 0983 104 | p6           | N                                                         | N                                         |
| 0983 105 | ff1          | N                                                         | N                                         |
| 0983 106 | p8           | N                                                         | N                                         |
| 0983 107 | ff12         | N                                                         | N                                         |
| 0983 110 | p39          | N                                                         | N                                         |
| 0983 111 | p40          | N                                                         | N                                         |
| 0983 112 | p41          | N                                                         | N                                         |
| 0983 113 | p9           | N                                                         | N                                         |
| 0983 114 | p31          | N                                                         | N                                         |
| 0983 115 | p12          | N                                                         | N                                         |
| 0983 116 | p32          | N                                                         | N                                         |
| 0983 117 | p13          | N                                                         | N                                         |
| 0983 118 | p14          | N                                                         | N                                         |
| 0983 119 | p15          | N                                                         | N                                         |
| 0983 120 | p16          | N                                                         | N                                         |
| 0983 121 | p4           | N                                                         | N                                         |
| 0983 122 | p7           | N                                                         | N                                         |
| 0983 123 | p21          | N                                                         | N                                         |
| 0983 124 | p23          | N                                                         | N                                         |
| 0983 125 | p0           | N                                                         | N                                         |
| 0983 126 | ff14         | N                                                         | N                                         |
| 0983 127 | p24          | N                                                         | N                                         |
| 0983 128 | p22          | N                                                         | N                                         |
| 0983 129 | ff25         | N                                                         | N                                         |
| 0983 130 | p25          | N                                                         | N                                         |
| 0983 131 | ff26         | N                                                         | N                                         |
| 0983 132 | p33          | N                                                         | N                                         |
| 0983 133 | ff27         | N                                                         | N                                         |
| 0983 134 | p11          | N                                                         | N                                         |
| 0983 135 | p26          | N                                                         | N                                         |
| 0983 136 | ff21         | N                                                         | N                                         |
| 0983 137 | p0           | N                                                         | N                                         |
| 0983 138 | ff13         | N                                                         | N                                         |
| 0983 139 | p3           | N                                                         | N                                         |
| 0983 140 | p3           | N                                                         | N                                         |
| 0983 141 | p5           | N                                                         | N                                         |
| 0983 142 | ff13         | N                                                         | N                                         |
| 0983 143 | p24          | N                                                         | N                                         |
| 0983 144 | p0           | N                                                         | N                                         |
| 0983 145 | p0           | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0983 146 | p3           | N                                                         | N                                         |
| 0983 147 | ff2          | N                                                         | N                                         |
| 0983 148 | ff21         | N                                                         | N                                         |
| 0983 149 | p33          | N                                                         | N                                         |
| 0983 150 | p11          | N                                                         | N                                         |
| 0983 151 | p26          | N                                                         | N                                         |
| 0983 152 | p0           | N                                                         | N                                         |
| 0983 153 | p9           | N                                                         | N                                         |
| 0983 154 | p12          | N                                                         | N                                         |
| 0983 155 | p10          | N                                                         | N                                         |
| 0983 156 | p19          | N                                                         | N                                         |
| 0983 157 | p8           | N                                                         | N                                         |
| 0983 158 | p20          | N                                                         | N                                         |
| 0983 159 | p16          | N                                                         | N                                         |
| 0983 160 | p4           | N                                                         | N                                         |
| 0983 161 | p17          | N                                                         | N                                         |
| 0983 162 | p27          | N                                                         | N                                         |
| 0983 163 | p7           | N                                                         | N                                         |
| 0983 164 | p18          | N                                                         | N                                         |
| 0983 165 | ff6          | N                                                         | N                                         |
| 0983 166 | ff19         | N                                                         | N                                         |
| 0983 167 | ff20         | N                                                         | N                                         |
| 0983 168 | p36          | N                                                         | N                                         |
| 0983 169 | ff2          | N                                                         | N                                         |
| 0983 170 | p34          | N                                                         | N                                         |
| 0983 171 | ff30         | N                                                         | N                                         |
| 0983 172 | ff12         | N                                                         | N                                         |
| 0983 173 | ff14         | N                                                         | N                                         |
| 0983 174 | p21          | N                                                         | N                                         |
| 0983 175 | p22          | N                                                         | N                                         |
| 0983 176 | p23          | N                                                         | N                                         |
| 0983 177 | ff25         | N                                                         | N                                         |
| 0983 178 | ff26         | N                                                         | N                                         |
| 0983 179 | ff27         | N                                                         | N                                         |
| 0983 180 | ff13         | N                                                         | N                                         |
| 0983 181 | ff0          | N                                                         | N                                         |
| 0983 182 | ff16         | N                                                         | N                                         |
| 0983 183 | ff17         | N                                                         | N                                         |
| 0983 184 | mm5          | N                                                         | N                                         |
| 0983 185 | ff1          | N                                                         | N                                         |
| 0983 186 | mm6          | N                                                         | N                                         |
| 0983 187 | p35          | N                                                         | N                                         |
| 0983 188 | ff11         | N                                                         | N                                         |
| 0983 189 | ff24         | N                                                         | N                                         |
| 0983 190 | p15          | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0983 191 | p5           | N                                                         | N                                         |
| 0983 192 | p3           | N                                                         | N                                         |
| 0983 193 | p25          | N                                                         | N                                         |
| 0983 194 | p13          | N                                                         | N                                         |
| 0983 195 | p6           | N                                                         | N                                         |
| 0983 196 | p14          | N                                                         | N                                         |
| 0983 197 | mm1          | N                                                         | N                                         |
| 0983 198 | ff21         | N                                                         | N                                         |
| 0983 199 | g3           | N                                                         | N                                         |
| 0983 200 | mm3          | N                                                         | N                                         |
| 0983 201 | mm4          | N                                                         | N                                         |
| 0983 202 | p29          | N                                                         | N                                         |
| 0983 203 | p42          | N                                                         | N                                         |
| 0983 204 | p38          | N                                                         | N                                         |
| 0983 205 | p37          | N                                                         | N                                         |
| 0983 206 | p39          | N                                                         | N                                         |
| 0983 207 | ff32         | N                                                         | N                                         |
| 0983 208 | p40          | N                                                         | N                                         |
| 0983 209 | p41          | N                                                         | N                                         |
| 0983 210 | p0           | N                                                         | N                                         |
| 0983 211 | p3           | N                                                         | N                                         |
| 0983 212 | p8           | N                                                         | N                                         |
| 0983 213 | p5           | N                                                         | N                                         |
| 0983 214 | p36          | N                                                         | N                                         |
| 0983 215 | p25          | N                                                         | N                                         |
| 0983 216 | p25          | N                                                         | N                                         |
| 0983 217 | p35          | N                                                         | N                                         |
| 0983 218 | p3           | N                                                         | N                                         |
| 0983 219 | p34          | N                                                         | N                                         |
| 0983 220 | p24          | N                                                         | N                                         |
| 0983 221 | p33          | N                                                         | N                                         |
| 0983 222 | p11          | N                                                         | N                                         |
| 0983 223 | p26          | N                                                         | N                                         |
| 0983 224 | p0           | N                                                         | N                                         |
| 0983 225 | p3           | N                                                         | N                                         |
| 0983 226 | p9           | N                                                         | N                                         |
| 0983 227 | p31          | N                                                         | N                                         |
| 0983 228 | n            | N                                                         | N                                         |
| 0983 229 | p12          | N                                                         | N                                         |
| 0983 230 | p32          | N                                                         | N                                         |
| 0983 232 | p6           | N                                                         | N                                         |
| 0983 233 | p14          | N                                                         | N                                         |
| 0983 234 | ff12         | N                                                         | N                                         |
| 0983 235 | ff24         | N                                                         | N                                         |
| 0983 236 | ff14         | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0983 237 | p24          | N                                                         | N                                         |
| 0983 238 | p25          | N                                                         | N                                         |
| 0983 239 | p33          | N                                                         | N                                         |
| 0983 240 | ff30         | N                                                         | N                                         |
| 0983 241 | p34          | N                                                         | N                                         |
| 0983 242 | ff11         | N                                                         | N                                         |
| 0983 243 | p35          | N                                                         | N                                         |
| 0983 244 | ff2          | N                                                         | N                                         |
| 0983 245 | p36          | N                                                         | N                                         |
| 0983 246 | ff20         | N                                                         | N                                         |
| 0983 247 | ff19         | N                                                         | N                                         |
| 0983 248 | ff18         | N                                                         | N                                         |
| 0983 249 | ff6          | N                                                         | N                                         |
| 0983 250 | mm2          | N                                                         | N                                         |
| 0983 251 | mm7          | N                                                         | N                                         |
| 0983 252 | mm6          | N                                                         | N                                         |
| 0983 253 | ff1          | N                                                         | N                                         |
| 0983 254 | mm5          | N                                                         | N                                         |
| 0983 255 | g1           | N                                                         | N                                         |
| 0983 256 | p18          | N                                                         | N                                         |
| 0983 257 | p7           | N                                                         | N                                         |
| 0983 258 | p27          | N                                                         | N                                         |
| 0983 259 | p17          | N                                                         | N                                         |
| 0983 260 | p30          | N                                                         | N                                         |
| 0983 261 | p5           | N                                                         | N                                         |
| 0983 262 | p2           | N                                                         | N                                         |
| 0983 263 | p4           | N                                                         | N                                         |
| 0983 264 | p1           | N                                                         | N                                         |
| 0983 265 | p16          | N                                                         | N                                         |
| 0983 266 | p28          | N                                                         | N                                         |
| 0983 267 | p15          | N                                                         | N                                         |
| 0983 269 | p10          | N                                                         | N                                         |
| 0983 270 | p19          | N                                                         | N                                         |
| 0983 271 | p8           | N                                                         | N                                         |
| 0983 272 | p20          | N                                                         | N                                         |
| 0983 273 | p21          | N                                                         | N                                         |
| 0983 274 | p22          | N                                                         | N                                         |
| 0983 275 | p23          | N                                                         | N                                         |
| 0983 276 | ff25         | N                                                         | N                                         |
| 0983 277 | ff26         | N                                                         | N                                         |
| 0983 278 | ff27         | N                                                         | N                                         |
| 0983 279 | ff21         | N                                                         | N                                         |
| 0983 280 | ff13         | N                                                         | N                                         |
| 0983 281 | ff0          | N                                                         | N                                         |
| 0983 282 | ff16         | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0983 283 | mm1          | N                                                         | N                                         |
| 0983 284 | ff17         | N                                                         | N                                         |
| 0983 285 | p11          | N                                                         | N                                         |
| 0983 286 | p26          | N                                                         | N                                         |
| 0983 287 | p9           | N                                                         | N                                         |
| 0983 288 | p31          | N                                                         | N                                         |
| 0983 289 | n            | N                                                         | N                                         |
| 0983 290 | p12          | N                                                         | N                                         |
| 0983 291 | p32          | N                                                         | N                                         |
| 0983 292 | p13          | N                                                         | N                                         |
| 0983 293 | p6           | N                                                         | N                                         |
| 0983 294 | p14          | N                                                         | N                                         |
| 0983 295 | p10          | N                                                         | N                                         |
| 0983 296 | p28          | N                                                         | N                                         |
| 0983 297 | p15          | N                                                         | N                                         |
| 0983 298 | m            | N                                                         | N                                         |
| 0983 299 | p16          | N                                                         | N                                         |
| 0983 300 | p19          | N                                                         | N                                         |
| 0983 301 | p8           | N                                                         | N                                         |
| 0983 302 | p20          | N                                                         | N                                         |
| 0983 303 | p21          | N                                                         | N                                         |
| 0983 304 | p22          | N                                                         | N                                         |
| 0983 305 | p23          | N                                                         | N                                         |
| 0983 306 | ff25         | N                                                         | N                                         |
| 0983 307 | ff26         | N                                                         | N                                         |
| 0983 308 | ff27         | N                                                         | N                                         |
| 0983 309 | ff21         | N                                                         | N                                         |
| 0983 310 | ff13         | N                                                         | N                                         |
| 0983 311 | ff0          | N                                                         | N                                         |
| 0983 312 | ff16         | N                                                         | N                                         |
| 0983 313 | mm1          | N                                                         | N                                         |
| 0983 314 | ff17         | N                                                         | N                                         |
| 0983 315 | ff14         | N                                                         | N                                         |
| 0983 316 | ff24         | N                                                         | N                                         |
| 0983 317 | ff12         | N                                                         | N                                         |
| 0983 318 | ff30         | N                                                         | N                                         |
| 0983 319 | ff11         | N                                                         | N                                         |
| 0983 320 | ff2          | N                                                         | N                                         |
| 0983 321 | ff20         | N                                                         | N                                         |
| 0983 322 | ff19         | N                                                         | N                                         |
| 0983 323 | ff18         | N                                                         | N                                         |
| 0983 324 | ff6          | N                                                         | N                                         |
| 0983 325 | mm2          | N                                                         | N                                         |
| 0983 326 | mm7          | N                                                         | N                                         |
| 0983 327 | mm6          | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0983 328 | ff1          | N                                                         | N                                         |
| 0983 329 | mm5          | N                                                         | N                                         |
| 0983 329 | mm5          | N                                                         | N                                         |
| 0983 330 | p1           | N                                                         | N                                         |
| 0983 331 | p4           | N                                                         | N                                         |
| 0983 332 | p2           | N                                                         | N                                         |
| 0983 333 | p5           | N                                                         | N                                         |
| 0983 334 | p30          | N                                                         | N                                         |
| 0983 335 | p17          | N                                                         | N                                         |
| 0983 336 | p27          | N                                                         | N                                         |
| 0983 337 | p7           | N                                                         | N                                         |
| 0983 338 | p18          | N                                                         | N                                         |
| 0983 339 | g1           | N                                                         | N                                         |
| 0983 340 | ff12         | N                                                         | N                                         |
| 0983 341 | ff24         | N                                                         | N                                         |
| 0983 342 | ff14         | N                                                         | N                                         |
| 0983 343 | p24          | N                                                         | N                                         |
| 0983 344 | p25          | N                                                         | N                                         |
| 0983 345 | p33          | N                                                         | N                                         |
| 0983 346 | p11          | N                                                         | N                                         |
| 0983 347 | p26          | N                                                         | N                                         |
| 0983 348 | p0           | N                                                         | N                                         |
| 0983 349 | p3           | N                                                         | N                                         |
| 0983 350 | p9           | N                                                         | N                                         |
| 0983 351 | p31          | N                                                         | N                                         |
| 0983 352 | n            | N                                                         | N                                         |
| 0983 353 | p12          | N                                                         | N                                         |
| 0983 354 | p32          | N                                                         | N                                         |
| 0983 356 | p6           | N                                                         | N                                         |
| 0983 357 | p14          | N                                                         | N                                         |
| 0983 358 | p19          | N                                                         | N                                         |
| 0983 359 | p8           | N                                                         | N                                         |
| 0983 360 | p20          | N                                                         | N                                         |
| 0983 361 | p21          | N                                                         | N                                         |
| 0983 362 | p22          | N                                                         | N                                         |
| 0983 363 | p23          | N                                                         | N                                         |
| 0983 364 | ff25         | N                                                         | N                                         |
| 0983 365 | ff26         | N                                                         | N                                         |
| 0983 366 | ff27         | N                                                         | N                                         |
| 0983 367 | ff21         | N                                                         | N                                         |
| 0983 368 | ff13         | N                                                         | N                                         |
| 0983 369 | ff0          | N                                                         | N                                         |
| 0983 370 | ff16         | N                                                         | N                                         |
| 0983 371 | mm1          | N                                                         | N                                         |
| 0983 372 | ff17         | N                                                         | N                                         |

The price of calls to Specialised Numbers from BT Fixed Lines

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0983 373 | p10          | N                                                         | N                                         |
| 0983 375 | p15          | N                                                         | N                                         |
| 0983 376 | p28          | N                                                         | N                                         |
| 0983 377 | p16          | N                                                         | N                                         |
| 0983 378 | p1           | N                                                         | N                                         |
| 0983 379 | p4           | N                                                         | N                                         |
| 0983 380 | p2           | N                                                         | N                                         |
| 0983 381 | p5           | N                                                         | N                                         |
| 0983 382 | p30          | N                                                         | N                                         |
| 0983 383 | p17          | N                                                         | N                                         |
| 0983 384 | p27          | N                                                         | N                                         |
| 0983 385 | p7           | N                                                         | N                                         |
| 0983 386 | p18          | N                                                         | N                                         |
| 0983 387 | g1           | N                                                         | N                                         |
| 0983 388 | mm5          | N                                                         | N                                         |
| 0983 389 | ff1          | N                                                         | N                                         |
| 0983 390 | mm6          | N                                                         | N                                         |
| 0983 391 | mm7          | N                                                         | N                                         |
| 0983 392 | mm2          | N                                                         | N                                         |
| 0983 393 | ff6          | N                                                         | N                                         |
| 0983 394 | ff18         | N                                                         | N                                         |
| 0983 395 | ff19         | N                                                         | N                                         |
| 0983 396 | ff20         | N                                                         | N                                         |
| 0983 397 | p36          | N                                                         | N                                         |
| 0983 398 | ff2          | N                                                         | N                                         |
| 0983 399 | p35          | N                                                         | N                                         |
| 0983 400 | ff11         | N                                                         | N                                         |
| 0983 401 | p34          | N                                                         | N                                         |
| 0983 402 | ff30         | N                                                         | N                                         |
| 0983 403 | p3           | N                                                         | N                                         |
| 0983 404 | p0           | N                                                         | N                                         |
| 0983 405 | p5           | N                                                         | N                                         |
| 0983 406 | ff13         | N                                                         | N                                         |
| 0983 407 | ff21         | N                                                         | N                                         |
| 0983 408 | ff2          | N                                                         | N                                         |
| 0983 409 | p17          | N                                                         | N                                         |
| 0983 410 | p35          | N                                                         | N                                         |
| 0983 411 | ff20         | N                                                         | N                                         |
| 0983 412 | ff18         | N                                                         | N                                         |
| 0983 413 | mm7          | N                                                         | N                                         |
| 0983 414 | mm6          | N                                                         | N                                         |
| 0983 415 | mm2          | N                                                         | N                                         |
| 0983 416 | mm5          | N                                                         | N                                         |
| 0983 417 | mm1          | N                                                         | N                                         |
| 0983 418 | p31          | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0983 419 | ff0          | N                                                         | N                                         |
| 0983 420 | ff27         | N                                                         | N                                         |
| 0983 421 | ff26         | N                                                         | N                                         |
| 0983 422 | ff26         | N                                                         | N                                         |
| 0983 423 | ff24         | N                                                         | N                                         |
| 0983 424 | ff30         | N                                                         | N                                         |
| 0983 425 | p34          | N                                                         | N                                         |
| 0983 426 | p27          | N                                                         | N                                         |
| 0983 427 | ff0          | N                                                         | N                                         |
| 0983 428 | p9           | N                                                         | N                                         |
| 0983 429 | p42          | N                                                         | N                                         |
| 0983 430 | g3           | N                                                         | N                                         |
| 0983 431 | p31          | N                                                         | N                                         |
| 0983 432 | ff16         | N                                                         | N                                         |
| 0983 433 | mm1          | N                                                         | N                                         |
| 0983 434 | mm4          | N                                                         | N                                         |
| 0983 435 | p12          | N                                                         | N                                         |
| 0983 436 | p32          | N                                                         | N                                         |
| 0983 437 | ff17         | N                                                         | N                                         |
| 0983 438 | mm5          | N                                                         | N                                         |
| 0983 439 | p13          | N                                                         | N                                         |
| 0983 440 | ff1          | N                                                         | N                                         |
| 0983 441 | mm6          | N                                                         | N                                         |
| 0983 442 | mm7          | N                                                         | N                                         |
| 0983 443 | mm2          | N                                                         | N                                         |
| 0983 444 | p6           | N                                                         | N                                         |
| 0983 445 | p29          | N                                                         | N                                         |
| 0983 446 | ff6          | N                                                         | N                                         |
| 0983 447 | p14          | N                                                         | N                                         |
| 0983 448 | ff18         | N                                                         | N                                         |
| 0983 449 | p10          | N                                                         | N                                         |
| 0983 450 | p28          | N                                                         | N                                         |
| 0983 451 | ff19         | N                                                         | N                                         |
| 0983 452 | p15          | N                                                         | N                                         |
| 0983 453 | m            | N                                                         | N                                         |
| 0983 454 | ff20         | N                                                         | N                                         |
| 0983 455 | p36          | N                                                         | N                                         |
| 0983 456 | p16          | N                                                         | N                                         |
| 0983 457 | p1           | N                                                         | N                                         |
| 0983 458 | p4           | N                                                         | N                                         |
| 0983 459 | p2           | N                                                         | N                                         |
| 0983 460 | ff2          | N                                                         | N                                         |
| 0983 461 | p35          | N                                                         | N                                         |
| 0983 462 | mm3          | N                                                         | N                                         |
| 0983 463 | p5           | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0983 464 | p30          | N                                                         | N                                         |
| 0983 465 | p17          | N                                                         | N                                         |
| 0983 466 | ff11         | N                                                         | N                                         |
| 0983 467 | p34          | N                                                         | N                                         |
| 0983 468 | p7           | N                                                         | N                                         |
| 0983 469 | p18          | N                                                         | N                                         |
| 0983 470 | ff30         | N                                                         | N                                         |
| 0983 471 | p19          | N                                                         | N                                         |
| 0983 472 | ff12         | N                                                         | N                                         |
| 0983 473 | p8           | N                                                         | N                                         |
| 0983 474 | ff24         | N                                                         | N                                         |
| 0983 475 | p22          | N                                                         | N                                         |
| 0983 476 | p23          | N                                                         | N                                         |
| 0983 478 | ff13         | N                                                         | N                                         |
| 0983 479 | p3           | N                                                         | N                                         |
| 0983 480 | p24          | N                                                         | N                                         |
| 0983 481 | ff25         | N                                                         | N                                         |
| 0983 482 | p25          | N                                                         | N                                         |
| 0983 483 | ff26         | N                                                         | N                                         |
| 0983 484 | p33          | N                                                         | N                                         |
| 0983 485 | ff27         | N                                                         | N                                         |
| 0983 486 | p11          | N                                                         | N                                         |
| 0983 487 | p26          | N                                                         | N                                         |
| 0983 488 | ff21         | N                                                         | N                                         |
| 0983 491 | p12          | N                                                         | N                                         |
| 0983 492 | p32          | N                                                         | N                                         |
| 0983 493 | ff17         | N                                                         | N                                         |
| 0983 495 | p13          | N                                                         | N                                         |
| 0983 496 | ff1          | N                                                         | N                                         |
| 0983 499 | p6           | N                                                         | N                                         |
| 0983 500 | p29          | N                                                         | N                                         |
| 0983 501 | ff6          | N                                                         | N                                         |
| 0983 502 | p14          | N                                                         | N                                         |
| 0983 503 | ff18         | N                                                         | N                                         |
| 0983 505 | p41          | N                                                         | N                                         |
| 0983 506 | ff0          | N                                                         | N                                         |
| 0983 507 | p9           | N                                                         | N                                         |
| 0983 510 | p31          | N                                                         | N                                         |
| 0983 511 | ff16         | N                                                         | N                                         |
| 0983 513 | p10          | N                                                         | N                                         |
| 0983 514 | p28          | N                                                         | N                                         |
| 0983 515 | ff19         | N                                                         | N                                         |
| 0983 516 | p15          | N                                                         | N                                         |
| 0983 517 | m            | N                                                         | N                                         |
| 0983 518 | ff20         | N                                                         | N                                         |

| Code     | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 0983 519 | p36          | N                                                         | N                                         |
| 0983 520 | p16          | N                                                         | N                                         |
| 0983 521 | p1           | N                                                         | N                                         |
| 0983 522 | p4           | N                                                         | N                                         |
| 0983 523 | p2           | N                                                         | N                                         |
| 0983 524 | ff2          | N                                                         | N                                         |
| 0983 525 | p35          | N                                                         | N                                         |
| 0983 527 | p5           | N                                                         | N                                         |
| 0983 528 | p30          | N                                                         | N                                         |
| 0983 529 | p17          | N                                                         | N                                         |
| 0983 530 | ff11         | N                                                         | N                                         |
| 0983 531 | p34          | N                                                         | N                                         |
| 0983 532 | p7           | N                                                         | N                                         |
| 0983 533 | p18          | N                                                         | N                                         |
| 0983 534 | ff30         | N                                                         | N                                         |
| 0983 535 | p19          | N                                                         | N                                         |
| 0983 536 | ff12         | N                                                         | N                                         |
| 0983 537 | p8           | N                                                         | N                                         |
| 0983 538 | ff24         | N                                                         | N                                         |
| 0983 539 | p20          | N                                                         | N                                         |
| 0983 540 | p21          | N                                                         | N                                         |
| 0983 541 | ff32         | N                                                         | N                                         |
| 0983 542 | ff14         | N                                                         | N                                         |
| 0983 543 | p15          | N                                                         | N                                         |
| 0983 544 | p7           | N                                                         | N                                         |
| 0983 545 | p25          | N                                                         | N                                         |
| 0983 546 | p3           | N                                                         | N                                         |
| 0983 547 | m            | N                                                         | N                                         |
| 0983 548 | p10          | N                                                         | N                                         |
| 0983 549 | ff21         | N                                                         | N                                         |
| 0983 550 | p25          | N                                                         | N                                         |
| 0983 551 | ff13         | N                                                         | N                                         |
| 0983 552 | p22          | N                                                         | N                                         |
| 0983 553 | ff14         | N                                                         | N                                         |
| 0983 554 | p8           | N                                                         | N                                         |
| 0983 555 | ff12         | N                                                         | N                                         |
| 0983 556 | ff11         | N                                                         | N                                         |
| 0983 557 | p7           | N                                                         | N                                         |
| 0983 558 | p5           | N                                                         | N                                         |
| 0983 559 | ff2          | N                                                         | N                                         |
| 0983 560 | p6           | N                                                         | N                                         |
| 0983 561 | ff1          | N                                                         | N                                         |
| 0983 566 | p10          | N                                                         | N                                         |
| 0983 585 | p43          | N                                                         | N                                         |
| 0983 589 | p10          | N                                                         | N                                         |

| Code    | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|---------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 118 000 | dq33         | N                                                         | N                                         |
| 118 001 | dq30         | N                                                         | N                                         |
| 118 003 | dq85         | N                                                         | N                                         |
| 118 004 | dq51         | N                                                         | N                                         |
| 118 005 | dq94         | N                                                         | N                                         |
| 118 006 | dq94         | N                                                         | N                                         |
| 118 007 | dq85         | N                                                         | N                                         |
| 118 008 | dq28         | N                                                         | N                                         |
| 118 009 | dq17         | N                                                         | N                                         |
| 118 013 | dq28         | N                                                         | N                                         |
| 118 017 | dq72         | N                                                         | N                                         |
| 118 018 | dq94         | N                                                         | N                                         |
| 118 020 | dq91         | N                                                         | N                                         |
| 118 022 | dq72         | N                                                         | N                                         |
| 118 025 | dq66         | N                                                         | N                                         |
| 118 031 | dq72         | N                                                         | N                                         |
| 118 033 | dq28         | N                                                         | N                                         |
| 118 035 | dq21         | N                                                         | N                                         |
| 118 039 | dq72         | N                                                         | N                                         |
| 118 040 | dq65         | N                                                         | N                                         |
| 118 044 | dq65         | N                                                         | N                                         |
| 118 045 | dq79         | N                                                         | N                                         |
| 118 050 | dq16         | N                                                         | N                                         |
| 118 055 | dq72         | N                                                         | N                                         |
| 118 058 | dq72         | N                                                         | N                                         |
| 118 059 | dq72         | N                                                         | N                                         |
| 118 060 | dq12         | N                                                         | N                                         |
| 118 077 | dq16         | N                                                         | N                                         |
| 118 080 | dq49         | N                                                         | N                                         |
| 118 081 | dq72         | N                                                         | N                                         |
| 118 090 | dq10         | N                                                         | N                                         |
| 118 097 | dq82         | N                                                         | N                                         |
| 118 098 | dq83         | N                                                         | N                                         |
| 118 099 | dq80         | N                                                         | N                                         |
| 118 101 | dq71         | N                                                         | N                                         |
| 118 102 | dq28         | N                                                         | N                                         |
| 118 103 | dq7          | N                                                         | N                                         |
| 118 104 | dq12         | N                                                         | N                                         |
| 118 105 | dq69         | N                                                         | N                                         |
| 118 106 | dq69         | N                                                         | N                                         |
| 118 108 | dq21         | N                                                         | N                                         |
| 118 110 | dq65         | N                                                         | N                                         |
| 118 111 | dq70         | N                                                         | N                                         |
| 118 113 | dq16         | N                                                         | N                                         |
| 118 114 | dq84         | N                                                         | N                                         |

| Code                 | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|----------------------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 118 115              | dq65         | N                                                         | N                                         |
| 118 117              | dq27         | N                                                         | N                                         |
| 118 118              | dq109        | N                                                         | N                                         |
| 118 119              | dq26         | N                                                         | N                                         |
| 118 120              | dq47         | N                                                         | N                                         |
| 118 122              | dq65         | N                                                         | N                                         |
| 118 124              | dq28         | N                                                         | N                                         |
| 118 125              | dq12         | N                                                         | N                                         |
| 118 126              | dq65         | N                                                         | N                                         |
| 118 127              | dq65         | N                                                         | N                                         |
| 118 128              | dq16         | N                                                         | N                                         |
| 118 129              | dq69         | N                                                         | N                                         |
| 118 131              | dq65         | N                                                         | N                                         |
| 118 133              | dq65         | N                                                         | N                                         |
| 118 136              | dq16         | N                                                         | N                                         |
| 118 138              | dq16         | N                                                         | N                                         |
| 118 140              | dq59         | N                                                         | N                                         |
| 118 141* See page 61 | dq43         | N                                                         | N                                         |
| 118 144              | dq65         | N                                                         | N                                         |
| 118 146              | dq69         | N                                                         | N                                         |
| 118 147              | dq68         | N                                                         | N                                         |
| 118 148              | dq65         | N                                                         | N                                         |
| 118 149              | dq65         | N                                                         | N                                         |
| 118 158              | dq25         | N                                                         | N                                         |
| 118 160              | dq36         | N                                                         | N                                         |
| 118 164              | dq69         | N                                                         | N                                         |
| 118 166              | dq72         | N                                                         | N                                         |
| 118 170              | dq55         | N                                                         | N                                         |
| 118 171              | dq12         | N                                                         | N                                         |
| 118 172              | dq16         | N                                                         | N                                         |
| 118 174              | dq65         | N                                                         | N                                         |
| 118 177              | dq12         | N                                                         | N                                         |
| 118 178              | dq53         | N                                                         | N                                         |
| 118 180              | dq84         | N                                                         | N                                         |
| 118 181              | dq94         | N                                                         | N                                         |
| 118 182              | dq79         | N                                                         | N                                         |
| 118 183              | dq28         | N                                                         | N                                         |
| 118 184              | dq7          | N                                                         | N                                         |
| 118 185              | dq7          | N                                                         | N                                         |
| 118 187              | dq49         | N                                                         | N                                         |
| 118 188              | dq65         | N                                                         | N                                         |
| 118 189              | dq17         | N                                                         | N                                         |
| 118 190              | dq85         | N                                                         | N                                         |
| 118 194              | dq65         | N                                                         | N                                         |
| 118 199              | dq80         | N                                                         | N                                         |

The price of calls to Specialised Numbers from BT Fixed Lines

| Code    | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|---------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 118 200 | dq65         | N                                                         | N                                         |
| 118 201 | dq93         | N                                                         | N                                         |
| 118 202 | dq17         | N                                                         | N                                         |
| 118 210 | dq11         | N                                                         | N                                         |
| 118 211 | dq12         | N                                                         | N                                         |
| 118 212 | dq86         | N                                                         | N                                         |
| 118 214 | dq43         | N                                                         | N                                         |
| 118 218 | dq26         | N                                                         | N                                         |
| 118 220 | dq17         | N                                                         | N                                         |
| 118 221 | dq28         | N                                                         | N                                         |
| 118 222 | dq8          | N                                                         | N                                         |
| 118 223 | dq12         | N                                                         | N                                         |
| 118 225 | dq17         | N                                                         | N                                         |
| 118 226 | dq57         | N                                                         | N                                         |
| 118 227 | dq88         | N                                                         | N                                         |
| 118 228 | dq72         | N                                                         | N                                         |
| 118 229 | dq81         | N                                                         | N                                         |
| 118 232 | dq16         | N                                                         | N                                         |
| 118 234 | dq27         | N                                                         | N                                         |
| 118 235 | dq17         | N                                                         | N                                         |
| 118 240 | dq25         | N                                                         | N                                         |
| 118 241 | dq88         | N                                                         | N                                         |
| 118 242 | dq37         | N                                                         | N                                         |
| 118 246 | dq27         | N                                                         | N                                         |
| 118 247 | dq91         | N                                                         | N                                         |
| 118 248 | dq91         | N                                                         | N                                         |
| 118 252 | dq30         | N                                                         | N                                         |
| 118 255 | dq65         | N                                                         | N                                         |
| 118 260 | dq43         | N                                                         | N                                         |
| 118 262 | dq42         | N                                                         | N                                         |
| 118 275 | dq88         | N                                                         | N                                         |
| 118 277 | dq90         | N                                                         | N                                         |
| 118 278 | dq72         | N                                                         | N                                         |
| 118 283 | dq12         | N                                                         | N                                         |
| 118 287 | dq53         | N                                                         | N                                         |
| 118 288 | dq74         | N                                                         | N                                         |
| 118 298 | dq72         | N                                                         | N                                         |
| 118 300 | dq17         | N                                                         | N                                         |
| 118 301 | dq68         | N                                                         | N                                         |
| 118 308 | dq15         | N                                                         | N                                         |
| 118 310 | dq17         | N                                                         | N                                         |
| 118 311 | dq9          | N                                                         | N                                         |
| 118 312 | dq16         | N                                                         | N                                         |
| 118 313 | dq22         | N                                                         | N                                         |
| 118 318 | dq26         | N                                                         | N                                         |

| Code    | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|---------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 118 321 | dq16         | N                                                         | N                                         |
| 118 322 | dq12         | N                                                         | N                                         |
| 118 323 | dq28         | N                                                         | N                                         |
| 118 328 | dq88         | N                                                         | N                                         |
| 118 328 | dq91         | N                                                         | N                                         |
| 118 331 | dq86         | N                                                         | N                                         |
| 118 332 | dq17         | N                                                         | N                                         |
| 118 333 | dq48         | N                                                         | N                                         |
| 118 334 | dq16         | N                                                         | N                                         |
| 118 338 | dq26         | N                                                         | N                                         |
| 118 339 | dq82         | N                                                         | N                                         |
| 118 343 | dq30         | N                                                         | N                                         |
| 118 345 | dq13         | N                                                         | N                                         |
| 118 348 | dq72         | N                                                         | N                                         |
| 118 350 | dq16         | N                                                         | N                                         |
| 118 354 | dq16         | N                                                         | N                                         |
| 118 355 | dq68         | N                                                         | N                                         |
| 118 357 | dq42         | N                                                         | N                                         |
| 118 358 | dq72         | N                                                         | N                                         |
| 118 359 | dq88         | N                                                         | N                                         |
| 118 360 | dq88         | N                                                         | N                                         |
| 118 362 | dq49         | N                                                         | N                                         |
| 118 363 | dq72         | N                                                         | N                                         |
| 118 364 | dq22         | N                                                         | N                                         |
| 118 365 | dq49         | N                                                         | N                                         |
| 118 366 | dq15         | N                                                         | N                                         |
| 118 369 | dq12         | N                                                         | N                                         |
| 118 373 | dq16         | N                                                         | N                                         |
| 118 374 | dq26         | N                                                         | N                                         |
| 118 375 | dq8          | N                                                         | N                                         |
| 118 376 | dq47         | N                                                         | N                                         |
| 118 383 | dq17         | N                                                         | N                                         |
| 118 386 | dq49         | N                                                         | N                                         |
| 118 390 | dq50         | N                                                         | N                                         |
| 118 391 | dq7          | N                                                         | N                                         |
| 118 392 | dq49         | N                                                         | N                                         |
| 118 393 | dq72         | N                                                         | N                                         |
| 118 400 | dq27         | N                                                         | N                                         |
| 118 402 | dq102        | N                                                         | N                                         |
| 118 404 | dq106        | N                                                         | N                                         |
| 118 408 | dq12         | N                                                         | N                                         |
| 118 411 | dq12         | N                                                         | N                                         |
| 118 412 | dq47         | N                                                         | N                                         |
| 118 414 | dq28         | N                                                         | N                                         |
| 118 415 | dq68         | N                                                         | N                                         |

| Code      | Type of Call       | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|-----------|--------------------|-----------------------------------------------------------|-------------------------------------------|
| 118 424   | dq28               | N                                                         | N                                         |
| 118 425   | dq26               | N                                                         | N                                         |
| 118 426   | dq21               | N                                                         | N                                         |
| 118 427   | dq12               | N                                                         | N                                         |
| 118 429   | dq5                | N                                                         | N                                         |
| 118 432   | dq40               | N                                                         | N                                         |
| 118 438   | dq28               | N                                                         | N                                         |
| 118 440   | dq68               | N                                                         | N                                         |
| 118 441   | dq91               | N                                                         | N                                         |
| 118 442   | dq88               | N                                                         | N                                         |
| 118 444   | dq58               | N                                                         | N                                         |
| 118 448   | dq42               | N                                                         | N                                         |
| 118 449   | dq83               | N                                                         | N                                         |
| 118 451   | dq5                | N                                                         | N                                         |
| 118 452   | dq28               | N                                                         | N                                         |
| 118 453   | dq67               | N                                                         | N                                         |
| 118 454   | dq12               | N                                                         | N                                         |
| 118 454   | dq12               | N                                                         | N                                         |
| 118 455   | dq16               | N                                                         | N                                         |
| 118 458   | dq72               | N                                                         | N                                         |
| 118 467   | dq49               | N                                                         | N                                         |
| 118 468   | dq49               | N                                                         | N                                         |
| 118 469   | dq72               | N                                                         | N                                         |
| 118 474   | dq5                | N                                                         | N                                         |
| 118 480   | dq90               | N                                                         | N                                         |
| 118 485   | dq23               | N                                                         | N                                         |
| 118 489   | dq5                | N                                                         | N                                         |
| 118 499   | dq28               | N                                                         | N                                         |
| 118 500   | dq106              | N                                                         | N                                         |
| 118 501   | dq51               | N                                                         | N                                         |
| 118 502   | dq51               | N                                                         | N                                         |
| 118 503   | dq51               | N                                                         | N                                         |
| 118 504   | dq51               | N                                                         | N                                         |
| 118 505** | <i>See page 61</i> | dq97                                                      | N                                         |
| 118 506   | dq51               | N                                                         | N                                         |
| 118 507   | dq51               | N                                                         | N                                         |
| 118 508   | dq71               | N                                                         | N                                         |
| 118 509   | dq69               | N                                                         | N                                         |
| 118 510   | dq17               | N                                                         | N                                         |
| 118 511   | dq16               | N                                                         | N                                         |
| 118 515   | dq72               | N                                                         | N                                         |
| 118 518   | dq16               | N                                                         | N                                         |
| 118 520   | dq68               | N                                                         | N                                         |
| 118 522   | dq27               | N                                                         | N                                         |
| 118 526   | dq88               | N                                                         | N                                         |

| Code    | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|---------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 118 528 | dq72         | N                                                         | N                                         |
| 118 529 | dq49         | N                                                         | N                                         |
| 118 543 | dq26         | N                                                         | N                                         |
| 118 544 | dq65         | N                                                         | N                                         |
| 118 545 | dq6          | N                                                         | N                                         |
| 118 547 | dq65         | N                                                         | N                                         |
| 118 548 | dq51         | N                                                         | N                                         |
| 118 550 | dq30         | N                                                         | N                                         |
| 118 551 | dq88         | N                                                         | N                                         |
| 118 553 | dq21         | N                                                         | N                                         |
| 118 555 | dq65         | N                                                         | N                                         |
| 118 558 | dq22         | N                                                         | N                                         |
| 118 559 | dq79         | N                                                         | N                                         |
| 118 560 | dq80         | N                                                         | N                                         |
| 118 561 | dq79         | N                                                         | N                                         |
| 118 567 | dq25         | N                                                         | N                                         |
| 118 568 | dq11         | N                                                         | N                                         |
| 118 575 | dq69         | N                                                         | N                                         |
| 118 577 | dq65         | N                                                         | N                                         |
| 118 580 | dq30         | N                                                         | N                                         |
| 118 583 | dq69         | N                                                         | N                                         |
| 118 585 | dq17         | N                                                         | N                                         |
| 118 586 | dq65         | N                                                         | N                                         |
| 118 588 | dq28         | N                                                         | N                                         |
| 118 590 | dq65         | N                                                         | N                                         |
| 118 592 | dq17         | N                                                         | N                                         |
| 118 595 | dq25         | N                                                         | N                                         |
| 118 598 | dq72         | N                                                         | N                                         |
| 118 599 | dq17         | N                                                         | N                                         |
| 118 600 | dq71         | N                                                         | N                                         |
| 118 606 | dq91         | N                                                         | N                                         |
| 118 613 | dq16         | N                                                         | N                                         |
| 118 614 | dq12         | N                                                         | N                                         |
| 118 626 | dq28         | N                                                         | N                                         |
| 118 628 | dq90         | N                                                         | N                                         |
| 118 629 | dq72         | N                                                         | N                                         |
| 118 632 | dq27         | N                                                         | N                                         |
| 118 633 | dq65         | N                                                         | N                                         |
| 118 634 | dq8          | N                                                         | N                                         |
| 118 639 | dq49         | N                                                         | N                                         |
| 118 644 | dq69         | N                                                         | N                                         |
| 118 647 | dq51         | N                                                         | N                                         |
| 118 648 | dq72         | N                                                         | N                                         |
| 118 661 | dq111        | N                                                         | N                                         |
| 118 666 | dq28         | N                                                         | N                                         |

| Code       | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|------------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 118 667    | dq51         | N                                                         | N                                         |
| 118 675    | dq17         | N                                                         | N                                         |
| 118 678    | dq28         | N                                                         | N                                         |
| 118 680    | dq81         | N                                                         | N                                         |
| 118 686    | dq88         | N                                                         | N                                         |
| 118 695    | dq27         | N                                                         | N                                         |
| 118 696    | dq46         | N                                                         | N                                         |
| 118 700    | dq17         | N                                                         | N                                         |
| 118 701    | dq21         | N                                                         | N                                         |
| 118 707*** | See page 61  | N                                                         | N                                         |
| 118 708    | dq72         | N                                                         | N                                         |
| 118 712    | dq101        | N                                                         | N                                         |
| 118 722    | dq72         | N                                                         | N                                         |
| 118 723    | dq28         | N                                                         | N                                         |
| 118 724    | dq91         | N                                                         | N                                         |
| 118 725    | dq12         | N                                                         | N                                         |
| 118 726    | dq17         | N                                                         | N                                         |
| 118 733    | dq71         | N                                                         | N                                         |
| 118 737    | dq28         | N                                                         | N                                         |
| 118 738    | dq72         | N                                                         | N                                         |
| 118 739    | dq38         | N                                                         | N                                         |
| 118 742    | dq17         | N                                                         | N                                         |
| 118 743    | dq19         | N                                                         | N                                         |
| 118 744    | dq42         | N                                                         | N                                         |
| 118 747    | dq42         | N                                                         | N                                         |
| 118 750    | dq32         | N                                                         | N                                         |
| 118 751    | dq17         | N                                                         | N                                         |
| 118 759    | dq93         | N                                                         | N                                         |
| 118 764    | dq72         | N                                                         | N                                         |
| 118 770    | dq17         | N                                                         | N                                         |
| 118 772    | dq17         | N                                                         | N                                         |
| 118 773    | dq16         | N                                                         | N                                         |
| 118 774    | dq27         | N                                                         | N                                         |
| 118 775    | dq12         | N                                                         | N                                         |
| 118 775    | dq68         | N                                                         | N                                         |
| 118 777    | dq68         | N                                                         | N                                         |
| 118 783    | dq51         | N                                                         | N                                         |
| 118 786    | dq70         | N                                                         | N                                         |
| 118 788    | dq28         | N                                                         | N                                         |
| 118 789    | dq64         | N                                                         | N                                         |
| 118 795    | dq19         | N                                                         | N                                         |
| 118 799    | dq69         | N                                                         | N                                         |
| 118 800    | dq84         | N                                                         | N                                         |
| 118 801    | dq16         | N                                                         | N                                         |
| 118 802    | dq14         | N                                                         | N                                         |

| Code    | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|---------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 118 803 | dq83         | N                                                         | N                                         |
| 118 805 | dq83         | N                                                         | N                                         |
| 118 806 | dq27         | N                                                         | N                                         |
| 118 807 | dq65         | N                                                         | N                                         |
| 118 808 | dq94         | N                                                         | N                                         |
| 118 810 | dq79         | N                                                         | N                                         |
| 118 811 | dq110        | N                                                         | N                                         |
| 118 813 | dq17         | N                                                         | N                                         |
| 118 814 | dq79         | N                                                         | N                                         |
| 118 815 | dq28         | N                                                         | N                                         |
| 118 816 | dq12         | N                                                         | N                                         |
| 118 817 | dq21         | N                                                         | N                                         |
| 118 818 | dq65         | N                                                         | N                                         |
| 118 819 | dq65         | N                                                         | N                                         |
| 118 821 | dq17         | N                                                         | N                                         |
| 118 825 | dq37         | N                                                         | N                                         |
| 118 826 | dq28         | N                                                         | N                                         |
| 118 827 | dq65         | N                                                         | N                                         |
| 118 828 | dq10         | N                                                         | N                                         |
| 118 829 | dq72         | N                                                         | N                                         |
| 118 830 | dq12         | N                                                         | N                                         |
| 118 831 | dq17         | N                                                         | N                                         |
| 118 833 | dq28         | N                                                         | N                                         |
| 118 838 | dq60         | N                                                         | N                                         |
| 118 840 | dq12         | N                                                         | N                                         |
| 118 841 | dq16         | N                                                         | N                                         |
| 118 842 | dq12         | N                                                         | N                                         |
| 118 844 | dq69         | N                                                         | N                                         |
| 118 845 | dq30         | N                                                         | N                                         |
| 118 846 | dq49         | N                                                         | N                                         |
| 118 847 | dq51         | N                                                         | N                                         |
| 118 850 | dq17         | N                                                         | N                                         |
| 118 851 | dq17         | N                                                         | N                                         |
| 118 855 | dq17         | N                                                         | N                                         |
| 118 856 | dq30         | N                                                         | N                                         |
| 118 858 | dq9          | N                                                         | N                                         |
| 118 861 | dq19         | N                                                         | N                                         |
| 118 864 | dq16         | N                                                         | N                                         |
| 118 865 | dq17         | N                                                         | N                                         |
| 118 866 | dq30         | N                                                         | N                                         |
| 118 868 | dq26         | N                                                         | N                                         |
| 118 869 | dq42         | N                                                         | N                                         |
| 118 872 | dq23         | N                                                         | N                                         |
| 118 873 | dq69         | N                                                         | N                                         |
| 118 875 | dq51         | N                                                         | N                                         |

## The price of calls to Specialised Numbers from BT Fixed Lines

| Code    | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|---------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 118 876 | dq29         | N                                                         | N                                         |
| 118 877 | dq54         | N                                                         | N                                         |
| 118 878 | dq84         | N                                                         | N                                         |
| 118 879 | dq28         | N                                                         | N                                         |
| 118 880 | dq22         | N                                                         | N                                         |
| 118 883 | dq9          | N                                                         | N                                         |
| 118 885 | dq22         | N                                                         | N                                         |
| 118 886 | dq38         | N                                                         | N                                         |
| 118 888 | dq108        | N                                                         | N                                         |
| 118 888 | dq108        | N                                                         | N                                         |
| 118 889 | dq51         | N                                                         | N                                         |
| 118 891 | dq29         | N                                                         | N                                         |
| 118 897 | dq16         | N                                                         | N                                         |
| 118 898 | dq12         | N                                                         | N                                         |
| 118 899 | dq100        | N                                                         | N                                         |
| 118 900 | dq86         | N                                                         | N                                         |
| 118 901 | dq28         | N                                                         | N                                         |
| 118 902 | dq72         | N                                                         | N                                         |
| 118 905 | dq51         | N                                                         | N                                         |
| 118 908 | dq72         | N                                                         | N                                         |
| 118 911 | dq86         | N                                                         | N                                         |
| 118 918 | dq72         | N                                                         | N                                         |
| 118 927 | dq88         | N                                                         | N                                         |
| 118 929 | dq72         | N                                                         | N                                         |
| 118 932 | dq88         | N                                                         | N                                         |
| 118 940 | dq22         | N                                                         | N                                         |
| 118 942 | dq65         | N                                                         | N                                         |
| 118 944 | dq68         | N                                                         | N                                         |
| 118 948 | dq72         | N                                                         | N                                         |
| 118 949 | dq88         | N                                                         | N                                         |
| 118 950 | dq72         | N                                                         | N                                         |
| 118 955 | dq72         | N                                                         | N                                         |
| 118 956 | dq17         | N                                                         | N                                         |
| 118 958 | dq72         | N                                                         | N                                         |
| 118 960 | dq18         | N                                                         | N                                         |
| 118 961 | dq69         | N                                                         | N                                         |
| 118 962 | dq69         | N                                                         | N                                         |
| 118 970 | dq18         | N                                                         | N                                         |
| 118 976 | dq22         | N                                                         | N                                         |
| 118 977 | dq18         | N                                                         | N                                         |
| 118 978 | dq22         | N                                                         | N                                         |
| 118 987 | dq72         | N                                                         | N                                         |
| 118 989 | dq72         | N                                                         | N                                         |
| 118 990 | dq27         | N                                                         | N                                         |
| 118 993 | dq72         | N                                                         | N                                         |

[www.bt.com/Pricing](http://www.bt.com/Pricing)

| Code             | Type of Call | Eligible for Friends & Family (excluding F&F Auto Update) | Eligible for Friends & Family Auto Update |
|------------------|--------------|-----------------------------------------------------------|-------------------------------------------|
| 101              | ff31         | N                                                         | N                                         |
| 123††† See below | Timeline     | N                                                         | N                                         |

Please note different prices apply from BT public payphones, and for BT Chargecard calls and calls connected via the operator.

**Notes:**

† For details of 0820 numbers, visit

[www.serviceview.bt.com/list/current/docs/Community\\_Int\\_Caller.boo/sectsc.htm](http://www.serviceview.bt.com/list/current/docs/Community_Int_Caller.boo/sectsc.htm)

†† BT customers' calls to 0845 numbers and 0870 numbers from anywhere in the UK are charged at the local and the national rates shown respectively, but different rates apply to callers from a non-BT network.

††† Further information on Timeline can be found in Section 2, Part 15, Subpart 9 of the BT Price List which can be accessed at <http://www.serviceview.bt.com/list/homepage.htm>

For calls described on the following pages – daytime, evening & night-time and weekend definitions apply.

## Residential Lines

daytime - Monday-Friday 6am - 6pm  
 evenings & night-time - Monday-Friday  
 before 6am & after 6pm  
 weekend - All Day Saturday & Sunday

### Dialled Call Charges – Residential Customers

#### Call Charge Rounding – VAT Exclusive Billing (except for, Light User Scheme, and BT Standard Rate Customers)

Each call charge will be rounded up to a whole penny, except for call charges to non-Mobile 07X numbers, which will be rounded up to a tenth of a penny. Fixed Fee prices where duration charges do not apply will be rounded up to a tenth of a penny. The total call bill will then be rounded up to the next whole penny before VAT is added. VAT will be calculated up to the next whole penny.

#### Call Charge Rounding – VAT Inclusive Billing (except for BT Basic Customers)

Each call charge will be rounded up to a whole penny, except for call charges to non-Mobile 07X numbers, which will be rounded up to a tenth of a penny. Fixed Fee prices where duration charges do not apply will be rounded up to a tenth of a penny. The total call bill will then be rounded to the nearest whole penny.

#### Call Charge Rounding – Light User Scheme, and BT Standard Rate Customers – VAT Exclusive Billing

Each call charge will be rounded up to half a penny, except for calls to Number Translation Services (NTS) which will be rounded up to a tenth of a penny. Calls to mobiles using NTS will be rounded up to half a penny. Fixed Fee prices where duration charges do not apply will be rounded up to a tenth of

a penny. The total call bill will then be rounded up to the next whole penny before VAT is added. VAT will be calculated up to the next whole penny

#### Call Charge Rounding – BT Basic Customers – VAT Inclusive Billing

Each call charge will be rounded up to half a penny, except for calls to Number Translation Services (NTS) which will be rounded up to a tenth of a penny. Calls to mobiles using NTS will be rounded up to half a penny. Fixed Fee prices where duration charges do not apply will be rounded up to a tenth of a penny. The total call bill will then be rounded up to the nearest whole penny.

#### Duration Rounding – All Residential Customers

The duration of the following call types will be rounded up to the next whole minute.

- Inland geographic Calls (including g21 rate and ISDN64k calls)
- Calls from Northern Ireland to the Irish Republic
- Calls to Channel Islands
- Fixed-to-mobile calls (excluding ISDN 64k)
- International Calls (including calls to international mobiles but excluding ISDN 64k and satellite calls e.g Inmarsat)
- The above call types from Private Payphones
- Calls from Private Payphones
- The above Call types via Operator Assistance (specially assisted)

**All other call types will be rounded up to the next whole second unless otherwise stated in the relevant section of the Price List.**

#### Call Set-Up Fee – All Residential Customers (except for, Light User Scheme, BT Basic and BT Standard Rate Customers)

A Call Set-Up Fee of 6.956 pence (exc VAT), 8.00 pence (inc VAT) will apply to the following Call Types:

#### (Call Set-up Fee – Light User Scheme, BT Basic and BT Standard Rate Customers)

A call Set-Up Fee of 2.55 pence (ex VAT), 2.94 pence (inc VAT) will apply to the Call Types listed below.

Applicable Set-Up Fee call types (for all Residential customers).

- Inland geographic Calls (including g21 rate and ISDN64k calls)
- Calls from Northern Ireland to the Irish Republic
- Calls to Channel Islands
- 08xx and 09xx numbers (excluding fixed fee premium rate numbers)
- Fixed-to-mobile calls (excluding ISDN 64k)
- International Calls (including calls to international mobiles but excluding ISDN 64k and satellite calls e.g Inmarsat)
- The above call types from Private Payphones
- The above Call types via Operator Assistance (specially assisted)

**Except in the following cases or unless otherwise stated in the relevant section of the Price List:-**

- Freephone calls
- UK Day, Evening and Weekend geographic, Local NTS and National NTS calls where the pence per minute (ppm) rate has been set to zero for the first hour of each call (or to such calls which start within the uncharged period but end after the uncharged period)
- Fixed rate UK calls on Unlimited Weekend Plan.
- Fixed fee calls Calls charged by Time duration which start with a Fixed fee
- Calls charged by Time duration which start with a Fixed fee.
- Personal Numbering, Paging, Multimedia and Fixed to WiFi Services, for which a minimum call charge of 4.6 pence exc VAT, 5.3 pence inc VAT applies

Full details are shown in the BT Price List, which can be viewed at: <http://www.serviceview.bt.com/list/homepage.htm>

For calls described on the following pages - daytime, evening & night-time and weekend definitions apply. (Continued)

### Business lines

daytime - Monday-Friday 7am - 7pm  
evenings & night-time - Monday-Friday  
before 7am & after 7pm  
weekend - All Day Saturday & Sunday

### Call Duration Rounding - Business Customers

The duration of calls will be rounded up to the next whole minute - Standard Rates, BT Business Choices (including Business Advantage), BT Working Together for Business, Business Advantage Plus, BT Together for Business, BT Business Plan (Annual Nominal Committed Call Spend up to £5000.00), BT Business Plan Lite and BT Business Plan (CR).

The duration of calls will be rounded up to the next fifteen seconds - BT Business Plan (Annual Nominal Committed Call Spend greater than £5000.00), BT Business One Plan, BT Business Reward and BT Business Broadband Voice.

Exceptions where calls are rounded up to the next whole second are:

BT Customer Commitment

BT Call Centre Advance

BT Premier Value

Call types within Special Offers

Call Types - Calls to Premium Rate Service (09 numbers), Directory Enquiries (118 numbers) ISDN 64 kbit/s Data Calls to Mobile telephones and Satellite Calls (e.g. Inmarsat) will be rounded up to the next whole second in all products.

Embark and Featureline Corporate call packages.

### Call Charge Rounding - Business Customers

All calls charged at either standard rates or within the following options: BT Business Choices (including Business Advantage), BT Working Together for Business, Business Advantage Plus, BT Together for Business, BT Business Plan, BT Business Plan Lite and BT Business Plan (CR); will be rounded up to the next whole penny.

Calls on BT Business One Plan, BT Business Reward, BT Customer Commitment, BT Call Centre Advance and Business Broadband Voice will be rounded up to half a penny.

Exceptions where calls are rounded up to the next tenth of a penny are:

BT Premier Value.

Customers with BT Business Plan Special Offers, BT Customer Commitment Special Offers, and BT One Plan Special Offers will have all of their calls rounded up to a tenth of a penny.

Total Call Bill - Business Customers.

The total call bill will then be rounded up to the next whole penny.

### Minimum Call Charge

There will be no Minimum Call Charge for Business Customers except for Number Translation Services (i.e 08xx number ranges) and Premium Rate Services (i.e 09xx number ranges), Embark and Featureline Corporate or unless specified elsewhere in the Price List. The Minimum Call Charge is 5 pence (ex VAT)

### Call Set-Up Fee

The price of a call will be the Call Set-up Fee of 7.0 pence (exc VAT) per call plus the pence per minute rate as specified in the Price List. The Call Set-up Fee will apply to all calls charged at standard rates with the exception of:

- Number Translation Service (i.e 08xx number range) and Premium Rate Service (i.e 09xx number range)
- Freephone
- International ISDN 64k Calls
- Inland Fixed to Mobile ISDN 64k Calls
- Fixed to WiFi Services
- Satellite Calls (e.g Inmarsat)
- Fixed fee calls
- Calls Charged by Time duration which start with a Fixed fee
- Call types or services where the relevant entry in the Price List states that the Call Set-up Fee does not apply or an alternative Set-up Fee or minimum call charge applies.

Call Prices - Basic Inland Call Charges (Charges for calls to some call types differ for Calling Plans customers - see pages 58 - 59)

| Type of Call                                                   | Pence per minute |          |                      |          |          |          |
|----------------------------------------------------------------|------------------|----------|----------------------|----------|----------|----------|
|                                                                | Daytime          |          | Evening & night-time |          | Weekend  |          |
|                                                                | Exc. VAT         | Inc. VAT | Exc. VAT             | Inc. VAT | Exc. VAT | Inc. VAT |
| Local - Residential                                            | 3.36             | 3.864    | 0.85                 | 0.978    | 0.85     | 0.978    |
| National - Residential                                         | 6.73             | 7.740    | 3.36                 | 3.864    | 1.27     | 1.461    |
| Local - Business                                               | 5.50             | 6.33     | 1.50                 | 1.73     | 1.50     | 1.73     |
| National - Business                                            | 9.99             | 11.49    | 5.50                 | 6.33     | 2.00     | 2.30     |
| Local NTS                                                      | 3.36             | 3.864    | 0.85                 | 0.978    | 0.85     | 0.978    |
| National NTS                                                   | 6.73             | 7.740    | 3.36                 | 3.864    | 1.27     | 1.461    |
| Freefone                                                       | free             | free     | free                 | free     | free     | free     |
| c - Calls to Message Services and Personal Numbering Services  | 10.70            | 12.305   | 6.20                 | 7.130    | 3.27     | 3.761    |
| d - Calls to Personal Numbering Services                       | 14.22            | 16.353   | 8.38                 | 9.637    | 8.38     | 9.637    |
| e - Calls to Personal Numbering Services                       | 4.2              | 4.89     | 4.2                  | 4.89     | 4.2      | 4.89     |
| f - Calls to Personal Numbering Services and Mobile telephones | 25.53            | 29.360   | 17.02                | 19.573   | 8.51     | 9.787    |
| fm1 - Calls to Mobile telephones                               | 11.063           | 12.723   | 6.808                | 7.830    | 4.255    | 4.894    |
| fm2 - Calls to Mobile telephones                               | 11.063           | 12.723   | 6.808                | 7.830    | 4.255    | 4.894    |
| fm3 - Calls to Mobile telephones                               | 11.063           | 12.723   | 6.808                | 7.830    | 4.255    | 4.894    |
| fm4 - Calls to Mobile telephones                               | 11.063           | 12.723   | 6.808                | 7.830    | 4.255    | 4.894    |
| fm5 - Calls to Mobile telephones                               | 11.063           | 12.723   | 6.808                | 7.830    | 4.255    | 4.894    |
| fm6 - Calls to Mobile telephones                               | 19.289           | 22.183   | 14.428               | 16.593   | 3.514    | 4.042    |
| fm7 - Calls to Mobile telephones                               | 11.063           | 12.723   | 6.808                | 7.830    | 4.255    | 4.894    |
| fm8 - Calls to Mobile telephones                               | 11.063           | 12.723   | 6.808                | 7.830    | 4.255    | 4.894    |
| fm9 - Calls to Mobile telephones                               | 11.063           | 12.723   | 6.808                | 7.830    | 4.255    | 4.894    |
| fm10 - Calls to Mobile telephones                              | 16.000           | 18.400   | 12.500               | 14.375   | 5.300    | 6.095    |
| fm11 - Calls to Mobile telephones                              | 14.000           | 16.100   | 14.000               | 16.100   | 14.000   | 16.100   |
| fm12 - Calls to Mobile telephones                              | 11.234           | 12.920   | 11.234               | 12.920   | 11.234   | 12.920   |
| fw1 - Calls to WiFi Services                                   | 13.200           | 15.180   | 13.200               | 15.180   | 6.440    | 7.406    |
| fw2 - Calls to WiFi Services                                   | 12.500           | 14.375   | 10.400               | 11.960   | 5.300    | 6.095    |
| fw3 - Calls to WiFi Services                                   | 13.900           | 15.985   | 11.100               | 12.765   | 5.600    | 6.440    |
| fw4 - Calls to WiFi Services                                   | 13.500           | 15.525   | 8.250                | 9.488    | 4.130    | 4.750    |
| fw5 - Calls to WiFi Services                                   | 12.600           | 14.490   | 10.200               | 11.730   | 5.700    | 6.555    |
| fw6 - Calls to WiFi Services                                   | 11.00            | 12.650   | 8.800                | 10.120   | 5.300    | 6.095    |
| fw7 - Calls to WiFi Services                                   | 10.500           | 12.075   | 10.500               | 12.075   | 10.500   | 12.075   |
| fw8 - Calls to WiFi Services                                   | 16.00            | 18.40    | 12.50                | 14.375   | 5.30     | 6.095    |
| fw9 - Calls to WiFi Services                                   | 14.00            | 16.10    | 14.00                | 16.10    | 14.00    | 16.10    |
| g1 - Calls to Premium Rate Services                            | 5.106            | 5.872    | 2.127                | 2.446    | 2.127    | 2.446    |
| g2 - Calls to Internet Services                                | 4.211            | 4.843    | 2.112                | 2.429    | 1.70     | 1.955    |
| g4 - Calls to Internet Services                                | 1.702            | 1.958    | 0.851                | 0.979    | 0.851    | 0.979    |
| g5 - Calls to Internet Services                                | 0.851            | 0.979    | 0.510                | 0.587    | 0.425    | 0.489    |
| g6 - Calls not including Internet Services                     | 4.255            | 4.894    | 4.255                | 4.894    | 4.255    | 4.894    |
| g7 - Calls not including Internet Services                     | 8.510            | 9.787    | 8.510                | 9.787    | 8.510    | 9.787    |
| g8 - Calls not including Internet Services                     | 0.851            | 0.979    | 0.851                | 0.979    | 0.851    | 0.979    |
| g9 - Calls not including Internet Services                     | 1.702            | 1.958    | 1.702                | 1.958    | 1.702    | 1.958    |
| g10 - Calls not including Internet Services                    | 2.553            | 2.936    | 2.553                | 2.936    | 2.553    | 2.936    |
| g11 - Calls not including Internet Services                    | 3.404            | 3.915    | 3.404                | 3.915    | 3.404    | 3.915    |
| g12 - Calls not including Internet Services                    | 5.106            | 5.872    | 5.106                | 5.872    | 5.106    | 5.872    |
| g13 - Calls not including Internet Services                    | 5.957            | 6.851    | 5.957                | 6.851    | 5.957    | 6.851    |
| g14 - Calls not including Internet Services                    | 6.808            | 7.830    | 6.808                | 7.830    | 6.808    | 7.830    |

| Type of Call                                                | Pence per minute |          |                      |          |          |          |
|-------------------------------------------------------------|------------------|----------|----------------------|----------|----------|----------|
|                                                             | Daytime          |          | Evening & night-time |          | Weekend  |          |
|                                                             | Exc. VAT         | Inc. VAT | Exc. VAT             | Inc. VAT | Exc. VAT | Inc. VAT |
| g15 - Calls not including Internet Services                 | 7.659            | 8.808    | 7.659                | 8.808    | 7.659    | 8.808    |
| g16 - Calls not including Internet Services                 | 1.702            | 1.958    | 0.851                | 0.979    | 0.851    | 0.979    |
| g17 - Calls not including Internet Services                 | 2.553            | 2.936    | 1.702                | 1.958    | 0.851    | 0.979    |
| g18 - Calls not including Internet Services                 | 3.361            | 3.866    | 0.851                | 0.979    | 0.851    | 0.979    |
| g19 - Calls not including Internet Services                 | 3.361            | 3.866    | 1.268                | 1.459    | 0.851    | 0.979    |
| g20 - Calls not including Internet Services                 | 4.211            | 4.843    | 2.112                | 2.429    | 1.702    | 1.958    |
| g21 - Calls to New Voice Services                           | 4.16             | 4.784    | 1.70                 | 1.955    | 1.00     | 1.150    |
| g22 - Calls not including Internet Services                 | 0.425            | 0.489    | 0.425                | 0.489    | 0.425    | 0.489    |
| g23 - Calls not including Internet Services                 | 6.730            | 7.740    | 3.360                | 3.864    | 1.270    | 1.461    |
| g26 - Calls not including Internet Services                 | 3.404            | 3.915    | 2.553                | 2.936    | 0.851    | 0.979    |
| g27 - Calls not including Internet Services                 | 1.277            | 1.469    | 1.277                | 1.469    | 1.277    | 1.469    |
| g28 - Calls not including Internet Services                 | 2.128            | 2.448    | 2.128                | 2.448    | 2.128    | 2.448    |
| i1 - Calls to Internet Services                             | 4.255            | 4.894    | 4.255                | 4.894    | 4.255    | 4.894    |
| i2 - Calls to Internet Services                             | 8.510            | 9.787    | 8.510                | 9.787    | 8.510    | 9.787    |
| i3 - Calls to Internet Services                             | 0.851            | 0.979    | 0.851                | 0.979    | 0.851    | 0.979    |
| i4 - Calls to Internet Services                             | 1.702            | 1.958    | 1.702                | 1.958    | 1.702    | 1.958    |
| i5 - Calls to Internet Services                             | 2.553            | 2.936    | 2.553                | 2.936    | 2.553    | 2.936    |
| i8 - Calls to Internet Services                             | 3.404            | 3.915    | 3.404                | 3.915    | 3.404    | 3.915    |
| i9 - Calls to Internet Services                             | 5.106            | 5.872    | 5.106                | 5.872    | 5.106    | 5.872    |
| i10 - Calls to Internet Services                            | 5.957            | 6.851    | 5.957                | 6.851    | 5.957    | 6.851    |
| i11 - Calls to Internet Services                            | 6.808            | 7.830    | 6.808                | 7.830    | 6.808    | 7.830    |
| i12 - Calls to Internet Services                            | 7.659            | 8.808    | 7.659                | 8.808    | 7.659    | 8.808    |
| i13 - Calls to Internet Services                            | 2.553            | 2.94     | 1.702                | 1.96     | 0.851    | 0.98     |
| i14 - Calls to Internet Services                            | 3.361            | 3.87     | 1.268                | 1.46     | 0.851    | 0.98     |
| i15 - Calls to Internet Services                            | 3.361            | 3.866    | 0.851                | 0.979    | 0.851    | 0.979    |
| i16 - Calls to Internet Services                            | 3.361            | 3.866    | 3.361                | 3.866    | 3.361    | 3.866    |
| i17 - Calls to Internet Services                            | 3.194            | 3.674    | 0.809                | 0.931    | 0.809    | 0.931    |
| i18 - Calls to Internet Services                            | 3.026            | 3.480    | 0.766                | 0.89     | 0.766    | 0.89     |
| i19 - Calls to Internet Services                            | 2.858            | 3.287    | 0.724                | 0.84     | 0.724    | 0.84     |
| i20 - Calls to Internet Services                            | 2.690            | 3.094    | 0.681                | 0.79     | 0.681    | 0.79     |
| i21 - Calls to Internet Services                            | 2.553            | 2.936    | 0.851                | 0.979    | 0.851    | 0.979    |
| i22 - Calls to Internet Services                            | 2.425            | 2.789    | 0.808                | 0.930    | 0.808    | 0.930    |
| i23 - Calls to Internet Services                            | 2.297            | 2.642    | 0.765                | 0.880    | 0.765    | 0.880    |
| i24 - Calls to Internet Services                            | 2.425            | 2.789    | 0.851                | 0.979    | 0.851    | 0.979    |
| i25 - Calls to Internet Services                            | 2.297            | 2.642    | 0.851                | 0.979    | 0.851    | 0.979    |
| i26 - Calls to Internet Services                            | 3.404            | 3.915    | 1.702                | 1.958    | 0.851    | 0.979    |
| i27 - Calls to Internet Services                            | 6.730            | 7.740    | 3.360                | 3.864    | 1.270    | 1.461    |
| i30 - Calls to Internet Services                            | 3.404            | 3.915    | 2.553                | 2.936    | 0.851    | 0.979    |
| i31 - Calls to Internet Services                            | 1.277            | 1.469    | 1.277                | 1.469    | 1.277    | 1.469    |
| i32 - Calls to Internet Services                            | 2.128            | 2.448    | 2.128                | 2.448    | 2.128    | 2.448    |
| i33 - Calls to Internet Services                            | 4.255            | 4.894    | 3.404                | 3.915    | 1.702    | 1.958    |
| j - Calls to Personal Numbering Services                    | 27.23            | 31.315   | 18.72                | 21.528   | 8.93     | 10.270   |
| k - Calls to Personal Numbering Services                    | 31.91            | 36.697   | 21.27                | 24.461   | 10.63    | 12.225   |
| m - Calls to Premium Rate Services                          | 34.93            | 40.170   | 24.10                | 27.715   | 24.10    | 27.715   |
| n - Calls to Premium Rate Services and Information Services | 12.60            | 14.490   | 12.60                | 14.490   | 12.60    | 14.490   |
| pn1 - Calls to Personal Numbering Services                  | 20.425           | 23.489   | 13.617               | 15.660   | 6.808    | 7.830    |

## The price of calls to Specialised Numbers from BT Fixed Lines

### Call Prices – Basic Inland Call Charges (continued)

| Type of Call                                | Pence per minute |          |                      |          |          |          |
|---------------------------------------------|------------------|----------|----------------------|----------|----------|----------|
|                                             | Daytime          |          | Evening & night-time |          | Weekend  |          |
|                                             | Exc. VAT         | Inc. VAT | Exc. VAT             | Inc. VAT | Exc. VAT | Inc. VAT |
| pn2 - Calls to Personal Numbering Services  | 42.553           | 48.936   | 42.553               | 48.936   | 42.553   | 48.936   |
| pn3 - Calls to Personal Numbering Services  | 41.702           | 47.958   | 33.191               | 38.170   | 33.191   | 38.170   |
| pn4 - Calls to Personal Numbering Services  | 22.127           | 25.446   | 22.127               | 25.446   | 22.127   | 25.446   |
| pn5 - Calls to Personal Numbering Services  | 14.468           | 16.639   | 14.468               | 16.639   | 14.468   | 16.639   |
| pn6 - Calls to Personal Numbering Services  | 17.021           | 19.575   | 17.021               | 19.575   | 17.021   | 19.575   |
| pn8 - Calls to Personal Numbering Services  | 17.000           | 19.550   | 17.000               | 19.550   | 17.000   | 19.550   |
| pn9 - Calls to Personal Numbering Services  | 20.000           | 23.000   | 20.000               | 23.000   | 20.000   | 23.000   |
| pn10 - Calls to Personal Numbering Services | 29.787           | 34.255   | 29.787               | 34.255   | 29.787   | 34.255   |
| pn11 - Calls to Personal Numbering Services | 33.191           | 38.170   | 24.681               | 28.39    | 24.681   | 28.39    |
| pn12 - Calls to Personal Numbering Services | 22.979           | 26.43    | 22.979               | 26.43    | 22.979   | 26.43    |
| pn13 - Calls to Personal Numbering Services | 33.191           | 38.170   | 33.191               | 38.170   | 33.191   | 38.170   |
| pn14 - Calls to Personal Numbering Services | 25.106           | 28.872   | 25.106               | 28.872   | 25.106   | 28.872   |
| pn15 - Calls to Personal Numbering Services | 11.064           | 12.724   | 11.064               | 12.724   | 11.064   | 12.724   |
| pn16 - Calls to Personal Numbering Services | 11.915           | 13.703   | 11.915               | 13.703   | 11.915   | 13.703   |
| pn17 - Calls to Personal Numbering Services | 12.766           | 14.681   | 12.766               | 14.681   | 12.766   | 14.681   |
| pn18 - Calls to Personal Numbering Services | 13.617           | 15.60    | 13.617               | 15.60    | 13.617   | 15.60    |
| pn19 - Calls to Personal Numbering Services | 8.510            | 9.787    | 8.510                | 9.787    | 8.510    | 9.787    |
| pn20 - Calls to Personal Numbering Services | 20.425           | 23.489   | 20.425               | 23.489   | 20.425   | 23.489   |
| pn21 - Calls to Personal Numbering Services | 35.00            | 40.25    | 35.00                | 40.25    | 35.00    | 40.25    |
| p0 - Calls to Premium Rate Services         | 127.65           | 146.798  | 127.65               | 146.798  | 127.65   | 146.798  |
| p1 - Calls to Premium Rate Services         | 41.70            | 47.955   | 33.19                | 38.169   | 33.19    | 38.169   |
| p2 - Calls to Premium Rate Services         | 42.553           | 48.94    | 38.297               | 44.05    | 38.297   | 44.05    |
| p3 - Calls to Premium Rate Services         | 85.106           | 97.872   | 85.106               | 97.872   | 85.106   | 97.872   |
| p4 - Calls to Premium Rate Services         | 41.70            | 47.955   | 41.70                | 47.955   | 41.70    | 47.955   |
| p5 - Calls to Premium Rate Services         | 42.553           | 48.936   | 42.553               | 48.936   | 42.553   | 48.936   |
| p6 - Calls to Premium Rate Services         | 21.276           | 24.468   | 21.276               | 24.468   | 21.276   | 24.468   |
| p7 - Calls to Premium Rate Services         | 51.063           | 58.723   | 51.063               | 58.723   | 51.063   | 58.723   |
| p8 - Calls to Premium Rate Services         | 63.829           | 73.404   | 63.829               | 73.404   | 63.829   | 73.404   |
| p9 - Calls to Premium Rate Services         | 8.510            | 9.787    | 8.510                | 9.787    | 8.510    | 9.787    |
| p10 - Calls to Premium Rate Services        | 29.787           | 34.255   | 29.787               | 34.255   | 29.787   | 34.255   |
| p11 - Calls to Premium Rate Services        | 110.638          | 127.234  | 110.638              | 127.234  | 110.638  | 127.234  |
| p12 - Calls to Premium Rate Services        | 12.765           | 14.680   | 12.765               | 14.680   | 12.765   | 14.680   |
| p13 - Calls to Premium Rate Services        | 17.021           | 19.575   | 17.021               | 19.575   | 17.021   | 19.575   |
| p14 - Calls to Premium Rate Services        | 25.531           | 29.361   | 25.531               | 29.361   | 25.531   | 29.361   |
| p15 - Calls to Premium Rate Services        | 34.042           | 39.149   | 34.042               | 39.149   | 34.042   | 39.149   |
| p16 - Calls to Premium Rate Services        | 38.297           | 44.042   | 38.297               | 44.042   | 38.297   | 44.042   |
| p17 - Calls to Premium Rate Services        | 46.808           | 53.830   | 46.808               | 53.830   | 46.808   | 53.830   |
| p18 - Calls to Premium Rate Services        | 55.319           | 63.617   | 55.319               | 63.617   | 55.319   | 63.617   |
| p19 - Calls to Premium Rate Services        | 59.574           | 68.511   | 59.574               | 68.511   | 59.574   | 68.511   |
| p20 - Calls to Premium Rate Services        | 68.085           | 78.298   | 68.085               | 78.298   | 68.085   | 78.298   |
| p21 - Calls to Premium Rate Services        | 72.34            | 83.191   | 72.34                | 83.191   | 72.34    | 83.191   |
| p22 - Calls to Premium Rate Services        | 76.595           | 88.085   | 76.595               | 88.085   | 76.595   | 88.085   |
| p23 - Calls to Premium Rate Services        | 80.851           | 92.979   | 80.851               | 92.979   | 80.851   | 92.979   |
| p24 - Calls to Premium Rate Services        | 93.617           | 107.660  | 93.617               | 107.660  | 93.617   | 107.660  |
| p25 - Calls to Premium Rate Services        | 102.127          | 117.446  | 102.127              | 117.446  | 102.127  | 117.446  |
| p26 - Calls to Premium Rate Services        | 119.148          | 137.021  | 119.148              | 137.021  | 119.148  | 137.021  |
| p27 - Calls to Premium Rate Services        | 4.255            | 4.894    | 4.255                | 4.894    | 4.255    | 4.894    |
| p28 - Calls to Premium Rate Services        | 31.91            | 36.697   | 21.27                | 24.461   | 10.63    | 12.225   |

| Type of Call                                   | Pence per minute |          |                      |          |          |          |
|------------------------------------------------|------------------|----------|----------------------|----------|----------|----------|
|                                                | Daytime          |          | Evening & night-time |          | Weekend  |          |
|                                                | Exc. VAT         | Inc. VAT | Exc. VAT             | Inc. VAT | Exc. VAT | Inc. VAT |
| p29 - Calls to Premium Rate Services           | 23.829           | 27.404   | 11.914               | 13.702   | 11.914   | 13.702   |
| p30 - Calls to Premium Rate Services           | 46.808           | 53.830   | 29.787               | 34.255   | 29.787   | 34.255   |
| p31 - Calls to Premium Rate Services           | 11.064           | 12.73    | 11.064               | 12.73    | 11.064   | 12.73    |
| p32 - Calls to Premium Rate Services           | 15.319           | 17.617   | 15.319               | 17.617   | 15.319   | 17.617   |
| p33 - Calls to Premium Rate Services           | 106.383          | 122.35   | 106.383              | 122.35   | 106.383  | 122.35   |
| p37 - Calls to Premium Rate Services           | 6.73             | 7.740    | 3.36                 | 3.864    | 1.27     | 1.461    |
| p38 - Calls to Premium Rate Services           | 5.106            | 5.872    | 5.106                | 5.872    | 5.106    | 5.872    |
| p39 - Calls to Premium Rate Services           | 5.597            | 6.851    | 5.597                | 6.851    | 5.597    | 6.851    |
| p40 - Calls to Premium Rate Services           | 6.808            | 7.830    | 6.808                | 7.830    | 6.808    | 7.830    |
| p41 - Calls to Premium Rate Services           | 7.659            | 8.808    | 7.659                | 8.808    | 7.659    | 8.808    |
| r - Calls to Pagers & Voice Messaging Services | 6.73             | 7.740    | 3.36                 | 3.864    | 2.51     | 2.887    |

## Unlimited Weekend Plan – UK Call Prices, Calling Plan Calls to 0845 and 0870, Calling Plans Charges for Calls to Mobile Telephones and Mobile Saver

### Unlimited Weekend Plan - UK Call Prices

| UK Calls                | Pence per minute        |                                                        |                           |
|-------------------------|-------------------------|--------------------------------------------------------|---------------------------|
|                         | Daytime Mon-Fri 6am-6pm | Evenings & night-time Mon-Fri before 6am and after 6pm | Weekend all day Sat & Sun |
| UK calls - up to 1 hour | 4.50                    | 1.45                                                   | 4.50                      |
| UK calls - thereafter   | 4.50                    | 1.45                                                   | 4.50                      |

\* Evening & night-time calls are charged 4.5 pence per call for the first hour.

### Unlimited Weekend Plan - Calls to 0845 and 0870

Table (a) - Inland NTS, (0845 & 0870) Direct Dialed PPM Prices

Calls to identified Internet Service Providers and indirect access services using Inland NTS, (0845 & 0870) numbers will be charged at the rates shown in Table (b).

National NTS numbers are those shown in section 2 part 13 of the BT Price List with a categorisation for Customer Options of 4.

|                               | Daytime Mon-Fri 6am-6pm |          | Pence per minute                                    |          |                             |          |                                            |          |
|-------------------------------|-------------------------|----------|-----------------------------------------------------|----------|-----------------------------|----------|--------------------------------------------|----------|
|                               |                         |          | Evenings & Nighttime Mon-Fri before 6am & after 6pm |          | Weekend - Sat & Sun 6am-6pm |          | Weekend - Sat & Sun before 6am & after 6pm |          |
|                               | Exc. VAT                | Inc. VAT | Exc. VAT                                            | Inc. VAT | Exc. VAT                    | Inc. VAT | Exc. VAT                                   | Inc. VAT |
| Local NTS calls up to 1 hr    | 1.702                   | 1.96     | 0.425                                               | 0.49     | 0.00*                       | 0.00*    | 0.00*                                      | 0.00*    |
| Local NTS - thereafter        | 1.702                   | 1.96     | 0.425                                               | 0.49     | 1.702                       | 1.96     | 0.425                                      | 0.49     |
| National NTS calls up to 1 hr | 5.106                   | 5.88     | 1.276                                               | 1.47     | 0.00*                       | 0.00*    | 0.00*                                      | 0.00*    |
| National NTS - thereafter     | 5.106                   | 5.88     | 1.276                                               | 1.47     | 5.106                       | 5.88     | 1.276                                      | 1.47     |

\*-Redial before 60 minutes to avoid being charged. **Fair Usage Policy:** Customers who exceed 1000 minutes or 150 calls in a month will be charged the standard BT rates (i.e. those in Table (b) below)

### Unlimited Weekend Plan

Table (b) - Inland NTS, (0845 & 0870) Direct Dialed PPM Prices-calls to identified Internet Service Providers and indirect access numbers.

National NTS numbers are those shown in section 2 part 13 of the BT Price List with a categorisation for Customer Options of 4.

| Type of Call | Pence per minute            |          |                                                         |          |
|--------------|-----------------------------|----------|---------------------------------------------------------|----------|
|              | Daytime Mon - Sun 6am - 6pm |          | Evening & night-time Mon - Sun before 6am and after 6pm |          |
|              | Exc. VAT                    | Inc. VAT | Exc. VAT                                                | Inc. VAT |
| Local NTS    | 1.702                       | 1.96     | 0.425                                                   | 0.49     |
| National NTS | 5.106                       | 5.88     | 1.276                                                   | 1.47     |

### Calling Plans Charges for Calls to Mobile Telephones

| Type of Call                     | Pence per minute            |          |                                                         |          |
|----------------------------------|-----------------------------|----------|---------------------------------------------------------|----------|
|                                  | Daytime Mon - Sun 6am - 6pm |          | Evening & night-time Mon - Sun before 6am and after 6pm |          |
|                                  | Exc. VAT                    | Inc. VAT | Exc. VAT                                                | Inc. VAT |
| fm1 - Calls to Mobile telephones | 10.638                      | 12.234   | 6.382                                                   | 7.341    |
| fm2 - Calls to Mobile telephones | 10.638                      | 12.234   | 6.382                                                   | 7.341    |
| fm3 - Calls to Mobile telephones | 10.638                      | 12.234   | 6.382                                                   | 7.341    |
| fm4 - Calls to Mobile telephones | 10.638                      | 12.234   | 6.382                                                   | 7.341    |
| fm5 - Calls to Mobile telephones | 10.638                      | 12.234   | 6.382                                                   | 7.341    |
| fm6 - Calls to Mobile telephones | 10.638                      | 12.234   | 6.382                                                   | 7.341    |
| fm7 - Calls to Mobile telephones | 10.638                      | 12.234   | 6.382                                                   | 7.341    |
| fm8 - Calls to Mobile telephones | 10.638                      | 12.234   | 6.382                                                   | 7.341    |
| fm9 - Calls to Mobile telephones | 10.638                      | 12.234   | 6.382                                                   | 7.341    |

| Type of Call | Pence per minute |          |                      |          |          |          |
|--------------|------------------|----------|----------------------|----------|----------|----------|
|              | Daytime          |          | Evening & night-time |          | Weekend  |          |
|              | Exc. VAT         | Inc. VAT | Exc. VAT             | Inc. VAT | Exc. VAT | Inc. VAT |
| fm10         | 15.200           | 17.480   | 11.875               | 13.656   | 5.035    | 5.790    |
| fm11         | 13.300           | 15.295   | 13.300               | 15.295   | 13.300   | 15.295   |
| fm12         | 10.672           | 12.273   | 10.672               | 12.273   | 10.672   | 12.273   |

## The price of calls to Specialised Numbers from BT Fixed Lines

### Friends & Family Mobile (formerly known as Mobile Saver)

For £4.40 extra per quarter you could save 25% off rates for calls you make from your BT fixed line to UK mobiles.

| Type of Call                      | Pence per minute |          |
|-----------------------------------|------------------|----------|
|                                   | All times of day |          |
|                                   | Exc. VAT         | Inc. VAT |
| fm1 - Calls to Mobile telephones  | 6.086            | 7.00     |
| fm2 - Calls to Mobile telephones  | 6.086            | 7.00     |
| fm3 - Calls to Mobile telephones  | 6.086            | 7.00     |
| fm4 - Calls to Mobile telephones  | 6.086            | 7.00     |
| fm5 - Calls to Mobile telephones  | 6.086            | 7.00     |
| fm6 - Calls to Mobile telephones  | 6.086            | 7.00     |
| fm7 - Calls to Mobile telephones  | 6.086            | 7.00     |
| fm8 - Calls to Mobile telephones  | 6.086            | 7.00     |
| fm9 - Calls to Mobile telephones  | 6.086            | 7.00     |
| fm10 - Calls to Mobile telephones | 6.086            | 7.00     |
| fm11 - Calls to Mobile telephones | 6.086            | 7.00     |
| fm12 - Calls to Mobile telephones | 6.086            | 7.00     |

Customers with 2 or more PSTN/Home Highway lines on the same account will be able to take the option: they will receive the Mobile Saver rate on all lines.

Unlimited Anytime Plan customers automatically receive Mobile Saver rates.

Alternatively, for full details of exclusions, terms and conditions visit our website at: <http://www.serviceview.bt.com/list/homepage.htm>

### Calling Plans Charges for Calls to Personal Numbering and WiFi Services

| Type of Call                                                   | Pence per minute |          |                      |          |          |          |
|----------------------------------------------------------------|------------------|----------|----------------------|----------|----------|----------|
|                                                                | Daytime          |          | Evening & night-time |          | Weekend  |          |
|                                                                | Exc. VAT         | Inc. VAT | Exc. VAT             | Inc. VAT | Exc. VAT | Inc. VAT |
| d - Calls to Personal Numbering Services                       | 13.509           | 15.537   | 7.961                | 9.156    | 7.961    | 9.156    |
| e - Calls to Personal Numbering Services                       | 3.990            | 4.589    | 3.990                | 4.589    | 3.990    | 4.589    |
| f - Calls to Personal Numbering Services and Mobile telephones | 24.254           | 27.893   | 16.169               | 18.595   | 8.085    | 9.298    |
| fw1 - Calls to WiFi Services                                   | 12.540           | 14.421   | 12.540               | 14.421   | 6.118    | 7.036    |
| fw2 - Calls to WiFi Services                                   | 11.875           | 13.657   | 9.880                | 11.362   | 5.035    | 5.791    |
| fw3 - Calls to WiFi Services                                   | 13.205           | 15.186   | 10.545               | 12.127   | 5.320    | 6.118    |
| fw4 - Calls to WiFi Services                                   | 12.825           | 14.749   | 7.838                | 9.014    | 3.924    | 4.513    |
| fw5 - Calls to WiFi Services                                   | 11.970           | 13.766   | 9.690                | 11.144   | 5.415    | 6.228    |
| fw6 - Calls to WiFi Services                                   | 10.450           | 12.018   | 8.360                | 9.614    | 5.035    | 5.791    |
| fw7 - Calls to WiFi Services                                   | 9.975            | 11.472   | 9.975                | 11.472   | 9.975    | 11.472   |
| fw8 - Calls to WiFi Services                                   | 15.20            | 17.480   | 11.875               | 13.657   | 5.035    | 5.791    |
| fw9 - Calls to WiFi Services                                   | 13.30            | 15.295   | 13.30                | 15.295   | 13.30    | 15.295   |
| j - Calls to Personal Numbering Services                       | 25.869           | 29.751   | 17.784               | 20.452   | 8.484    | 9.757    |
| k - Calls to Personal Numbering Services                       | 30.315           | 34.863   | 20.207               | 23.238   | 10.099   | 11.614   |
| pn1 - Calls to Personal Numbering Services                     | 19.404           | 22.315   | 12.936               | 14.877   | 6.468    | 7.439    |
| pn2 - Calls to Personal Numbering Services                     | 40.425           | 46.489   | 40.425               | 46.489   | 40.425   | 46.489   |
| pn3 - Calls to Personal Numbering Services                     | 39.617           | 45.560   | 31.532               | 36.262   | 31.532   | 36.262   |
| pn4 - Calls to Personal Numbering Services                     | 21.021           | 24.175   | 21.021               | 24.175   | 21.021   | 24.175   |
| pn5 - Calls to Personal Numbering Services                     | 13.745           | 15.807   | 13.745               | 15.807   | 13.745   | 15.807   |
| pn6 - Calls to Personal Numbering Services                     | 16.170           | 18.596   | 16.170               | 18.596   | 16.170   | 18.596   |
| pn8 - Calls to Personal Numbering Services                     | 16.15            | 18.573   | 16.15                | 18.573   | 16.15    | 18.573   |
| pn9 - Calls to Personal Numbering Services                     | 19.00            | 21.850   | 19.00                | 21.850   | 19.00    | 21.850   |
| pn10 - Calls to Personal Numbering Services                    | 28.298           | 32.543   | 28.298               | 32.543   | 28.298   | 32.543   |
| pn11 - Calls to Personal Numbering Services                    | 31.531           | 36.261   | 23.446               | 26.963   | 23.446   | 26.963   |
| pn12 - Calls to Personal Numbering Services                    | 21.830           | 25.105   | 21.830               | 25.105   | 21.830   | 25.105   |
| pn13 - Calls to Personal Numbering Services                    | 31.531           | 36.261   | 31.531               | 36.261   | 31.531   | 36.261   |
| pn14 - Calls to Personal Numbering Services                    | 23.851           | 27.429   | 23.851               | 27.429   | 23.851   | 27.429   |
| pn15 - Calls to Personal Numbering Services                    | 10.511           | 12.088   | 10.511               | 12.088   | 10.511   | 12.088   |
| pn16 - Calls to Personal Numbering Services                    | 11.320           | 13.018   | 11.320               | 13.018   | 11.320   | 13.018   |
| pn17 - Calls to Personal Numbering Services                    | 12.128           | 13.948   | 12.128               | 13.948   | 12.128   | 13.948   |
| pn18 - Calls to Personal Numbering Services                    | 12.936           | 14.877   | 12.936               | 14.877   | 12.936   | 14.877   |
| pn19 - Calls to Personal Numbering Services                    | 8.085            | 9.298    | 8.085                | 9.298    | 8.085    | 9.298    |
| pn20 - Calls to Personal Numbering Services                    | 19.404           | 22.315   | 19.404               | 22.315   | 19.404   | 22.315   |
| pn21 - Calls to Personal Numbering Services                    | 33.25            | 38.24    | 33.25                | 38.24    | 33.25    | 38.24    |

## Calling Plan Charges for Basic Inland Call Charges for ISDN 64Kbit/s, Data Calls to Mobile Telephones and Business Discount Schemes

### Basic Inland Call Charges for ISDN 64Kbit/s Data Calls to Mobile Telephones

| Type<br>of<br>Call               | Pence per minute                  |          |                                                                  |          |
|----------------------------------|-----------------------------------|----------|------------------------------------------------------------------|----------|
|                                  | Daytime<br>Mon - Sun<br>6am - 6pm |          | Evening & night-time<br>Mon - Sun<br>before 6am<br>and after 6pm |          |
|                                  | Exc. VAT                          | Inc. VAT | Exc. VAT                                                         | Inc. VAT |
| fm1 - Calls to Mobile telephones | 37.469                            | 43.09    | 37.469                                                           | 43.09    |
| fm3 - Calls to Mobile telephones | 42.688                            | 49.10    | 32.249                                                           | 37.09    |
| fm4 - Calls to Mobile telephones | 27.030                            | 31.09    | 27.030                                                           | 31.09    |
| fm5 - Calls to Mobile telephones | 27.030                            | 31.09    | 27.030                                                           | 31.09    |
| fm6 - Calls to Mobile telephones | 37.469                            | 43.09    | 37.469                                                           | 43.09    |
| fm7 - Calls to Mobile telephones | 42.688                            | 49.10    | 32.249                                                           | 37.09    |
| fw1 - Calls to WiFi Services     | 37.469                            | 43.09    | 37.469                                                           | 43.09    |
| fw7 - Calls to WiFi Services     | 37.469                            | 43.09    | 37.469                                                           | 43.09    |
| fw8 - Calls to WiFi Services     | 37.469                            | 43.09    | 37.469                                                           | 43.09    |

### Business Customers - Discount Schemes

BT offers a wide range of call packages that offer great value for money. Some of our most popular business discount schemes are outlined below.

#### BT Working Together (For Business Lines)

BT Working Together (for Business Lines) is an all-in-one account based package where, for a monthly or quarterly fee which includes the line rental, Customers get a variety of benefits including substantially reduced call charges, and an inclusive call allowance. A quarterly rental fee is payable.

*For further information and a full listing of BT's prices, and terms and Conditions, please refer to the BT Price List which can be accessed on the internet at <http://www.serviceview.bt.com/list/homepage.htm>*

### BT Business Plan

Add certainty to your business with assured service and predictable pricing from BT Business Plan. On top of great UK and international call rates, BT Business Plan will keep your call charges low and make your call-handling more efficient.

*For further information and a full listing of BT's prices, and terms and conditions, please refer to the BT Price List which can be accessed on the internet at <http://www.serviceview.bt.com/list/homepage.htm>*

### BT Business One Plan

Bring your landline, broadband and mobile together in one package to help save your business time, money and hassle.

BT Business One Plan is a converged pricing package which enables customers to consolidate specified fixed (including Broadband) and mobile calls and rental spend in order to benefit from capped calls on fixed and mobile services (where the customer takes the mobile special offer), together with a 5% annual reward (subject to terms and conditions, including a 24 month contract). Improved fixed PST call prices are available through a tiered commitment structure.

For further information and a full listing of BT's prices, and terms and conditions, please refer to the BT Price List which can be accessed on the internet at

<http://www.serviceview.bt.com/list/homepage.htm>

## 118 Directory Enquiries numbers and prices

There are four charging methods as follows:

- 1) Calls charged at the pence per minute rate for the duration of the call.
- 2) Calls charged at a fixed rate for the duration of the call.
- 3) Calls charged at an initial fixed fee plus a pence per minute rate for the duration of the call.
- 4) Calls charged at a fixed fee for the first 60 seconds, or part thereof, then at the pence per minute rate for the remaining duration of the call.

The 118 numbers in this brochure include numbers belonging to other Service Providers. The terms and conditions below are for BT numbers only. Please contact other Service Providers for their terms and conditions.

\* Calls to 118141 will only be available from BT public payphone lines. A call to 118141 allows a caller to request one search per call for a UK (including Ireland, Republic of) telephone or facsimile number.

\*\* A call to 118505 allows a caller to request a search for an international (including Ireland, Republic of) telephone or facsimile number.

\*\*\* A call to 118707 allows the caller to request one search per call for a UK (including Ireland, Republic of) telephone or facsimile number.

For further information and a full listing of BT's prices, and terms and conditions, please refer to the BT Price List which can be accessed on the internet at <http://www.serviceview.bt.com/list/homepage.htm>

### Calls Charged by Time Duration

| Type of Call | Pence per minute |          |                      |          |          |          |
|--------------|------------------|----------|----------------------|----------|----------|----------|
|              | Daytime          |          | Evening & night-time |          | Weekend  |          |
|              | Exc. VAT         | Inc. VAT | Exc. VAT             | Inc. VAT | Exc. VAT | Inc. VAT |
| dq1          | 21.277           | 24.46    | 21.277               | 24.46    | 21.277   | 24.46    |
| dq2          | 29.787           | 34.26    | 29.787               | 34.26    | 29.787   | 34.26    |
| dq3          | 34.043           | 39.14    | 34.043               | 39.14    | 34.043   | 39.14    |
| dq4          | 38.298           | 44.04    | 38.298               | 44.04    | 38.298   | 44.04    |
| dq5          | 42.553           | 48.94    | 42.553               | 48.94    | 42.553   | 48.94    |
| dq6          | 46.809           | 53.83    | 46.809               | 53.83    | 46.809   | 53.83    |
| dq7          | 59.574           | 68.52    | 59.574               | 68.52    | 59.574   | 68.52    |
| dq8          | 68.085           | 78.30    | 68.085               | 78.30    | 68.085   | 78.30    |
| dq9          | 85.106           | 97.88    | 85.106               | 97.88    | 85.106   | 97.88    |
| dq10         | 102.128          | 117.44   | 102.128              | 117.44   | 102.128  | 117.44   |
| dq11         | 106.383          | 122.35   | 106.383              | 122.35   | 106.383  | 122.35   |
| dq12         | 127.660          | 146.80   | 127.660              | 146.80   | 127.660  | 146.80   |
| dq13         | 136.170          | 156.60   | 136.170              | 156.60   | 136.170  | 156.60   |
| dq39         | 63.830           | 73.40    | 63.830               | 73.40    | 63.830   | 73.40    |
| dq43         | 17.021           | 19.58    | 17.021               | 19.58    | 17.021   | 19.58    |
| dq61         | 62.979           | 72.43    | 62.979               | 72.43    | 62.979   | 72.43    |
| dq89         | 51.063           | 58.73    | 51.063               | 58.73    | 51.063   | 58.73    |
| dq101        | No Fee           |          | No Fee               |          | No Fee   |          |

### Fixed Fee Calls

| Type of Call | Fixed fee – pence |          |                      |          |          |          |
|--------------|-------------------|----------|----------------------|----------|----------|----------|
|              | Daytime           |          | Evening & night-time |          | Weekend  |          |
|              | Exc. VAT          | Inc. VAT | Exc. VAT             | Inc. VAT | Exc. VAT | Inc. VAT |
| dq14         | 22.9              | 26.43    | 22.9                 | 26.43    | 22.9     | 26.43    |
| dq15         | 25.5              | 29.36    | 25.5                 | 29.36    | 25.5     | 29.36    |
| dq16         | 29.7              | 34.26    | 29.7                 | 34.26    | 29.7     | 34.26    |
| dq17         | 34.00             | 39.15    | 34.00                | 39.15    | 34.00    | 39.15    |
| dq18         | 119.1             | 137.02   | 119.1                | 137.02   | 119.1    | 137.02   |
| dq19         | 127.6             | 146.81   | 127.6                | 146.81   | 127.6    | 146.81   |
| dq20         | 128.5             | 147.79   | 128.5                | 147.79   | 128.5    | 147.79   |
| dq21         | 144.6             | 166.38   | 144.6                | 166.38   | 144.6    | 166.38   |
| dq22         | 170.2             | 195.74   | 170.2                | 195.74   | 170.2    | 195.74   |
| dq50         | 27.0              | 31.12    | 27.0                 | 31.12    | 27.0     | 31.12    |
| dq57         | 20.0              | 23.00    | 20.0                 | 23.00    | 20.0     | 23.00    |
| dq58         | 161.0             | 185.17   | 161.0                | 185.17   | 161.0    | 185.17   |
| dq59         | 166.0             | 190.95   | 166.0                | 190.95   | 166.0    | 190.95   |
| dq62         | 136.2             | 156.69   | 136.2                | 156.69   | 136.2    | 156.69   |
| dq66         | 24.7              | 28.48    | 24.7                 | 28.48    | 24.7     | 28.48    |
| dq79         | 38.3              | 44.04    | 38.3                 | 44.04    | 38.3     | 44.04    |
| dq88         | 85.1              | 97.87    | 85.1                 | 97.87    | 85.1     | 97.87    |
| dq99         | 51.1              | 58.82    | 51.1                 | 58.82    | 51.1     | 58.82    |
| dq110        | 34.80             | 40.00    | 34.80                | 40.00    | 34.80    | 40.00    |

**Calls Charged by Fixed Fee and Timed Duration**  
(where the fixed fee and the duration charge apply from the start of the call)

| Type of Call | Fixed Fee<br>At all times – pence |          | Pence per minute |          |                      |          |          |          |
|--------------|-----------------------------------|----------|------------------|----------|----------------------|----------|----------|----------|
|              |                                   |          | Daytime          |          | Evening & night-time |          | Weekend  |          |
|              | Exc. VAT                          | Inc. VAT | Exc. VAT         | Inc. VAT | Exc. VAT             | Inc. VAT | Exc. VAT | Inc. VAT |
| dq23         | 17.0                              | 19.57    | 34.043           | 39.14    | 34.043               | 39.14    | 34.043   | 39.14    |
| dq24         | 17.0                              | 19.57    | 106.3833         | 122.35   | 106.383              | 122.35   | 106.383  | 122.35   |
| dq25         | 21.2                              | 24.47    | 17.021           | 19.58    | 17.021               | 19.58    | 17.021   | 19.58    |
| dq26         | 21.2                              | 24.47    | 25.532           | 29.37    | 25.532               | 29.37    | 25.532   | 29.37    |
| dq27         | 29.7                              | 34.26    | 8.511            | 9.78     | 8.511                | 9.78     | 8.511    | 9.78     |
| dq28         | 41.7                              | 47.96    | 7.66             | 8.80     | 7.66                 | 8.80     | 7.66     | 8.80     |
| dq29         | 85.1                              | 97.87    | 51.064           | 58.72    | 51.064               | 58.72    | 51.064   | 58.72    |
| dq30         | 127.6                             | 146.81   | 25.532           | 29.37    | 25.532               | 29.37    | 25.532   | 29.37    |
| dq36         | 10.6                              | 12.23    | 12.766           | 14.69    | 12.766               | 14.69    | 12.766   | 14.69    |
| dq37         | 21.2                              | 24.47    | 15.319           | 17.62    | 15.319               | 17.62    | 15.319   | 17.62    |
| dq38         | 84.2                              | 96.89    | 50.213           | 57.74    | 50.213               | 57.74    | 50.213   | 57.74    |
| dq41         | 34.0                              | 39.15    | 68.085           | 78.30    | 68.085               | 78.30    | 68.085   | 78.30    |
| dq42         | 50.2                              | 57.74    | 6.808            | 7.83     | 6.808                | 7.83     | 6.808    | 7.83     |
| dq44         | 25.5                              | 29.36    | 25.532           | 29.37    | 25.532               | 29.37    | 25.532   | 29.37    |
| dq45         | 29.8                              | 34.25    | 4.255            | 4.90     | 4.255                | 4.90     | 4.255    | 4.90     |
| dq46         | 33.2                              | 38.17    | 7.66             | 8.80     | 7.66                 | 8.80     | 7.66     | 8.80     |
| dq47         | 42.5                              | 48.94    | 68.085           | 78.30    | 68.085               | 78.30    | 68.085   | 78.30    |
| dq52         | 24.7                              | 28.38    | 24.681           | 28.38    | 24.681               | 28.38    | 24.681   | 28.38    |
| dq53         | 33.2                              | 38.17    | 16.171           | 18.59    | 16.171               | 18.59    | 16.171   | 18.59    |
| dq54         | 25.5                              | 29.36    | 4.255            | 4.90     | 4.255                | 4.90     | 4.255    | 4.90     |
| dq56         | 24.7                              | 28.38    | 7.659            | 8.81     | 7.659                | 8.81     | 7.659    | 8.81     |
| dq60         | 17.0                              | 19.57    | 17.021           | 19.58    | 17.021               | 19.58    | 17.021   | 19.58    |
| dq64         | 34.0                              | 39.15    | 12.766           | 14.69    | 12.766               | 14.69    | 12.766   | 14.69    |
| dq65         | 170.3                             | 195.94   | 8.511            | 9.79     | 8.511                | 9.79     | 8.511    | 9.79     |
| dq68         | 41.7                              | 47.96    | 11.915           | 13.70    | 11.915               | 13.70    | 11.915   | 13.70    |
| dq69         | 127.60                            | 146.81   | 63.830           | 73.40    | 63.830               | 73.40    | 63.830   | 73.40    |
| dq70         | 34.00                             | 39.15    | 19.574           | 22.52    | 19.574               | 22.52    | 19.574   | 22.52    |
| dq71         | 34.00                             | 39.15    | 11.914           | 13.71    | 11.914               | 13.71    | 11.914   | 13.71    |
| dq72         | 50.2                              | 57.74    | 11.914           | 13.71    | 11.914               | 13.71    | 11.914   | 13.71    |
| dq73         | 50.2                              | 57.74    | 19.574           | 22.52    | 19.574               | 22.52    | 19.574   | 22.52    |
| dq74         | 50.2                              | 57.74    | 16.171           | 18.60    | 16.171               | 18.60    | 16.171   | 18.60    |
| dq75         | 41.7                              | 47.96    | 20.425           | 23.49    | 20.425               | 23.49    | 20.425   | 23.49    |
| dq76*        | 63.8                              | 73.40    | 127.660*         | 146.80   | 127.660*             | 146.80   | 127.660* | 146.80   |
| dq77         | 50.2                              | 57.74    | 22.978           | 26.43    | 22.978               | 26.43    | 22.978   | 26.43    |
| dq78         | 50.2                              | 57.74    | 26.383           | 30.35    | 26.383               | 30.35    | 26.383   | 30.35    |
| q80          | 38.3                              | 44.04    | 8.510            | 9.79     | 8.510                | 9.79     | 8.510    | 9.79     |
| dq81         | 38.3                              | 44.04    | 10.213           | 11.74    | 10.213               | 11.74    | 10.213   | 11.74    |
| dq82         | 38.3                              | 44.04    | 25.531           | 29.37    | 25.531               | 29.37    | 25.531   | 29.37    |
| dq83         | 68.0                              | 78.30    | 68.085           | 78.30    | 68.085               | 78.30    | 68.085   | 78.30    |
| dq84         | 58.7                              | 67.53    | 11.915           | 13.70    | 11.915               | 13.70    | 11.915   | 13.70    |
| dq85         | 127.6                             | 146.81   | 102.128          | 117.44   | 102.128              | 117.44   | 102.128  | 117.44   |
| dq86         | 58.7                              | 67.53    | 16.170           | 18.60    | 16.170               | 18.60    | 16.170   | 18.60    |

**Calls Charged by Fixed Fee and Timed Duration**  
(where the fixed fee and the duration charge apply from the start of the call)

| Type of Call | Fixed Fee<br>At all times – pence |          | Pence per minute |          |                      |          |          |          |
|--------------|-----------------------------------|----------|------------------|----------|----------------------|----------|----------|----------|
|              |                                   |          | Daytime          |          | Evening & night-time |          | Weekend  |          |
|              | Exc. VAT                          | Inc. VAT | Exc. VAT         | Inc. VAT | Exc. VAT             | Inc. VAT | Exc. VAT | Inc. VAT |
| dq87*        | 20.40                             | 23.49    | 35.745           | 41.10    | 35.745               | 41.10    | 35.745   | 41.10    |
| dq90         | 20.40                             | 23.49    | 35.745           | 41.10    | 35.745               | 41.10    | 35.745   | 41.10    |
| dq91         | 67.20                             | 77.32    | 11.91            | 13.70    | 11.91                | 13.70    | 11.91    | 13.70    |
| dq92         | 67.20                             | 77.32    | 16.17            | 18.60    | 16.17                | 18.60    | 16.17    | 18.60    |
| dq93         | 58.70                             | 67.53    | 21.277           | 24.46    | 21.277               | 24.46    | 21.277   | 24.46    |
| dq94         | 67.20                             | 77.32    | 21.277           | 24.46    | 21.277               | 24.46    | 21.277   | 24.46    |
| dq95*        | 24.70                             | 28.38    | 41.702           | 47.96    | 41.702               | 47.96    | 41.702   | 47.96    |
| dq96         | 50.20                             | 57.74    | 34.043           | 39.14    | 34.043               | 39.14    | 34.043   | 39.14    |
| dq97*        | 42.40                             | 49.00    | 233.913          | 269.00   | 233.913              | 269.00   | 233.913  | 269.00   |
| dq98         | 184.30                            | 212.00   | 226.087          | 260.00   | 226.087              | 260.00   | 226.087  | 260.00   |
| dq100        | 127.60                            | 146.81   | 153.192          | 176.17   | 153.192              | 176.17   | 153.192  | 176.17   |
| dq103*       | 19.50                             | 22.51    | 54.468           | 62.64    | 54.468               | 62.64    | 54.468   | 62.64    |
| dq104        | 40.00                             | 46.00    | 58.723           | 67.54    | 58.723               | 67.54    | 58.723   | 67.54    |
| dq105        | 58.70                             | 67.53    | 24.681           | 28.38    | 24.681               | 28.38    | 24.681   | 28.38    |
| dq106*       | 34.80                             | 40.00    | 86.087           | 99.00    | 86.087               | 99.00    | 86.087   | 99.00    |
| dq107        | 75.60                             | 87.00    | 86.087           | 99.00    | 86.087               | 99.00    | 86.087   | 99.00    |
| dq108        | 86.10                             | 99.00    | 42.609           | 49.00    | 42.609               | 49.00    | 42.609   | 49.00    |
| dq109        | 68.70                             | 79.00    | 25.217           | 29.00    | 25.217               | 29.00    | 25.217   | 29.00    |
| dq111        | 156.50                            | 180.00   | 156.522          | 180.00   | 156.522              | 180.00   | 156.522  | 180.00   |

\* Charged in 1 minute steps.

**Calls Charged by Fixed Fee and Timed Duration**  
(where the fee is the charge for the first 60 seconds of the call, or part thereof, and the duration charge applies following the first 60 seconds)

| Type of Call | Fixed Fee<br>At all times – pence |          | Pence per minute |          |                      |          |          |          |
|--------------|-----------------------------------|----------|------------------|----------|----------------------|----------|----------|----------|
|              |                                   |          | Daytime          |          | Evening & night-time |          | Weekend  |          |
|              | Exc. VAT                          | Inc. VAT | Exc. VAT         | Inc. VAT | Exc. VAT             | Inc. VAT | Exc. VAT | Inc. VAT |
| dq31         | 29.7                              | 34.26    | 8.511            | 9.78     | 8.511                | 9.78     | 8.511    | 9.78     |
| dq32         | 33.1                              | 38.17    | 7.66             | 8.80     | 7.66                 | 8.80     | 7.66     | 8.80     |
| dq33         | 41.7                              | 47.96    | 17.021           | 19.58    | 17.021               | 19.58    | 17.021   | 19.58    |
| dq34         | 42.5                              | 48.94    | 8.511            | 9.78     | 8.511                | 9.78     | 8.511    | 9.78     |
| dq35         | 51.0                              | 58.72    | 8.511            | 9.78     | 8.511                | 9.78     | 8.511    | 9.78     |
| dq40         | 17.0                              | 19.57    | 17.021           | 19.58    | 17.021               | 19.58    | 17.021   | 19.58    |
| dq51         | 127.7                             | 146.81   | 127.660          | 146.80   | 127.660              | 146.80   | 127.660  | 146.80   |
| dq48         | 42.5                              | 48.94    | 17.021           | 19.58    | 17.021               | 19.58    | 17.021   | 19.58    |
| dq49         | 42.5                              | 48.94    | 42.553           | 48.94    | 42.553               | 48.94    | 42.553   | 48.94    |
| dq55         | 16.2                              | 18.59    | 16.170           | 18.60    | 16.170               | 18.60    | 16.170   | 18.60    |
| dq67         | 34.0                              | 39.15    | 34.043           | 39.14    | 34.043               | 39.14    | 34.043   | 39.14    |
| dq102        | 51.1                              | 58.72    | 51.063           | 58.73    | 51.063               | 58.73    | 51.063   | 58.73    |

## Calls to Fixed Fee Numbers

| Type of Call | Fixed fee – pence |          |                      |          |          |          |
|--------------|-------------------|----------|----------------------|----------|----------|----------|
|              | Daytime           |          | Evening & night-time |          | Weekend  |          |
|              | Exc. VAT          | Inc. VAT | Exc. VAT             | Inc. VAT | Exc. VAT | Inc. VAT |
| Timeline     | 25.50             | 29.36    | 25.50                | 29.36    | 25.50    | 29.36    |
| ff0          | 8.60              | 9.98     | 8.60                 | 9.98     | 8.60     | 9.98     |
| ff1          | 21.00             | 24.17    | 21.00                | 24.17    | 21.00    | 24.17    |
| ff2          | 42.00             | 48.35    | 42.00                | 48.35    | 42.00    | 48.35    |
| ff3          | 21.30             | 24.57    | 11.50                | 13.31    | 11.50    | 13.31    |
| ff6          | 25.60             | 29.46    | 25.60                | 29.46    | 25.60    | 29.46    |
| ff8          | 15.80             | 18.20    | 15.80                | 18.20    | 15.80    | 18.20    |
| ff9          | 36.20             | 41.69    | 36.20                | 41.69    | 36.20    | 41.69    |
| ff10         | 21.70             | 24.96    | 21.70                | 24.96    | 21.70    | 24.96    |
| ff11         | 51.10             | 58.82    | 51.10                | 58.82    | 51.10    | 58.82    |
| ff12         | 63.90             | 73.50    | 63.90                | 73.50    | 63.90    | 73.50    |
| ff13         | 85.20             | 98.07    | 85.20                | 98.07    | 85.20    | 98.07    |
| ff14         | 76.60             | 88.18    | 76.60                | 88.18    | 76.60    | 88.18    |
| ff15         | 5.10              | 5.87     | 5.10                 | 5.87     | 5.10     | 5.87     |
| ff16         | 12.70             | 14.68    | 12.70                | 14.68    | 12.70    | 14.68    |
| ff17         | 17.00             | 19.57    | 17.00                | 19.57    | 17.00    | 19.57    |
| ff18         | 29.70             | 34.16    | 29.70                | 34.16    | 29.70    | 34.16    |
| ff19         | 34.00             | 39.15    | 34.00                | 39.15    | 34.00    | 39.15    |
| ff20         | 38.20             | 43.94    | 38.20                | 43.94    | 38.20    | 43.94    |
| ff21         | 127.70            | 146.91   | 127.70               | 146.91   | 127.70   | 146.91   |
| ff24         | 68.10             | 78.40    | 68.10                | 78.40    | 68.10    | 78.40    |
| ff25         | 102.20            | 117.54   | 102.20               | 117.54   | 102.20   | 117.54   |
| ff26         | 106.40            | 122.44   | 106.40               | 122.44   | 106.40   | 122.44   |
| ff27         | 110.70            | 127.33   | 110.70               | 127.33   | 110.70   | 127.33   |
| ff28         | 8.50              | 9.79     | 8.50                 | 9.79     | 8.50     | 9.79     |
| ff29         | 4.20              | 4.89     | 4.20                 | 4.89     | 4.20     | 4.89     |
| ff30         | 55.30             | 63.62    | 55.30                | 63.62    | 55.30    | 63.62    |
| ff31         | 8.50              | 9.79     | 8.50                 | 9.79     | 8.50     | 9.79     |
| ff32         | 72.30             | 83.19    | 72.30                | 83.19    | 72.30    | 83.19    |

## Calls Charged by Fixed Fee & Timed Duration

(Where the Fixed Fee and the Duration Charge Apply from the Start of the Call)

| Type of Call | Fixed Fee            |          | Pence per minute |          |                      |          |          |          |
|--------------|----------------------|----------|------------------|----------|----------------------|----------|----------|----------|
|              | At all times – pence |          | Daytime          |          | Evening & night-time |          | Weekend  |          |
|              | Exc. VAT             | Inc. VAT | Exc. VAT         | Inc. VAT | Exc. VAT             | Inc. VAT | Exc. VAT | Inc. VAT |
| g3           | 10.21                | 11.75    | 3.36             | 3.87     | 1.26                 | 1.45     | 0.85     | 0.98     |
| mm1          | 12.765               | 14.68    | 4.255            | 4.90     | 4.255                | 4.90     | 4.255    | 4.90     |
| mm2          | 21.277               | 24.47    | 3.36             | 3.87     | 1.26                 | 1.45     | 0.85     | 0.98     |
| mm3          | 42.553               | 48.94    | 3.36             | 3.87     | 1.26                 | 1.45     | 0.85     | 0.98     |
| mm4          | 12.8                 | 14.68    | 3.36             | 3.87     | 1.26                 | 1.45     | 0.85     | 0.98     |
| mm5          | 17.0                 | 19.57    | 3.36             | 3.87     | 1.26                 | 1.45     | 0.85     | 0.98     |
| mm6          | 21.3                 | 24.47    | 3.404            | 3.92     | 3.404                | 3.92     | 3.404    | 3.92     |
| mm7          | 21.3                 | 24.47    | 4.211            | 4.85     | 2.119                | 2.444    | 1.70     | 1.96     |
| pn7          | 42.6                 | 49.03    | 3.36             | 3.97     | 0.85                 | 0.98     | 0.85     | 0.98     |

## Calls Charged by Fixed Fee & Time Duration

(Where the Fixed Fee is the Charge for the first 60 Seconds, or part thereof, and the duration charge applies following the first 60 seconds)

| Type of Call | Fixed Fee            |          | Pence per minute |          |                      |          |          |          |
|--------------|----------------------|----------|------------------|----------|----------------------|----------|----------|----------|
|              | At all times – pence |          | Daytime          |          | Evening & night-time |          | Weekend  |          |
|              | Exc. VAT             | Inc. VAT | Exc. VAT         | Inc. VAT | Exc. VAT             | Inc. VAT | Exc. VAT | Inc. VAT |
| g24          | 4.20                 | 4.89     | 4.255            | 4.90     | 4.255                | 4.90     | 4.255    | 4.90     |
| g25          | 8.50                 | 9.79     | 8.510            | 9.79     | 8.510                | 9.79     | 8.510    | 9.79     |
| i28          | 4.20                 | 4.89     | 4.255            | 4.90     | 4.255                | 4.90     | 4.255    | 4.90     |
| i29          | 8.50                 | 9.79     | 8.510            | 9.79     | 8.510                | 9.79     | 8.510    | 9.79     |
| p34          | 51.00                | 58.72    | 51.063           | 58.73    | 51.063               | 58.73    | 51.063   | 58.73    |
| p35          | 42.50                | 48.94    | 42.553           | 48.94    | 42.553               | 48.94    | 42.553   | 48.94    |
| p36          | 38.30                | 44.15    | 38.297           | 44.05    | 38.297               | 44.05    | 38.297   | 44.05    |
| p42          | 8.80                 | 10.18    | 8.766            | 10.08    | 8.766                | 10.08    | 8.766    | 10.08    |
| p43          | 127.70               | 146.86   | 127.650          | 146.80   | 127.650              | 146.80   | 127.650  | 146.80   |

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|                                     |               |
|-------------------------------------|---------------|
| General queries about your account  | 0800 800 150  |
| General pricing enquiries           | 0800 800 150  |
| Enquiries about discount schemes    | 0800 800 150  |
| Fault repairs                       | 0800 800 151  |
| 'In Touch' catalogue                | 0800 800 150  |
| Operator Enquiries – Inland         | 100           |
| Operator Enquiries – International  | 155           |
| Directory enquiries – Inland        | 118 500       |
| Directory enquiries – International | 118 505       |
| International Calling Guides        | 0800 800 150  |
| Prices for BT Public Payphones      | 0800 11 55 11 |
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| Prices for BT Mobile Services       | 0800 222 654  |

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## Offices Worldwide

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